

## Mei Kwan (LKKAuto)

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**From:** Parthiban, Theerthan <Theerthan.Parthiban@aig.com>  
**Sent:** Thursday, 28 November, 2019 4:22 PM  
**To:** Mei Kwan (LKKAuto); Khanchna (LKK Auto)  
**Cc:** CS A Team; Admin A; Tan, Bennie-WZ; Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang; Tan, Wilson-KL  
**Subject:** RE: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Mei Kwan and Kanchna,

We have sent back adjuster report as requested

Kindly assist with the necessary action

Thank you

Regards,

**Theerthan R Parthiban (Troy)**

**AIG**

Senior Claims Examiner, Auto  
Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217  
Theerthan.Parthiban@aig.com | www.aig.com.sg

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, November 28, 2019 3:12 PM  
**To:** Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>  
**Subject:** [EXTERNAL] RE: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1

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Dear Troy,

Kindly assist to send back adjuster report.

**Hi Khanchna,**

**Kindly assist with the TP PD claim**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Parthiban, Theerthan

**Sent:** Thu, 28 Nov 2019 03:41:39 +0000

**To:** Tan, Wilson-KL, Mei Kwan (LKKAuto)

**Cc:** CS A Team, Admin A, Tan, Bennie-WZ, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang

**Subject:** TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Hi Wilson,

The PD claim has been reassigned to myself Rparthiban, Theerthan

Thank you

Aside to LKK,

Kindly assist with the TP PD claim

Thank you

Regards,

**Theerthan R Parthiban (Troy)**

**AIG**

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Thursday, November 28, 2019 11:35 AM

**To:** Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>

**Subject:** RE: aigencrypt TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Dear Troy

Any outcome?

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753

[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
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**From:** Tan, Wilson-KL

**Sent:** Wednesday, November 27, 2019 5:23 PM

**To:** Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>

**Subject:** RE: aigencrypt TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Dear Troy

Both BI claims settled. Paid and closed.

For PD feature, as it involves workshop, kindly reassign to a PD officer.

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753

[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>

**Sent:** Wednesday, November 27, 2019 4:48 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>  
**Subject:** aigencrypt TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Hi LKK,

We have reopened the TP claim in Merimen as requested

Kindly assist with the necessary action

Thank you

Aside to Wilson,

Kindly assist to advise on the BI claim status

Thank you

Regards,

**Theerthan R Parthiban (Troy)**  
**AIG**

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, November 26, 2019 6:09 PM  
**To:** Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Subject:** [EXTERNAL] RE: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

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Dear Sirs.

We refer to the above matter.

We received TP LOD from M/s Trans-cab Auto.

Kindly assist to reopen case in Merimen and advise BI claim status.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 18 July, 2019 6:34 PM

**To:** [norhafizah.ishak@aig.com](mailto:norhafizah.ishak@aig.com); Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

**Importance:** High

*'WITHOUT PREJUDICE'*

*SAVE AS TO COSTS*

Dear Sirs.

We refer to the above matter.

We received TP LOD from M/s Trans-cab Auto.

Kindly assist to reopen case in Merimen.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>

**Sent:** Thursday, 28 November, 2019 11:42 AM

**To:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>

**Subject:** TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K



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