# TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

76	1	n/s front passenger seat LH	\$	2,458.45
77	1	Front Door RH	\$	A 1,295,00
78	1	Front side view mirror RH	\$	5- 722.50 ¥
79	1	Front Door outer moulding RH	\$	5- 161.40 x
80	1	Front Door outer handle RH	S	55 79.60 X
81	1	Front Door outer handle inner seal RH	\$	38.70 X
82	1	Front Door outer key lock RH	\$	J∽ 216.70 X
83	1	Front Door hinge upper RH	5	n 96.30 x
84	1	Front Door hinge lower RH	\$	n 96.30 X
85	1	Front Door inner lock RH	\$	In 426.60
86	1	Front Door inner lock latch RH	\$	7 98.20 X
87	1	Front Door check / arrestor RH	\$	1 200.00 x
88	1	Front Door weatherstrip RH	\$	78.95 m 157.8050 ls=
89	1.	Front Door glass channel weatherstrip RH	\$	166.40 7) <sub>4/1/×</sub>
90	1	Front Door inner trim board RH	\$	1.211.70
91	1	Front Door window glass RH	S	√ 399.70 x
92	1	Front Door power motor RH	\$	24 107 00
93	1	Front Door power motor switch RH	\$	361.20 7×NN
94	1	Front Door regulator gear RH	· \$	M 131.80
95	1	Front Door channel felt / moulding RH	\$	291.90 7 7×XN
96	1	Front Door beng locker bulk RH	\$	301.20 7
97	. 1	Front Door LH	\$	1,295.00
98	1	Front side view mirror LH	\$	Bn 722.50
99	1	Front Door outer moulding LH	\$	♪ 161.40 ×
100	1	Front Door outer handle LH	S	nd 79.60
101	1	Front Door outer handle inner seal LH	\$	38.70 X
102	1	Front Door outer key lock LH	\$	216.70 7×NH
103	1	Front Door hinge upper LH	\$	12 96.30 K
104	1	Front Door hinge lower LH	\$	₹ 96.30 €
105	1	Front Door inner lock LH	\$	74 426.60
106	1	Front Door inner lock latch LH	\$	98.20 X
107	1	Front Door check / arrestor LH	\$	5~ 200.00 ∕
108	1	Front Door weatherstrip LH	\$	78267 157.80 50 lsn
109	1	Front Door glass channel weatherstrip LH	\$	166,40 √
110	1.	Front Door inner trim board LH	\$	1,211.70 7× AN
111	1	Front Door window glass LH	\$	S- 399.70 X
112	1	Front Door power motor LH	\$	401.90 7
113	1	Front Door power motor switch LH	S	361.20 7 4×AN
114	1	Front Door regulator gear LH	\$	131.80 7
115	1	Front Door channel felt / moulding LH	S	Sh 291.90 X
116	1	Front Door beng locker bulk LH	\$	√301.20 ×
117	1	Roof top panel	\$	∠ 2,899.70 x
				060

# TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

118	1	Roof top inner side panel outer LH	\$	By 166.70 -
119	9	Roof top inner side panel outer RH	\$	166.70 X
120	- Inneed	Roof side moulding - roof gulter LH	5	Mer 201.30
121	1	Roof side moulding - roof gulter RH	\$	5 × 201.30 X
122	1	Roof lining	\$	√ 1,898.60 X
123	1	Centre pillar outer LH	\$	R 321.40 ⊀
124	1	Centre pillar inner LH	\$	431.70 X
125	1	Centre pillar outer RH	\$	By 321.40 —
126	1	Centre pillar inner RH	\$	A 431.70
127	1	Centre pillar reinforcement RH	\$	Py 511.90
128	- American	Centre pillar inner garnish - top RH	\$	201.70 7 JXNN
129	1	Centre pillar inner garnish - lower RH	4	296.30
130	1	Rocker panel outer RH	\$	多 711.90
131	1	Rocker panel outer LH	\$	711.90 X
132	1	Rear door RH	\$	Py 1,198.00
133	1	Rear door weatherstrip RH	\$	161.40 50 lsn
134	1	Rear door top hinge RH	\$	3 76.40 — /
135	1	Rear door bottom hinge RH	\$	By 76.40
136	1	Rear door inner lock RH	\$	Im 426.60
137	1	Rear door check / arrestor RH	\$	121.40
138	1	Rear door lock striker / latch RH	\$	∧ 98.20 ×
139	1	Rear door outer weatherstrip moulding RH	\$	Bn 96.40
140	1	Rear door outer handle RH	\$	2 78.40 ⊀
141	1	Rear door outer handle - rubber seal RH	\$	Ju 36.40 X
142	1	Rear door inner opening handle RH	\$	1 79.60 X
143	1	Rear door inner trim board RH	\$	1,021.90 7
144	1	Rear door kicking plate / step garnish RH	S	227.00.77
145	1	Rear door window glass channel weatherstrip RI	\$	121.30 7 7 12 12
146	1	Rear door window glass channel holder RH	\$	101.30 7
147	1	Rear door channel weatherstrip / felt RH	\$	139.70 7
148	1	Rear door interior light switch RH	\$	96.40 7
149	1	Rear door regulator gear RH	\$	198.40
150	1	Rear door regulator handle RH	\$	№ 96.20 X
151	1	Rear door LH	\$	By 1,198.00
152	1	Rear door weatherstrip LH		0.70 Cm 161:40 50lse
153	1	Rear door top hinge LH	\$	7 76.40 √
154	1	Rear door bottom hinge LH	\$	1 76.40 X
155	1	Rear door inner lock LH	\$	Try 426.60
156	1	Rear door check / arrestor LH	\$	S 121.40 √
157	1	Rear door lock striker / latch LH	\$	n 98.20 X
158	1	Rear door outer weatherstrip inoulding LH	\$	Bu 96.40
159	1	Rear door outer handle LH	\$	Del 78.40
na variable (1494)		The state of the s	*	, 0.20

# TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

SHD5090R - AIG

160	1	Rear door outer handle - rubber seal LH	\$	
161	1	Rear door inner opening handle LH	\$	
162	1	Rear door inner trim board LH	\$	
163	1	Rear door kicking plate / step garnish LH	\$	de venderinante de la constante de la constant
164	1	Rear door glass LH	\$	Validition
165	1	Rear door window glass channel weatherstrip LI	\$	
166	1	Rear door window glass channel holder LH	\$	The second secon
167	1	Rear door channel weatherstrip / felt LH	\$	Parameter Parameter
168	1	Rear door interior light switch LH	\$	
169	1	Rear door regulator gear LH	\$	and the second
170	1	Rear door regulator handle LH	\$	
171	1	Rear Bumper	\$	
172	1	Rear Bumper Stay LH	S	o de la companya de l
173	1	Rear Bumper Side Retainer LH	\$	Character Control
174	1	Rear Bumper Side Support LH	\$	
175	1	Rear Bumper reflectors LH	\$	
176	1	Rear Bumper Side Support RH	5	A CONTRACTOR OF THE CONTRACTOR
177	1	Rear Bumper reflectors RH	\$ .	
178	1	Rear End panel inner .	\$	
179	1	Rear End Panel Outer	\$	According to the
180	1	Rear End Panel Inner Trim	\$	94000
181	1	Rear Luggage Floor Panel	\$	y.c. yaaraa
182	1	Rear Luggage Floor Panel Trim Board	\$	9900330 epitember 00.00
183	1	Rear Luggage Floor Panel Insulator	\$	***************************************
184	1	Tailgate Lid	S	800
185	1	Tailgate Lid Centre 'TOYOTA' Logo Badge	\$	
186	1	Tailgate Lid Weatherstrip	\$	
187	1	Tailgate Lid Lock - Top	S	
188	1	Tailgate Lid Lock - Bottom	\$	
189	1	Tailgate Lid Outer Chrome Garnish	\$	
190	1	Tailgate Lid Inner Handle	\$	N. J.
191	1	Tailgate Lid Inner Trim Board	\$	
192	1	Tailgate Hinge RH	\$	
193	1	Tailgate Hinge LH	S	
194	1	Tailgate lid inner garnish top	\$	***************************************
195	1	Tailgate lid damper stay RH	S	
196	1	Tailgate lid damper stay LH	\$	
197	1	Rear Spoiler	\$	
198	1	Tailgate Scuff plate	S	
199	1	Rear Spoiler third brake light	\$	Phan
200	1	Rear windscreen glass with heater	4	/
201	1	Rear fender LH	\$	

# ROEL

N≈ 36.40 X 5- 79.60 K 1,021.90 7 X X N Su 366.70 X 5 121.30 ⊀ Jun 101.30 ⊀ JM 139.70 X J'h 96.40 X 198.40 7× AN Su 96.20 X N 487.80 ⊀ 5~ 20.00 x Ju 57.30 X Sac 87.30 K SE 55.00 X Jh 87.30 √ In 55.00 X R 280.70 X 12 519.80 X Ju 219.87 √ 12 791.70 K 311.90 × 12 481.40 × R 1,233.70 X May 68.00 -Jn 286.90 X R 388.80 / 32.83 X 5- 214.50 X In 17.47 X Sin 258.28 X 150.00 X · 150.00 X Ju 204.60 X Sh 224.70 x Su 224.70 X Jwc986.10 X SL 204.60 X 3- 219.40 X Here 988.70 -马 1.013.60

NO.42 TEL NO CO/GS	SUNG 0.6287 ST REC	AB AUTO SERVICES PTE LTD EI KADUT ST 1 SINGAPORE 729346 6666 FAX NO.6366 8862 6 NO.201019626G - AIG			ROEL
202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224		Rear fender panel deck trim side LH Rear fender inner wheel house panel Rear fender inner bottom trim LH Rear fender inner cowling LH Rear fender 1/4 glass with moulding Rear fender RH Rear fender panel deck trim side RH Rear fender inner wheel house panel Rear fender inner bottom trim RH Rear fender inner cowling RH Petrol tank CNG Board Cover Spare tyre fastener bolt Tyre mechanical jack Tyre mechanical jack holder bracket Rear Exhaust Box Rear shock absorber RH Rear axle assembly with axle shaft Rear axle housing Rear lamp LH Rear lamp RH Rear lamp inner panel LH Rear lamp inner panel RH	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		Sin 615.00 x  621.10 x  348.70 x  429.80  My 1,013.60  In 615.00 x  621.10 x  348.70 x  348.70 x  348.70 x  362.00 x  7 362.00 x  7 362.00 x  7 166.30 x  7 788.50 x  311.40 7  NN  2,911.70 7  1,991.70 x  496.43 7  2496.43 7  2496.43 7  2540.00 x
225 226		Rear Seat Belt RH Rear Seat Belt tension RH	\$ \$		<sup>5</sup> ~ 618.50 <del>X</del> Sv. 75.10 <del>X</del>
227	1	Rear Seat Belt LH	\$		△ 618.50 ≺
228	1	Front Seat Belt tension LH	\$		NL 75.10 X
			TOTAL \$ \$ 25% \$ \$		117,530.46 [ 22,319.77 ] 29,382.62 16,739.83 88,147.84
22		Specical Nett	,		
		Front licence plate Front Fender Liner clip LH Front Fender Liner clip RH Front tyre RH Front tyre Rim RH Front tyre Rim hub cap RH Front tyre LH Front tyre Rim LH	\$ \$ \$ \$ \$ \$ \$ \$	ler	12.00 / 12.00 / 12.00 / 12.00 / 12.00 / 12.00 / 12.00 / 120.00 / 1

# TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

090K -	AIG		
1 Set     1     2     1 Set     1 Set     1 Set     1 Set     1 Set     1 fet     1 fet	Front tyre Rim hub cap LH Radiator Grille clip	0	18.00 X 18.00 X 18.00 X 18.00 X 18.00 X 18.00 Z 10.00 Z 12.00 X 13.00 X 14.00 X 150.00 X 16.00
			180.00×
1	Rear Spare Tyre Rim LH		150.00 ×
	(A)		√ 150.00 ×
		7/	180.00 X
1	Rear Tyre Rim LH	\$	P nd 150.00 Sola
1	Hub cup RR LH	S	ルル 70.00 X
1	Front door Sticker "Trans-cab" LH	\$	May 80.00 -
1	Rear door Sticker "6555-3333" LH	\$	Nr. 80.00
1	Front door Sticker "Trans-cab" RH	\$	80.00
1	Rear door Sticker "6555-3333" RH	\$	· Ma 80.00
			0.000
	SCO-HERMAN	\$	3,746.80 [ 816 ] 91,894.64
	TOTAL PARTS	Ą	12 po 12 55 I
	Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	16,800.00 320d
			a a constant of the constant o

# TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

Putty And Spray Painting Of The Affected	\$ 24001 16,200.00
To Rust-Proofing Of The Affected Areas.	\$ 220.00 1801
To Check Electrical Lighting Concerned.	\$ 120.00 401
To Reseal Sealant On Gap	\$ 120.00
Towing Fee	\$ 120.00
To transfer of door fittings, attachment and perform water seepage test.	\$ 170.00
To check steering geometry and computer wheel alignment	\$ 220.00 8a
To transfer of tire, rim and on wheel balancing.	\$ 170.00 89
To vacuum, replace, refix and recharge air condenser	\$ 380.00 X
To replace, refix and top up coolant for radiator	\$ N1 170.00 X
To Remove And Refit Front W/Screen Glass To Facilitate Bodywork Repair.	\$ 170.00 1201
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$ 380.00 1601
To check ABS brake efficiency, final checking and testing.	\$ nr 380.00 X
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$ 170.00 /201
To Remove And Refit Rear 1/4 Glass To Facilitate Bodywork Repair.	\$ 170.00 60
To Transfer Of Tailgate Fittings, Attachments And Perform Water Seepage Test.	\$ 22 170.00 X
To reinstall rear bumper parking sensor.	\$ ~ 170.00 X

TRANS-CAB AUTO SERVICES PTE LTD

## ROEL NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G SHD5090R - AIG To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test. S 170.00 /000 To drop CNG tank, pipes, hoses to facilitate bodywork repair, final checking and testing. NR 440.00 X To release and refill CNG gas ~~ 170.00 K S To dismantle and refit rear undercarriage parts, final checking and testing. 380.00 7 VAH \$ To apply paint protection system (PPS) maintain and enhancement 5 ~~ 380.00 X To dismantle and refit rear axle housing assy, remove and renewal of parts, final checking and testing. 380.00 ? XAN TOTAL \$ 38,220.00 [6,910] Over All Total \$ 130,114.65 REPAIR DAYS 60 DAYS LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after spray painting . To display damaged part(s) during resurvey · Parts prices are subject to confirmation . Third party survey is on a "Without Prejudice" basis · No illegal modification(s) is allowed · Supplementary item(s) must be resurveyed and 16, is subject to final approval from Insurance Company 7 3 9 . 1 6 Acknowledged by Repairer 9 1 0 0 0 Signature: Date: $4, \overline{465}$ 465.83-20% 19,572.66 L / S : 19,600.00(all GST) \$ in) (before

# Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Wednesday, 18 March 2020 3:25 PM

To:

Ng Wai Yin; 'claims'

Cc:

Admin A

Subject:

OFFER - Accident between

SHD 5090R & SKE 7469D (AIG) on 10/04/2015

#### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We append below our Insured's statement:

#### Brief Details.

ON THE ABOVE DATE, TIME AND LOCATION MENTIONED

I WAS TRAVELLING ALONG FORT ROAD JUNCTION OF MOUNTBATTEN ROAD I WAS ON THE 2ND LANE ON THE OF 3LANES ROADS I SLOW DOWN TO CHECK FOR THE TRAFFIC LIGHT AND I THOUGHT THE TRAFFIC LIGHT WAS IN GREEN SO I PROCEED SUDDENLY ONE TAXI(SHD5090R) JUST WENT STRAIGHT AND I ALSO WENT STRAIGHT SO I COLLIDED TO THE REAR RIGHT SIDE PASSENGER DOOR AND THE TAXI (SHD5090R) JUST WENT STRAIGHT AND STOP AFTER THE NEXT JUNCTION AND I GOT OUT OF MY VEHICLE (SKE7469D) TO CHECKED THE TAXI (SHD5090R) DRIVER CONDITION, AND THE PASSENGER WAS INJURED AND SOME PASSER BY ASSISTANCE MY CALLED AMBULANCE WHEN THE AMBULANCE ARRIVED THE PASSENGER WAS CONVERYED TO HOSPITAL FOR TREATMENT WHEN THE TRAFFIC POLICE ARRIVED TOOK MY STATMENT AND THE TAXI DRIVER STATEMENT.

We propose settlement on a 50% basis for global sum of \$11,800.00(all in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u>| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **Print Received Message**

This mail is associated with:

\*SHD5090R (2975344266SG) [SKE7469D] TP

TRANS-CAB SERVICES PTE LTD Apr 10 2015 1:00AM [Tan Keng Wan] Trans-cab Auto Services Pte Ltd

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 16/03/2020 10:59 AM.

To

Subject

Alert - Adj Mandate Approved (S\$11841.81) - SHD5090R - Claim Handler: Rparthiban, Theerthan

Approved:11841.81.

## Mandate Request - TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006...

From: I

Parthiban, Theerthan

To:

Khanchna (LKK Auto)

Cc:

Admin A, Kaur, Baljit, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang

Sent:

5/3/2020 9:27:13 AM

#### Hi Khanchna.

Upon reviewing both insured's and TP statement, both parties seemed to mentioned they drove straight as the traffic light was green in their favor

Therefore we would agree with a 50-50 liability assessment

Kindly proceed with the proposed settlement with Third Party

Thank you

Regards,

# Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto Singapore Claims Operations I AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Wednesday, March 4, 2020 6:00 PM

To: Parthiban, Theerthan < Theerthan. Parthiban@aig.com >

Cc: Admin A <admin-a@lkkauto.com>; Kaur, Baljit <Baljit.Kaur@aig.com>

Subject: [EXTERNAL] RE: Mandate Request - TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1 [

ACCIDENT INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015 ]

This message is from an external sender; be cautious with links and attachments.

Dear Troy,

We refer to the above matter and our mandate request dated 18/12/2019.

Your approval please as third party is chasing for offer.

Thank you.

Best Regards,

Khanchna | Case Handler

**LKK Auto Consultants Pte Ltd** 

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 17 February 2020 4:54 PM

To: 'Parthiban, Theerthan' < Theerthan. Parthiban@aig.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1 [ ACCIDENT

INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015 ]

Dear Troy,

We refer to the above matter and our mandate request dated 18/12/2019.

Your approval please as third party is chasing for offer.

Thank you.

Best Regards,

Khanchna | Case Handler

**LKK Auto Consultants Pte Ltd** 

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933).

From: Khanchna (LKK Auto)

Sent: Wednesday, 18 December 2019 11:39 AM

To: Parthiban, Theerthan < Theerthan.Parthiban@aig.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Mandate Request - TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1 [ ACCIDENT

INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015 ]

AIG REF: TP / 2975344266SG

LKK Ref: CC3/AIG15006369/Kka3s2-1

Dear Mr. Troy,

# ACCIDENT INVOLVING SKE7469D (OI) AND SHD 5090R (TP) ON 10/04/2015

We refer to the above matter.

Both parties alleged that the traffic light is green and in their favour.

We were informed by Insured that Traffic Police had charged him for beating the traffic light but a copy was not provided. No police outcome from Third party either.

We suggest Liability 50%-100% against Insured. We did clarify with insured the nature of the accident and he is aware of NCD (if any) will be affected.

We seek your approval to offer to Third Party repairer, "TRANS-CAB SERVICES PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 139,222.66	\$ 20,972.00
2. Loss of Rental (33 days x \$93.09)	\$ 3,071.97	\$ 2,699.61 (29 days x \$93.09)
Total	\$ 142,294.63	\$ 23,671.61
50%	\$	\$ 11,835.81
3. LTA/ GIA Search Fee	\$ 6.00	\$ 6.00
Total	\$ 142,300.63	\$ 11,841.81

<sup>\*\*24</sup> days recommendation for repair + 1 Public Holiday + 4 Sundays = 29 days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan < Theerthan.Parthiban@aig.com >

Sent: Thursday, 28 November 2019 4:22 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Khanchna (LKK Auto) < khanchna@lkkauto.com > Cc: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Tan, Bennie-WZ < Bennie-

WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts < NurMariahHuibrechts.MohdRizal@aig.com>; Lim,

Sheng Yang <<u>ShengYang.Lim@aig.com</u>>; Tan, Wilson-KL <<u>Wilson-KL.Tan@aig.com</u>>

Subject: RE: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1

Hi Mei Kwan and Kanchna,

We have sent back adjuster report as requested

Kindly assist with the necessary action

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations I AIG Shared Services

Tel: 8001206556 Ext: 1002217

#### IMPORTANT NOTICE:

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, November 28, 2019 3:12 PM

To: Parthiban, Theerthan <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan.Parthiban@aig.com</a>; Tan, Wilson-KL <a href="mailto:Wilson-KL.Tan@aig.com">Wilson-KL.Tan@aig.com</a>;

Khanchna (LKK Auto) < khanchna@lkkauto.com >

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Tan, Bennie-WZ <<u>Bennie-</u>

WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts < NurMariahHuibrechts.MohdRizal@aig.com>; Lim,

Sheng Yang < Sheng Yang.Lim@aig.com >

Subject: [EXTERNAL] RE: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/Kka3s2-1

This message is from an external sender; be cautious with links and attachments.

Dear Troy,

Kindly assist to send back adjuster report.

#### Hi Khanchna,

#### Kindly assist with the TP PD claim

Thank you.

Best Regards,

Mei Kwan | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan

Sent: Thu, 28 Nov 2019 03:41:39 +0000 To: Tan, Wilson-KL, Mei Kwan (LKKAuto)

Cc: CS A Team, Admin A, Tan, Bennie-WZ, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang

Subject: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Hi Wilson,

The PD claim has been reassign to myself Rparthiban, Theerthan

Thank you

Aside to LKK,

Kindly assist with the TP PD claim

Thank you

Regards,

### Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations I AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Tan, Wilson-KL < Wilson-KL. Tan@aig.com>

Sent: Thursday, November 28, 2019 11:35 AM

To: Parthiban, Theerthan < <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan.Parthiban@aig.com</a>>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-

WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts < NurMariahHuibrechts.MohdRizal@aig.com>; Lim,

Sheng Yang < Sheng Yang.Lim@aig.com >

Subject: RE: aigencrypt TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

**Dear Troy** 

Any outcome?

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

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From: Tan, Wilson-KL

Sent: Wednesday, November 27, 2019 5:23 PM

To: Parthiban, Theerthan < <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan <a href="mailto:Theerthan.Parthiban@aig.com">Theerthan.Parthiban@aig.com</a>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Tan, Bennie-WZ <<u>Bennie-</u>

<u>WZ.Tan@aig.com</u>>; Mohd Rizal, Nur Mariah Huibrechts < <u>NurMariahHuibrechts.MohdRizal@aig.com</u>>; Lim,

Sheng Yang < Sheng Yang.Lim@aig.com >

Subject: RE: aigencrypt TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Dear Troy

Both BI claims settled. Paid and closed.

For PD feature, as it involves workshop, kindly reassign to a PD officer.

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel +(65) 6419 1753

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

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From: Parthiban, Theerthan < Theerthan.Parthiban@aig.com >

Sent: Wednesday, November 27, 2019 4:48 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Tan, Wilson-KL < Wilson-KL.Tan@aig.com >

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-

WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts < NurMariahHuibrechts.MohdRizal@aig.com>; Lim,

Sheng Yang < Sheng Yang.Lim@aig.com >

Subject: aigencrypt TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Hi LKK,

We have reopened the TP claim in Merimen as requested

Kindly assist with the necessary action

Thank you

Aside to Wilson,

Kindly assist to advise on the BI claim status

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations I AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, November 26, 2019 6:09 PM

**To:** Parthiban, Theerthan < <a href="mailto:Theerthan@aig.com">Theerthan@aig.com</a>; Mohd Rizal, Nur Mariah Huibrechts <a href="mailto:NurMariahHuibrechts.MohdRizal@aig.com">NurMariahHuibrechts.MohdRizal@aig.com</a>>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Tan, Bennie-WZ <<u>Bennie-</u>WZ.Tan@aig.com>

Subject: [EXTERNAL] RE: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

This message is from an external sender; be cautious with links and attachments.

Dear Sirs.

We refer to the above matter.

We received TP LOD from M/s Trans-cab Auto.

Kindly assist to reopen case in Merimen and advise BI claim status.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 18 July, 2019 6:34 PM

To: norhafizah.ishak@aig.com; Mohd Rizal, Nur Mariah Huibrechts

<NurMariahHuibrechts.MohdRizal@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K

Importance: High

<u>'WITHOUT PREJUDICE'</u>

SAVE AS TO COSTS

Dear Sirs.

We refer to the above matter.

We received TP LOD from M/s Trans-cab Auto.

Kindly assist to reopen case in Merimen.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan < Theerthan.Parthiban@aig.com >

Sent: Thursday, 28 November, 2019 11:42 AM

To: Tan, Wilson-KL < Wilson-KL.Tan@aig.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Tan, Bennie-WZ < Bennie-

WZ.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts < NurMariahHuibrechts.MohdRizal@aig.com>; Lim,

Sheng Yang < Sheng Yang. Lim@aig.com >

Subject: TP / 2975344266SG \*\*\* LKK REF: CC3/AIG15006369/K





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