

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 03.01.2020

QBE Insurance Sinagpore Pte Ltd
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMD 6378X / SLG 7926D ON 30.11.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SMD 6378X**, which was involved in the captioned accident with your insured vehicle no: **SLG 7926D**. The vehicle owner authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,008.50
2) Loss of Rental (4 days X S\$100)	\$ 400.00
3) GIA Search Fee	\$ 2.00
	\$ 7,410.50

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19021201/Uda3

07 FEBRUARY 2020

**TAN YEW BOON
309D ANCHORVALE ROAD
#10-45
SINGAPORE 544309**

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 7926D AND SMD 6378X ON 30/11/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMD 6378X against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

*c.c. QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)*

DATE : 04.12.2019

TO : QBE Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMD 6378X | SLG 7926D

ALONG Ang Mo Kio Ave 5 Exit Toward CTE Slip Road.

ON 30.11.2019

I/We, Phua Shi Giang

of (NRIC No./ROC No.) S 8510680 E

of Apt B1k 577 Henggang Avenue 4 #12-688 Singapore 530577.

owner of vehicle no. SMD 6378X in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMD 6378X at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Phua Shi Giang

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SMD 6378X
Our Reference : VC013236

I/We, **PHUA SHI QIANG** do hereby acknowledge the sum of Singapore Dollars: **SEVEN THOUSAND FOUR HUNDRED TEN AND CENTS FIFTY ONLY (\$\$7,410.50)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**TAN YEW BOON**', over damage to my/our vehicle **SMD 6378X** from an accident involving **SLG 7926D** at/along **ANG MO KIO AVE 5 EXIT TOWARD CTE SLIP ROAD**, which occurred on **30/11/2019** at about **09:10hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**TAN YEW BOON**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 22 of (month) May (year) 2020

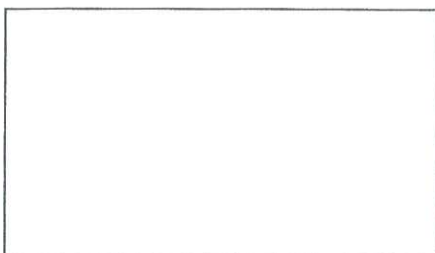

Signature

Phua Shi Qiang
Claimant's Name

S8510680E
FIN/NRIC No.

Blk 577 Hougang Avenue 4
#12-668

Singapore 530577.
Address



Company stamp if applicable


Witness's Signature

TANG JUN ZHONG
Witness's Name S8704986H

FIN/NRIC No.

1 Kaki Bukit Avenue 6, #01-46/48/50
AutoBay, Singapore 417883
Tel: 6746 5405 / 6745 2063 Fax: 6745 8520
Email: general@fastechauto.com.sg

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6534 5356

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 21544

Date 03.01.2020

Vehicle No SMD 6378X

Make/Model HONDA VEZEL

Chassis/Eng# :

Accident Date 30.11.2019

Claim No :

Reference 1219 -21544

Policy No :

Amount

To proceed on lump sum repair

S\$

6550.00

E. & O. E.

Total : S\$ 6550.00

GST @ 7% : S\$ 458.50

Amount Due : **S\$ 7008.50**



for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: PHUA SHI QIANG

Invoice : DCR-2019-12-05

Date : 04.12.2019

Agreement No : 21096

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SKZ 8286Y</u> (1219-21544)	\$ 400.00
Rental Period from <u>30.11.2019</u> to <u>04.12.2019</u> .	

E. & O. E.	Total \$ <u>400.00</u>
------------	------------------------

SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21096

Name <u>Phua Shi Qiang</u>			REG. No. <u>SKZ 8286Y</u>		MAKE MODEL:													
ADDRESS <u>APT BLK 577 HOUGANG AVENUE 4</u>			KM IN		DIESEL		PETROL		E		1/4		1/2		3/4		F	
# <u>12-668</u>			KM OUT		DATE & TIME IN		<u>04.12.2019 @ 12:00 pm</u>											
<u>SINGAPORE 530577.</u>			KM DRIVEN		DATE & TIME OUT		<u>30.11.2019 @ 15:00 pm</u>											
NAMED DRIVER					TIME USED													
DRIVING LICENCE NO <u>S 8510680 E</u>			DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@ \$									
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		<u>4 DAYS</u>		@ \$		<u>100.00</u>		<u>\$ 400.00</u>					
ADD NAMED DRIVER							WEEKS		@ \$									
DRIVING LICENCE NO			DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@ \$									
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL									
IMPORTANT NOTES:									TOTAL RENTAL		<u>\$ 400.00</u>							
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.									DELIVERY FEE									
Vehicle return during office hour only. No Service on Public Holiday and Sunday.									COLLECTION FEE									
EXCESS:									PER DAY		PER WEEK		PER MONTH					
* Sec I - Used in S'pore Only :SGD2000 * Sec II - Used in S'pore Only :SGD2000 * Sec I - Used Outside S'pore Only :SGD4000 * Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200									\$		\$		\$					
ADDITIONAL CONDITIONS:									BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)									
* Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.									PER DAY		PER WEEK		PER MONTH					
* Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.									\$		\$		\$					
* Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.									PREPAYMENT		TOTAL CHARGE							
* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses.									CHECK		DEPOSIT							
* Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.									CASH									
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.									RECEIPT NO.		NETT CHARGE							
									AMOUNT DUE / REFUND									

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

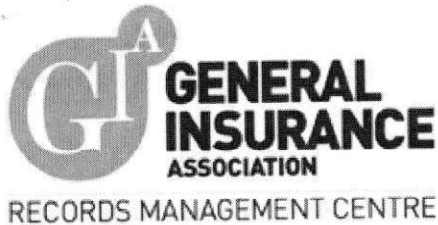
SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-197828
Date of Request: 30/11/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 30/11/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLG7926D
Accident Date 30/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLG7926D	QBE Insurance (Singapore) Pte Ltd	14/10/2019-13/10/2020	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-197828
Date of Request: 30/11/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 30/11/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLG7926D
Accident Date 30/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 18 February 2020 10:16 AM
To: Jia Le (LKK Auto)
Cc: Andrew Lim; claims-singapore
Subject: FW: Request PRS for SMD 6378X DOA : 30.11.2019 - QBE Ref: VC013236
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY PHOTO.pdf; RESURVEY PHOTO..pdf; LOD.pdf

Hi Jia le

Kindly proceed with settlement.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 18 February 2020 10:02 AM
To: Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019 - QBE Ref: VC013236

QBE Ref: **VC013236**

LKK Ref: CC4/QBE19021201/Uda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 7926D(OI) AND SMD 6378X(TP) ON 30/11/2019

We refer to the above matter.

It is a head to rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**FASTECH AUTO PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 20,668.12	\$ 7,008.50
2. Loss of Rental (4days x \$100)	\$ 400.00	\$ 400.00 (4days x \$100)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,070.12	<u>\$ 7,410.50</u>

**05days recommendation for repair.

For your approval please.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]
Sent: Tuesday, 28 January 2020 9:04 AM
To: Mei Kwan (LKKAuto); Jenny Toh
Cc: Admin A; Jia Le (LKK Auto); claims-singapore
Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019 - QBE Ref: VC013236

Dear Mei Kwan,

As requested.

Andrew Lim

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 23 January 2020 8:05 PM
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019

QBE ref: TBA

LKK REF: CC4/QBE19021201/Uda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 18 January, 2020 9:19 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019

QBE ref: TBA

LKK REF: CC4/QBE19021201/Uda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 3 December 2019 5:24 PM

To: 'Jenny Toh'; assignments

Cc: Admin A

Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Tuesday, 3 December 2019 4:04 PM
To: assignments <assignments@lkkauto.com>
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: Request PRS for SMD 6378X DOA : 30.11.2019

Our ref: VX020993

Dear All

Kindly survey the third party vehicle.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Lina Pang <Lina.pang@fastechauto.com.sg>
Sent: Tuesday, 3 December 2019 3:34 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019

Without Prejudice

Dear Sir/Madam,

We will like to select LKK AUTO CONSULTANTS PTE LTD.

Thank you,

Best Regards
Lina
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 Autobay
Singapore 417883
Tel: 67465405 Fax: 67458520

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Tuesday, December 3, 2019 1:57 PM
To: Lina Pang <Lina.pang@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Request PRS for SMD 6378X DOA : 30.11.2019

Our ref : VX020993

Dear Lina

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Lina Pang <Lina.pang@fastechauto.com.sg>
Sent: Tuesday, 3 December 2019 12:35 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: Request PRS for SMD 6378X DOA : 30.11.2019

Without Prejudice

Dear Sir/Madam,

Your insured's vehicle: [SLG 7926D](#).

Date of accident: [30/11/2019](#)

Please arrange [Pre-repair Inspection](#) for my client's vehicle no: [SMD 6378X](#).

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

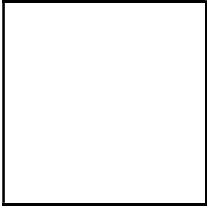
Best Regards

Lina
FASTECH AUTO PTE LTD
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

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www.avg.com

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