Mei Kwan (LKKAuto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Tuesday, 28 January, 2020 9:04 AM
To: Mei Kwan (LKKAuto); Jenny Toh

Cc: Admin A; Jia Le (LKK Auto); claims-singapore

Subject: RE: Request PRS for SMD 6378X DOA: 30.11.2019 - QBE Ref: VC013236

Attachments: SLG7926D.pdf

Dear Mei Kwan,

As requested.

Andrew Lim

Executive, Claims Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633 Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 23 January 2020 8:05 PM

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com> **Cc:** Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: Request PRS for SMD 6378X DOA: 30.11.2019

QBE ref: TBA

LKK REF: CC4/QBE19021201/Uda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Saturday, 18 January, 2020 9:19 PM **To:** 'Jenny Toh' < jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: Request PRS for SMD 6378X DOA: 30.11.2019

QBE ref: TBA

LKK REF: CC4/QBE19021201/Uda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

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- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

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To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 3 December 2019 5:24 PM

To: 'Jenny Toh'; assignments

Cc: Admin A

Subject: RE: Request PRS for SMD 6378X DOA: 30.11.2019

Dear Sir/Mdm.

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Tuesday, 3 December 2019 4:04 PM
To: assignments assignments@lkauto.com>

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: Request PRS for SMD 6378X DOA: 30.11.2019

Our ref: VX020993

Dear All

Kindly survey the third party vehicle.

regards

Jenny Toh

Senior Assistant Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225 Website LinkedIn Twitter



From: Lina Pang < Lina.pang@fastechauto.com.sg >

Sent: Tuesday, 3 December 2019 3:34 PM **To:** Jenny Toh < jenny.toh@qbe.com > Cc: Jason < Jason@fastechauto.com.sg>

Subject: RE: Request PRS for SMD 6378X DOA: 30.11.2019

Without Prejudice

Dear Sir/Madam,

We will like to select LKK AUTO CONSULTANTS PTE LTD.

Thank you,

Best Regards Lina Fastech Auto Pte Ltd 1 Kaki Bukit Ave 6 #01-46/48/50 Autobay Singapore 417883

Tel: 67465405 Fax: 67458520

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Tuesday, December 3, 2019 1:57 PM
To: Lina Pang < Lina.pang@fastechauto.com.sg>

Cc: Jason < Jason@fastechauto.com.sg >; Jenny Toh < jenny.toh@qbe.com >

Subject: RE: Request PRS for SMD 6378X DOA: 30.11.2019

Our ref: VX020993

Dear Lina

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte
Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Lina Pang <Lina.pang@fastechauto.com.sg>

Sent: Tuesday, 3 December 2019 12:35 PM

To: Jenny Toh < jenny.toh@qbe.com > Cc: Jason < Jason@fastechauto.com.sg >

Subject: Request PRS for SMD 6378X DOA: 30.11.2019

Without Prejudice

Dear Sir/Madam.

Your insured's vehicle: <u>SLG 7926D.</u>

Date of accident:30/11/2019

Please arrange <u>Pre-repair Inspection</u> for my client's vehicle no: <u>SMD 6378X.</u>

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards

Lina FASTECH AUTO PTE LTD 1 Kaki Bukit Ave 6 #01-46/48/50 AutoBay Singapore 417883 Tel: 67465405

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

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