

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMPLETE VMS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,910.00** (Global Sum – all in) for vehicle no. **GBG 852Y** that was damaged pursuant to the accident which occurred on **04/10/2019** (date) along **PIONEER ROAD NORTH** (location) involving vehicle no/s **SLH 1931Y**. This is pursuant to the inspection conducted on **02/12/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **AVER ASIA (S) PTE LTD** (“the third party claimant”) of vehicle no. **GBG 852Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBG 852Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22/4/2020



Signed by appointed surveyor

A handwritten signature in blue ink.



Signed by “the workshop” (with chop)

This indemnity is signed without prejudice to my rights to claim for compensation for my personal injury.



Your Ref: SLH1931Y
Our Ref : TPDS19163 – GBG852Y

27th December 2019

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Chartis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: GBG852Y AND SLH1931Y ALONG PIONEER ROAD
NORTH TOWARDS JALAN AHMAD IBRAHIM ON 04.10.2019**

We are the authorized repair workshop for the owner of motor vehicle no. **GBG852Y** which is involved in the captioned accident with your insured vehicle **SLH1931Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claims against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair as agreed with surveyor	S\$ 5,082.50	(inclusive GST)
2	8days of RENTAL@ \$130	S\$ 1,040.00	
3	LTA/GIA Search fee	S\$ 29.00	
	Total	<u>S\$ 6,151.50</u>	

We enclosed herewith the following documents to support the claims:-

- Proforma Invoice
- GIA Report/LTA search fee
- Rental agreement

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
For Complete VMS Pte Ltd

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way #07-16 Chartis Building
Singapore 079120

Attention : MOTOR CLAIMS DEPT

Proforma Invoice : TP006854

Date : 27/12/2019
Vehicle Num. : GBG852Y
Make/Model : NISSAN NV200 1.5L-2017
Chassis/Eng# : VSKYBAM20Z0139993/K9KC400D056418
Accident Date : 04/10/2019
Claim No. :
Reference :
Policy No. :

	Amount S\$
COST OF REPAIR AS AGREED	4,750.00

SingDollars : Five Thousand Eighty-Two & Cents Fifty Only

COMPLETE VMS PTE LTD

Total S\$:	4,750.00
GST S\$:	332.50
Amount Due S\$:	5,082.50
	=====



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

GGG 8527

VEHICLE RENTAL AGREEMENT

STA No: 002458

<p>HIRER'S PARTICULAR</p> <p>Name : (as in I/C) <u>Aver Asia (S) Pte Ltd</u></p> <p>NRIC / Passport No: <u>1998 05929 H</u></p> <p>Address: <u>14 bendi place</u> <u>S629953</u> <u>81110066 Saravan.</u></p> <p>ADDITIONAL DRIVER'S PARTICULARS</p> <p>Name : (as in I/C) _____</p> <p>NRIC / Passport No: _____</p> <p>Address: _____</p>	<p>Veh. No: <u>GGG5760X</u> Replace Veh. No: _____</p> <p>Mileage Out: _____ Mileage Out: _____</p> <p>Out : Date <u>29/11/2019</u> Out : Date _____</p> <p>Out : Time <u>3:35pm.</u> Out : Time _____</p> <table border="1" style="width:100%; border-collapse: collapse; margin-top: 10px;"> <tr> <th colspan="2">RENTAL CHARGES</th> <th></th> </tr> <tr> <td>Daily</td> <td><u>8</u> @ \$ <u>130</u></td> <td><u>1040.00</u></td> </tr> <tr> <td>Monthly</td> <td>@ \$ _____</td> <td></td> </tr> <tr> <td>Delivery Charges @ \$</td> <td></td> <td><u>FOL</u></td> </tr> <tr> <td>Others @ \$</td> <td></td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">SUB TOTAL \$</td> <td><u>1040.00</u></td> </tr> </table> <p>PETROL: Empty , 1/8 , 1/4 , 3/8 , 1/2 , 5/8 , 3/4 , 7/8 , Full</p> <p>INSURANCE EXCESS PAYABLE ON CLAIM</p> <p>Hirer is responsible for the first \$ <u>\$ 2000 -</u> excess for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L vehicle (inc. windscreen) and also first \$ <u>\$ 2000 -</u> excess for Collision / Damages to 3rd party's vehicle for each and every accident / damages.</p> <p>Hirer's Signature: <u>[Signature]</u></p>	RENTAL CHARGES			Daily	<u>8</u> @ \$ <u>130</u>	<u>1040.00</u>	Monthly	@ \$ _____		Delivery Charges @ \$		<u>FOL</u>	Others @ \$			SUB TOTAL \$		<u>1040.00</u>
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Others @ \$																			
SUB TOTAL \$		<u>1040.00</u>																	
<p>REMARKS</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>																			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
3. IN THE EVEN OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER;
 - (i) shall report all accidents involving the said vehicle to the owner immediately,
 - (ii) shall NOT admit liability or sign any settlement documents with any 3rd parties
4. THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
ADDITIONAL \$2500
FOR 22 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	
<u>07/12/19</u>	<u>11:57 AM.</u>	<u>[Signature]</u>	SIGNATURE OF HIRER / DRIVER

[Signature]



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-197116
Date of Request: 29/11/2019

Your Ref No: WALK IN CHIU

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Your Vehicle No: GBG852Y
Date of Accident: 04/10/2019
Place of Accident: PIONEER RD
Involving Vehicle No: SLH1931Y

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

TAX INVOICE

Our Ref No: GR-19-197117
Date of Request: 29/11/2019

Your Ref No: WALK IN CHIU

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Date of Accident: 04/10/2019
Vehicle No: GBG852Y
Place of Accident: PIONEER ROAD NORTH - TOWARDS JALAN AHMAD IBRAHIM
Involving Vehicle No: SLH1931Y

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SLH1931Y	PIONEER ROAD NORTH - TOWARDS JALAN AHMAD IBRAHIM	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN GBG 8524 | SLH 19314 (Vehicle Numbers)
ON 4/10/2019 (Date of Accident) AT Pioneer Road North towards Jalan
Ahmad Ibrahim

1. I/We, the owner of vehicle no. GBG 8524 hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature





Witness's Name & Signature



Name

Date

4/10/2019

Company Stamp (if applicable) : _____

Email: _____

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM015294

Invoice Date : 22/04/2020
Vehicle Num. : GBG852Y
Make/Model : NISSAN NV200 1.5L
Mileage(Km) :
PO/WO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		4,750.00

SingDollars : Five Thousand Eighty-Two & Cents Fifty Only

Total S\$: 4,750.00
GST S\$: 332.50
Amount Due S\$: 5,082.50
=====

Terms : Cash

COMPLETE VMS PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19021172/Kha3

16 DEC 2019

ONG MEI NAH
19 CANBERRA DRIVE
#03-39
SINGAPORE 768075

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 1931Y AND GBG 852Y ON 04/10/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Vic (LKKAuto)

From: Lily Leow <lily@completevms.com.sg>
Sent: Wednesday, 22 April, 2020 2:35 PM
To: Vic (LKKAuto)
Subject: Re: ACCIDENT INVOLVING GBG852Y & SLH1931Y ON 4/10/19 YR REF: CC4/AIG19021172/Kha3
Attachments: img-422141818.pdf; img-422141750.pdf; img-422141804.pdf

WITHOUT PREJUDICE

Dear Vic,

Please see attached LOA, tax invoice and signed DV for your to make payment.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)

On Thu, Feb 27, 2020 at 7:30 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Lily,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$5,910.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward a copy back to us **together with the Authorization to Act duly signed by the owner** for payment processing.

The above amount is to be made payable to **COMPLETE VMS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Thursday, 13 February, 2020 11:04 AM

To: Lily Leow

Cc: Admin A; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING GBG852Y & SLH1931Y ON 4/10/19 YR REF: CC4/AIG19021172/Kha3

Without Prejudice

Dear Lily,

We refer to your below email and the contents were noted.

We are currently seeking for mandate approval and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily Leow [<mailto:lily@completevms.com.sg>]

Sent: Thursday, 13 February, 2020 10:55 AM

To: Vic (LKKAuto)

Subject: ACCIDENT INVOLVING GBG852Y & SLH1931Y ON 4/10/19 YR REF: CC4/AIG19021172/Kha3

WITHOUT PREJUDICE

Dear Vic

We have not received your offer since 27th December 2019. Please see attached LOD and advise offer asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)

Print Received Message

This mail is associated with :

***GBG852Y (2151723423SG)**
[SLH1931Y]

TP

AVER ASIA (S) PTE LTD

Oct 4 2019 12:00AM

[ONG MEI NAH]

COMPLETE VMS PTE LTD

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **24/02/2020 08:29 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$5911.50) - GBG852Y - Claim Handler: MdNoor, Norsiah**

Approved:5911.50.