

PRE-REPAIR INSPECTION REQUEST – GBG852Y vs SLH1931Y (OI) on D.O.A.: 04/10/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Sent: Friday, November 29, 2019 2:22:15 PM

Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD**.

Claim no : 2151723423SG003
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: lihui@completevms.com.sg [mailto:lihui@completevms.com.sg]
Sent: Friday, November 29, 2019 1:56 PM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; lihui@completevms.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH1931Y AND GBG852Y ON 04/10/2019

Without Prejudice

Dear OIC,

Please arrange Mr Kenneth Kong (LKK Auto Consultants Pte Ltd) to conduct survey.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

From: Hor, Yinrul
Sent: Fri, 29 Nov 2019 05:40:11 +0000
To: lihui@completevms.com.sg
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH1931Y AND GBG852Y ON 04/10/2019

Without Prejudice

Your Reference : GBG852Y
Our Reference : 2151723423SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor | Company Name |
|--------------------------|--|
| AIG In House Surveyor | AIG Asia Pacific Insurance Pte Ltd |
| Lawrence Ng Chun Kee | Priority Services |
| Jeffrey Ong Leng Kiat | Priority Services |
| Jimmy Lee | Priority Services |
| EC Looi | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd |
| Ng You Han | Formteam Adjusters Pte Ltd |
| Soon HanXin (Gary) | Formteam Adjusters Pte Ltd |
| Chow Bo Xiong | Formteam Adjusters Pte Ltd |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd |
| Kalvin Ang | LKK Auto Consultants Pte Ltd |
| Xing Guo Qiang | LKK Auto Consultants Pte Ltd |
| Marcus Chua | LKK Auto Consultants Pte Ltd |
| Mohamad Taufikh | LKK Auto Consultants Pte Ltd |
| Adrian Ling | LKK Auto Consultants Pte Ltd |
| Mohammed Rasul | LKK Auto Consultants Pte Ltd |
| Kenneth Kong | LKK Auto Consultants Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Gan Li Hui [mailto:lihui@completevms.com.sg]

Sent: Friday, November 29, 2019 11:01 AM

To: ClaimsDocManagement

Subject: [EXTERNAL] NOTICE OF ACCIDENT: GBG852Y Your ref: SLH1931Y

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING GBG852Y AND SLH1931Y ON 4/10/2019 ALONG PIONEER ROAD NORTH - TOWARDS JALAN AHMAD IBRAHIM AT ABOUT 18:45 HRS.

We act for **AVER ASIA (S) PTE LTD** owner of vehicle no. **GBG852Y** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Venue **Complete VMS Pte Ltd**

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD
Block 176 Sin Ming Drive, #03-14
Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 Fax: 6554 0012