Jia Le (LKK Auto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Thursday, 27 February 2020 2:42 PM

To:

Jia Le (LKK Auto)

Cc:

MT Claim SG; Admin A

Subject:

RE: SEEK MANDATE - accident involving SLK2977T & YM7197E DOA: 20/11/2019

[External Confidential]

Lonpac External - Confidential

Dear Jia Le

Please proceed.

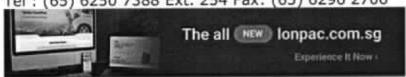
Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Thursday, 27 February 2020 9:51 AM

To: ONG LI LI < llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Lonpac Ref: 19/19/19/VP05/022682

LKK Ref: CC4/LPC19021169/R1da3

Dear Sirs/Madam.

We refer to the above matter.

We have highlighted to your good office on 27/11/2019 of Third-Party's request to do Direct Settlement with our Principal. Lonpac Insurance Bhd.

Insured driver collided onto third party stationary vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "PEGASUS ENGINEERING & TRADING PTE LTD" is as follows: -

	Claimed Amount	\$ 2,451.16	
1. Cost of Repair (w/GST)	\$ 7,383.86		
2. Loss of Rental (4days x \$66.95)	\$ 267.80	\$ 267.80 (4days x \$66.95)	
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45	

\$ 2,726.41

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 16 December 2019 2:13 PM

To: ONG LILI

Cc: MT_Claim_SG; Admin A; Jia Le (LKK Auto)

Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

'WITHOUT PREJUDICE' SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022682 LKK REF: CC4/LPC19021169/R1da3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLK 2977T

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < llong@lonpac.com > Sent: Thursday, 5 December, 2019 5:21 PM To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto)

<JiaLe@lkkauto.com>

Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/11/2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

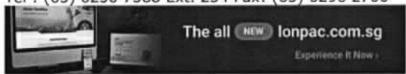
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 2 December 2019 11:51 AM

To: GERALD POH WEE BIN

Cc: MT Claim SG; Admin A; Jia Le (LKK Auto)

Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/11/2019 [External Confidential]

Your ref: 19/19/19/VC05/022682 LKK ref: CC4/LPC19021169/da3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 November, 2019 10:17 AM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com'>; assignments < assignments@lkkauto.com'>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Resend

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 28 November 2019 9:21 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Yoyo Tian' <yoyo.pegasusengrg@gmail.com>

Subject: FW: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Lonpac External - Confidential

Our Ref

: 19/19/19/vc05/022682

Dear Nivitha,

Kindly proceed as arranged.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Yoyo Tian [mailto:yoyo.pegasusengrg@gmail.com]

Sent: Thursday, 28 November 2019 9:16 am

To: GERALD POH WEE BIN

Cc: MT Claim_SG

Subject: Re: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External General]

Dear Gerald, I'd like to appoint Mohd Rasul to survey our hier's video. Thank you

Yoyo

Pegasus Engineering & Trading

Project Executive
74 Kian Teck Rd, Singapore 628800
T: +65 6513 7748 I F: +65 6251 3161
E: yoyo.pegasusengrg@gmail.com

On Thu, Nov 28, 2019 at 8:46 AM GERALD POH WEE BIN < geraldpoh@lonpac.com > wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 19/19/19/VC00/022682

Dear Yoyo,

Please see our list of Motor surveyors and revert.

1	Kalvin Ang
2	Jackson Quek
3	Faizal Gulam Mohd
4	Xing Quo Qiang
5	Nicholas Tey
6	Mohd Taufik
7	Kenneth Kong
8	Marcus Chua
9	Mohd Rasul

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Yoyo Tian [mailto:yoyo.pegasusengrg@gmail.com]

Sent: Wednesday, 27 November 2019 5:37 pm To: MT_Claim_SG; GERALD POH WEE BIN

Cc: Pegasus Engineering

Subject: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/11/2019

Your Vehicle: YM7197E

Our Vehicle: SLK2977T

DOA: 20.11.2019

Without Prejudice

Dear All.

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a **list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.



No.1, Sunview Road #08-15 Eco-Tech@Sunview Singapore 627615 Tel: 6513 7748 / HP 9628 6508

Fax: 6251 3161

Our Ref: VSR19-33129 for SLK2977T		Date: 26.02.2020			
Your	Ref: YM7197E				
		WIT	HOUT PREJU	DICE	
Claim	ns Department - Executive In Charge				
Lonp	ac Insurance Bhd				
Dear	Sir/Madam,				
ACC	IDENT INVOLVING SLK2977T AND YM7197E ON 20/11/20	019			
Refe	r to the above accident and please acknowledge receipt of this le	tter within 14 days	9		
It op claim	opears that the accident was caused by your insured. Enclosed do a as our client had authorized us to quantify, to act and to reach :	ocuments to substa settlement within 6	ntiate our client weeks on their	's property damoged behalf: -	
O Original Tax-invoice number IV20/02-1185			olica result		
O Certificate Of Insurance MSIG		Vehicle search re	arch result		
O Letter from Grab		Q Authorization To Act - Hirer / Owner			
O R	ental Tariff				
*Sur	vey under insurance instruction - RASUL				
a)	Cost of repair (inclusive GST)	\$	2,451,16		
b)	Vehicle Search Fees / GIA-fees / Police Report Fees / Report	ting fees \$	7.45		
c)	Loss of rental 4 days @ \$66.95	\$	267,80		
d)	Loss of earnings/ rental fee days @ \$_	\$			
e) (Wah	Administrative charges to negotiate settlement we if 100% affer made within acknowledge timeframe)	\$	107.00		
	Total	\$[2,833.41		

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Pegasus Engineering & Trading Pte Ltd Email: Johnsonchua@pegasusengrg.com.sg



AUTHORIZATION TO ACT

TO: PEGASU	S ENGINEERING & TRADING PTE LTD
FROM: HIRE	R OF VEHICLE NUMBER SLK 29777
ACCIDENT I	INVOLVING YM 7197E
ALONG/AT	BIK 95 Geylang Bahru open space carpark
	authorize you to act on my behalf in pursuance of my claim for loss of rental / ing the repair arising out of the above accident.
This letter s	erve as the "AUTHORITY TO ACT".
	by authorize all agreed settlement payment be made in favour to PEGASUS NG & TRADING PTE LTD.
Name	: Grab Rentals Pte Ltd
Co Reg No	: 201617200G
Address	: 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Contact	: 6655 0005
Date	
Signature	

Owner

WITHOUT PREJUDICE TO:

(a) Insurance Subrogated Clarifo Any Claims
[Note: This Notice superses by Incompany of the Company of the Comp

LONPAC INSURANCE BHD

CLAIM NO DATE : 19/19/19/VP05/022682 : 28 FEBRUARY 2020 "The contents of this document apply to which damages only. All personal injuries and demages arising therefrom are excluded from the ambit and application of this document."

DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YM 7197E the sum of Singapore Dollar Two Thousand Seven Hundred Twenty Six and Cents Forty One Only (\$2,726.41) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLK 2977T and YM 7197E on 20 November 2019 along BLK 95 GEYLANG BAHRU OPEN SPACE CARPARK (LOT 352).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ PING SHENG PTE LTD AND/OR CHONG TET FOH) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PEGASUS ENGINEERING & TRADING PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

GRAB RENTALS PIE LTD 19/03/2010

Name of vehicle owner /Date



ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO: 201101753C

Tax Invoice

From:

PEGASUS ENGINEERING & TRADING PTE LTD

74 KIAN TECK ROAD SINGAPORE 628800

Officer in Charge: YOYO TIAN

Email:

Customer:

GRAB RENTALS PTE LTD

18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960

Attn:: Tel:

Fax No.:

Inv Date: 26/02/2020 INV No.: IV20/02-1185

Term: 30 DAYS

Vehicle No.: SLK2977T Model: MAZDA 3

Chassis No.: JM6BN22A8H0136501

Remarks: TP INSURER: LONPAC INSURED'S VEHICLE NO: YM7197E DATE OF ACCIDENT: 20/11/2019

UNIT PRICE AMOUNT (SGD) Qty DESCRIPTION ITEM TO PART BY PART REPAIR AS RECOMMENDED BY SURVEYOR -2,290.8000

RASUL

Cheques should be crossed & made payable to PEGASUS ENGINEERING & TRADING PTE LTD

Sub Total GST(7.00%) Total (SGD)

2,290.80 160,36 2,451.16

2,290.80

PEGASUS ENGINEERING & TRADING PTE LTD



Authorised Signature



Our Ref: GR-ACC-2017-02

01 June 2017

Pagasus Engineering & Trading Pte Ltd No. 51 Defil Lane 10 Singapore 539216 Malling Address 16 Sin Ming Lane, #01-08 Midvlew City, Singapore 673980 Co. No. 2016172000

To whom it may concern,

Re: Vehicle Rental Rates for Lose of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various various which are as follows:

B/No.	Malia & Model	Bally Rentel Rates (5%)
01	Toyota Prius 1,788cc, Bolow, 120thp, Automatio	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	- 68,95
03	Nissan Qashqal 121.	\$76,95
04	Honda Vezél 1.5L	\$77.95
05	Honda Vezet 1.5L Hybrid	\$84.95
OB	Toyota Vios 1.5L	\$86,95.

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party decident claims on less of rental.

Yours fallyfully,

Tay Stree Wee Grab Rental Pta Ltd .



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

27 Nov 2019 / 16:53:44

Receipt Date/Time:

27 Nov 2019 / 16:53:42

Tax Invoice/Receipt

Receipt No.: ITNET-00000-191127-002659

Previous Receipt No. :

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
7.00	0.49	7.49
7.00	0.40	7.49
1,00	201072	
7.00	0.49	7.49
		0.04
		7.45
		7.45
		7.45
		0.00
		7.45
ount		0.00
	Pefore GST (S\$) 7.00 7.00 7.00 7.00 Credit Carr /MasterC	Before Amount (S\$) 7.00 0.49 7.00 0.49 7.00 0.49 7.00 0.49 7.00 Indicate Card: Visa //Master Card

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.