

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 16 December, 2019 2:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Jia Le (LKK Auto)
Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022682
LKK REF: CC4/LPC19021169/R1da3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLK 2977T

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

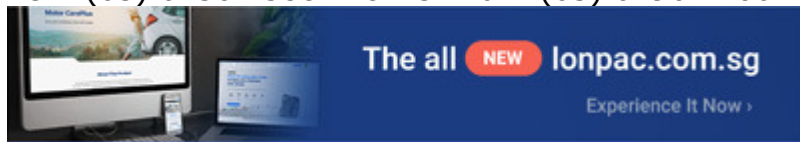
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 5 December, 2019 5:21 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 2 December 2019 11:51 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Jia Le (LKK Auto)
Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Your ref: 19/19/19/VC05/022682
LKK ref : CC4/LPC19021169/da3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 28 November, 2019 10:17 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Resend

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 28 November 2019 9:21 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Yoyo Tian' <yoyo.pegasusengrg@gmail.com>

Subject: FW: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/vc05/022682

Dear Nivitha,

Kindly proceed as arranged.

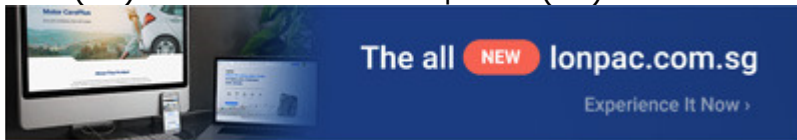
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Yoyo Tian [<mailto:yoyo.pegasusengrg@gmail.com>]

Sent: Thursday, 28 November 2019 9:16 am

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019 [External General]

Dear Gerald,

I'd like to appoint Mohd Rasul to survey our hier's video.

Thank you

Yoyo

Pegasus Engineering & Trading

Project Executive

74 Kian Teck Rd, Singapore 628800

On Thu, Nov 28, 2019 at 8:46 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC00/022682

Dear Yoyo,

Please see our list of Motor surveyors and revert.

1	Kalvin Ang
2	Jackson Quek
3	Faizal Gulam Mohd
4	Xing Quo Qiang
5	Nicholas Tey
6	Mohd Taufik
7	Kenneth Kong
8	Marcus Chua
9	Mohd Rasul

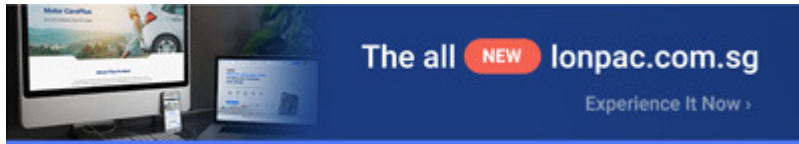
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Yoyo Tian [mailto:yoyo.pegasusengrg@gmail.com]
Sent: Wednesday, 27 November 2019 5:37 pm
To: MT_Claim_SG; GERALD POH WEE BIN
Cc: Pegasus Engineering
Subject: ARRANGE SURVEY - accident involving SLK2977T & YM7197E DOA: 20/ 11/ 2019

Your Vehicle : YM7197E

Our Vehicle : SLK2977T

DOA: 20.11.2019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle is grounded at our workshop , please arrange to survey our client's vehicle at 74 Kian Teck Road S628800 as soon as possible.

Thank You

Yoyo

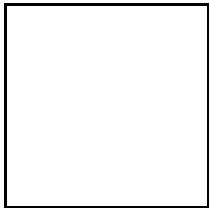
Pegasus Engineering & Trading

Project Executive

74 Kian Teck Rd, Singapore 628800

T: +65 6513 7748 | F: +65 6251 3161

E: yoyo.pegasusengrg@gmail.com



This email has been checked for viruses by AVG antivirus software.

www.avg.com