

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 2 October 2020 3:11 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019 [External Confidential]
Attachments: 19/19/19/VC05/022713: TP Direct Settlement - Accident Involving XD 9461M (OI) and SLG 9636C (TP) on 28/11/2019

Dear Mr. Gerald,

We refer to the above matter.

Please ignore the previous attachment.

We attach herewith the correct attachment for the above claim for your further action.

Sorry for the inconvenience caused.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: 2 October 2020 2:38 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Please check and verify.

The vehicles involved are totally different.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Chew Lian (LKK Auto) [<mailto:Chewlian@lkkauto.com>]
Sent: Tuesday, 8 September 2020 11:16 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

Dear Gerald

Attach please find our bill & supporting documents for the above.

Thank you.

Best Regards,

Chew Lian | Account Dept

LKK Auto Consultants Pte Ltd

National Assessment Centre Services

DID: 6742 9588 | email: ChewLian@lkkauto.com

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 8 September, 2020 8:58 AM
To: Chew Lian (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

Lonpac External - Confidential
Dear Chew Lian,

Please note that we have not received the bill.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Monday, 17 August 2020 3:42 pm
To: MT_Claim_SG ; GERALD POH WEE BIN
Cc: Admin A
Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

LPC ref: 19/19/19/VC05/022713
LKK REF: CC4/LPC19021168/Aka3

Dear Mr. Gerald,

We refer to the above matter.

Please be informed that there is no development from Third party workshop to date.

In view of no development, we will proceed to submit our report and close accordingly.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: 4 December 2019 2:59 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG ; Khanchna (LKK Auto) ; Admin A
Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022713
LKK REF: CC4/LPC19021168/Aka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLG 9636C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 3 December, 2019 12:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022713

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 3 December 2019 12:03 pm
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Khanchna (LKK Auto)
Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC REF: 19/19/19/VC05/022713
LKK REF: CC4/LPC19021168/ka3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 29 November, 2019 12:10 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 02/12/2019.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 29 November 2019 10:58 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: FW: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019
[External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022713

Dear Nivitha,

Kindly proceed accordingly.

As for liability, our insured has yet to lodge the report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 29 November 2019 10:36 am

To: MT_Claim_SG

Cc: 'Claims'

Subject: ACCIDENT BETWEEN SLG 9636 C AND YOUR INSURED XD XD 9461 M ON 28/11/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 2/12/2019, 10am. Vehicle is in our compound.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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