

Surveyor: **XGQ** DOI: **29.11.2019** Date / Time: **29.11.2019**
Registered in Merimen: **01.12.2019**

Pre-assign / CCU / FTE



Insured Vehicle No. : **GBH 206H** Claim No. : **MFL2019D0001552**
Name of Insured : **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** Policy No. : **D19MFL0005549**
Insured Tel No. : HP: Make / Model : **NISSAN CABSTAR-3.0 (M)**
Excess Sec II : \$5 D.O.A : **25/11/2019 11:15** Place of Accident : **568 EAST COAST ROAD**
Is driver the owner? (YES / ☒ NO) Nature of Accident :
If NO, Driver Name / Age : **ELJER CHUA** OI GIA REPORT: ☒ / NO : TP GIA REPORT: ☒ / NO
Driver Tel No. : **+65-90098555** (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SMN 7912U



INSRS:
WSP: **YEW HOCK**
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	SMN 7912U - X	GBH 206H - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List: Handler	Typist
			Notification ltr (if non-pickup)	
			After call ltr to OI:	
			Authorisation To Act:	
			Release Voucher:	
			Final Repair Bill:	
			Car Rental Invoice:	
			Towing Invoice:	
			LTA / GIA :	
			Medical Bill:	
			PIR:	
			Mandate/Reject Instruction:	
			LOD	
			Payment Breakdown Form:	
			Post-Repair Photos:	
			Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: **\$5,726.30** (5 days) Reduction: **A1** % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: **04/02/2020** Confirm with: **CHENG** Email ☒ Call ☐

Final Liability: % **100** (Agreed / Assessed) BOLA S/N No.: **NIL** If NO or B 28, Ass. Lia: **(01) VEHICLE DOOR HIT TP**

Repair Cost: **CW(EST) \$5,127.22**

Loss of Rental (LOR): \$5 (days)

Loss of Use (LOU): \$5 **700.00** \$100 x 7 days

Loss of Income (LOI): \$5 (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$5 **7.15**

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost: \$5

Total: \$5 **6,834.67** Global Sum \$5: **—**

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: \$5 **6,834.67** Name 1: **YEW HOCK MOTOR**

Payee 2: (Strike if N.A.) \$5 — Name 2: —

Payee 3: (Strike if N.A.) \$5 — Name 3: —

COMPLIMENT

26/02/2020
26/02/2020 X completed

ASS. REC. BY

REF:

III

ASSIGNMENT

From:

Date:

22/11/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMN79124

at Workshop m/s

New Hock Motor

of Blk 9006 tumpines st. 93 # 01-210

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value:

\$108K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

lup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMN79124

Yr Regn:

16 Jan 2015

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 428i c.c 1997

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading:

30217

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBA4A52020D571861

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size:

F:

225/45 R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

28-11-19

Survey held at

w/s

4pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S TA

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

R/P 25.726.30

(RUB: 44,041.47/A11.)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Report Format:

Lump Sum / U.C. /

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Washers (\$

Survey Fee:

Transportation:

*S + RS - \$

Photos

Others

TOTAL

YEW HOCK MOTOR

Reg. no: 251827/00C

Blk 9006 Tampines Street 93 #01-210 Singapore 528840

Tel: 67472384 Fax: 67482758

① Arrange resurvey with KUDOMANION
check items @ 10.07 AM
2/12/19 OK
2/12/19 @ 2.37 PM

LKK (Nibita called on: 29/11/2019
@ 10.45 AM

To Arrange For Survey. Surveyor will
come in the afternoon.

DATE: 28/11/2019
(To Be Survey by LKK)

MS GAN YUE LYE TRINA
BLK 9006 TAMPINES STREET 93
#01-210
SINGAPORE 528840

(LHP)

VEHICLE NUMBER : SMN 7912 U
MODEL : BMW 428i "15
DATE OF ACCIDENT : 25.11.2019
THIRD PARTY : GBH 206 H

(TAMPINES)

REPLACEMENT OF PARTS (NETT ITEMS)

1 PC	FRONT BONNET / BT	1,537.40
2 PCS	FRONT BONNET HINGE @\$90.10 X	180.20 X
2 PCS	FRONT BONNET ABSORBER @\$142.40 X	284.80 X
1 PC	FRONT BONNET LOCK X	106.10 X
1 PC	FRONT BONNET INSULATOR X	221.10 X
15 PCS	FRONT BONNET INSULATOR CLIPS @\$6.00 / REC.	90.00
1 PC	FRONT HEAD LAMP / CWT - BT.	2,130.35
1 PC	FRONT HEAD LAMP BRACKET / BT.	132.15
1 PC	FRONT FENDER - INC	702.65
1 PC	FRONT FENDER COWLING (FRONT) X	67.95 X
1 PC	FRONT FENDER COWLING (CENTRE) X	117.15 X
1 PC	FRONT FENDER COWLING (REAR) X	117.15 X
15 PCS	FRONT FENDER COWLING CLIPS @\$5.00 / REC.	75.00
1 PC	FRONT FENDER M LOGO - REC.	98.80 X
1 PC	FRONT FENDER GARNISH X	58.25 X
1 PC	FRONT FENDER TOP SIDE MOULDING X	33.20 X
6 PCS	FRONT FENDER TOP SIDE MOULDING CLIPS @\$5.00 / REC.	30.00
1 PC	FRONT FENDER BRACKET / BT	42.10
1 PC	FRONT FENDER CENTRE BRACKET X	42.10 X
1 PC	ROCKER PANEL SIDE SKIRT X	466.90 X
10 PCS	ROCKER PANEL SIDE SKIRT CLIPS @\$6.00 X	60.00 X
1 PC	FRONT BUMPER X	1,568.10 X
2 PCS	FRONT BUMPER SIDE BRACKET @\$48.20 X	96.40 X
10 PCS	FRONT BUMPER CLIPS @\$6.00 / REC.	60.00

YEW HOCK MOTOR

Reg. no: 251827/00C

Blk 9006 Tampines Street 93 #01-210 Singapore 528840

Tel: 67472384 Fax: 67482758

LABOUR CHARGES TO REMOVE AND REPLACE ALL
DAMAGED PARTS.
SPRAY PAINTING ON AFFECTED AREAS.
TOTAL BEFORE GST:

	650.00	500
	800.00	750.
\$	9,767.85	

YOURS FAITHFULLY,

5 Days.
part by part.
Ret all paint photos.

Gino Qiang - 82880282

29/11/19

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

P \$14,940.55
LC \$ 1,250.00
\$6,190.55

4577.75

~~4887.75~~10%: ~~488.78~~

Total: ~~5645.38~~
5726.38

YEW HOCK MOTOR

Reg. no: 251827/00C

Blk 9006 Tampines Street 93 #01-210 Singapore 528840

Tel: 67472384 Fax: 67482758

LKK (Nibita Called on: 29/11/2019
@ : 10.45 AmTo Arrange For Survey. Surveyor will
Come In The Afternoon.DATE: 28/11/2019
(To Be Survey by LKK)MS GAN YUE LYE TRINA
BLK 9006 TAMPINES STREET 93
#01-210
SINGAPORE 528840

VEHICLE NUMBER	:	SMN 7912 U
MODEL	:	BMW 428i "15
DATE OF ACCIDENT	:	25/11/2019
THIRD PARTY	:	GBH 206 H

(TAMPINES)

REPLACEMENT OF PARTS**(NETT ITEMS)**

1 PC	FRONT BONNET / BT	1,537.40
2 PCS	FRONT BONNET HINGE @\$90.10 X	180.20
2 PCS	FRONT BONNET ABSORBER @\$142.40 X	284.80
1 PC	FRONT BONNET LOCK X	106.10
1 PC	FRONT BONNET INSULATOR ?	221.10
15 PCS	FRONT BONNET INSULATOR CLIPS @\$6.00 / MC.	90.00
1 PC	FRONT HEAD LAMP / Cwt - BT.	2,130.35
1 PC	FRONT HEAD LAMP BRACKET	132.15
1 PC	FRONT FENDER - BUC	702.65
1 PC	FRONT FENDER COWLING (FRONT) ?	67.95
1 PC	FRONT FENDER COWLING (CENTRE) ?	117.15
1 PC	FRONT FENDER COWLING (REAR) ?	117.15
15 PCS	FRONT FENDER COWLING CLIPS @\$5.00 / MC.	75.00
1 PC	FRONT FENDER M LOGO - MC.	98.80
1 PC	FRONT FENDER GARNISH ?	58.25
1 PC	FRONT FENDER TOP SIDE MOULDING ?	33.20
6 PCS	FRONT FENDER TOP SIDE MOULDING CLIPS @\$5.00 / MC.	30.00
1 PC	FRONT FENDER BRACKET - BT	42.10
1 PC	FRONT FENDER CENTRE BRACKET ?	42.10
1 PC	ROCKER PANEL SIDE SKIRT X	466.90
10 PCS	ROCKER PANEL SIDE SKIRT CLIPS @\$6.00 X	60.00
1 PC	FRONT BUMPER ?	1,568.10
2 PCS	FRONT BUMPER SIDE BRACKET @\$48.20 ?	96.40
10 PCS	FRONT BUMPER CLIPS @\$6.00 / MC.	60.00

YEW HOCK MOTOR

Reg. no: 251827/00C

Blk 9006 Tampines Street 93 #01-210 Singapore 528840

Tel: 67472384 Fax: 67482758

LABOUR CHARGES TO REMOVE AND REPLACE ALL
DAMAGED PARTS.

SPRAY PAINTING ON AFFECTED AREAS.

TOTAL BEFORE GST :

650.00

800.00

\$ 9,767.85

500
750.

YOURS FAITHFULLY,



5 Days.

part by part.

Get all paint photos.

Guo Qiang - 82880282

29/11/19.

LINK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	494H
Vehicle Details	
Vehicle No.:	SMN7912U
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Dec 2019
Vehicle Make:	B.M.W.
Vehicle Model:	428I GRAN COUPE M SPORT A/T SR HID NAV
Primary Colour:	Silver
Manufacturing Year:	2014
Engine No.:	A0490859N20B20A
Chassis No.:	WBA4A52020D571861
Maximum Power Output:	180.0 kW (241 bhp)
Open Market Value:	\$53,260.00
Original Registration Date:	16 Jan 2015
First Registration Date:	16 Jan 2015
Transfer Count:	1
Actual ARF Paid:	\$62,868.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Jan 2025
PARF Rebate Amount:	\$47,151.00
Intended COE Rebate Details	
COE Expiry Date:	15 Jan 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$75,289.00
COE Rebate Amount:	\$38,535.00
Total Rebate Amount:	\$85,686.00

The information contained herein is correct as at 02 Dec 2019

OK

YEW HOCK MOTOR

Blk 9006 Tampines Street 93 #01-210 Singapore 528840

Registration No: 25182700C

Tel : 67472384 Fax: 67482758

Your Vehicle number : GBH 206 H

Date: 10/12/2019

Our Ref : TP/SMN 7912 U

MOTOR CLAIMS DEPARTMENT

M/S India International Insurance Pte Ltd

64 Cecil Street

Level 5 IOB Building

Singapore 049711

Attn: Mr Gabriel

Without Prejudice
(By Email)

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE NUMBER : SMN 7912 U
GBH 206 H DATE OF ACCIDENT : 25/11/2019

We refer to the above matter.

We enclosed herewith the following supporting documents for your perusal and consideration : -

- 1) Singapore Accident Statement - SMN 7912 U

We are instructed by our client that the accident was caused by your insured. As a result of the accident our client's vehicle was damaged and our client has instructed us to claim the losses from you as follows:

2)	Repair costs (Attached Tax Invoice)	6,127.22
3)	Loss of use @\$120.00 x 8 days	960.00
4)	LTA search fee	7.45
	Total claim :	<u>7,094.67</u>

Kindly let us have your cheque made in favour of **Yew Hock Motor** if you are prepared to settle our client claim.

Yours faithfully,

Enc.

21167/163
Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 29 November 2019 10:41 AM
To: 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Yew Hock Motor; Gabriel Wee
Subject: RE: ACCIDENT INVOLVING VEHICLE NUMBER SMN 7912 U AND GBH 206 H DATE OF ACCIDENT : 25 NOV 2019
Attachments: SMN7912U(ESTIMATE).pdf; SMN7912U(SAS).pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMN7912U and let us have your report urgently.

This claim will be handled by Mr Gabriel.

*Kindly upload this survey request email to Merimen.

Thank You.

Warmest regards,

Stanley Lai

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, IOB Building, Level 5

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



10:53am 29/11/19

p. chris

v. ln

From: Yew Hock Motor [mailto:yhmotor@singnet.com.sg]

Sent: Friday, 29 November, 2019 9:11 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING VEHICLE NUMBER SMN 7912 U AND GBH 206 H DATE OF ACCIDENT : 25 NOV 2019

Without Prejudice

Attn: Mr Gabriel,

We refer to your email dated 28 Nov 2019.

Kindly let us have M/s LKK Auto Consultants Pte Ltd for survey our client's vehicle which presently lying at our workshop asap.

Thanks & Best Regards,

Yew Hock Motor

Chris

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 28 November, 2019 3:32 PM

To: Yew Hock Motor <yhmotor@singnet.com.sg>

Subject: RE: ACCIDENT INVOLVING VEHICLE NUMBER SMN 7912 U AND GBH 206 H DATE OF ACCIDENT : 25 NOV 2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Yew Hock Motor [<mailto:yhmotor@singnet.com.sg>]

Sent: 28 November, 2019 2:43 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: ACCIDENT INVOLVING VEHICLE NUMBER SMN 7912 U AND GBH 206 H DATE OF ACCIDENT : 25 NOV 2019

Without Prejudice

Your Insured vehicle number : GBH 206 H

Our Ref : TP / SMN 7912 U

Attn: Officer Incharge,

We refer to the above matter.

We attached herewith the estimate together with our client's accident report for your further action.

Kindly let us have your list of motor surveyors to select one of the surveyor panel to conduct the survey to our client's accident vehicle which presently lying at our workshop.

Your early reply is much appreciated.

Best Regards,
Yew Hock Motor
Chris

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SMN7912U (MFL2019D0001552)**

[GBH206H]

TP

GAN YUE LYN TRINA

Nov 25 2019 11:00AM

[-]

Yew Hock Motor

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/02/2020 09:35 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$\$6834.67) - SMN7912U - Claim Handler: Gabriel Wee

Approved:6834.67:Liability FAF - Kindly finalise the Quantum

YEW HOCK MOTOR

Reg.no: 25182700C/00C

BLK 9006 TAMPINES STREET 93 #01-210 SINGAPORE 528840

Tel: 67472384 Fax: 67482758

**Your Ref :** MFL2019D0001552**Date:** 10/02/2020**Our Ref :** TP / SMN 7912 U**MOTOR CLAIMS DEPARTMENT**

M/s LKK Auto Consultants Pte Ltd

Blk 51 Paya Ubi Industrial Park

#02-25 Ubi Avenue 1

Singapore 408933

Without Prejudice**(By Hand)****Attn:** Mr Vic

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE NUMBER SMN 7912 U AND GBH 206 H
DATE OF ACCIDENT : 25/11/2019 ALONG 568 EAST COAST ROAD.

We refer to your email dated 06 Feb 2020.

As requested, we attached herewith the original Discharge voucher, Authorization letter, LTA search invoice and Repair invoice for your further action.

Kindly let us have your cheque of S\$6,834.67 made in favour of Yew Hock Motor soonest possible.

We thanks you in advance.

Yours faithfully,

ENC.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Dec 2019 Edit Reg		29 Nov 2019 00:00 Edit Adj Rpt	S\$5,726.37 Edit Estimates	S\$5,726.37 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PAN PACIFIC VAN & TRUCK LEASING PTE LTD, Co. Reg. No.: 201511635R								
Main Claimant:	GAN YUE LYN TRINA, ID: S8110494H								
Vehicle Reg. No.:	SMN7912U	Date of Loss:	25/11/2019 11:00 - :59 [58 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MFL2019D0001552	Policy/Cover Note No.:	D19MFL0005549						
Vehicle Reg. No. (Insured):	GBH206H	Policy No. (Claimant):	VPA/P2338202						
		Excess:							
Repairer:	Yew Hock Motor (Tampines) Bldg 9006 Tampines Street 93, #01-210, 528840 Tampines - Tel: 67472384								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Gabriel Wee - 63476100 ext 248]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 10/12/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (06/02/2020): Alert - Adj Mandate Approved (S\$6834.67) - SMN7912U - Claim Handler: Gabriel Wee - III_SG (24/01/2020): Alert - Adj Mandate Approved (S\$0.00) - SMN7912U - Claim Handler: Gabriel Wee									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMN7912U (MFL2019D0001552)
 [GBH206H]
 TP
 GAN YUE LYN TRINA
 Nov 25 2019 11:00AM
 [PAN PACIFIC VAN & TRUCK LEASING PTE LTD]
 Yew Hock Motor

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	04/12/19 10:02	General View						Load JPG	☒	
2	04/12/19 10:02	General View						Load JPG	☒	
3	04/12/19 10:02	General View						Load JPG	☒	
4	04/12/19 10:02	General View						Load JPG	☒	
5	04/12/19 10:02	General View						Load JPG	☒	
6	04/12/19 10:02	General View						Load JPG	☒	
7	04/12/19 10:02	General View						Load JPG	☒	
8	04/12/19 10:02	General View						Load JPG	☒	
9	04/12/19 10:02	General View						Load JPG	☒	
10	04/12/19 10:02	General View						Load JPG	☒	
11	04/12/19 10:02	General View						Load JPG	☒	
12	04/12/19 10:02	General View						Load JPG	☒	
13	04/12/19 10:02	General View						Load JPG	☒	
14	04/12/19 10:02	General View						Load JPG	☒	
15	04/12/19 10:02	General View						Load JPG	☒	
16	04/12/19 10:02	General View						Load JPG	☒	
17	04/12/19 10:02	General View						Load JPG	☒	
18	04/12/19 10:02	General View						Load JPG	☒	
19	04/12/19 10:02	General View						Load JPG	☒	
20	04/12/19 10:02	General View						Load JPG	☒	
21	04/12/19 10:02	General View						Load JPG	☒	
22	04/12/19 10:02	General View						Load JPG	☒	
23	04/12/19 10:02	General View						Load JPG	☒	
24	04/12/19 10:02	General View						Load JPG	☒	
25	04/12/19 10:02	General View						Load JPG	☒	
26	04/12/19 10:02	General View						Load JPG	☒	
27	04/12/19 10:02	General View						Load JPG	☒	
28	04/12/19 10:02	Odometer Reading						Load JPG	☒	
29	04/12/19 10:02	Chassis Number						Load JPG	☒	
30	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
31	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
32	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
33	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
34	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
35	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
36	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
37	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
38	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
39	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
40	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
41	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
42	04/12/19 10:03	Dismantled Parts						Load JPG	☒	
43	04/12/19 10:03	Dismantled Parts						Load JPG	☒	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	04/12/19 10:03	Dismantled Parts	 Load JPG	☒
45	04/12/19 10:03	Dismantled Parts	 Load JPG	☒
46	04/12/19 10:03	Dismantled Parts	 Load JPG	☒
47	04/12/19 10:03	Dismantled Parts	 Load JPG	☒
48	18/12/19 17:07	Reinspection Photo	 Load JPG	☒
49	18/12/19 17:07	Reinspection Photo	 Load JPG	☒
50	18/12/19 17:07	Reinspection Photo	 Load JPG	☒
51	18/12/19 17:07	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/12/19 14:04	TP ESTIMATE	 Load PDF	
2	01/12/19 14:04	TP GIA REPORT	 Load PDF	
3	01/12/19 14:04	ACKNOWLEDGEMENT EMAIL TO III DD 29.11.19	 Load PDF	
4	21/01/20 13:11	TP ESTIMATE - MARKED	 Load PDF	
5	07/02/20 11:45	EMAIL FROM TP	 Load PDF	
6	12/02/20 10:29	WORKSHOP INVOICE	 Load PDF	
7	12/02/20 10:29	AUTHORISATION TO ACT FORM	 Load PDF	
8	12/02/20 10:29	DISCHARGE VOUCHER	 Load PDF	
9	12/02/20 10:29	LTA SEARCH	 Load PDF	
10	12/02/20 10:29	GIROFORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	31/12/19 09:38	LOD	 Load PDF	
2	31/12/19 09:38	SMN7912U(POLICE REPORT)	 Load PDF	
3	03/01/20 17:30	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19021167/GHA3Q2

Date: 12/02/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MFL0005549
Claimant Vehicle No :	SMN7912U	Insured Vehicle No :	GBH206H
Date of Loss:	25/11/2019	Nature of Claim:	TP
		Claim No:	MFL2019D0001552

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMN7912U	Engine No:	A0490859N20B20A
Make & Model:	BMW 428i, 2.0 D/AB SR HID NAV M SPORT (A)	Chassis No:	WBA4A52020D571861
Reg. Date:	16/01/2015 (Man. Year: 2014)	Odometer:	30217 km
Colour:	Silver		
Engine Capacity:	1997 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45R18	Rear Tyre Size:	225/45R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,317.85	4,476.37	3,841.48	46.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,450.00	1,250.00	200.00	13.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,767.85	5,726.37	4,041.48	41.38
+ GST 7.00/7.00% (S\$)	683.75	400.85	282.90	41.37
Nett Amount (S\$)	10,451.60	6,127.22	4,324.38	41.38
+ Loss of Use (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,834.67		

INSPECTION

Date of Assignment:	29/11/2019	
Date Inspected:	29/11/2019 Inspected At:	Yew Hock Motor (Tampines) Blk 9006 Tampines Street 93, #01-210 Singapore 528840
Estimated Period of Repair:	5.0 days	

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Feb 2020)
Parts:	M1-COUPE	BMW 428i 2.0 D/AB SR HID NAV M SPORT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMN7912U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Bent	1,537.40 F	*1,537.40 FN
2	2		*FRONT BONNET HINGE	Not Necessary	180.20 F	*- FN
3	2		*FRONT BONNET ABSORBER	Not Necessary	284.80 F	*- FN
4	1		*FRONT BONNET LOCK	Not Necessary	106.10 F	*- FN
5	1		*FRONT BONNET INSULATOR	Not Necessary	221.10 F	*- FN
6	15		*FRONT BONNET INSULATOR CLIPS	Necessary	90.00 F	*90.00 FN
7	1		*FRONT HEAD LAMP	Cut	2,130.35 F	*2,130.35 FN
8	1		*FRONT HEAD LAMP BRACKET	Bent	132.15 F	*132.15 FN
9	1		*FRONT FENDER	Buckled	702.65 F	*702.65 FN
10	1		*FRONT FENDER COWLING FRONT	Not Necessary	67.95 F	*- FN
11	1		*FRONT FENDER COWLING (CENTRE)	Not Necessary	117.15 F	*- FN
12	1		*FRONT FENDER COWLING (REAR)	Not Necessary	117.15 F	*- FN
13	15		*FRONT FENDER COWLING CLIPS	Necessary	75.00 F	*75.00 FN
14	1		*FRONT FENDER M LOGO	Necessary	98.80 F	*98.80 FN
15	1		*FRONT FENDER GARNISH	Not Necessary	58.25 F	*- FN
16	1		*FRONT FENDER TOP SIDE MOULDING	Damaged	33.20 F	*33.20 FN
17	6		*FRONT FENDER TOP SIDE MOULDING CLIPS	Necessary	30.00 F	*30.00 FN
18	1		*FRONT FENDER BRACKET	Bent	42.10 F	*42.10 FN
19	1		*FRONT FENDER CENTRE BRACKET	Damaged	42.10 F	*42.10 FN
20	1		*ROCKER PANEL SIDE SKIRT	Not Necessary	466.90 F	*- FN
21	10		*ROCKER PANEL SIDE SKIRT CLIPS	Not Necessary	60.00 F	*- FN
22	1		*FRONT BUMPER	Not Necessary	1,568.10 F	*- FN
23	2		*FRONT BUMPER SIDE BRACKET	Not Necessary	96.40 F	*- FN
24	10		*FRONT BUMPER CLIPS	Necessary	60.00 F	*60.00 FN

F=Franchise part. N=NetItemDisc.

Sub Total (\$\$) **8,317.85** **4,973.75**

- Nett Item Discount on N Items 0.00/10.00% (\$\$) **0.00** **497.38**

Total Parts (\$\$) **8,317.85** **4,476.37**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES TO REMOVE AND REPLACE ALL DAMAGED PARTS	New	650.00	500.00
2	SPRAY PAINTING ON AFFECTED AREAS	New	800.00	750.00
Gross Labour Cost (S\$)			1,450.00	1,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >