

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 20 April, 2020 1:34 PM
To: Claim1
Cc: Admin A; Claim3; Vic (LKKAUTO)
Subject: RE: FW: SJQ7602J _ INVA1900713 [External Confidential] - LKK REF CC4/LPC19021166/R1ha3

Without Prejudice

Dear Paul,

We refer to your below email.

Please be informed that our principal had already processed the payment.

You will receive the payment in due course.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Paul Antony Fernandez [mailto:claim1@clauto.com.sg]
Sent: Monday, 20 April, 2020 12:57 PM
To: Vic (LKKAUTO)
Cc: Admin A; Claim3
Subject: Re: FW: SJQ7602J _ INVA1900713 [External Confidential] - LKK REF CC4/LPC19021166/R1ha3
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Vic,

We refer to our last email correspondence dated 09/04/2020 in regards to the above captioned 3rd Party Insurance claim matter.

We have yet to receive the outstanding payment owed to us.

Kindly expedite this claim processes and send us the cheque payment soonest.

Thank you very much

Best Regards,

Paul Antony Fernandez
Insurance Claims Assistant
CL Auto Pte Ltd
48 Toh Guan Road East
#02-125 Enterprise Hub,
Singapore 608586
DID: (65) 67950960
FAX: (65) 67950920
EMAIL: claim1@clautocom.sg

On 2020-04-09 10:14, Paul Antony Fernandez wrote:

WITHOUT PREJUDICE
SAVE AS TO COSTS

Morning Vic,

Reference to our last email correspondence dated 30/03/2020 on the above captioned subject matter; we have yet to receive the payment cheque of S\$5840.00/-

Please check and revert back to us when will we receive the payment.

Thank you very much

Best Regards,

Paul Antony Fernandez
Insurance Claims Assistant
CL Auto Pte Ltd
48 Toh Guan Road East
#02-125 Enterprise Hub,
Singapore 608586
DID: (65) 67950960
FAX: (65) 67950920
EMAIL: claim1@clautocom.sg

On 2020-03-30 10:13, Paul Antony Fernandez wrote:

WITHOUT PREJUDICE
SAVE AS TO COSTS

Morning Vic,

Attached is the signed Discharge Voucher.

We will send the original signed Discharge Voucher by snail mail.

We await payment from your office upon receipt of the signed Discharge Voucher.

Thank you very much

Best Regards,

Paul Antony Fernandez
Insurance Claims Assistant
CL Auto Pte Ltd
48 Toh Guan Road East
#02-125 Enterprise Hub,
Singapore 608586
DID: (65) 67950960
FAX: (65) 67950920
EMAIL: claim1@clautocom.sg

On 2020-03-17 18:03, Vic (LKKAuto) wrote:

Without Prejudice

Dear Paul,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we proposed for a global sum of \$5,840.00 (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV and FORWARD BACK TO US (LKK) THE ORIGINAL SIGNED HARD COPY for payment processing.

The above amount is to be made payable to C L AUTO PTE LTD.

Thank you.

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_"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

-

Best Regards,

VIC ALPEH | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: Paul Antony Fernandez [mailto:claim1@clauto.com.sg]
Sent: Tuesday, 17 March, 2020 1:42 PM
To: Vic (LKKAUTO)
Cc: Admin A; GERALD POH WEE BIN
Subject: Re: FW: SJQ7602J _ INVA1900713 [External Confidential] - LKK
REF CC4/LPC19021166/R1ha3
Importance: High

Good Day Vic/Gerald,

We refer to the last email dated 09/03/2020 in which Mr. Vic wrote preparing report for mandate approval.

Kindly expedite the claim processes and make payment to us soonest as our client is chasing us for payment.

Do let us know when can this claim matter be finalized.

Thank you very much

Best Regards,

Paul Antony Fernandez

Insurance Claims Assistant

CL Auto Pte Ltd

48 Toh Guan Road East

#02-125 Enterprise Hub,

Singapore 608586

DID: (65) 67950960

FAX: (65) 67950920

EMAIL: claim1@clautocom.sg

On 2020-03-09 14:53, Vic (LKKAUTO) wrote:

Without Prejudice

Dear Paul,

We refer to your below email and the contents were noted.

Please be informed that we are currently preparing our report for mandate approval.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

VIC ALPEH | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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attachments, including any copies thereof, and inform the sender
that

you have deleted the e-mail, all attachments and any copies
thereof.

Thank you.

-----Original Message-----

From: Paul Antony Fernandez [mailto:claim1@clauto.com.sg]
Sent: Monday, 9 March, 2020 10:23 AM
To: Vic (LKKAuto)
Cc: GERALD POH WEE BIN
Subject: Fwd: FW: SJQ7602J _ INVA1900713 [External Confidential]
Good Morning Vic,
We refer to the preceding email dated 24/02/2020 sent to you by
Mr.

Gerald Poh Wee Bin from Lonpac Insurance.

Kindly let us know in writing when can we receive the Discharge
Voucher if any and payment for this 3rd Party Insurance Claim.

Thank you very much

Best Regards,

Paul Antony Fernandez
Insurance Claims Assistant
CL Auto Pte Ltd
48 Toh Guan Road East
#02-125 Enterprise Hub,
Singapore 608586
DID: (65) 67950960
FAX: (65) 67950920
EMAIL: claim1@clautocom.sg
EMAIL: claim1@clauto.com.sg

----- Original Message -----

Subject: FW: SJQ7602J _ INVA1900713 [External Confidential]
Date: 2020-02-24 15:00
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
To: "'Vic (LKKAuto)'" <vicalpeh@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>, "'claim1@clauto.com.sg'"
<claim1@clauto.com.sg>

Lonpac External - Confidential

Dear Vic,

For your necessary action.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised
external

parties only.

-----Original Message-----

From: Paul Antony Fernandez [mailto:claim1@clauto.com.sg]

Sent: Monday, 24 February 2020 2:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SJQ7602J _ INVA1900713
Good Day Motor Claims Department,
Attached herewith are the documents pertaining to the above captioned

subject matter.

Kindly revert back to us with your office Discharge Voucher, if any for our client to sign and revert back to your office for payment to us.

Thank you very much

Best Regards,

Paul Antony Fernandez

Insurance Claims Assistant

CL Auto Pte Ltd

48 Toh Guan Road East

#02-125 Enterprise Hub,

Singapore 608586

[Tel: \(65\) \[1\] \[1\] 67950960](tel:(65) [1] [1] 67950960) (Line 3)

Fax: (65) 67950920

Email: claim1@clauto.com.sg

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Best Regards,

Paul Antony Fernandez

Insurance Claims Assistant

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48 Toh Guan Road East

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Links:

[1] [Tel: \(65\) \[1\] \[1\] 67950960](tel:(65) [1] [1] 67950960)

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Best Regards,

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