

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 8, 2020 4:56 PM
To: 'Carmen Lim'
Cc: Vic (LKKAuto)
Subject: RE: LOD SMA6521H / Your Ref : SMK1938B (TP-AIG) - LKK REF CC4/AIG19021163/Kha3

WITHOUT PREJUDICE

Dear Carmen,

We are prepare to improve our offer as below :

1. Cost of Repair (w/GST)	\$ 1,745.59
2. Loss of Rental (4 days x \$79.00)	\$ 316.00
3. LTA Search Fee	\$ 7.48
Total	\$ 2,069.07

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: May 2, 2020 2:44 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: LOD SMA6521H / Your Ref : SMK1938B (TP-AIG) - LKK REF CC4/AIG19021163/Kha3

Dear Jasper,

We rejected your offer.

We prepare to accept **\$2148.07** as per our LOD.

Kindly review the above matter and let us hear from you favorably .

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

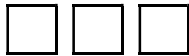
E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Thu, Apr 30, 2020 at 10:45 AM Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Without Prejudice

Dear Carmen,

Thank you for your email.

We propose a settlement at a global sum of **\$2,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Tuesday, 3 March, 2020 11:04 AM

To: Carmen Lim

Cc: serence ctc; jenny chong; coleen kwok; Admin A; Claim admin; Vic (LKKAuto)

Subject: RE: LOD SMA6521H / Your Ref : SMK1938B (TP-AIG) - LKK REF CC4/AIG19021163/Kha3

Without Prejudice

Dear Carmen,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]

Sent: Monday, 2 March, 2020 4:39 PM

To: Vic (LKKAUTO)

Cc: serence ctc; jenny chong; coleen kwok; Admin A; Claim admin

Subject: LOD SMA6521H / Your Ref : SMK1938B (TP-AIG)

Dear Vic,

Accident involving SMA6532H & SML1938B on 04.11.2019.

We refer to your letter dated 03.12.2019.

Attached herewith our LOD & accident scene photo for your attention.

No video footage on this accident.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

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P: 6484 1221

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