

Our Ref : T 1119 / SHA4645M /KS(st)
 Your Ref: _____
 Date : 9-Dec-19

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Floor
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way
 #07-16
 Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA4645M YOUR INSURED SLQ8911L
 AND OTHER SGM1616R ON 27.11.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA4645M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLQ8911L we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,532.67
2	<u>3</u> days Loss of Rental @ \$ 112.67 per day	\$ 338.01
3	1532.67 (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		\$ 1,878.17

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
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Total Claims : \$ 2,118.17

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
 b) LTA search slip/s of : SLQ8911L
 c) GIA / Police report/s of : SHA4645M
 d) Letter of authority from owner / hirer / operator
 () Photograph/s of Accident Scene () Certificate of Insurance
 () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791

Yishun
 501 Yishun Industrial Park A
 Singapore 768732

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 8 January 2020 2:08 PM
To: YANKANG.LIM@HPE.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SLQ8911L & SHA4645M ON 27/11/2019 ALONG/AT CROSS JUNCTION OF ALEXANDRA RD & TANGLIN RD

Our Ref: CC4/AIG19021160/Fka3

LIM YANKANG (LIN YANKANG)

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ8911L & SHA4645M/OTHERS ON 27/11/2019 ALONG/AT CROSS JUNCTION OF ALEXANDRA RD & TANGLIN RD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

“Wishing you a happy and a prosperous New Year!”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA4645M , SLQ8911L , SGM1616R **ON 27-Nov-19 22:10**
ALONG ALEXANDRA ROAD X TANGLIN ROAD/ TIONG BAHRU ROAD

I / We **LOH CHOONG KWONG** (Hirer) NRIC No.: **SXXXX397C**

and/or **TAN LIAN HUAT** (Relief) NRIC No.: **SXXXX521G**

Taxi Number **SHA4645M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Nov-2019**

Name of Hirer **LOH CHOONG KWONG**

Hirer NRIC **SXXXX397C**

Signature :



Address **312 YISHUN RING ROAD #10-1212**
760312

Contact No. **91399852**

Name of Relief **TAN LIAN HUAT**

Relief NRIC **SXXXX521G**

Signature :



Address **380 YISHUN RING ROAD 04-1642**
760380

Contact No. **83173564**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,850.00** (Global Sum) for vehicle no. **SHA4645M** that was damaged pursuant to the accident which occurred on **27/11/2019** (date) along **CROSS JUNCTION OF ALEXANDRA ROAD** (location) involving vehicle no/s **SLO8911L**.

This is pursuant to the inspection conducted on **29/11/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA4645M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA4645M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of JULY (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 ROWANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 27.11.19

VEHICLE NO
SHA4645M

MARK
HYUNDAI

MODEL
I-40

DATE OF REG
22.12.2016

CHASSIS CODE
KMHLB41UMHU097306

INV. NO/DATE
91482653 05.12.2019

JOB NO.
305357820

ODOMETER READING

DATE/TIME IN
28.11.2019 15:10

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPER#	1	553.00	20.00	442.40
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0103-0738	140VC COVER-RR BUMPER LWR#	1	228.00	20.00	182.40
0004	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL :						692.40

JOB NATURE

0001	PB	PANEL BEATING		240.00		240.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00

- 1) WHILE DRIVING ALL REASONABLE PRECAUTIONS SHOULD BE TAKEN TO AVOID COLLISION, FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91482653	1,532.67	

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA4645M

INV. NO/DATE
91482653 05.12.2019

MAKE
HYUNDAI

JOB NO.
305357820

MODEL
I-40

ODOMETER READING

DATE OF REG
22.12.2016

DATE/TIME IN
28.11.2019 15:10

CHASSIS CODE
KMHLB41UMHU097306

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	20-05	RENEW ADVERTISEMENT BUMPER STICKER		50.00		50.00
0005	20-05	RENEW ADVERTISEMENT FENDER STICKER-		200.00		200.00
0006	I,	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL,						740.00

Items total 1,432.40
Add GST @ 7.000 % 100.27
Invoice amount 1,532.67

Issued by : KATHERINE TAN 05.12.2019 16:20:13
Repair type : CLS0/57/57
Payment Type/Term: /Credit 30 days

1) WHILEST IN REASONABLE ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91482653	1,532.67	

Our Ref: CT19110713

Date: 05 December 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/11/2019 @ 22:10 hrs
ALONG ALEXANDRA ROAD X TANGLIN ROAD/ TIONG BAHRU
 ROAD
INVOLVING SLQ8911L, SGM1616R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4645M** (the "Taxi"). The Taxi was hired to **LOH CHOONG KWONG IC NO SXXXX397C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLQ8911L	27 Nov 2019 / 22:10:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK