

ASS. REC. BY:

REF: CS/FCI 190211321 Qv f302 Special Instructions:

Survivor: Sun Pin ASSIGNMENT (Office)From (Person): Rachel Wu Linus of FCI Date/Time: 29.11.19 4.47p.m

Estimated Cost: _____ Bill to: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SDG 4848K Insured: SHD 65084at Workshop m/s Volkswagen Tel: 85112203 /of 1 Kampong AmpartPolicy No: _____ Claim No: D19007528 mps4

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 26.11.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 29.11.19 4.53p.m Person Contacted: Shirin Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SDG 4848K - CC31 AIG 14005816 / Rq 11 SQ 2
	SHD 65084 - X
4/12/19	Email preli revised to FCI
20/1/2020	Final fig \$ 20,270.56 confirmed by email (Ref 8509.21, 30/1)

ASS. REC. BY: Sun Pin

REF:

FCI

ASSIGNMENT

From: _____ Date: 3.12.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SDG 4848Kat Workshop m/s Volkswagenof 1 Kampong Ampat off Machperson

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SDG 4848K Yr Regn: 27/Jul/2019Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: VW Passat Exclusive 2.0 c.c 1798Colour: White A/C: Insured / Std / NI / NASp. Reading: 35613 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVWZZZ3CZHE116270

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/45 R18R: 235/45 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal. 5 mmR/Bal. 5 mmL/Bal. 5 mmL/Bal. 5 mmD.O.A. 26/11/2019D.O.I. 03/12/2019Survey held at VolkswagenDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV: 96,434

PV: 68,975

NV: 27,459

RECEIVED

Date/Time, File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) typistRep. Form: CWSLump Sum / L.S.I. / 20,270.56Days Of Repair: 13Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Police

Others

TOTAL

BX15=270

170+270

60

60

94

580

634

MOTOR SURVEY ASSIGNMENT

Date	27-11-2019	Our Ref No. D19007528MFSH
Accident Date	26-11-2019	Claim Type. Third Party
Insured Vehicle	SHD6508Y	Third Party Vehicle. SDG4848K
Survey Location	1 KAMPONG AMPAT	
Contact Person.	STEVEN CHEE	
Contact No.	63057299/ 85112203	Fax No. 62858620
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	VOLKSWAGEN CENTRE SINGAPORE	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	RACHELWU LIMEI	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Friday, 13 December 2019 10:08 AM
To: Tang Shu Shi (VGS - SG/Singapore)
Cc: Admin-D (LKKAUTO); Denise Tay (LKKAUTO)
Subject: RE: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

WITHOUT PREJUDICE

Dear Shu Shi,

We can agree to Direct Settlement.
Please proceed to finalise the COR with our appointed surveyor who is also copied herein.

Dear Lkk,

Please take note of the above.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, December 13, 2019 8:50 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

Dear Rachel,

Appreciate if you can revert on liability for this claim so that we can advise our customer accordingly.

We have been clueless on what is going on with this claim.

Appreciate your revert soonest.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Wednesday, 11 December 2019 10:19 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

Dear Rachel,

Please revert liability.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299

Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Chee Steven (VGS - SG/Singapore)
Sent: Tuesday, 10 December 2019 1:12 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: FW: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

Dear Rachel,

Is the liability unclear for this claim? Please kindly email us your insured's report/sketch & advise the reason if liability is not clear so that we can inform our client.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 3 December 2019 12:24 PM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

Hi,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Thursday, 28 November 2019 7:22 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

Dear claims,

Please arrange LKK Auto Consultants Pte Ltd as our surveyor.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 28 November 2019 7:18 PM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: [EXT] Our Ref: D19007528MFSH Pre-Repairs Assessment Request for SDG4848K - accident involving with SHD6508Y

Without Prejudice

Dear Sirs,

We refer to your survey request,

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Regards,
Admin Team

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 4 December 2019 9:41 AM
To: 'CWS Motor Claims'; SUR
Cc: 'Rachel Wu'
Subject: RE: SURVEY ASSESSMENT - D19007528MFSH/1-SDG 4848K
Attachments: SDG 4848K PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SDG 4848K
Date of survey: 3/12/2019
Number of days (estimated) : 13 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 29 November 2019 5:16 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007528MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 29 November, 2019 4:47 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007528MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



Auto
Consultants
Pte Ltd

Company Registration No. 199007198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19007528MFSH

Our ref: CS/FCI19021132/Qvf3

DATE: 4/12/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SDG 4848K

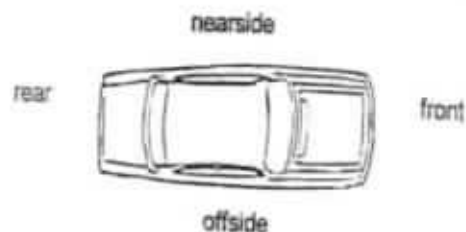
We thank you for your instruction on 29/11/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on
3/12/2019 at the premises of M/s VOLKSWAGEN CENTRE SINGAPORE
and have the following to report:-

Workshop Estimate Amount	: S\$28,730.96
Revised Estimate Amount	: S\$25,160.81
"Check" Items Amount	: S\$150.53
Book Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the
o/s body



Comments/Present Status:
Damages Consistent

Yours faithfully,

OI SUN PIN
Asst. Automotive Assessor

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	458E
Vehicle Details	
Vehicle No.:	SDG4848K
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Dec 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 2.0 TFSI AT 5R 3G24MY HUD
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CHH181905
Chassis No.:	WVWZZZ3CZHE116270
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$35,144.00
Original Registration Date:	27 Jul 2017 / 91 mths
First Registration Date:	27 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$41,202.00 / 20,601
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jul 2027
PARF Rebate Amount:	\$30,901.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,802.00
COE Rebate Amount:	\$38,074.00
Total Rebate Amount:	\$68,975.00

The information contained herein is correct as at 03 Dec 2019

OK

$$10,000 / 12 = 833.33$$

$$833.33 \times 91 \text{ mths} = 75,833$$

$$\begin{array}{r}
 75,833 \\
 + 20,601 \\
 \hline
 \text{mv} = 96,434
 \end{array}
 \quad
 \begin{array}{r}
 96,434 \\
 - 68,975 - \text{pv} \\
 \hline
 27,459 - \text{nv}
 \end{array}$$

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Search Selection	volkswagen passat	Any	Any	2017	Any	Any	Available
	Volkswagen Passat 1.8A TSI Highline	\$95,800	\$10,870 /yr	26-May-2017	1,798 cc	41,000 km	Luxury Available
Free Insurance And First Month Installment, 1 Owner, 3 Years Maintained And Warranty By Volkswagen, High Trade In, Low Mileage Done, Classy Yet Elegance. Hua Yang Chieh Pte Ltd Posted: 03-Oct-2019 Page: 2017 Volkswagen Passat, 2017 volkswagen passat, Volkswagen Passat, volkswagen passat, Volkswagen Passat, 2017, Used Volkswagen							

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/11/2019 21:42
Date Of Accident	26/11/2019 11:35
Exact Location Of Accident	LOWER KENT RIDGE RD ROUND ABOUT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDG4848K
Insured/Policyholder	
Name Of Registered Owner	ONG WAH BUAY
NRIC No	S1649458E
Email Address	LINDAONG@SINOMETAL.COM.SG
Mobile Phone No	(LOCAL) +65-98582823
Alternative Phone No	OTHERS-98582823

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT B8 2.0 TFSI AT SR 3G24MY HUD
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D19MTPV01010013
Cover Note Number	N.A

Driver

Name of Driver	DOUGLAS MOK
NRIC No	S9808395B
Date Of Birth	15/02/1998
Occupation	INDOOR
Date Of Driving Pass	07/09/2018
Driving Experience	1 YEAR AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98582823
Fax Number	
Contact Number	
Email Address	LINDAONG@SINOMETAL.COM.SG

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I was at the outer lane of the roundabout, going straight as I've not exited yet. The taxi, made a turn from the inner lane, with an attempt to exit the roundabout. His vehicle is also behind me and hence as he was making the attempt to exit the roundabout, the front of his vehicle hit the right side of my vehicle, towards the back of my car. As we are at a roundabout, I quickly drove towards the NUH drop off point, and the taxi followed suit. We then alighted and exchange information.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	NA
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD6508Y
Vehicle Make/Model/Colour	HYUNDAI / I40 1.7L CRDI AT ABS AIRBAG 4DR / BLUE
Details Of Properties	N.A
Vehicle Category	TAXI
Name of Driver	KOH CHWEE LING
NRIC/Passport Number	S1696082I
Contact Number	90415727
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

2

Passenger 1

NAME: : P1

GENDER: : FEMALE

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be filed outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

VERIFY BY AJAX MARS (ARC)
REPORTING OFFICER
AIZAM BIN ATAN

Policyholder's Signature
 Date & Time:

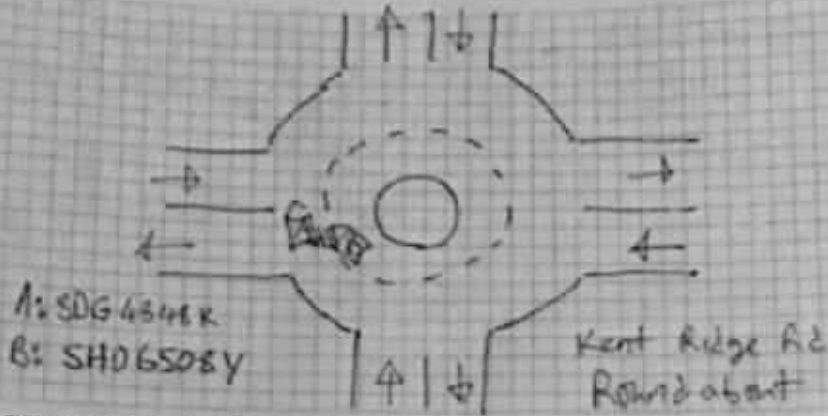
Driver's Signature
 (if driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name
 NRIC/IN No.:

Sketch Plan #2

SKETCH PLAN

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHED STATEMENT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

VERIFY BY AJAX MARS (ARC)

REPORTING OFFICER

AIZAM BIN ATAN

Policyholder's Signature

Date & Time

Driver's Signature

(if driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Name

NRIC/PPN No.

ACCIDENT STATEMENT (2000 characters)

I was at the outer lane of the roundabout, going straight as I've not exited yet. The taxi, made a turn from the inner lane, with an attempt to exit the roundabout. His vehicle is also behind me and hence as he was making the attempt to exit the roundabout, the front of his vehicle hit the right side of my vehicle, towards the back of my car. As we are at a roundabout, I quickly drove towards the NUH drop off point, and the taxi followed suit. We then alighted and exchange information.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
AIZAM BIN ATAN

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

Date/Time

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Document no.
Document date 28-11-2019
Customer no. 5211041856
Customer GST-ID 195000106C
Dealer 39999
Job order number 2019002846/ 1
Job order date 28-11-2019
Service Advisor TIOW CHUAN CHEE

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFKES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
ONG
WAH BUAY
24 COTSWOLD CLOSE
Singapore 359639

License plate	Model code	First registration	VIN	Model	Mileage
SDG4848K	3G24MY	27-07-2017	WVWZZZ3CZHE116270	Passat Exclusiveline 2.0 TSI 162kW DSG	26,671

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs. / NEC	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs. / NEC	280.00	#1	280.00	299.60
	WHEEL ALIGNMENT	1	pcs. / NEC	360.00	#1	360.00	385.20
	WHEEL BALANCING	1	pcs. / NEC	50.00	#1	50.00	53.50
3G5807417 GRU	Cover Primed REAR BUMPER	1	pcs. / NEC	1,530.46	#1	1,530.46	1,637.59
3G0998491	1 Set Sensor Brackets	1	pcs. / NEC	39.84	#1	39.84	42.63
D 180KU2A1	2k-Plastic Adhesive	1	pcs. / NEC	74.29	#1	74.29	79.49
D 822150A1	Bonding Agent For Plastic	1	pcs. / NEC	56.90	#1	56.90	60.88
3G0807521R GRU	Spoiler Primed	1	pcs. / SVC	328.61	#1	328.61	351.61
WHT005263	Rivet	5	pcs. / SVC	1.09	#1	5.45	5.83
N 90346302	Pop-Rivet	10	pcs. / SVC	1.14	#1	11.40	12.20
3G0853842 2ZZ	Decorative Moulding Brigh RHR BUMPER MOLDING	1	pcs. / SVC	150.53	#1	150.53	161.07
3G5809844A	Sectional Part Side Panel RHR FENDER	1	pcs. / PD	1,348.72	#1	1,348.72	1,443.13
D 506KD1A3	2k-Insert Foam	1	pcs. / NEC	130.29	#1	130.29	139.41
D 476KD1M2	Sealant Can Be Sprayed	1	pcs. / NEC	62.20	#1	62.20	66.55
D 007600A1	Inox-Spray	1	pcs. / NEC	62.88	#1	62.88	67.28
D 180003M2	2k-Body Adhesive	1	pcs. / NEC	398.47	#1	398.47	426.36
3G5833056AC	Door RHR DOOR	1	pcs. / PD	2,262.62	#1	2,262.62	2,421.00
3G5839702B 5AP	Door Seal Outer Black RHR	1	pcs. / NEC	161.36	#1	161.36	172.66
3G0839699B	Door Seal RHR LOWER	1	pcs. / NEC	94.20	#1	94.20	100.79
D 378500A2	Sound Absorber Laminated	1	pcs. / NEC	38.79	#1	38.79	41.51
3G0853778 GRU	Cover For Door Primed RHR DOOR MOLDING	1	pcs. / NEC	72.15	#1	72.15	77.20
3G0853334A 3Q7	Decorative Moulding Chrom RHR DOOR CHROME	1	pcs. / NEC	107.51	#1	107.51	115.04
3G0831056AG	Door RHF DOOR	1	pcs. / X R	2,262.62	#1	2,262.62	2,421.00
3G0837702C 5AP	Door Seal Outer Black RHF	1	pcs. / X SVC	155.87	#1	155.87	166.78
3G0837651C	Door Seal RHF LOWER	1	pcs. / X SVC	157.83	#1	157.83	168.88
D 378500A2	Sound Absorber Laminated	1	pcs. / X SVC	38.79	#1	38.79	41.51
3G0853268 GRU	Cover For Door Primed RHF DOOR MOLDING	1	pcs. / X SVC / NEC	60.94	#1	60.94	65.21
3G0853332A 3Q7	Decorative Moulding Chrom RHF CHROME	1	pcs. / NEC	107.51	#1	107.51	115.04
3G0853858D GRU	Side Member Trim Primed RH SIDE SPOILER	1	pcs. / X R	398.11	#1	398.11	425.98
3G0898986	Cover Strip RHR CHROME	1	pcs. / NEC	50.31	#1	50.31	53.83
3G0601025H 88Z	Alloy Wheel Brilliant Chr	1	pcs. / SCH	1,519.09	#1	1,519.09	1,625.43

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

1. I, the Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company



Quotation Non binding - Preview

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFLES QUAY
#21-00
Singapore 048580

Acknowledged by Repairer
Customer Details:
Ms. ONG
WAH BUAY
24 COTSWOLD CLOSE
Singapore 359639

Page 2/2
Document no.
Document date 28-11-2019
Customer no. 5211041856
Customer GST-ID 195000106C
Dealer 39999
Job order number 2019002846/ 1
Job order date 28-11-2019
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SDG4848K	3G24MY	27-07-2017	WVWZZZ3CZHE116270	Passat Exclusiveline 2.0 TSI 162kW DSG	26,671

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
311601361	Rubber Valve	1	pcs. ✓ nec	3.22	#1	3.22 ✓	3.45
	LABOUR	86	pcs.	840.00	#1	7,560.00	8,089.20
	REMOVE AND REINSTALL UPHOLSTERY	10.5	pcs.	840.00	#1	840.00	898.80
	R&R SEAT & LUGGAGE COMPARTMENT	10.5	pcs.	840.00	#1	840.00	898.80
	CHECK WATER LEAK	1	pcs. ✓ nec	150.00	#1	150.00 ✓	160.50
	Spray Painting	85	pcs.	800.00	#1	4,800.00	5,136.00
	TRANSFER DOOR MECHANISM	21	pcs.	840.00	#1	1,680.00	1,797.60
	MS FIRST CAPITAL DIRECT SETTLEMENT						
	DOA : 26/11/2019						
	TP VEH : SHD6508Y						
	SURVEY BY :						

Quotation valid till 05-12-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	27,560.96	7%	2,011.17	28,730.96	30,742.13
Total	1,170.00	27,560.96		2,011.17	28,730.96	30,742.13

28,742.13

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

[Signature]
4/12/19 Sun Pin (Ltk)
03/12/2019. sunpin@lkkauto.com
86612627

Fender - 4 pcs.
FR Door - 1 pcs.
RR Door - 1 pcs.

Repair day - 13 days.
P/P
before spray photo.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 1/3

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

17-01-2020
5211041856
195000106C
39999
2019002987/ 1
13-12-2019
TIOU CHUAN CHEE

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
ONG
WAH BUAY
24 COTSWOLD CLOSE
Singapore 359639

License plate	Model code	First registration	VIN	Model	Mileage
SDG4848K	3G24MY	27-07-2017	WVWZZZ3CZHE116270	Passat Exclusiveline 2.0 TSI 162kW DSG	37,142

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	WHEEL BALANCING	1	pcs.	50.00	#1	50.00	53.50
3G5807417 GRU	Cover Primed	1	pcs.	1,530.46	#1	1,530.46	1,637.59
	REAR BUMPER XR-13/12/2019						
3G0998491	1 Set Sensor Brackets	1	pcs.	39.84	#1	39.84	42.63
	XR-13/12/2019						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
	XR-13/12/2019						
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
	XR-13/12/2019						
3G5809844A	Sectional Part Side Panel	1	pcs.	1,348.72	#1	1,348.72	1,443.13
	RHR FENDER XR-13/12/2019						
D 506KD1A3	2k-Insert Foam	1	pcs.	130.29	#1	130.29	139.41
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	62.20	#1	62.20	66.55
	XR-13/12/2019						
D 007500A2	Zinc Spray	1	pcs.	62.88	#1	62.88	67.28
	XR-13/12/2019						
D 180003M2	2k-Body Adhesive	1	pcs.	398.47	#1	398.47	426.36
	XR-13/12/2019						
3G5833056AC	Door	1	pcs.	2,262.62	#1	2,262.62	2,421.00
	RHR DOOR O/S-A/O-13/12/2019						
3G5839702B 5AP	Door Seal Outer Black	1	pcs.	161.36	#1	161.36	172.66
	RHR A/O-13/2/2019						
3G0839699B	Door Seal	1	pcs.	94.20	#1	94.20	100.79
	RHR LOWER XR-13/12/2019						
D 378500A2	Sound Absorber Laminated	1	pcs.	38.79	#1	38.79	41.51
	XR-13/12/2019						
3G0853778 GRU	Cover For Door Primed	1	pcs.	72.15	#1	72.15	77.20
	RHR DOOR MOLDING A/O-13/12/2019						
3G0853334A 3Q7	Decorative Moulding Chrom	1	pcs.	107.51	#1	107.51	115.04
	RHR DOOR CHROME XR-13/12/2019						
3G0853268 GRU	Cover For Door Primed	1	pcs.	60.94	#1	60.94	65.21
	RHF DOOR MOLDING XR-13/12/2019						
3G0853332A 3Q7	Decorative Moulding Chrom	1	pcs.	107.51	#1	107.51	115.04
	RHF CHROME XR-13/12/2019						
3G0898986	Cover Strip	1	pcs.	50.31	#1	50.31	53.83
	RHR CHROME XR-13/12/2019						
3G0601025H 88Z	Alloy Wheel Brilliant Chr	1	pcs.	1,519.09	#1	1,519.09	1,625.43
	A/O-13/12/2019						
311601361	Rubber Valve	1	pcs.	3.22	#1	3.22	3.45
	XR-13/12/2019						
N 90346302	Pop-Rivet	16	pcs.	1.14	#1	18.24	19.52
	XR 2/1/2020						
3G0998492	1 Set Sensor Brackets	1	pcs.	19.87	#1	19.87	21.26
	A/O 3/1/2020						

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200965052



Tax invoice

Preview

Page 2/3

Document no.
Document date 17-01-2020
Customer no. 5211041856
Customer GST-ID 195000106C
Dealer 39999
Job order number 2019002987/ 1
Job order date 13-12-2019
Service Advisor TIOW CHUAN CHEE

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFKES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
ONG
WAH BUAY
24 COTSWOLD CLOSE
Singapore 359639

License plate	Model code	First registration	VIN	Model	Mileage
SDG4848K	3G24MY	27-07-2017	VWVZZZ3CZHE116270	Passat Exclusiveline 2.0 TSI 162kW DSG	37,142

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3C0853585	Clip (A) XR 3/1/2020	10	pcs.	1.07	#1	10.70	11.45
	LABOUR	6	pcs.	840.00	#1	5,040.00	5,392.80
	REMOVE AND REINSTALL UPHOLSTERY	0.5	pcs.	840.00	#1	420.00	449.40
	R&R SEAT & LUGGAGE COMPARTMENT	0.5	pcs.	840.00	#1	420.00	449.40
	CHECK WATER LEAK	1	pcs.	150.00	#1	150.00	160.50
	Spray Painting	5	pcs.	800.00	#1	4,000.00	4,280.00
	TRANSFER DOOR MECHANISM	1	pcs.	840.00	#1	840.00	898.80
	MS FIRST CAPITAL DIRECT SETTLEMENT DOA : 26/11/2019 TP VEH : SHD6508Y SURVEY BY : SUNPIN(LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	19,100.56	7%	1,418.94	20,270.56	21,689.50
Total	1,170.00	19,100.56		1,418.94	20,270.56	21,689.50

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch); Bank Account: 2528214002. Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page	3/3
Document no.	
Document date	17-01-2020
Customer no.	5211041856
Customer GST-ID	195000106C
Dealer	39999
Job order number	2019002987/ 1
Job order date	13-12-2019
Service Advisor	TIOW CHUAN CHEE

Company	Customer Details:
MS	Ms.
FIRSTCAPITAL INSURANCE	ONG
6 RAFFKES QUAY	WAH BUAY
#21-00	24 COTSWOLD CLOSE
Singapore 048580	Singapore 359639

License plate	Model code	First registration	VIN	Model	Mileage
SDG4848K	3G24MY	27-07-2017	WVWZZZ3CZHE116270	Passat Exclusiveline 2.0 I TSI 162kW DSG	37,142

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Supplementary or Omitted List



VEHICLE NUMBER: **SDG4848K**
MODEL **PASSAT 2.0**

CLAIMS DETAILS

	LABOUR DESCRIPTION	Qty	Unit	Amount
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	N 90346302	Pop-Rivet	16	1.14		\$18.24
2	3G0998492	1 Set Sensor Brackets	1	19.87		\$19.87
3	3C0853585	Clips	10	1.07		\$10.70
4						
5						
6						
7						
8						
9						
10						
11						
TOTAL:						\$48.81

/Nec
/Nec
/Nec

Total Labour & Parts

\$48.81

Survey By

SUNPIN LKK

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 20 January 2020 11:37 AM
To: Chee Steven (VGS - SG/Singapore); Oi Sun Pin (LKK Auto); SUR
Cc: Tang Shu Shi (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore)
Subject: RE: SDG4848K FINALIZATION

Dear Steven,

WITHOUT PREJUDICE

Finalize amount \$20,270.56 before GST @ 13 working days

Kindly send Final invoice and all supporting documents directly to First Capital Ins Ltd.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Friday, 17 January 2020 6:44 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Oi Sun Pin (LKK Auto) <sunpin@lkkauto.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: SDG4848K FINALIZATION

Dear Veron,

Please refer to attached finalize.

COR : as per attached.

DOR : 13 days.

Please revert.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MS FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI19021132/Qvf3e2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 20-01-2020



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 6508Y	Veh. Inspected	SDG 4848K
Policy No.		Coverage (\$)	0.00
Claim No.	D19007528MFSH	Excess (\$)	0.00
Assign From	RACHEL WU LI MEI	Assign Date	29/11/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN PASSAT B8 2.0	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WWWZZZ3CZHE116270	Colour	WHITE
Odometer	35673	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/45 R18	HANKOOK	5 mm
L/H Front Tyre	235/45 R18	HANKOOK	5 mm
R/H Rear Tyre	235/45 R18	HANKOOK	5 mm
L/H Rear Tyre	235/45 R18	HANKOOK	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	26/11/2019	Inspection Date	03/12/2019
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		

5a. Remarks

A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	13 Working Days
-------------------------------------	-----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDG 4848K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	COVER PRIMED REAR BUMPER (SN)	CUT	1,530.46	1,530.46
1	SET SENSOR BRACKETS (SN)	NECESSARY	39.84	39.84
1	2K-PLASTIC ADHESIVE (SN)	NECESSARY	74.29	74.29
1	BONDING AGENT FOR PLASTIC (SN)	NECESSARY	56.90	56.90
1	SPOILER PRIMED (SN)	SERVICEABLE	328.61	-
5	RIVET (SN)	SERVICEABLE	5.45	-
10	POP-RIVET (SN)	SERVICEABLE	11.40	-
1	DECORATIVE MOULDING BRIGH RHR BUMPER MOLDING (SN)	SERVICEABLE	150.53	-
1	SECTIONAL PART SIDE PANEL RHR FENDER (SN)	DENTED	1,348.72	1,348.72
1	2K-INSERT FOAM (SN)	NECESSARY	130.29	130.29
1	SEALANT CAN BE SPRAYED (SN)	NECESSARY	62.20	62.20
1	INOX-SPRAY (SN)	NECESSARY	62.88	62.88
1	2K-BODY ADHESIVE (SN)	NECESSARY	398.47	398.47
1	DOOR RHR DOOR (SN)	DENTED	2,262.62	2,262.62
1	DOOR SEAL OUTER BLACK RHR (SN)	NECESSARY	161.36	161.36
1	DOOR SEAL RHR LOWER (SN)	NECESSARY	94.20	94.20
1	SOUND ABSORBER LAMINATED (SN)	NECESSARY	38.79	38.79
1	COVER FOR DOOR PRIMED RHR DOOR MOLDING (SN)	NECESSARY	72.15	72.15
1	DECORATIVE MOULDING CHROM RHR DOOR CHROME (SN)	NECESSARY	107.51	107.51
1	DOOR RHF DOOR (SN)	TO REPAIR SEE LABOUR	2,262.62	-
1	DOOR SEAL OUTER BLACK RHF (SN)	SERVICEABLE	155.87	-
1	DOOR SEAL RHF LOWER (SN)	SERVICEABLE	157.83	-
1	SOUND ABSORBER LAMINATED (SN)	SERVICEABLE	38.79	-
1	COVER FOR DOOR PRIMED RHF DOOR MOLDING (SN)	NECESSARY	60.94	60.94
1	DECORATIVE MOULDING CHROM RHF CHROME (SN)	NECESSARY	107.51	107.51
1	SIDE MEMBER TRIM PRIMED RH SIDE SPOILER (SN)	TO REPAIR SEE LABOUR	398.11	-
1	COVER STRIP RHR CHROME (SN)	NECESSARY	50.31	50.31
1	ALLOY WHEEL BRILLIANT CHR (SN)	SCRATCHED	1,519.09	1,519.09

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	RUBBER VALVE (SN)	NECESSARY	3.22	3.22
16	POP-RIVET (SN) (ADDITIONAL)	NECESSARY	18.24	18.24
1	SET SENSOR BRACKETS (SN) (ADDITIONAL)	NECESSARY	19.87	19.87
10	CLIPS (SN) (ADDITIONAL)	NECESSARY	10.70	10.70
			11,739.77	8,230.56
	LABOUR			
	DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	CHECK SHORT CIRCUIT / HARNESS REPAIR.		280.00	280.00
	WHEEL ALIGNMENT.		360.00	360.00
	WHEEL BALANCING.		50.00	50.00
	LABOUR. INCLUSIVE OF THE REPAIR OF DOOR RH/ DOOR AND SIDE MEMBER TRIM PRIMED RH SIDE SPOILER.		7,560.00	5,040.00
	REMOVE AND REINSTALL UPHOLSTERY.		840.00	420.00
	R&R SEAT & LUGGAGE COMPARTMENT.		840.00	420.00
	CHECK WATER LEAK.		150.00	150.00
	SPRAY PAINTING.		4,800.00	4,000.00
	TRANSFER DOOR MECHANISM.		1,680.00	840.00
			17,040.00	12,040.00
	GRAND TOTAL		28,779.77	20,270.56
	RECOMMENDED COST OF REPAIRS			20,270.56

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OI SUN PIN

Asst. Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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