

Guo Dong

CS/MS419021112/AG9d3

ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

MSIG

Date/Time:

20/11/2019 @ 11:19am

Estimated Cost:

Bill to:

OD / TP

WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKF42S

Insured:

3JP9069R

at Workshop w/s

New Hock Teck

Tel:

6747 9241

of

1 kaki Bukit Ave 6 # 01-43 Autobay

Policy No:

MSD/VRCP/19-000560

Claim No:

MSC/V/19-001436

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

28/11/2019

CA / REV

/ REP.

/ REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:40am @ 20/11/19

Person Contacted:

Sukyi

Vehicle IN/OUT

Date/Time

Action/Instruction

1st/11/19

SKF42S - CC6 / CAI/500/196/Kwa3q2

DOR: 18/01/15

3JP9069R - NA/MS4/4000036/m2

DOA: 1/2/2019

01/12/19 @

1.35pm informed Crystal Lee, we are pending estimate from insurer.

04/01/20 @

4.05pm revised to Muihd Ashik via messenger.

by \$9500, 7 days (Red to 16970, 63%/-)

Remark: The veh had commenced its repair at the time of inspection.

NIS	OS

Bd. or Market Value

IDAC Accident Report	Consistent? Yes or No
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GA / PR Seen	Consistent? Yes or No
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Est. Return:	7	days	Res.	Yes or No
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3 Val: Yes or No	
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CA / REV / REP / 24 HRS

Vehicle IN / OUT

Date / Time	Action / Instruction
-------------	----------------------

TP MSL6

mv :

PV:

Nett:

RECEIVED 05 FEB 2020

☐ : Profit Report

|| *as/2 topics* ☐ : Final Report

Call 1-800-762-2874

Days Of Repair:

Resurvey No. of Trip:

2004年12月 第11卷第12期

200

10

20

МЕР-78

As a

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Muhd Ashik B Madi

Date: 04 Feb 2020

Preliminary Advice

Insured Vehicle No	: SJP9069R	Accident Date	: 28/11/2019
TP Vehicle No	: SKF42S	Assignment Date	: 02/01/2020
Make	: MERCEDES-BENZ C180	Est. Duration of Repair	: 7.00
Date of Inspection	: 29/11/2019		
Inspection At	: NEW HOCK TECK MOTOR PTE LTD (HQ) 1 KAKI BUKIT AVE 6, BLK C #01-43 AUTOBAY@KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,770.00
Revised Amount	:S\$	12,270.80
Check Items (Estimated)	:S\$	0.00
Total	:S\$	12,270.80

Lump Sum Repair	:S\$	9,800.00
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Celine 4/2/2020

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 29 November 2019 11:19 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: SKF42S PRI.pdf

SKF42S CLAIMING AGAINST SJP9069R (MSIG) DOA:28.11.19

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Friday, 29 November, 2019 10:22 AM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: SKF42S CLAIMING AGAINST SJP9069R (MSIG) DOA:28.11.19

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 29 November 2019 10:22 AM
To: Admin nht <admin@nhtmotor.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: SKF42S CLAIMING AGAINST SJP9069R (MSIG) DOA:28.11.19

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



A Member of **MS&AD** INSURANCE GROUP

From: Admin nht <admin@nhtmotor.com>
Sent: Thursday, 28 November 2019 5:08 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>; Chloe <chloe@nhtmotor.com>
Subject: Re: SKF42S CLAIMING AGAINST SJP9069R (MSIG) DOA:28.11.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Hi Helene

Please arrange for 1) LKK Auto Consultants Pte Ltd

*** Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" ***

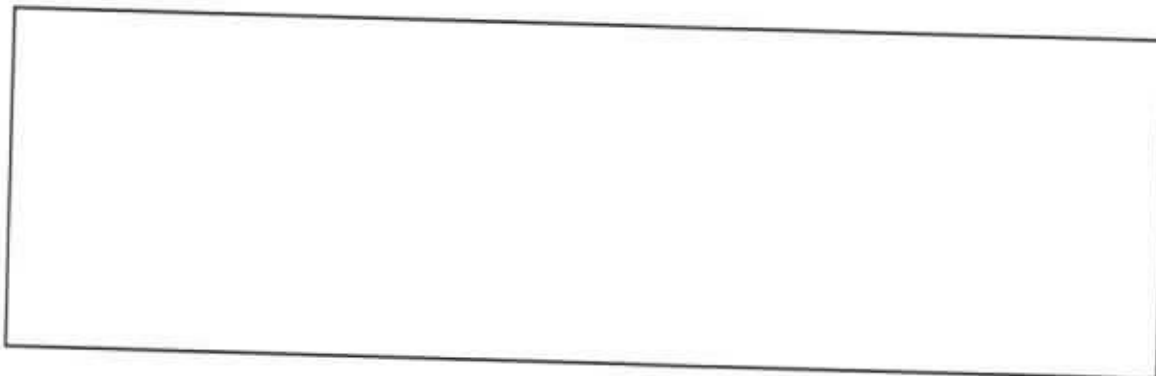
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Nov 28, 2019 at 4:59 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 28/11/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors (Appointment is full on 29/11/2019)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Admin nht [<mailto:admin@nhtmotor.com>]
Sent: Thursday, 28 November, 2019 3:52 PM
To: Claims <claims@sg.msig-asia.com>
Cc: Chloe <chloe@nhtmotor.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Iryani Amin <iryani_amin@sg.msig-asia.com>
Subject: SKF42S CLAIMING AGAINST SJP9069R DOA:28.11.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

*** Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" ***

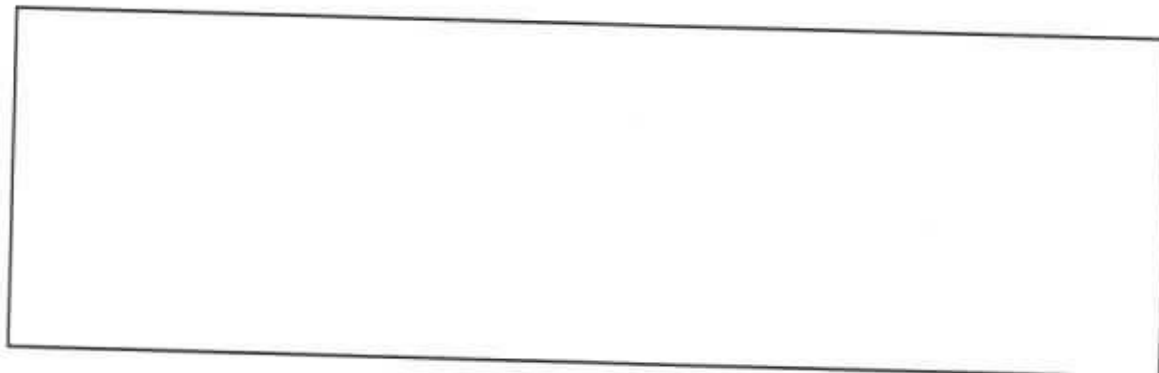
Best Regards,

Sukyi Chung

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



CONFIDENTIALITY NOTICE

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Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 2 December 2019 1:35 PM
To: 'Crystal Lee'; assignments
Cc: 'Ong Zi Hui'; SUR
Subject: RE: Survey Request - Manual Assigned

Dear Crystal,

Please be informed that we have inspected the vehicle SKF 42S on 29/11/2019.

We are pending for estimate from repairer.

Kindly create the above claim in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 29 November 2019 11:39 AM
To: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal_lee@sg.msig-asia.com]
Sent: Friday, 29 November 2019 11:19 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned

SKF42S CLAIMING AGAINST SJP9069R (MSIG) DOA:28.11.19

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 494B

Vehicle Details

Vehicle No.: SKF425
Vehicle to be Exported: No
Intended Deregistration Date: 28 Nov 2019
Vehicle Make: MERCEDES BENZ
Vehicle Model: C180 COUPE AMG LINE (R18 LED SR)

Primary Colour: Black
Manufacturing Year: 2017
Engine No.: 27491030938506
Chassis No.: WDD2053402F524502
Maximum Power Output: 115.0 kW (154 bhp)
Open Market Value: \$43,460.00
Original Registration Date: 15 May 2017
First Registration Date: 15 May 2017
Transfer Count: 0
Actual ARF Paid: \$52,844.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 14 May 2027
PARF Rebate Amount: \$39,633.00

Intended COE Rebate Details

COE Expiry Date: 14 May 2027
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$48,209.00
COE Rebate Amount: \$35,963.00
Total Rebate Amount: \$75,596.00

The information contained herein is correct as at 28 Nov 2019

OK

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

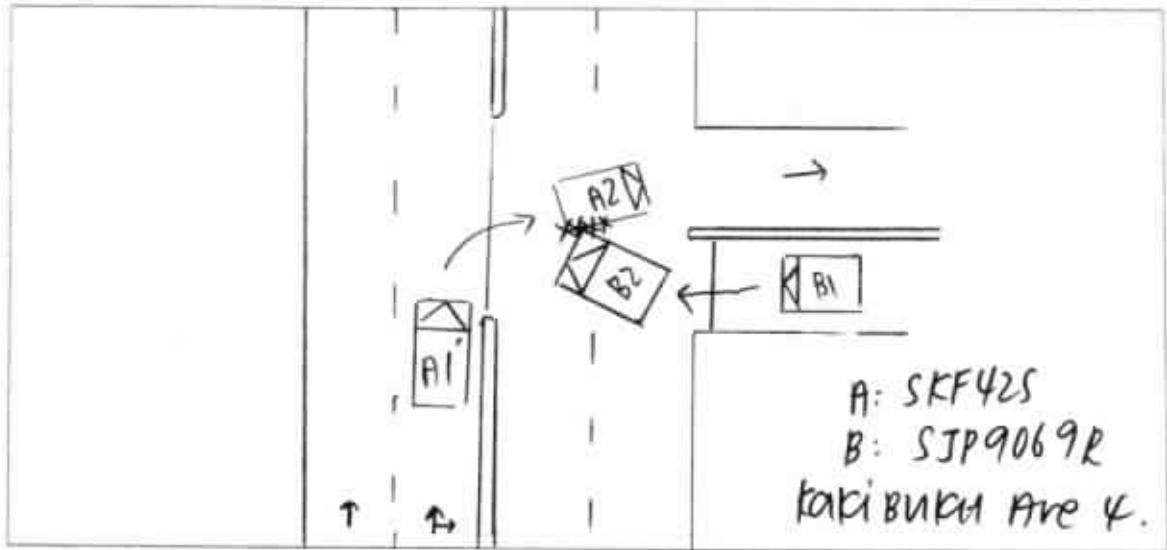
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling straight along KAKI BUKIT AVE 4.

I slowed and stopped and checked for opposite traffic to clear before I turned right into Premier@KAKI BUKIT.

Just when I was about to complete the turn, vehicle "B" suddenly and without adhering to the stop line, exited and turned right from Premier@KAKI BUKIT, colliding into the right rear side portion of my vehicle.

After the accident, driver "B" apologised to me and asked me to claim against his insurance.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

28/11/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TPMS19

Xiao Chan

Accident date: 28/11/2019

Estimated repair cost for vehicle no: SKF42S MERCEDES BENZ C180 COUPE

CHASSIS: WDD2053402F524502

1.6 A '17

S/n	Qty	Items	U/price	Amount
1	1	Rear Bumper <i>torn</i>		\$1,635.00 ✓
2	10	Rear Bumper Clip <i>new</i>	\$10.00	\$100.00 50
3	6	Rear Bumper Reverse Sensor <i>Not new</i>	\$236.00	\$1,416.00 x
4	1	Rear R/H Bumper Side Retainer <i>cracked</i>		\$80.00 ✓
5	1	Rear R/H Bumper Side Reflector <i>Not new</i>		\$45.00 x
6	1	Rear R/H Taillamp		\$705.00 +
7	2	Rear R/H Taillamp Clip <i>Not new</i>	\$10.00	\$20.00 +
8	1	Rear R/H Taillamp Lower Bracket		\$86.00 +
9	1	Rear R/H Fender <i>Dented</i>		\$3,265.00 270
10	1	Rear R/H Fender Glass Moulding <i>new</i>		\$285.00 120
11	1	Rear R/H Fender Top Chrome Moulding <i>3 NP</i>		\$370.00 x
12	1	Rear R/H Fender Lower Chrome Moulding <i>1 new</i>		\$305.00 x
13	1	Rear R/H Fender Cowling <i>Dented</i>		\$255.00 ✓
14	8	Rear R/H Fender Cowling Clip <i>new</i>	\$6.50	\$52.00 30
15	1	Rear Windscreen Moulding <i>new</i>		\$1,295.00 150
16	1	Rear R/H Tyre <i>Not new</i>		\$680.00 x
17	1	Rear R/H Rim <i>lot</i>		\$2,045.00 1500 (50)
18	1	Rear R/H Lower Arm <i>Bent</i>		\$360.00 ✓
19	1	Rear R/H Upper Arm <i>Bent</i>		\$295.00 ✓
20	1	Rear R/H Knuckle Arm <i>Bent</i>		\$1,725.00 1616
21	1	Rear R/H Knuckle Arm Bearing <i>new</i>		\$390.00 ✓
22	1	Rear R/H Trailing Arm <i>Not new</i>		\$305.00 x
23	1	Rear R/H Shock Absorber <i>Bent</i>		\$695.00 ✓
24	1	Rear R/H Drive Shaft <i>3 NP</i>		\$2,965.00 x
25	1	Rear Anti-Roll Bar <i>1 NP</i>		\$355.00 +
26	1	R/H Rocker Panel <i>Ryco</i>		\$925.00 x
27	1	R/H Rocker Panel Skirt <i>Dented</i>		\$1,070.00 785
28	12	R/H Rocker Panel Skirt <i>Clips new</i>	\$8.00	\$96.00 50

9212
8290.80

S.N: 1500

Subtotal :- \$21,820.00

Labour charges

To remove & refit cushion & trim board	\$280.00 100
To remove & refit reverse sensor	\$100.00 60
To remove & refit rear windscreen	\$120.00 ✓
Gum <i>NE</i>	\$50.00 ✓
To remove & refit rear R/H fender glass	\$120.00 80
Gum <i>NE</i>	\$50.00 40
To remove & refit rear undercarriage	\$380.00 220
To reset computer	\$300.00 120
To check wheel alignmet	\$150.00 80
To check wiring	\$100.00 30
Tuff kote	\$150.00 80
Towing fee	\$150.00 X
Panel beating	\$1,400.00 800
Spray painting	\$1,600.00 700

2480

Subtotal :- \$4,950.00

Total:- \$26,770.00

Total: 12270.80

L/S 98K.

07 Dump

9.81C

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

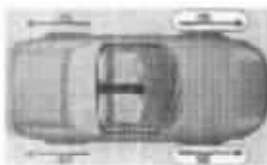
Acknowledged by Repairer

Signature:

Date:



PEOPLES AUTO TRADING
BLK 3007 UBI ROAD 1 #01-400
TEL 6741 4646



COMPUTERIZED ALIGNMENT SPECIALISTS

CUSTOMER	CHEW MOTOR	DATE	Nov 29, 2019 4:32:31 PM
LICENSE NO.	SKF 42 S		
MILEAGE	12132		
REFERENCE	CUSTOM	MODEL	MERCEDES BENZ C CLASS

Front Wheel SPECS DIAGNOSIS ADJUSTMENT

	min	prv	max	Δ	L	total	R	Δ	L	total	R	Δ
TOTAL TOE	0.00	1.00	2.10			5.30				5.30		
PARTIAL TOE	0.00	0.50	1.00		4.90		0.40		2.60		2.70	
SET BACK	---	---	---			-0°06"				-0°06"		
CAMBER	-1°04"	-0°34"	-0°04"		-0°38"		-1°14°0°36"		-0°32"		-1°18°0°46"	
CASTER	7°44"	8°44"	9°44"		9°50"		9°28" 0°20"		9°50"		9°28" 0°20"	
KING-PIN	---	---	---		7°16"		7°08" 0°08"		7°16"		7°08" 0°08"	
INCL ANGLE	---	---	---		6°36"		5°52"		6°42"		5°48"	
Toe-out on turns	---	---	---		---		---		---		---	
STEERING IN	---	---	---		---		---		---		---	
STEERING OUT	---	---	---		---		---		---		---	

Rear Wheel SPECS DIAGNOSIS ADJUSTMENT

	min	prv	max	Δ	L	total	R	Δ	L	total	R	Δ
TOTAL TOE	0.00	2.10	4.20			7.50				7.50		
PARTIAL TOE	0.00	1.00	2.10		1.60		5.90		1.60		5.90	
SET BACK	---	---	---			-0°32"				-0°32"		
CAMBER	0°00"	---	---		-1°22"		-2°52°1°28"		-1°22"		-2°52°1°28"	
THRUST ANGLE	-0°08"	0.00	0°08"			-0°20"				-0°20"		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19021112/AGQD3N2
Date: 05/02/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: MSD/VPCP/19-000560
Claimant Vehicle No : SKF42S **Insured Vehicle No :** SJP9069R
 Date of Loss: 28/11/2019 Nature of Claim: TP Claim No: MSC/V/19-001436

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKF42S**
 Make & Model: MERCEDES-BENZ C180, 1.6 COUPE AMG LINE (R18 LED SR) (A) Engine No: 27491030938506
 Reg. Date: 15/05/2017 (Man. Year: 2017) Chassis No: WDD2053402F524502
 Colour: Black Odometer: 12127 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,920.00	9,880.80	12,039.20	54.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,850.00	2,390.00	2,460.00	50.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	26,770.00	12,270.80	14,499.20	54.16
Approved Total (Overridden) (S\$)		9,800.00		
	26,770.00	9,800.00	16,970.00	63.39
+ GST 7.00/7.00% (S\$)	1,873.90	686.00	1,187.90	63.39
Nett Amount (S\$)	28,643.90	10,486.00	18,157.90	63.39

INSPECTION

Date of Assignment: 02/01/2020
 Date Inspected: 29/11/2019 Inspected At: New Hock Teck Motor Pte Ltd (HQ)
 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Feb 2020)

Parts: M1-COUPE MERCEDES-BENZ C180 1.6 COUPE AMG LINE (R18 LED SR) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKF42S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Torn	1,635.00 F	*1,635.00 FL
2	10		*REAR BUMPER CLIP	Necessary	100.00 F	*50.00 FL
3	6		*REAR BUMPER REVERSE SENSOR	Not Necessary	1,416.00 F	*- FL
4	1		*REAR R/H BUMPER SIDE RETAINER	Cracked	80.00 F	*80.00 FL
5	1		*REAR R/H BUMPER SIDE REFLECTOR	Not Necessary	45.00 F	*- FL
6	1		*REAR R/H TAILLAMP	Not Necessary	705.00 F	*- FL
7	2		*REAR R/H TAILLAMP CLIP	Not Necessary	20.00 F	*- FL
8	1		*REAR R/H TAILLAMP LOWER BRACKET	Not Necessary	86.00 F	*- FL
9	1		*REAR R/H FENDER	Dented	3,265.00 F	*2,701.00 FL
10	1		*REAR R/H FENDER GLASS MOULDING	Necessary	285.00 F	*120.00 FL
11	1		*REAR R/H FENDER TOP CHROME MOULDING	Not Necessary	370.00 F	*- FL
12	1		*REAR R/H FENDER LOWER CHROME MOULDING	Not Necessary	305.00 F	*- FL
13	1		*REAR R/H FENDER COWLING	Deformed	255.00 F	*255.00 FL
14	8		*REAR R/H FENDER COWLING CLIP	Necessary	52.00 F	*30.00 FL
15	1		*REAR WINDSCREEN MOULDING	Necessary	1,295.00 F	*150.00 FL
16	1		*REAR R/H TYRE	Not Necessary	680.00 F	*- FL
17	1		*REAR R/H LOWER ARM	Bent	360.00 F	*360.00 FL
18	1		*REAR R/H UPPER ARM	Bent	295.00 F	*295.00 FL
19	1		*REAR R/H KNUCKLE ARM	Damaged	1,725.00 F	*1,616.00 FL
20	1		*REAR R/H KNUCKLE ARM BEARING	Necessary	390.00 F	*390.00 FL
21	1		*REAR R/H TRAILING ARM	Not Necessary	305.00 F	*- FL
22	1		*REAR R/H SHOCK ABSORBER	Bent	695.00 F	*695.00 FL
23	1		*REAR R/H DRIVE SHAFT	Not Necessary	2,965.00 F	*- FL
24	1		*REAR ANTI-ROLL BAR	Not Necessary	355.00 F	*- FL
25	1		*R/H ROCKER PANEL	Repair	925.00 F	*- FL
26	1		*R/H ROCKER PANEL SKIRT	Deformed	1,070.00 F	*785.00 FL
27	1		*R/H ROCKER PANEL SKIRT CLIPS (12 Pcs)	Necessary	96.00 F	*50.00 FL
28	1		*REAR R/H RIM	Cut	2,045.00 FS	*1,500.00 FS
29	1		*GUM	Necessary	100.00 FS	*90.00 FS
F=Franchise part, S=SpcNett, L=ListItemDisc.						
Sub Total (\$\$)					21,920.00	10,802.00
- List Item Discount on L Items 0.00/10.00% (\$\$)					0.00	921.20
Total Parts (\$\$)					21,920.00	9,880.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT CUSHION & TRIM BOARD	New	280.00	100.00
2	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	60.00
3	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
4	TO REMOVE & REFIT REAR R/H FENDER GLASS	New	120.00	80.00
5	TO REMOVE & REFIT REAR UNDERCARRIAGE	New	380.00	220.00
6	TO RESET COMPUTER	New	300.00	120.00
7	TO CHECK WHEEL ALIGNMENT	New	150.00	80.00
8	TO CHECK WIRING	New	100.00	30.00
9	TUFF KOTE	New	150.00	80.00
10	TOWING FEE	New	150.00	0.00
11	PANEL BEATING	New	1,400.00	800.00
12	SPRAY PAINTING	New	1,600.00	700.00
Gross Labour Cost (S\$)			4,850.00	2,390.00

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