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MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933 Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376 Reg. No: 201427944N

TO

: AXA

DATE : 26/11/2018

ATTENTION : MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT:

VEHICLE DETAILS

VEHICLE NO : SLW4614P

MODEL

: TOYOTA CHR HYBRID

27×10/06/435

CHASSIS NO

ACCIDENT DETAILS DATE : 24/11/2018

TIME : 22:00HRS

THIRD PARTY REQUESTOR / CONTACT : JACK

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	U	NIT LIST PRICE	TO	PRICE
1	BOOT LID RALL	1	5	1,366.90	5	1.366.90
2	BOOT LID LOGO ZNEL	1	s	80.00	3	80.00
3	BOOT LID EMBLEM ' CH-R'	1	5	72.00	5	72.00
-4	BOOT LID EMBLEM ' HYBRID SYNERGY DRIVE	1	\$	95.30	\$	95.30
5	BOOTLID WEATHERSTRIP 2	1	s	240.30	\$	240.30
6	BOOTLID DETECTOR	-1	s	180.30	\$	180.30
7	BOOTLID WINDSCREEN MOULDING	-1	s	211.30	s	211.30
- 8	REAR BUMPER Tele-d	1	s	850.00	\$	850.00
9	REAR BUMPER LOWER LID Relat	1	s	580.00	s	580.00
10	REAR BUMPER SIDE RETAINER	2	5	62.40	s	124.80
11	REAR BUMPER REINFORCEMENT 34	1	s	555.00	s	555.00
12	REAR BUMPER TOWING COVER	1	5	66.50	\$	66.50
13	REAR END PANEL Pays	1	s	860.30	s	860.30
14	REAR END PANEL TOP GARNISH	1	S	189.20	5	189.20

22017 D

TOTAL PRICE

\$ 5,471.90

1650 82

LESS 25%

1,367.98

SUB TOTAL PRICE

5 4,103.93

S/N	DESCRIPTION	QTY	UNI	T S/NETT		OTAL
1	REAR NUMBER PLATE NHT AL	1	s	50.00	5	50.00
2	BOOTLID WINDSCRREN SEALANT 2004	- 1	s	100.00	5	100.00
3	BOOTLID WINDSCREEN INNER SEAL	1	s	80.00	s	80.00
4	REAR BUMPER CLIP(SET)	1	\$	20.00	5	20.00
5	REVERSE SENSOR 7000	1	s	220.00	s	229:00

120

TOTAL

470.00 5

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

SIN	JOB DESCRIPTION		JOB DESCRIPTION		JOB DESCRIPTION		PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVAL AND REPLACING PARTS	5	1.200:00	400					
2	TO SPRAY PAINT AFFECTED AREA	5	1,299:00	600					
3	TUFF COAT	5	250,90°	ж.					
4	WIRING CHECK	\$	160,80	30					
5	UPHOLSTRY AND ROOF LINING TO FACILITATE REPAIR	5	250.00	40					
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	5	120,00	50					
7	TRANSFER BOOT LID MECHANISM	5	80.00	X					
8	TO REMOVE AND REFIX REAR WINDSCREEN	5	160.00	K					

112.0

TOTAL

\$ 3,420.00

ESTIMATE REPORT

TOTAL PARTS COST 5 4,573.93 TOTAL LABOUR COST \$ 3.420.00 TOTAL REPAIR COST : 5 7,993.93

APPROVED DETAILS

Adrian Lig +81 250082 4/5 28/11/18. 4/5 23K.

EXCESS

NO OF DAYS

RE-SURVEY

PART BY PART OR LUMP SUM

DATE & TIME OF SURVEY

SURVEYED BY

CONTACT NUMBER

FAX NUMBER

LKK Auto Consultants hance notify

the Repairer of the Islawing.

- To resurvey behaviorary spray painting
- To display demolphic patrix) (\$200\$ instructor)
- * Parts proper are subject to confirmation That parts survey is on a "framout Propulsion" bases
- No degal modification(s), is pirmed.
- Succiencestry surrest must be resurreyed and is subject to fine approval from insurance Company

current to Repaire

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Cumpany
Owner ID:	0190R
Arhicle No.:	\$LW4614P
/whicle to be Exported:	Ves
ntended Deregistration Date:	28 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR HYBRID LRS CVT
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	2ZR8177423
Chassis No.:	ZYX102068405
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$28,353.00
Original Registration Date:	12 Feb 2018
First Registration Date:	12 Feb 2018
Fransfer Count:	0
Actual ARF Pald:	\$11,695,00
The property of the second	
PARF ENgilisty:	Yes
WARF Eligibility Expiry Date:	11 Feb 2028
PARF Retrate Amount:	\$8,771.00
HEISTON DESIGNATION	
COE Expiry Date:	11 Feb 2028
ODE Category:	B - Car above 1600cc or 97kW (130thp)
COE Period(Years):	10
QP Pald:	\$45,289,00
COE Retiste Amount:	\$36.231.00
Intal Rebate Amount:	\$45,002.00

The information contained herein is correct as at 26 Nov 2018.





Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 1 May 2019 2:38 PM

To:

MG Solution

Subject:

Admin A
RE: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 ***

No photos . Only

LKK REF: CC4/ASM18021368/Apa3

Without Prejudice

Hi Su Wana.

Kindly advise If there is any accident scene photos.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, 30 April 2019 11:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLW4614P-{ PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF:

CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Hsiao Tong,

We refer to below email, please find attached cctv footage for self-explanation.

Best Regards,

Su Wong MG SOLUTION PTE LTD No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Apr 30, 2019 at 10:48 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice
Dear Sirs/Mdm.
We refer to the above matter.
Please be informed that liability is unclear as our insured driver reported that "No Collision".
Kindly let us have evidences (ie: video tootage/ scene photos / PIR) in order for us to look into the matter
Thank you.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issu of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 15 March 2019 5:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF:

CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Hsiao Tong,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Nov 27, 2018 at 12:12 PM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

WITHOUT PREJUDICE

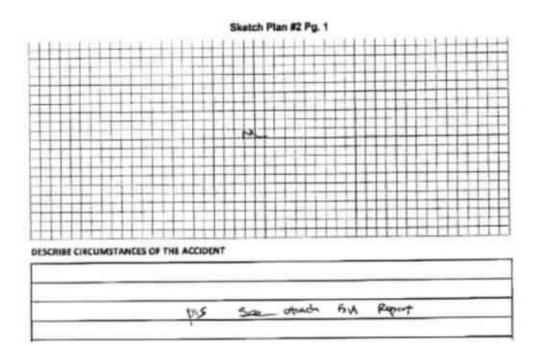
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Circumstances of Accident

On 24.11.2018 at about 2055 hours, I was travelling straight along TPE slip road towards Pasir Ris Drive 8 when Vehicle B (SLW4614P) in front of me suddenly jammed brake. I immediately applied brake to avoid collision and I was able to brake in time. Vehicle B's driver alighted and say that I hit onto his vehicle, I alighted to check on it, there's no visible damages and there's a distance within our vehicle, I wish to claim that there's no collision on my taxi and Vehicle B

As spoken, we will survey your client's vehicle on 28.11.2018.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

. Best Regards.

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Tuesday, 27 November, 2018 8:48 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>; SG AXA Insurance SM Claims

Service Team < cst@axa.com.sg>

Subject: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel: 6744 4165

Fax: 6744 4604

LKK AUTO CONSULTANTS PTE LTD (TP) .

Menu



TP MANDATE IA-S8M0148G

Type

Q Question

Message

Based on video footage, there is no Jerk. Evidence is not conclusive. Please reject claim.

Restly

Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Wednesday, 26 June, 2019 6:29 PM

To:

MG Solution

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

RE: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 ***

LKK REF: CC4/ASM18021368/Apa3

Attachments:

Sketch Plan.pdf

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: SLW 4614P

Our Ref: CC4/ASM18021368/Awa3

Dear Sir/Madam,

Accident on 03/03/2019 involving SMF 8044K & XD 6463C

We refer to the above matter

Our principal have review on your client's CCTV, based on the video there is no jerk. Our principal are of the view that Evidence is not conclusive

We attached herewith our insured's accident report for your perusal.

We are regret to inform you that we are unable to look into your client claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect influence on the issues of liability damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Thursday, 13 June, 2019 2:07 PM

To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F.: SHD462J -DOA ON 24/11/2018 *** LKK REF:

CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Vivian,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/03/2019 and cctv footage on 30/04/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong MG SOLUTION PTE LTD No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-038 Singapore 415933 Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jun 13, 2019 at 1:47 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Cecilia,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/03/2019 and cctv footage on 30/04/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong
MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-038 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, May 1, 2019 at 2:38 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Su Wong.

Kindly advise if there is any accident scene photos.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, 30 April 2019 11:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 ***

LKK REF: CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Hsiao Tong.

We refer to below email, please find attached cctv footage for self-explanation.

Best Regards,

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 15 March 2019 5:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 ***

LKK REF: CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Hsiao Tong,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Nov 27, 2018 at 12:12 PM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

WITHOUT PREJUDICE'

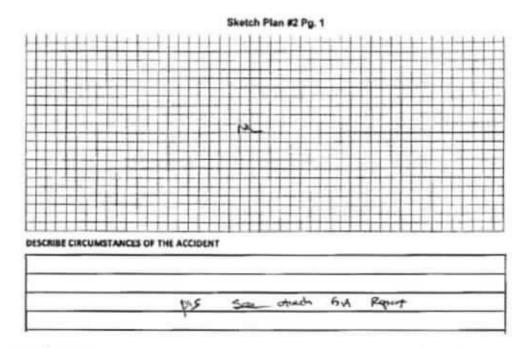
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Circumstances of Accident

On 24.11.2018 at about 2055 hours, I was travelling straight along TPE slip road towards Pasir Ris Drive 8 when Vehicle B (SLW4614P) in front of me suddenly jammed brake. I immediately applied brake to avoid collision and I was able to brake in time. Vehicle B's driver alighted and say that I hit onto his vehicle, I alighted to check on it, there's no visible damages and there's a distance within our vehicle, I wish to claim that there's no collision on my taxi and Vehicle B

As spoken, we will survey your client's vehicle on 28.11.2018.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Tuesday, 27 November, 2018 8:48 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA

Insurance SM Claims Service Team < cst@axa.com.sg>

Subject: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel: 6744 4165

Fax: 6744 4604



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL 8258 3561 FAX 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna		21368/Awa3q2
AXA	INSURANCE PTE	LID	Rel: CC4/ASM180	21300/AWB342
AXA	HENTON WAY #24 TOWERSINGAP		Date: 10-07-2019	
	N:CYNTHIA LOH	Dallan Bartlanda		NIM.
1.	It	SHD 462J	veh. Inspected	SLW 4614P
_	Insured Veh.	VPX/P1680520	Coverage (5)	0.00
_	Policy No.	S8M0148G	Excess (\$)	0.00
_		50801400	Assign Date	27/11/2018
	Assign From	Walter B	1000	277112010
2.	Make P Madel	- 12-20 th 12-20 at 12-20	rticulars & Condition	1797
_	Make & Model	TOYOTA C-HR HYBRID _ HIDDEN	C.C	2018
	Engine No.	ZYX102068405	Year of Reg.	BLUE
	Odometer	69722		IN ORDER
_	Brakes	IN ORDER	Steering Modification	SPORTS RIM
_	General	GOOD	Modification	or on to nim
3.	General		ditions of Tyres	
J.	T	Size	Make	Balance
	R/H Front Tyre	215/55 R17	PARKOUR	6 mm
	L/H Front Tyre	215/55 R17	PARKOUR	6 mm
	R/H Rear Tyre	215/55 R17	PARKOUR	6 mm
	L/H Rear Tyre	215/55 R17	PARKOUR	6 mm
4.	40.4	Descrip	otion of Damages	STATE OF THE PARTY
	THE VEHICLE SU	STAINED DAMAGES AT THE		
	DAMAGES SEE D	ETAILS		
5.	DI WATER OFFI		eral Information	THE RESIDENCE
	Accident Date	24/11/2018	Inspection Date	28/11/2018
	Survey held at	MG SOLUTION PTE LTD	I INTO A STATE OF THE STATE OF	20 000 00 202
	•	23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTR SINGAPORE 415933	RE,	
5a.			Remarks	
		ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS.		
5b.	- Introduction		te Days of Repair	THE PHINE
11027	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Da	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199507198R GST Reg. No. 19-9607198-R

Page No. 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 4614P

ity	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT LID (CONSISTENT)	TO REPAIR SEE LABOUR	1,366.90	8
1	BOOT LID LOGO (CONSISTENT)	NECESSARY	80.00	80.00
1	BOOT LID EMBLEM 'CH-R' (CONSISTENT)	NECESSARY	72.00	72.00
1	BOOT LID EMBLEM 'HYBRID SYNERGY DRIVE' (CONSISTENT)	NECESSARY '	95.30	95.30
1	BOOTLID WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	240.30	10
1	BOOTLID DETECTOR (CONSISTENT)	NOT NECESSARY	180.30	
1	BOOTLID WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	211.30	
1	REAR BUMPER (CONSISTENT)	DEFORMED	850.00	850.00
1	REAR BUMPER LOWER LID (CONSISTENT)	DEFORMED	580.00	580.00
2	REAR BUMPER SIDE RETAINER @\$62.40 (CONSISTENT)	NECESSARY	124.80	124.80
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	555.00	399.00
1	REAR BUMPER TOWING COVER (CONSISTENT)	NOT NECESSARY	66.50	
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	860.30	13
1	REAR END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	189.20	- 6
	LESS 25% DISCOUNT		-1,367.98	-550.28
			4,103.92	1,650.82
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	50.00	
1	BOOTLID WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	100.00	9
1	BOOTLID WINDSCREEN INNER SEAL (SN) (CONSISTENT)	NOT NECESSARY	80.00	
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	220.00	200.00
			470.00	220.00
	LABOUR			
	PANEL BEATING ,REMOVAL AND REPLACING PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL AND BOOT LID		1,200.00	400.00
	TO SPRAY PAINT AFFECTED AREA.		1,200.00	600.00

Report Ref No. CC4/ASM18021368/Awa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TUFF COAT	NOT NECESSARY	250.00	
	WIRING CHECK		160.00	30.00
	UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR.		250.00	40.00
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.		120.00	50.00
	TRANSFER BOOT LID MECHANISM	NOT NECESSARY	80.00	
	TO REMOVE AND REFIX REAR WINDSCREEN	NOT NECESSARY	160.00	
	A DAY FILM LICENSE AND MICH. IN CAMP CONTRACTOR AND		3,420.00	1,120.00
	GRAND TOTAL		-7,993.92	2,990.82

RECOMMENDED COST OF LUMP SUM REPAIRS	2,300.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM18021368/Awa3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES. The Report is made equity for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility wholesever, in contact or tork, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report. In whole or in part, does no at his or her awarisk.

11 A& 2019

CLABASS

MESSACAS

SERVICE REQUESTS

Weblick Information	healtest Westle Szwedzer Repatrones #	Ohds self-o	Mustel	Service Address.		Primary Contact/Imared	TRANS-CARSONCES PTEUD No.2 AMG MO NO STREET ALS SHITE, Sequipore		Claim Handler	AMS Verrue schillbaket yverre, angilisakemeng
A-mark	Pacadesis Regular	Make	Multi	Service	E	Primar	18A65		Clare	AAAG V RSABBC PROFINE
Actions	Procedition Washing Agents women	G00 5-rmil.								
SewDires;	CCAASANIBUTSBARAGUS	24 November 2018	28 New 2018 12:00:00 AM	20 May 203 9		LIOC AUTO COMBASSANTS PTE LEDICIPI	Trend Party Vehicle: Damage	Pending washington Devel		
Chem	Pelesson	inn Date	Report Code	Suspent Date	Dive Date	Vendor Name	Type of Line	Secures		

	Motor
	Ansanimin
	Champroon
	Michel
	Bestering
	Menagera

Median

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Farms / Claim Disconness *	+ Lipport Chamber	Name of Street	Prosent GA Report CHDASS.9	

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AUTHOR	COCAUTO CONSIGNATS PTE LTD (TR)	Link AUTO CONSULTANTS PTL LTD. CTRI	LESS ALLTO CORRUCTANTS PTE LTD. (TP)	USK AUTD CONSULTANTS PTE UTD	COCK ALTTO CONSECTANTS PTE UTD.	SAN AUTO CONSULTANTS PTESTS (TPI	Lick AUTD CONSULTANTS PTE LTD. (TR)	LIKE ALTD CONSULTANTS PTE LTD. (TR)	A STANSON OF THE PERSON OF	
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MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

Bill No: 198065

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 Date: 15-March-2019

Vehicle Number: SLW 4614P

ATTN: MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	A	MOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$	2,300.00
	BEFORE GST 7% GST TOTAL	\$	2,300.00 161.00 2,461.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature

MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4 (South Wing) #02-03B Vicom Inspection Centre, Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 GST Reg. No.: 201427944N

MOTOR CLAIM DISCHARGE

INSURED SUPREME LE	ASING & LIMB	USINE PTE	- L7D
CAR/LORRY/CYCLE: REG NO:	SLW 4614P ;	OLICY NO:	
ACCIDENT CLAIM NO:			
	firm that I / we have to		Car / Lorry / Motor Cycle
	TION PTELTO		manufacture repairers,
about the day of			
To's Stamp:	NRIC No:		
24/11/21112	19:1	reliele	1K = SP (1) (20) &
		100-91	10 10 10 10 10 10
			5 degrad 540
			14 t.o-



Fwd: (Counter Offer) Re: 18-A40-10108-VL.ts.sb Asian ref-1902036 AXA ref-S8M0148G/MC/XY

Thomas Su <thomas@legaloptions.biz> To: Hong <mg3solution@gmail.com> Tue, Aug 20, 2019 at 3:39 PM

Hi Sharon.

SLW 4616P

I understand from my colleague that your PD claim was rejected by the third party's insurers.

We forward our email correspondences with their appointed surveyor for your attention.

Based on the email we have recovered 100% for our client's injury claim.

Thanks n regards,

Thomas

Senior Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)
Tel (65) 6513 2800 DID (65) 6513 2809 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

----- Forwarded message ------

From: Eng Hwa, Matthew Tan <matthewtaneh@gmail.com>

Date: Mon, May 6, 2019 at 9:16 AM

Subject: Re: (Counter Offer) Re: 18-A40-10108-VL,ts.sb Asian ref-1902036 AXA ref-S8M0148G/MC/XY

To: Thomas Su <thomas@legaloptions.biz>
Cc: CHEN Xinyou <chen.xinyou@axa.com.sg>

WITHOUT PREJUDICE!! Claimant: Lee Kwong Sing

Dear Thomas

Confirmed settlement at \$3900.00 global sum.

Please send Original Authorisation to Act and all original bills/ receipts and signed DV by AR Registered, By Hand or By Certificate of Posting(Pls do not fax or email duplicate copy to them) to:

Axa Insurance Pte Ltd 8, Shenton Way, #24-01, AXA Tower, Singapore 068811 Attn:Mr Chen Xinyou(ref:S8M0148G/Mc/XY)

Attached is AXA's Discharge Voucher for your further attention. Please submit with the copy of the WTA and the relevant original supporting documents for AXA to process payment soonest

Please be informed that the above proposal is deemed to be a full and final settlement of any and all claims, loss and/or damages, both directly and/or indirectly incurred by your client against AXA's client(s) and their motor insurance policy with AXA.

Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident

nor should it be binding in any other related claims.

Thank you

Dear Xinyou,

Please process payment for \$3900.00 in favour of Legal Options LLC after receipt of signed DV.

Thank you

Regards

Matthew Tan Asian Adjusters LLP Tel:67322215 Fax:67322217



Virus-free, www.avast.com

On Mon, May 6, 2019 at 11:13 AM Thomas Su <thomas@legaloptions.biz> wrote: Hi Matthew, WITHOUT PREJUDICE

We refer to your email on 03/05/19.

We are instructed to accept your revised offer made therein.

Kindly let us have your DV urgently.

Thanks n regards,

Thomas

Senior Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201205825R) Tel (65) 6513 2800 DID (65) 6513 2809 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, pleaso delete the message and any other record of it from your system, and notify the sender immediately,

On Fri, May 3, 2019 at 3:44 AM Eng Hwa, Matthew Tan <matthewtaneh@gmail.com> wrote: WP AND SAVE AS TO COSTS!!

Final offer- \$3900.00 global sum.

Thank you. Regards

Matthew Tan Asian Adjusters LLP Tel:67322215 Fax:67322217

On Fri, May 3, 2019 at 10:36 AM Thomas Su <thomas@legaloptions.biz> wrote: Hi Matthew, WITHOUT PREJUDICE

We refer to your email of even date.

Your offer is rejected.

We counter propose as follows:-

GD - \$1,500.00 ME - \$65.00

TE - \$20.00

LOI - \$200.00

LTA - \$7,49

MR - \$350.00

Costs - \$1,819.00

Ind - \$53.50

Total - \$4,014.99

Kindly revert.

Thanks n regards,

Thomas

Senior Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513 2800 DID (65) 6513 2809 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

On Fri, May 3, 2019 at 1:30 AM Eng Hwa, Matthew Tan <matthewtanah@gmail.com> wrote: WITHOUT PREJUDICE!!

Dear Sirs

We refer to your letter dated 19 Feb 2019 to Axa Insurance Singapore Pte Ltd on the above matter.

We have been appointed to deal with the above.

For an amicable settlement, we have instructions to made the following offer:

- 1. General damages -500.00
- 2. Medical bills 65.00
- 3. Transport 20.00
- 4. Medical report fees -350.00
- 5. Police & LTA fees -36.49
- 6. Costs -1926.0

TOTAL-\$ 2897,49

Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our principal's part and/or that of their policyholder and/or the authorized driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.

Thank you

Regards

Matthew Tan

Asian Adjusters LLP Tel;67322215 Fax:67322217



Virus-free, www.avast.com

DISCHARGE VOUCHER (to fill) final 2018.pdf

Menu



RE: Re:RE: Re:TP MANDATE IA-S8M0148G

Type

Q Question

Message

Dear Yvonne, we were informed by third party repairer that their client's BI claim had been settled. Kindly advise if we may proceed to settle PD claim under BOLA 27. Otherwise, third party repairer will pass the case to lawyer for handling. Thank you. Hsiao Tong - 18 Nov 2019

Reply



51 UIII AVE 1, 992-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date:

13/6/2019

Survey Details:

Date of loss	24-Nov-18	
Date of appointment	27-Nov-18	
Date of survey	28-Nov-18	
Location of survey	MG SOLUTION PTE LTD	

Vehicle Details:

THIRD PARTY CLAIM		
SLW4614P		
TOYOTA C-HR HYBRID 1.8S CVT		
12-Feb-18		
\$	95,000.00	
Ś	45,002.00	
\$ 49,998.00		
	SLW4614P TOYOTA C-HR HYBRID 12-Feb-18	

Repair details:

-	
Initial Estimate	7,993.93

Proposed/Revised repair cost:

Parts	\$ 1,870.82
Check items (estimate)	\$ *
Labour	\$ 1,120.00
Total	\$ 2,990.82
Lump Sum(if applicable)	

Number of days for repair	4
---------------------------	---



51 UBLAVE L #02-25 PAVA UBLINDUSTRIAL PARK: SINGAPORE 400933. TEL:: (068) 62563561. FAX:: (065) 62564345

Remarks:

Based on TP video. with TP. BOLA 27	There is slight jerk. Likely O	ID has a contact
WILL IF. BOLA 27		

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,461.00	
Loss of use	\$ HUD 560:00	no. of days5 days X \$80.00
Loss of rental		no. of days
Loss of income		no. of days
LTA search fees	\$ 7.45	
Others		
Proposed Total	\$ 3,028.45	



Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Monday, 25 November 2019 2:53 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 84213, vehicle number SLW4614P

11/25/19 2:38 PM

*** Message - Please proceed - ANG Yvonne

----Original Message----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>

Sent: Monday, 25 November, 2019 2:39 PM

To: admin-d@lkkauto.com

Subject: New message for service request 84213, vehicle number SLW4614P

AXA Insurance has sent you a message for claim number S8M0148G.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From:	MG Solution <mg3solution@gmail.com></mg3solution@gmail.com>
Sent:	Monday, 30 December 2019 9:23 AM
To:	Hsiao Tong (LKKAuto)
Cc:	Admin A
Subject:	Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF: CC4/ASM18021368/Apa3
Your Ref: CC4/ASM180 Our Ref: SLW4614P	021368/Apa3 (SHD462J)
501 Hell 5211402 41	
Dear Hsiao Tong,	
	accept the offer at a global sum of \$2,850.00 (all-in).
Please kindly let us hav	ve your DV soonest.
Best Regards,	
Su Wong	
MG SOLUTION PTE LTI	D .
No 23 Kaki Bukit Avent	ue 4
AAS Kaki Bukit Centre	
#02-03B Singapore 415	5933
Tel: 6243 1373 Fax: 6	
On Sat, Dec 28, 2019 at 1	1:31 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice	
(save as to costs)	
Dear Sirs/Mdm,	
We refer to your below	email.
May we wrap up the ma	atter at a global sum of \$2,850.00(all-in)?
Thank you.	
10	

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
"Best Wishes for Merry Christmas, and Happy New Year 2020"
Best Regards,
Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 S(408933)
From: MG Solution <mg3solution@gmail.com> Sent: Friday, 29 November 2019 2:22 PM</mg3solution@gmail.com>
To: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> > Cc: Admin A < <u>admin-a@lkkauto.com</u> > Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF: CC4/ASM18021368/Apa3
Your Ref: CC4/ASM18021368/Apa3 (SHD462J)
Our Ref: SLW4614P
Dear Hsiao Tong,
We refer to below email, we would like to counter propose as per below:

Repair cost				
	D_{\sim}	mai		0.4
	ĸе	Dai	L CO	SI

\$2461.00 (Inclusive of GST) - Agreed

LOU

\$ 400.00 (5 days x \$80) - Request: including of 1 PRI: 27/11/2018; our client's vehicle

belongs Toyota C-HR Hybrid 1.8cc

LTA Search

\$ 7.45 (Inclusive of GST) - Agreed

Total

\$2868.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Nov 29, 2019 at 2:02 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,700.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."				
Best Regards,				
Hsiao Tong, Chew (Ms) Case Handler				
LKK Auto Consultants Pte Ltd				
Phone: 6742-3197 email: chewht@lkkauto.com fax: 6741-4108				
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)				
From: Hsiao Tong (LKKAuto) Sent: Friday, 29 November 2019 12:51 PM To: 'mg3solution@gmail.com' <mg3solution@gmail.com> Cc: Admin A <admin-a@lkkauto.com> Subject: RE: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF: CC4/ASM18021368/Apa3</admin-a@lkkauto.com></mg3solution@gmail.com>				
Without Prejudice				
Dear Sirs/Mdm,				
We refer to the above matter.				
Please be informed that AXA is reviewing the matter and we will get back to you asap.				
Kindly old hands for time being.				
Thnaks.				

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com> Sent: Tuesday, 20 August, 2019 5:05 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF:

CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Vivian,

We refer to below email, please note that our client have settled the PI @ 100%, thus we see no resection for our PD claim.

Please let us have your instruction within the next 14 days before we passed to our legal department.

Best Regards,
S. Wang
Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
On Wed, Jun 26, 2019 at 6:29 PM Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > wrote:
'WITHOUT PREJUDICE'
SAVE AS TO COSTS
Your Ref: SLW 4614P
Our Ref: CC4/ASM18021368/Awa3
Dear Sir/Madam,
Accident on 03/03/2019 involving SMF 8044K & XD 6463C
We refer to the above matter
Our principal have review on your client's CCTV, based on the video there is no jerk. Our principal are of the view that Evidence is not conclusive
We attached herewith our insured's accident report for your perusal.

We are regret to inform you that we are unable to look into your client claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Thursday, 13 June, 2019 2:07 PM

To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J-DOA ON 24/11/2018 *** LKK REF:

CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P
Dear Vivian,
Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/03/2019 and cctv footage on 30/04/2019.
We have not receive any offer from your side.
Resend LOD for your reference and hope to receive an offer from your side soon.
Best Regards,
Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
On Thu, Jun 13, 2019 at 1:47 PM MG Solution <mg3solution@gmail.com> wrote:</mg3solution@gmail.com>
Your Ref: CC4/ASM18021368/Apa3 (SHD462J)
Our Ref: SLW4614P
Dear Cecilia,
Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/03/2019 and cctv footage on 30/04/2019.
We have not receive any offer from your side.
Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,
Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
On Wed, May 1, 2019 at 2:38 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice
Hi Su Wong,
Kindly advise if there is any accident scene photos.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: MG Solution <mg3solution@gmail.com> Sent: Tuesday, 30 April 2019 11:34 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com> Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018 *** LKK REF: CC4/ASM18021368/Apa3 Your Ref: CC4/ASM18021368/Apa3 (SHD462J) Our Ref: SLW4614P Dear Hsiao Tong, We refer to below email, please find attached cctv footage for self-explanation. Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

On Tue, Apr 30, 2019 at 10:48 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:	
Without Prejudice	
Dear Sirs/Mdm,	
We refer to the above matter.	
Please be informed that liability is unclear as our insured driver reported that "No Collision".	
Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.	
Thank you.	
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.	of
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence or issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."	t
Best Regards,	
Hsiao Tong, Chew Case Handler	
LKK Auto Consultants Pte Ltd	
Phone: 6742-3197 email: <u>chewht@lkkauto.com</u> fax: 6741-4108	

Tel: 6243 1373 | Fax: 6243 1376

From: MG Solution <mg3solution@gmall.com>

Sent: Friday, 15 March 2019 5:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Re: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J-DOA ON 24/11/2018 *** LKK REF:

CC4/ASM18021368/Apa3

Your Ref: CC4/ASM18021368/Apa3 (SHD462J)

Our Ref: SLW4614P

Dear Hsiao Tong,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Nov 27, 2018 at 12:12 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote: 'WITHOUT PREJUDICE' SAVE AS TO COSTS Dear Sir / Madam, We refer to the above matter. Please be informed that we are currently pending verification for direct settlement. Fyi, OI has reported. Please refer to the below OI's sketch plan and statement. Sketch Plan #2 Pg. 1 DESCRIBE CIRCUMSTANCES OF THE ACCIDENT otrach Report Sac Circumstances of Accident On 24.11.2018 at about 2055 hours, I was travelling straight along TPE slip road towards Pasir Ris Drive 8 when Vehicle B (SLW4614P) in front of me suddenly jammed brake. I immediately applied brake to avoid collision and I was able to brake in time. Vehicle B's driver alighted and say that I hit onto his vehicle, I alighted to check on it, there's no visible damages and there's a distance within our vehicle, I wish to claim that there's no collision on my taxi and Vehicle B

As spoken, we will survey your client's vehicle on 28.11.2018.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.
To check availability of the case handler, you may contact the undersigned.
Thank you.
Best Regards,
Mei Kwan Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 email: MeiKwan@lkkauto.com fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: MG Solution <mg3solution@gmail.com> Sent: Tuesday, 27 November, 2018 8:48 AM To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg> Subject: SLW4614P-(PRE-INSPECTION: YOUR RE F : SHD462J -DOA ON 24/11/2018</cst@axa.com.sg></motor.survey@axa.com.sg></mg3solution@gmail.com>
Dear person in charge,
Please refer to attach file and arrange for pre-inspection.
Thank You.
Best Regards,
Ms Hong
MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933

Tel: 6744 4165

Fax: 6744 4604

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 15/03/2019

Your Ref

: CC4/ASM18021368/Apa3 (SHD462J)

To

: AXA INSURANCE SINGAPORE PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SLW4614P & SHD462J ON 24/11/2018 AT SLIP ROAD FROM TPE (PIE) TOWARDS PASIR RIS DRIVE 8.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- Proforma Bill No.198065 @ SS2,461.00 (Inclusive Of 7% GST)
- Loss of Use @ S\$1,200.00 (5 Days x S\$240)
- LTA Search @ S\$7.45
- 4) Authorisation to Act
- GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully.

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 INVOICE No: TI 209013

PB No: 198065

Date: 07-January-2020

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SLW 4614P

QTY	DESCRIPTION	A	MOUNT
QTY 1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	S	2,300.00
	BEFORE GST 7% GST		2,300.00 161.00
	TOTAL	5	2,461.0

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

MESSAGES SERVICE REQUESTS *

CLAIMS

Service Request Details



CC4/ASM18021358/Awa3q2

Reference

SBM0148G

Claim

SUW4614P

- 2		Model
2	Add Invoce	

26 Nov 2018 12:00:00 AM

Report Date

12 July 2019

Request Date

24 November 2018

Loss Date

TOYOTA

Service Address

DVI

	Primary Cont
9.0	Prima

LICK AUTO CONSULTANTS PTE. LTD (TP)

Vendor Namo

Due Date

Third Party Vehicle Damage

Type of Loss



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Claim Handler

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TVPR	Reports & Statement
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		Name of the last o	Western Co.	CATOMORE
BLITTER TO OURTH	Letters and Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LTA SEARCH auff	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
■ PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FD89A, D001.pdf	Forms / Claim Decuments	Satisfaction / Discharge Woucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
AUTHORISATION TO ACT FOIRM.pdf	Forms / Claim Decuments	POA / Authority Letter	LICK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
Email to whichop reject claim 26.06 ach	Reports & Statement	Others	LKK AUTD CONSULTANTS PTE LTD (TP)	18 July 2019
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Jeon.	Met	SUB-TYPE	AUTHOR	UPLOADED
LIApdf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	13 June 2019
SLW 4614P_Inewj.mp6	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	13 June 2019
PRI FROM WORKSHOP WITH TP GIA SEW4614Pmig	Forms / Claim Documents	Estimate / Quatation	KUMAR Shailerdra	27 November 2018