

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 2 December 2019 11:55 am  
**To:** Claims  
**Cc:** SUR; assignments  
**Subject:** RE: OD CLAIMS FOR SKE 435 Y

Hi George,

As instructed by our client, please proceed to repair the insured vehicle **SKE 435Y** (Excess \$ 1,300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 27 November 2019 6:31 pm  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIMS FOR SKE 435 Y

Dear all,

Please assist to register Own policy claims for the above mentioned case.

Attached is the GIA report for your reference

Kindly arrange the survey on 29/11@10am, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
**p.** +65 6366 2323, option 1  
**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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