

ACC REC BY:

REF: CS/SMO19021092/Ksd3n2 Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Canceleo of SMO Date/Time: 29/11/19 @ 9:29am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBW9053T Insured: YQ 872P

at Workshop in/s: Guan Motor Works Tel: 6453 6111

of 176 Sin Ming Drive # 02-03

Policy No: Claim No: CMTD1905554/THE

Sum Insured: Excess:

Make of Veh: D.O.A. 26/11/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time: 10:01am @ 29/11/19 Person Contacted: Ah heng Vehicle: IN/OUT

Date/Time	Action/Instruction
	Johnnie ✓
	SBW9053T-X
	YQ 872P-
03/12/19	@ 16:40 pm revised PA to Thelma via email

ASS. REC. BY:

REF:

SMO/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

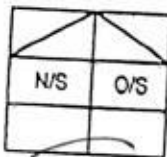
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.:

Yes or No

Lum Sum:

1-B.1

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SBW 90537 Yr Regn: 06, 19

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Honda Vezel

c.c

1498

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

10245

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

RUI

1318558

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

26/11/19

D.O.I.

29/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1. Fix parts to

85303.52 email

(13/01/20 @ 15:11 pm checked with Ah Hing, finalize figure confirmed)

(8,3634.48

Red. 41%)

RECEIVED 13 JAN 2020

Date/Time, File Pass to?

13/01/20



: Prel. Report

1) Type



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

S + R.S. SI

Fees

Others

Add Fee:



: Site Insp (\$



: Interview (\$



Tech Invs (\$



Weekend (\$

TOTAL

250

Report Format :

Lump Sum (I.B.): (\$ 5,303.52 p/p)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD1905554/THE

Date: 03 December 2019

Our Ref: CS/SMO19021092/Ksd3

The Motor Claims Department
SOMPO INSURANCE SINGAPORE PL

Dear Sir/Madam,

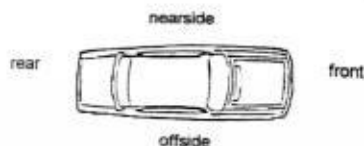
PRELIMINARY ADVISE REPORT OF VEHICLE NO. SBW 9053T .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 29/11/2019 at the premises of M/s Guan Motor Works and have the following to report:-

Workshop Estimate Amount	: S\$ 8,938.00 .
Revised Estimate Amount	: S\$ 4,686.16 .
"Check" Items Amount	: S\$ 965.84 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages Consistent.

Repair days: 5 days

Yours faithfully

Kenneth Kong
Automotive Assessor

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 29 November 2019 9:29 AM
To: Willow Tuang; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'
Cc: Choo, Thelma; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1905554/THE - PRI(LKK)/ YQ872P & SBW9053T ACC ON 26.11.2019 ALONG PASIR RIS DRIVE 3

Our Reference: CMTD1905554/THE
Your Reference: SBW9053T

Without Prejudice

Date: 29/11/2019

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CK TEO & CO

Dear Willow,

ACCIDENT INVOLVING YQ872P & SBW9053T ON 26.11.2019

Hi Willow,

We will appoint Mr Kenneth of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please make the arrangement to survey for SBW9053T on a without prejudice basis and revert with your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Willow Tuang <wtuang@gmail.com>

Sent: Thursday, November 28, 2019 6:10 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: CMTD1905554/THE - PRI/ YQ872P & SBW9053T ACC ON 26.11.2019 ALONG PASIR RIS DRIVE 3

Dear Sir/Mdm

We refer to your email of even date.

We are agreeable of appointing KENNETH KONG (LKK AUTO) as a Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

Venue	:	Guan Motor Works
		176 Sin Ming Drive #02-03
		Sin Ming AutoCare
		Singapore 575721
		Tel: 6453 6111 (AH HENG)

Regards

Tuang Willow

CK TEO & CO

Tel: 65354788

Fax: 65354245

On Thu, Nov 28, 2019 at 5:06 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD1905554/THE

Your Reference: SBW9053T

Without Prejudice
EMAIL ONLY

Date: 28/11/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CK TEO & CO

Dear Willow,

ACCIDENT INVOLVING YQ872P & SBW9053T ON 26.11.2019

We refer to your Notice of Accident dated 28/11/2019.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63324 681.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Willow Tuang <wtuang@gmail.com>

Sent: Thursday, November 28, 2019 3:32 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: [OUR REF: SBW9053T] ACCIDENT INVOLVING SBW9053T & YQ872P ON 26.11.2019 ALONG PASIR RIS DRIVE 3

Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards



Tuang Willow

CK TEO & CO
Tel: 65354788
Fax: 65354245

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 3 December 2019 4:40 pm
To: 'Choo, Thelma'
Cc: 'Teo, Grace'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR; assignments
Subject: RE: CMTD1905554/THE - PRI(LKK)/ YQ872P & SBW9053T ACC ON 26.11.2019 ALONG PASIR RIS DRIVE 3
Attachments: PRELI ADVISE - SBW 9053T.pdf

Dear Thelma,

Enclosed preliminary revised of vehicle SBW 9053T.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 29 November 2019 10:19 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1905554/THE - PRI(LKK)/ YQ872P & SBW9053T ACC ON 26.11.2019 ALONG PASIR RIS DRIVE 3

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No. 081026001

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

REPAIR ESTIMATE FOR SBW9053T

85303.52

No.	Qty	List Items	Bus/nd		
1	1	Rear bumper centre		692.00	✓
2	2	Rear bumper side reflector	\$	151.20	X
3	1 set	Rear bumper clips	\$	40.00	✓
4	2	Rear corner cover	cls cm	549.40	X + 274.70
5	2	Rear corner cover retainer	\$	80.80	X
6	2	Rear wheel arch garnish	\$	308.00	X
7	2	Taillamp	\$	856.00	✓
8	1	Rear tailgate 1100-90	\$	1,386.50	✓
9	1	Rear tailgate outer garnish	my \$ cm	208.30	✓
10	1	Rear tailgate centre "H" logo	\$	48.00	✓
11	1	Rear tailgate LH "VEZEL" emblem	\$	56.00	✓
12	2	Rear tailgate reflector/lamp	cls cm	320.00	✓
13	2	Rear tailgate damper	\$	257.60	X
14	1	Rear tailgate top lock	\$	280.00	✓
15	1	Rear tailgate lower lower lock catch	\$	28.00	X
16	1	Rear tailgate weatherstrip	\$	135.00	X
17	1	Rear tailgate inner trim board	my \$ cm	283.00	✓
18	1 set	Rear tailgate inner trim board clips	\$	60.00	✓
19	1 set	Rear windscreen moulding	\$	115.00	✓
20	1	Rear end panel	\$	620.00	X
21	1	Rear end panel top garnish	my \$	120.00	✓
22	1	Rear end panel keyless sensor	\$	185.40	✓
23	1	Rear end panel buzzer	\$	152.60	✓
24	1	Rear lower cover	\$	208.40	X
25	1	Rear spare tyre top board	\$	256.30	X
			\$	7,397.50	
			Less 20%	\$	1,479.50
			Total :	\$	5,918.00

Special Nett Items					
26	1 set	Reverse sensors	\$	250.00	2000
27	1	Rear number plate	\$	50.00	X
28	1 set	Rear windscreen sealant	\$	80.00	4000
29	1 set	Rear end panel sealant	\$	80.00	X
			Total :	\$	460.00

Labour					
1	Labour Charges for remove/refit, cutting/welding and replacement of damages.		\$	1,000.00	500l
2	To putty and spray Spray Paintings charges.		\$	1,000.00	450l
3	To check wirings and lightings.		\$	40.00	20l
4	To remove, refit rear windscreen glass.		\$	140.00	120l
5	To replace reverse sensors.		\$	80.00	50l
6	To remove, refit tailgate fittings.		\$	80.00	60l

7	To remove, refit rear upholstery and attachments.	\$	^{NP} 120.00	7/
8	To supply and apply anti rust treatment	\$	100.00	30/
Total :		\$	<u>2,560.00</u>	
Total Parts and Labour :		\$	<u>8,938.00</u>	

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey car after surveying
- To display damaged parts, during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification to be made
- Supplementary item is subject to final approval of the third party

Acknowledged by Repairer
Signature:
Date:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO19021092/Ksd3n2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERS SINGAPORE 048623		Date : 14-01-2020	
		Code : SMO	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YQ 872P	Veh. Inspected	SBW 9053T
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1905554/THE	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	29/11/2019
2. Vehicle Particulars & Condition			
Make & Model	HONDA VEZEL (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	RU11318558	Colour	METALLIC GREY
Odometer	10245	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	9 mm
L/H Front Tyre	215/60 R16	DUNLOP	9 mm
R/H Rear Tyre	215/60 R16	DUNLOP	9 mm
L/H Rear Tyre	215/60 R16	DUNLOP	9 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	26/11/2019	Inspection Date	29/11/2019
Survey held at	GUAN MOTOR WORKS 176 SIN MING DRIVE #02-03 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBW 9053T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER CENTRE	BUCKLED / DENTED	692.00	692.00
2	REAR BUMPER SIDE REFLECTOR	SERVICEABLE	151.20	-
1	SET REAR BUMPER CLIPS	NECESSARY	40.00	40.00
2	REAR CORNER COVER	O/S CRACKED / N/S SERVICEABLE	549.40	274.70
2	REAR CORNER COVER RETAINER	SERVICEABLE	80.80	-
2	REAR WHEEL ARCH GARNISH	SERVICEABLE	308.00	-
2	TAILLAMP	CUT	856.00	856.00
1	REAR TAILGATE	BENT	1,386.50	1,100.90
1	REAR TAILGATE OUTER GARNISH	MTG CRACKED	208.30	208.30
1	REAR TAILGATE CENTRE "H" LOGO	NECESSARY	48.00	48.00
1	REAR TAILGATE LH "VEZEL" EMBLEM	NECESSARY	56.00	56.00
2	REAR TAILGATE REFLECTOR/LAMP	O/S CRACKED / N/S CUT	320.00	320.00
2	REAR TAILGATE DAMPER	SERVICEABLE	257.60	-
1	REAR TAILGATE TOP LOCK	DENTED	280.00	280.00
1	REAR TAILGATE LOWER LOWER LOCK CATCH	TO REPAIR SEE LABOUR	28.00	-
1	REAR TAILGATE WEATHERSTRIP	SERVICEABLE	135.00	-
1	REAR TAILGATE INNER TRIM BOARD	MTG CRACKED	283.00	283.00
1	SET REAR TAILGATE INNER TRIM BOARD CLIPS	NECESSARY	60.00	60.00
1	SET REAR WINDSCREEN MOULDING	NECESSARY	115.00	115.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	620.00	-
1	REAR END PANEL TOP GARNISH	MTG DISTORTED	120.00	120.00
1	REAR END PANEL KEYLESS SENSOR	CRACKED	185.40	185.40
1	REAR END PANEL BUZZER	CRACKED	152.60	152.60
1	REAR LOWER COVER	SERVICEABLE	208.40	-
1	REAR SPARE TYRE TOP BOARD	SERVICEABLE	256.30	-
	LESS 20% DISCOUNT		-1,479.50	-958.38
			5,918.00	3,833.52



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	SET REVERSE SENSORS (SN)	SCRATCHED	250.00	200.00
1	REAR NUMBER PLATE (SN)	SERVICEABLE	50.00	-
1	SET REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	SET REAR END PANEL SEALANT (SN)	NOT NECESSARY	80.00	-
			460.00	240.00
	<u>LABOUR</u>			
	LABOUR CHARGES FOR REMOVE/REFIT,CUTTING/WELDING AND REPLACEMENT OF DAMAGES.INCLUSIVE OF THE REPAIR OF REAR TAILGATELOWER LOWER LOCK CATCH AND REAR END PANEL.		1,000.00	500.00
	TO PUTTY AND SPRAY SPRAY PAINTINGS CHARGES.		1,000.00	450.00
	TO CHECK WIRINGS AND LIGHTINGS.		40.00	20.00
	TO RMEOVE,REFIT REAR WINDSCREEN GLASS.		140.00	120.00
	TO REPLACE REVERSE SENSORS.		80.00	50.00
	TO REMOVE,REFIT TAILGATE FITTINGS.		80.00	60.00
	TO REMOVE,REFIT REAR UPHOLSTERY AND ATTACHMENTS.	NOT NECESSARY	120.00	-
	TO SUPPLY AND APPLY ANTI RUST TREATMENT.		100.00	30.00
			2,560.00	1,230.00
	GRAND TOTAL		8,938.00	5,303.52
	RECOMMENDED COST OF REPAIRS			5,303.52

Report Ref No. CS/SMO19021092/Ksd3n2

KONG SENG CHEONG

Licensed Appraiser

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