

NTUC

ASS. REC. BY: Sun Pin

REF:

NSLINC 1A021089/1249392

ASSIGNMENT

From: _____ Date: 22.11.2019
Estimated Cost: _____
OD: TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SHC 4991C
at Workshop m/s: SMRT
of _____
Insured: SJF 5311U
Policy No: 5108274376 (11/04/2019 - 10/04/2020)
Claims No: MTI/1073161-002
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

Veh No: SHC 4991C Yr Regn: 11/11/2015
Type: M.Car / M.Cycle / Bus / Van / Lorry Taxi / Prime Mover /
Truck / Trailer or _____
Make: Toyota Prius c.c. 1798
Colour: Maroon A/C: Insured / Std / NI / NA
Sp. Reading: 742958 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: JTPKN364605766713
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or _____
Brake: Inorder / Jammed / Leaked / Burnt or _____
Modi: Nil / S/Rim / STD A/Rim or _____
Tyre Size: F: 195 / 65 R15
R: 195 / 65 R15
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM / I
TOYO / YOKO or Firenza
Front _____ Rear _____
R/Bal. 5 mm R/Bal. 5 mm
L/Bal. 5 mm L/Bal. 5 mm
D.O.A. 25/11/2019 D.O.I. 28/11/2019
Survey held at SMRT
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____

N/S	O/S

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS my
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>SJF 5311U : X</u>
	<u>SHC 4991C : X</u>

TP
TAX/11/19/2125
SJF 5311U.

RECEIVED 22 JAN 2020

(Confirm with Poh Suan)
Finalize at \$1,350 @ 3 days (L/s). (Red: 10720.54; 88%)

Date/Time, File Pass 10? ☐ : Preli. Report
1) 22/11/2019 ☒ : Final Report
Date/Time, File Return 10?

Days Of Repair: 3
Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : 1/2 hr 1/2 hr (\$)

Survey Fee:	
Transportation:	
S - RS - SA	
Photos	
Notes	

Rep. Form: TP
Lump Sum / TP Fee: 1350/-

Denise Tay (LKKAUTO)

From: MTCL@income.com.sg
Sent: Wednesday, 22 January 2020 10:49 AM
To: Denise Tay (LKKAUTO)
Subject: RE: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1073161-002

Best regards

Diana Tay
Senior Admin Assistant
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

in with you

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, 22 January 2020 9:06 AM
To: MTCL@income.com.sg
Subject: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

Request claim number

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1		Comfort Transportation PTE LTD	SHC 4991C	SJF 5311U	25/11/2019	20:00	3081	1,350.00

Best Regards,

Denise Tay | Case Handler

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)
[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No.(For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5108274376		NG KOK WEE	S7913039G	GPC	drivo PREMIUM	SJF5311U	SJF5311U	11/04/2019	10/04/2020

Oi Sun Pin (LKK Auto)

From: Oi Sun Pin (LKK Auto)
Sent: Tuesday, 21 January, 2020 6:23 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: RE: SHC4991C

Dear Poh Suan,

Confirm the finalize amount \$1,350. Repair day 3 days under lump sum repair.

Thank you.

Best Regards,
Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [<mailto:YeoPohsuan@smrt.com.sg>]
Sent: Saturday, 4 January, 2020 11:58 AM
To: Oi Sun Pin (LKK Auto)
Cc: SUR; CS A Team
Subject: SHC4991C

Hi Sun Pin,

Attached herewith the repair estimate of SHC 4991C having Case No: TAX/11/19/2125.

There is no change to the approved amount of \$1,350 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Saturday, 4 January 2020 11:57 AM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: Scan Data from FX-D421D6

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/11/2019 08:25
Date Of Accident	25/11/2019 20:00
Exact Location Of Accident	JALAN MATA AYER
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4991C
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	
Driver	
Name of Driver	ONG KIAN HONG
NRIC No	S1453307I
Date Of Birth	29/04/1960
Occupation	OUTDOOR
Date Of Driving Pass	27/02/1978
Driving Experience	41 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	765
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

TRAFFIC LIGHT WAS GREEN AT THE JUNCTION AND I PROCEEDED STRAIGHT WHEN THE VEHICLE SJF5311U DASHED OUT FROM THE MINOR ROAD WITHOUT GIVING WAY TO ME AND COLLIDED ONTO THE LEFT FRONT PORTION OF MY TAXI.

Attachment(s)

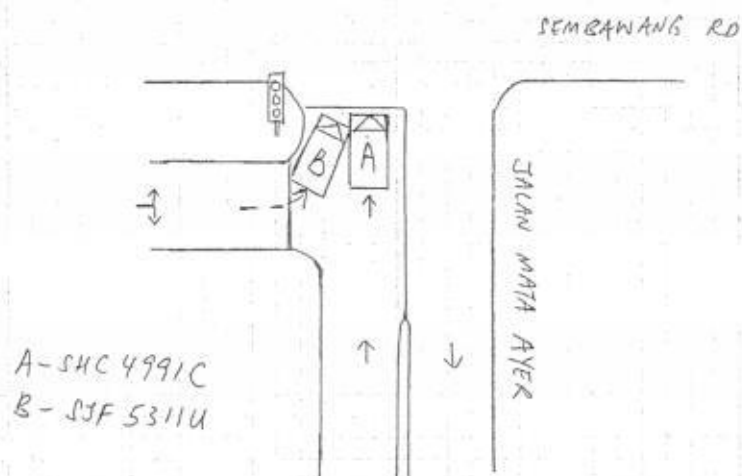
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJF5311U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG KOK WEE
NRIC/Passport Number	S7913039G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the ~~TAXIS~~ going particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

DM

Driver's Signature
(If driver is not the policyholder)
Date & Time:

26/11/15

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	369K

Vehicle Details

Vehicle No.:	SHC4991C
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6537991
Chassis No.:	JTDKN36U605766713
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	11 Nov 2015
First Registration Date:	11 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Nov 2023
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	10 Nov 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$45,267.00
COE Rebate Amount:	\$22,349.00
Total Rebate Amount:	\$26,099.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 29 Nov 2019

OK

Case Details

Case Reference Number :
TAX/11/12/2125
Type of Repair : Accident Repair
Vehicle Registration Number :
SHC4991C

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-9525-ID
Assigned By : Taxi Claims Manager
Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 25/11/2019 12:00 PM

Vehicle Age(In Months) : 48

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Surveyor Approval

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Date:	Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	0	Repair	* X R
One Time Key In	Main			BUMPER CLIPS	10	1.61 16-10	16.10	25.00	12.08	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			BUMPER SUPPORT F/RH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0	Check	* X Svc
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER RH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			BUMPER GRILLE SUB-ASSY,LOWER	1	311.10	311.10	25.00	233.33	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			LENS & BODY,FR TURN LH	1	511.80	511.80	10.00	460.62	Replace	0	0	Not Give	* X Svc

Total Spare Part Cost 8,739.37

Surveyor Total 581.47

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 20

Final Spare Part Cost 0.00

Final Sur Total 465.18

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP FRT	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			UNDER COVER CENTER	1	448.30	448.30	25.00	336.23	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			UNDER COVER SIDE/LH	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			UNDER COVER SIDE/RH	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			HEAD LAMP LH	1	945.20	945.20	10.00	850.68	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			MIRROR ASSY,LH	1	1,224.90	1,224.90	25.00	918.68	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			MIRROR LAMP LH	1	65.30	65.30	10.00	58.77	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			COVER, OUTER MIRROR, LH	1	107.40	107.40	25.00	80.55	Replace	1	0	Repair	* X R
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	* / PD
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	* / NEC
One Time Key In	Main			FENDER PROTECTOR FRT/LH UPPER	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			PROTECTOR, FRONT FENDER SIDE PANEL LH	1	114.50	114.50	25.00	85.88	Replace	0	0	Not Give	* Xsrc
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give	* Xsrc
Total Spare Part Cost									8,739.37	Surveyor Total 581.47				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									0.00	Final Sur Total 465.18				

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FENDER LINER PAD, FR WHEEL LH	1	49.30	49.30	25.00	36.97	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			FENDER APRON SUB FRT/LH	1	637.80	637.80	25.00	478.35	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	* X R
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			MOULDING BODY, LH	1	673.60	673.60	25.00	505.20	Replace	0	0	Not Give	* X Svc
One Time Key In	Main			WHEEL HUB FRT	1	549.70	549.70	25.00	412.28	Replace	0	0	Not Give	* X Svc
Total Spare Part Cost									8,739.37	Surveyor Total 581.47				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									0.00	Final Sur Total 465.18				

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT LH PORTION	507.00	400	/
Total:			507.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	/
2	Main	TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0	
3	Main	TO RESPRAY FRONT DOOR LH	378.00	0	
4	Main	RESPRAY MIRROR COVER LH	180.00	80	/
5	Main	TO RESPRAY FRONT FENDER LH	378.00	200	/
6	Main	TO RESPRAY RIM	180.00	50	/
7	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	0	
Total:			1,854.00	530.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
2	Main	TO REMOVE AND REFIX WING MIRROR	120.00	0	
3	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	✓
4	Main	TO REPLACE SUNDRY PARTS	100.00	20	✓
5	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
6	Main	TO WASH AND VACUUM	60.00	0	
7	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	40	✓
Total:			720.00	90.00	

14366.74
14432.04

Summary


	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	0.00	465.18
Total Labour Cost	507.00	400.00
Total Spray Painting	1,854.00	530.00
Other	720.00	90.00
Overall Total	3,081.00	1,485.18
Lump Sum Repair Option	✓	✓
Lump Sum Total	3,100.00	1,500.00
Surveyor Approved Amount	12070.54	1,500.00
No of Repair Days*	5	3
Remarks		Lump Sum Repair, Take after spray photo.

Surveyor Name

Sun Pin (LKK)

Signature




2/12/19

Save Clear

Survey Date



28/11/2019

Section A - Accident Details

Registration Number	SHC4991C
Case Reference Number	TAX/11/19/2125
Registration Date	11/11/2015
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	ONG KIAN HONG
Type of Accident	Side Swipe
Accident Date and Time	25/11/2019 8:00 PM
Accident Reported Date and Time	26/11/2019 8:25 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104605
Special Instruction to ARC, if any	TOS/ BACK 28/11
Prepared Date and Time	28/11/2019 3:01 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$400.00
Total Spray Cost	\$1,854.00	\$530.00
Total Spare Part Cost	\$8,798.14	\$640.25
Total Other Cost	\$720.00	(\$220.25)
TOTAL COST	\$11,879.14	\$1,350.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Ang Bang Kien	Sun Pin (LKK) / NTUC
ARC / Surveyor Sign Off Date	04/12/2019 8:47 AM	03/12/2019 4:32 PM
Signature		
Remarks	Total number of repair days = 3 days. SUP = 0 day.	Lump Sum Repair, Take after spray photo.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1912-0438	Invoice Number	
Quotation Date	27.12.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$507.00	\$400.00
Total Labour	\$507.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	\$180.00	\$0.00
TO RESPRAY FRONT DOOR LH	\$378.00	\$0.00
RESpray MIRROR COVER LH	\$180.00	\$80.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,854.00	\$530.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$310.25)
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$40.00
Total Other Costs	\$720.00	(\$220.25)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	100.00	\$0.00	Replace	Repair
		52161-16010	BUMPER CLIPS	0.00	\$1.61	0.00	\$0.00	Replace	Not Given
		52115-47040	BUMPER SUPPORT F/RH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given
		52116-47040	BUMPER SUPPORT F/LH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given
		52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	0.00	\$0.00	Replace	Not Given
		52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Check
		57014-47030	ARM SUB-ASSY,FR BUMPER LH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given

57013-47030	ARM SUB-ASSY,FR BUMPER RH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given	X
53102-47020	BUMPER GRILLE SUB-ASSY,LOWER	0.00	\$311.10	0.00	\$0.00	Replace	Not Given	X
81521-47050	LENS & BODY,FR TURN LH	0.00	\$511.80	0.00	\$0.00	Replace	Not Given	X
76851-47020	BUMPER LIP FRT	0.00	\$139.60	0.00	\$0.00	Replace	Not Given	X
52618-47050	BUMPER FRT ABSORBER LOWER	0.00	\$127.70	0.00	\$0.00	Replace	Not Given	X
51410-12105	UNDER COVER CENTER	0.00	\$448.30	0.00	\$0.00	Replace	Not Given	X
51444-12050	UNDER COVER SIDE/LH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
51443-12080	UNDER COVER SIDE/RH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
81170-47500	HEAD LAMP LH	0.00	\$945.20	0.00	\$0.00	Replace	Not Given	X
67002-47070	DOOR FRT/LH	0.00	\$894.40	0.00	\$0.00	Replace	Not Given	X
	STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given	X
87940-47310	MIRROR ASSY,LH	0.00	\$1,224.80	0.00	\$0.00	Replace	Not Given	X
81740-52040	MIRROR LAMP LH	0.00	\$65.30	0.00	\$0.00	Replace	Not Given	X
87945-74010	COVER, OUTER MIRROR, LH	1.00	\$107.40	100.00	\$0.00	Replace	Repair	R
53802-47050	FENDER FRT/LH	1.00	\$723.40	25.00	\$542.55	Replace	Replace	✓
75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
53826-47010	FENDER PROTECTOR FRT/LH UPPER	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
53828-47060	PROTECTOR, FRONT FENDER SIDE PANEL LH	0.00	\$114.50	0.00	\$0.00	Replace	Not Given	X
53876-47030	FENDER LINER FRT/LH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given	X
53852-47020	FENDER LINER PAD, FR WHEEL LH	0.00	\$49.30	0.00	\$0.00	Replace	Not Given	X
53702-47050	FENDER APRON SUB FRT/LH	0.00	\$637.80	0.00	\$0.00	Replace	Not Given	X
42611-47140	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	R
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
75852-47900	MOULDING BODY, LH	0.00	\$673.60	0.00	\$0.00	Replace	Not Given	X
43550-47011	WHEEL HUB FRT	0.00	\$549.70	0.00	\$0.00	Replace	Not Given	X
Total			\$11,271.25		\$581.48			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		81740-52040	MIRROR LAMP LH	1.00	\$65.30	10.00	\$58.77	Replace	Replace
Total					65.30		58.77		

640.25
 + 400.00
 + 620.00

 1660.25
 - 20%

 1328.20

L/S \$1350/-
 3 days

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/11/19/2125	Date of Collection	1 / 1
Vehicle No	SIC 4991 C	Date of Request	29/11/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	X 0

S/N	Part Number	Part Description	Quantity	Unit Price
		MIRROR LAMP LH	1pc	15CH

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19021089/Qtf3s2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 05-02-2020

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJF 5311U	Veh. Inspected	SHC 4991C
Policy No.	5108274376	Coverage (\$)	0.00
Claim No.	MT/1073161-002	Excess (\$)	0.00
Assign From		Assign Date	28/11/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JTDKN36U605766713	Colour	MAROON
Odometer	742958	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FIRENZA	5 mm
L/H Front Tyre	195/65 R15	FIRENZA	5 mm
R/H Rear Tyre	195/65 R15	FIRENZA	5 mm
L/H Rear Tyre	195/65 R15	FIRENZA	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/11/2019	Inspection Date	28/11/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4991C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FENDER FRT/LH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
10	BUMPER CLIPS @ \$1.61	SERVICEABLE	16.10	-
1	BUMPER SUPPORT F/RH	SERVICEABLE	76.40	-
1	BUMPER SUPPORT F/LH	SERVICEABLE	76.40	-
1	BUMPER ENERGY ABSORBER FRT	SERVICEABLE	78.80	-
1	BUMPER REINFORCEMENT FRT	SERVICEABLE	498.40	-
1	ARM SUB-ASSY, FR BUMPER LH	SERVICEABLE	250.40	-
1	ARM SUB-ASSY, FR BUMPER RH	SERVICEABLE	250.40	-
1	BUMPER GRILLE SUB-ASSY, LOWER	SERVICEABLE	311.10	-
1	LENS & BODY, FR TURN LH	SERVICEABLE	511.80	-
1	BUMPER LIP FRT	SERVICEABLE	139.60	-
1	BUMPER FRT ABSORBER LOWER	SERVICEABLE	127.70	-
1	UNDER COVER CENTER	SERVICEABLE	448.30	-
1	UNDER COVER SIDE/LH	SERVICEABLE	46.10	-
1	UNDER COVER SIDE/RH	SERVICEABLE	46.10	-
1	HEAD LAMP LH	SERVICEABLE	945.20	-
1	DOOR FRT/LH	SERVICEABLE	894.40	-
1	STICKER DECAL SMRT (DOOR)	SERVICEABLE	60.00	-
1	MIRROR ASSY, LH	SERVICEABLE	1,224.90	-
1	MIRROR LAMP LH	SERVICEABLE	65.30	-
1	FENDER PROTECTOR FRT/LH UPPER	SERVICEABLE	46.10	-
1	PROTECTOR, FRONT FENDER SIDE PANEL LH	SERVICEABLE	114.50	-
1	FENDER LINER FRT/LH	SERVICEABLE	171.70	-
1	FENDER LINER PAD, FR WHEEL. LH	SERVICEABLE	49.30	-
1	FENDER APRON SUB FRT/LH	SERVICEABLE	637.80	-
1	TYRE	SERVICEABLE	126.74	-
1	MOULDING BODY, LH	SERVICEABLE	673.60	-
1	WHEEL HUB FRT	SERVICEABLE	549.70	-
1	BUMPER FRT	TO REPAIR SEE LABOUR	482.00	-

Report Ref No. NS/INC19021089/Qtf3s2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	COVER, OUTER MIRROR, LH	TO REPAIR SEE LABOUR	107.40	-
1	WHEEL DISC, FRONT	TO REPAIR SEE LABOUR	1,484.20	-
1	MIRROR LAMP LH (DISC 10%)	SCRATCHED	65.30	58.77
			11,351.04	640.25
	LABOUR			
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF BUMPER FRT; COVER, OUTER MIRROR, LH AND WHEEL DISC, FRONT.		507.00	400.00
	SPRAY PAINT.		1,854.00	530.00
	TO TRANSFER DOOR MECHANISM.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIX WING MIRROR.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		120.00	30.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNSTION.	NOT NECESSARY	80.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.		120.00	40.00
			3,081.00	1,020.00
GRAND TOTAL			14,432.04	1,660.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,350.00

Report Ref No. NS/INC19021089/Qtf3s2

OI SUN PIN

Asst. Automotive Assessor

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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