

## Vic (LKKAuto)

---

**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<OngHuaYen@smrt.com.sg>  
**Sent:** Tuesday, 31 December, 2019 9:47 AM  
**To:** Admin A; CS A Team  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X AND YP832K ALONG YISHUN AVE 2  
**Attachments:** BUS 11 19 1056 LTA.pdf; BUS 11 19 1056 SAS.pdf; BUS 11 19 1056 INV.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG6019X. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$3,581.91
Loss of Use	\$2,100.00 ( 6 days x \$350.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$5,688.91</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 6019X** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 6019X** that was damaged pursuant to the accident which occurred on **22/11/2019** (date) along **YISHUN AVENUE 2** (location) involving vehicle no/s **YP 832K** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of Feb (month) 2021 (year)


Signed by "the third party claimant"  
(with chop if applicable)


Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,581.91** (Repair Cost), **S\$1,200.00** (Loss of ~~Rental~~/Use), **S\$7.00** (Disbursement) for vehicle no. **SG 6019X** that was damaged pursuant to the accident which occurred on **22/11/2019** (date) along **YISHUN AVENUE 2** (location) involving vehicle no/s **YP 832K**. This is pursuant to the inspection conducted on **27/11/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SG 6019X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 6019X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of Feb (month) **2021** (year)

  
LKK  
Cty

Signed by appointed surveyor

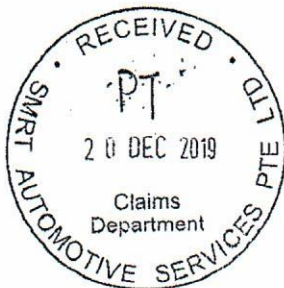




Signed by “the workshop” (with chop)



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191200377  
Date : 17.12.2019  
Vehicle No. : SG6019X  
Your Ref No. : BUS/11/19/1056  
Our Ref No. : 24104590  
Terms : 30 Days


Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
FRONT VIEW MIRROR RH	1.00	\$1244.90	10.00	\$ 124.49	\$ 1120.41
COVER, HEADLAMP: OS, FOR MAN A95 EURO 6	1.00	\$ 975.00	10.00	\$ 97.50	\$ 877.50
HEADLAMP RHS	0.00	\$2025.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 1997.91
<b>Labour</b>					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1060.00	0.00	\$ 0.00	\$ 1060.00
<b>Others</b>					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 524.00	0.00	\$ 0.00	\$ 524.00

**GRAND TOTAL** \$ 3,581.91

Remark :

Make/Model : MAN A95  
Accident Date : 22.11.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
\_\_\_\_\_  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



bnc | 11/19/1056

SG6019 X

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 27 Nov 2019 / 10:50:25

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: YP832K

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH  
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191127105025067239

Search Date / Time: 22 Nov 2019 12:55:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/AIG19021065/Eha3**

17 DECEMBER 2019

**AURENTAL PTE LTD  
7 MANDAI LINK  
#03-38 MANDAI CONNECTION  
SINGAPORE 728653**

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 832K AND SG 6019X ON 22/11/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SG 6019X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless prove otherwise.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## View Received Message

This mail is associated with :

**\*SG6019X (4753881666SG)**

**[YP832K]**

TP

SMRT BUSES LTD

Nov 22 2019 12:00PM

[AURENTAL PTE LTD]

SMRT Automotive Services Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 17/07/2020 09:19 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$4788.91) - SG6019X - Claim Handler: Tan, Bennie-WZ

Approved:4788.91:Pls negotiate at best: \$4688.91-4788.91 (All-in) strictly for settlement not to be taken as precedent to future cases. Subj to Final Repair Bill, LTA Search Bill in order

### DOCUMENTS SUMMARY

There are no documents.