

## Vic (LKKAUTO)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<TanWeiTeck@smrt.com.sg>  
**Sent:** Thursday, 20 February, 2020 9:24 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X  
AND YP832K ALONG YISHUN AVE 2  
**Attachments:** 20200205\_111642.mp4

WITHOUT PREJUDICE

Dear Vic

Please let us have your offer, thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Sent:** Wednesday, February 5, 2020 11:29 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X AND YP832K ALONG  
YISHUN AVE 2

WITHOUT PREJUDICE

Dear Vic,

Attached herewith a copy of our video footage for your viewing.  
VF revealed your client's vehicle swerved left, encroached into our bus path of travel and caused the accident.  
As your client is the main cause of this accident, kindly let us have your offer to settle our claim soonest possible.  
Thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, January 24, 2020 11:48 AM

**To:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Cc:** Admin A; Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)

**Subject:** RE: OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X AND YP832K ALONG YISHUN AVE 2

WITHOUT PREJUDICE

Dear Hua Yen,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Su Li (LKK Auto)

**Sent:** Tuesday, 31 December, 2019 9:51 AM

**To:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)

**Cc:** Admin A; CS A Team; Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Subject:** FW: OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X AND YP832K ALONG YISHUN AVE 2

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

FYNA, our ref CC3/AIG19021065/Eha3

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:OngHuaYen@smrt.com.sg>]

**Sent:** Tuesday, 31 December 2019 9:47 AM

**To:** Admin A; CS A Team

**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Subject:** OUR REF:BUS/11/19/1056 - ACCIDENT ON 22/11/19 INVOLVING SG6019X AND YP832K ALONG YISHUN AVE 2

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG6019X. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$3,581.91
Loss of Use	\$2,100.00 ( 6 days x \$350.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$5,688.91</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen