

INS. CASE OWNER:

CC3/QBE19021063/Fea3

LKK:

IDAC:

Surveyor:

RAM

DOI: 27.11.2019

Date / Time : 27.11.2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SLZ 112G

Claim No. :

Name of Insured : WEE JIAN WEI, LESTER

Policy No. : 8-V0023585-MVA

Insured Tel No. : HP: +65-91381511

Make / Model : BMW 316i-1.6 AT D/AB 4DR ABS HID (A)

Excess Sec II :SS

D.O.A : 26.11.19 11:55

Place of Accident : MARINA BLVD

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability :

% Final ? Yes / No

SHC 3614Z

INSRS:
WSP: CDGE LOYANG

Tel :

Liability :

RMKS:

INSRS:
WSP:

Tel :

Liability :

RMKS:

INSRS:
WSP:

Tel :

Liability :

RMKS:

INSRS:
WSP:

Tel :

Liability :

RMKS:

Date/Time		STAGE	DATE / PIC
	SLZ 112G	Non-Reporting ltr (1st):	
	SHC 3614Z	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
	*** CLAIMING EASH OTHERS ***	Notification ltr (if non-pickup):	
		Call OI:	7/10/20
	REQ TO VIDEO SYNE IN (V: ASHLE: 3000) VIDEO SHOW BOTH PARTY MARKING A LEFT TURN.	After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: RAM

Repair Cost:

SS 22050

(3 days)

Reduction:

35 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 50 0

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia :

Repair Cost:

SS

Loss of Rental (LOR):

SS

(5 days)

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

300

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Ram

ASSIGNMENT

Team

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SHC 36142

Yr Regn: 21/03/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai i40

c.c 1685

Colour: blue

A/C: Insured / Std / NI / NA

Sp Reading: 871416

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KMHLEBAUMEU052672

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WESTLAKE

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 26/11/19

D.O.I. 27/11/19

Survey held at Comfortdelgro (Logang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt & O/S front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

42: 10,250 (250 + 1.19% 35%)

QBE

L/S

Date/Time, File Path in?

☐ : Preli. Report☐ : Final Report

Date/Time, File Path in?

1

Project Folder

Project Name / File

Days Of Repair:

Resurvey No. of Trip:

Arid Fee: ☐ : Site Insp. (\$)☐ : Interview (\$)☐ : Tech. Insp. (\$)☐ : Final Insp. (\$)

Survey Fee:

Transportation:

S + RS \$

Truck

1 day

NOTE

REPAIR ESTIMATE*

VEHICLE NO : SHC 3614Z

DATE 26/11/2019 14:46

MAKE :

MODEL : HYUNDAI i40

Lice

QB

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover SCV CLT			\$ 544.50
	Front Bumper Grille (RH) SCV			\$ 41.60
	Front Bumper Bracket Top (RH) XNN			\$ 22.40
	Front Bumper Bracket (RH) XNN			\$ 24.60
	Headlamp (RH) CLT			\$ 1,388.00
	Front Fender (RH) SCV BUC			\$ 566.30
	Front Fender Shield (RH) XNN			\$ 175.90
	Front Fender Retainer XNN			\$ 24.60
	Frt Wheel Hub Cap, RH DEF			\$ 107.10
	SUB TOTAL		2,847.50	\$ 2,895.00
	LESS 20% 25%		(25%)	\$ 579.00
	DISCOUNTED TOTAL		1,985.62	\$ 2,316.00
	Front Fender Advertisement Logo (RH) REC		100	\$ 100.00 Nett
				\$ 100.00
	Labour Charge			
	Panel Beating		\$280	\$ 350.00
	Spray Painting Charge		\$4.00	\$ 500.00
	Wiring		\$30	\$ 50.00
	Tuff Kote		\$20	\$ 50.00
	Frt Wheel Alignment		XNN	\$ 80.00
	TOTAL LABOUR		700	\$ 1,030.00
	ESTIMATE TOTAL		2,785.62	\$ 3,446.00
			2,228.50	

27/11/19 1220hrs
 453 repairs
 88622728
 947 repair photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No 305352050

Date : 28.11.19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508989
Fax: 6548 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : Mr RAM

Vehicle Reg No. SHC3614Z CTPL

26.11.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: **QBE** --- **SLZ112G**
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% **\$2,250.00**
Final Lumpsum Repair cost **\$2,250.00**

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM KWOK ENG

Tel : 62148316

Fax : 65468156

Signature : 

Name : RAM

Date : 29/11/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305352050

TOMER
AS COMFORT TRANSPORTATION PTE LTD
TOMER NO. 7010045
RESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (Q)

REGN NO.	SHC3614Z	MILEAGE
MAKE:	HYUNDAI	FUEL E 1/2 F
MODEL	I-40	DATE/TIME IN 26.11.2019 12:50
YR OF MANU.	21.03.2014	TARGET DATE
CHASSIS CODE	KMHLB41UMEU052672	COMPLETION DATE/TIME

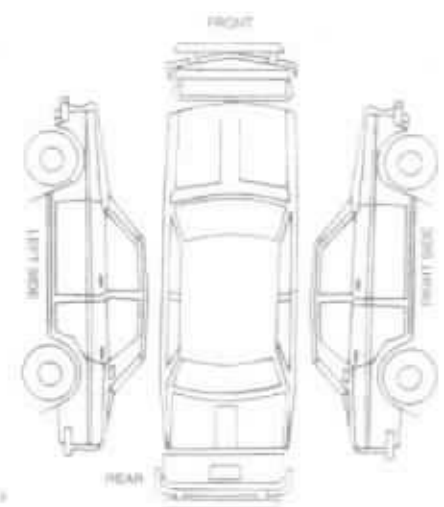
QUINT CARD NO.

QBE

JOB DESCRIPTION

Accident Date: 26.11.2019
NATURE: 3P 26.11.2019

S/NO LABOR CODE DESCRIPTION



RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Damage Slip

Exit Pass

No. SHC3614Z LKE

Vehicle No. SHC3614Z

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

DATE 26/11/2019 14:46

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover SCV CCF			\$ 544.50
	Front Bumper Grille (RH) SCV			\$ 41.60
	Front Bumper Bracket Top (RH) XNN			\$ 22.40
	Front Bumper Bracket (RH) XNN			\$ 24.60
	Headlamp (RH) CCF			\$ 1,388.00
	Front Fender (RH) SCV BCC			\$ 566.30
	Front Fender Shield (RH) XNN			\$ 175.90
	Front Fender Retainer XNN			\$ 24.60
	Frt Wheel Hub Cap, RH DEF			\$ 107.10
	SUB TOTAL			\$ 2,895.00
	LESS 20% 25%			\$ 579.00
	DISCOUNTED TOTAL			\$ 2,316.00
	Front Fender Advertisement Logo (RH) TBC			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating		\$240	\$ 350.00
	Spray Painting Charge		\$400	\$ 500.00
	Wiring		XNN	\$ 50.00
	Tuff Kote		\$20	\$ 50.00
	Frt Wheel Alignment		XNN	\$ 80.00
	TOTAL LABOUR			\$ 1,030.00
	ESTIMATE TOTAL			\$ 3,446.00
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p>		<p>Ram(142)</p> <p>27/11/17 1220ms</p> <p>453 repairs</p> <p>parasuram@lkkauto.com</p> <p>886227284hp</p> <p>944 repair</p>	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE19021063/Fea3

03 MAR 2020

WEE JIAN WEI, LESTER
BLK 251 HOUGANG AVENUE 3
#04-376
SINGAPORE 530251

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 112G AND SHC 3614Z ON 26/11/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

COMFORTDELGRO ENGINEERING

Our Ref : T 1119/ SHC3614Z /WT/CK(st)Date : 09-Dec-19CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 19800448R

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3614Z YOUR INSURED SLZ 112G
AND OTHER _____ ON 26.11.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC3614Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLZ 112G
 we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,407.50
2	<u>3</u> days Loss of Rental @ \$ <u>110.67</u> per day	\$	332.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	2,747.00

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	240.00
Total Claims :		\$	2,987.00

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : SLZ 112G
- c) GIA / Police report/s of : SHC3614Z
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- () Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 765732

A member of

COMFORTDELGRO



TAX INVOICE

8010056

OBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO
SHC3614Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.03.2014

CHASSIS CODE
KMHLE41UMEU052672

NO/DATE

91482073 03.12.2019

JOB NO.
305352050

ODOMETER READING

JOB TYPE

Description : 3P 26.11.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,250.00
Add GST @ 7.000 %	157.50
Total Invoice amount	2,407.50

Issued by : CHEWBEELENG 03.12.2019 10:42:03
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

Our Ref: CT19110655

Date: 29 November 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	26/11/2019 @ 11:55 hrs
ALONG	MARINA BLVD TURNING LEFT TO SHEARES AVE >
	ECP
INVOLVING	SLZ112G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3614Z** (the "Taxi"). The Taxi was hired to **FOO SIM MENG IC NO SXXXX409I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

LEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
8704	187	635A	440P
8966	261	1725	0402
9110	144	635A	435P
9304	193	1720	0434
9487	183	630A	509P
9777	289	1723	0357
9983	206	635A	440P
70275	292	1718	0410
70484	209	635A	405P
70712	228	1723	0331

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		8	7	0	8	3		FROM	TO
24/11/19	Foo S. M	8	7	0	8	3	4	635A	730P
24/11/19	Rehman	8	7	0	8	3	4	AY	61
25/11/19	Foo S. M	8	7	1	0	4	8	635A	435P
25.11.19	Too cheng Poh	8	7	1	3	1	3	1735	0347
26/11/19	Foo S. M							620A	
26/11/19	Accident-Veh							W/Slant Repair	
26/11/19	Accident ?							Loyang 1250	
28/11/19	Repair								1345

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **I 40 SHC3614Z , SLZ112G** **ON 26-Nov-19 11:55**
ALONG **MARINA BLVD TURNING LEFT TO SHEARES AVE > ECP.**

I / We **FOO SIM MENG** (Hirer) NRIC No.: **SXXXX409I**

and/or (Relief) NRIC No.: **SXXXX409I**

Taxi Number **SHC3614Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Nov-2019**

Name of Hirer **FOO SIM MENG**

Hirer NRIC **SXXXX409I**

Signature :



Address **313 JURONG EAST STREET 32 #06-...
600313**

Contact No. **93682896**

Enquire Transaction History

-Transaction History Details

Log Date/Time:	26 Nov 2019 / 15:46:44		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	5LZ112G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20191126154644142297

Search Date / Time: 26 Nov 2019 11:55:00
Insurance Company: QBE INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SHC36148

Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 9 March 2020 10:52 AM
To: Asher Sng (LKKAUTO)
Cc: claims-singapore
Subject: VC013225 =Direct Settlement - Accident Involving SLZ112G (OI : QBE - TBA) and SHC3614Z (TP : LKK REF - CC3/QBE19021063/Fea3) on 26/11/2019
Attachments: SHC3614Z doa 26.11.19.mov

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

We have viewed both party video footage can clearly see that third party lane only can turn and cant be going straight. As our insured is turning.

So we will have to reject third party claim.

regards

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 27 February 2020 2:15 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VVC013225 =Direct Settlement - Accident Involving SLZ112G (OI : QBE - TBA) and SHC3614Z (TP : LKK REF - CC3/QBE19021063/Fea3) on 26/11/2019

Hi Jenny,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

8th Fl, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 26 February 2020 2:19 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Asher Sng (LKKAUTO)

<AsherSng@lkkauto.com>

Subject: VVC013225 =Direct Settlement - Accident Involving SLZ112G (OI : QBE - TBA) and SHC3614Z (TP : LKK REF - CC3/QBE19021063/Fea3) on 26/11/2019

Dear Asher

Kindly check whether you have any video footage for vehicle no:SHC3614Z?

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 4 December 2019 3:44 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLZ112G (OI : QBE - TBA) and SHC3614Z (TP : LKK REF - CC3/QBE19021063/Fea3) on 26/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3614Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 9 March 2020 3:46 PM
To: 'Catherine Koh Mui Gek'; William Tan Thoo Seng
Subject: RE: Yr ref SLZ112G our taxi SHC3614Z doa 26.11.19 - (video attached)
Attachments: SHC3614Z doa 26.11.19.mov; SLZ 112G.mp4; OI SKETCH PLAN.pdf

Your Ref: T1119/SHC3614Z/WT/CK(st)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SHC 3614Z AND SLZ 112G ON 26/11/2019

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client go straight on a left turning lane only and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 31, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Friday, 10 January 2020 11:25 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: RE: Yr ref SLZ112G our taxi SHC3614Z doa 26.11.19 - (video attached)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

We refer to the email below.

We are still pending for our insured report from our principal, shall revert to you once we received our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 10 January 2020 11:22 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Yr ref SLZ112G our taxi SHC3614Z doa 26.11.19 - (video attached)

Dear Asher

Our LOD of 9.12.19 refers.

Attached video footage for your review. Your principal's insured encroached into the path of taxi and initiated the accident. Kindly let us have your offer to settle soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



Think Before Printing

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ComfortDelGro Engineering Pte Ltd (Registration No. 195506048W)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE19021063/Fea3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 12-03-2020



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLZ 112G	Veh. Inspected	SHC 3614Z
Policy No.	8-V0023585-MVA	Coverage (\$)	0.00
Claim No.	VC013225	Excess (\$)	0.00
Assign From		Assign Date	27/11/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU052672	Colour	BLUE
Odometer	871416	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT & O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	26/11/2019	Inspection Date	27/11/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3614Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER	CUT	544.50	544.50
1	FRONT BUMPER GRILLE (RH)	SCRATCHED	41.60	41.60
1	FRONT BUMPER BRACKET TOP (RH)	NOT NECESSARY	22.40	-
1	FRONT BUMPER BRACKET (RH)	NOT NECESSARY	24.60	-
1	HEADLAMP (RH)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (RH)	BUCKLED	566.30	566.30
1	FRONT FENDER SHIELD (RH)	NOT NECESSARY	175.90	-
1	FRONT FENDER RETAINER	NOT NECESSARY	24.60	-
1	FRT WHEEL HUB CAP ,RH	DEFORMED	107.10	107.10
	LESS 20% DISCOUNT		-579.00	-
	LESS 25% DISCOUNT		-	-661.88
			2,316.00	1,985.62
SPECIAL NETT ITEMS				
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
LABOUR				
	PANEL BEATING .		350.00	280.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING .		50.00	30.00
	TUFF KOTE.		50.00	20.00
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,030.00	730.00
GRAND TOTAL			3,446.00	2,815.62
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,250.00

Report Ref No. CC3/QBE19021063/Fea3q2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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