Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 9 March 2020 10:52 AM

To: Asher Sng (LKKAuto)
Cc: claims-singapore

Subject: VC013225 = Direct Settlement - Accident Involving SLZ112G (OI : QBE - TBA) and

SHC3614Z (TP: LKK REF - CC3/QBE19021063/Fea3) on 26/11/2019

Attachments: SHC3614Z doa 26.11.19.mov

Follow Up Flag: Follow up Flag Status: Completed

Hi Asher

We have viewed both party video footage can clearly see that third party lane only can turn and cant be going straight. As our insured is turning.

So we will have to reject third party claim.

regards

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, 27 February 2020 2:15 PM **To:** Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VVC013225 = Direct Settlement - Accident Involving SLZ112G (OI: QBE - TBA) and SHC3614Z (TP: LKK REF -

CC3/QBE19021063/Fea3) on 26/11/2019

Hi Jenny,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Jenny Toh < ienny.toh@qbe.com>
Sent: Wednesday, 26 February 2020 2:19 PM
To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Admin A admin-a@lkkauto.com; claims-singapore claims-singapore@qbe.com; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: VVC013225 = Direct Settlement - Accident Involving SLZ112G (OI : QBE - TBA) and SHC3614Z (TP : LKK REF - CC3/QBE19021063/Fea3) on 26/11/2019

Dear Asher

Kindly check whether you have any video footage for vehicle no:SHC3614Z?

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 4 December 2019 3:44 PM

To: Jenny Toh < jenny.toh@qbe.com>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; claims-singapore <<u>claims-singapore@qbe.com</u>>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLZ112G (OI: QBE - TBA) and SHC3614Z (TP: LKK REF -

CC3/QBE19021063/Fea3) on 26/11/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3614Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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