

**Jia Le (LKK Auto)**

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 21 September 2020 3:35 PM  
**To:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**WITHOUT PREJUDICE**

Dear Jimmy,

We regret to inform you that we have our principal instruction to maintain offer at \$1,084.00.

Kindly re-consider our offer.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:FooChitYan@smrt.com.sg]  
**Sent:** Friday, 28 August 2020 11:59 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**Without Prejudice**

Dear Jia Le,

We refer to the above matter.

Without any admission of liability, we are prepared to counter propose our client's losses \$1,100.00 in full and final settlement as follow:

Cost of Repair:	} \$1,100.00
Loss of Use:	
LTA:	

Total: \$1,100.00

Kindly let us hear from you soon

Kind Regards,

Jimmy Foo  
Claims and Insurance Agency  
Direct line +65 6556 3521 | [ChitYan@smrt.com.sg](mailto:ChitYan@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140



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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** 23 July 2020 15:22  
**To:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <[FooChitYan@smrt.com.sg](mailto:FooChitYan@smrt.com.sg)>  
**Cc:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**WITHOUT PREJUDICE**

Dear Jimmy,

For amicable settlement, we have our principal instruction to offer as follows:-

1. Cost of Repair	\$ 527.00
2. Loss of Use (2days x \$275)	\$ 550.00
3. LTA/GIA Search Fee	\$ 7.00
<b>TOTAL</b>	<b>\$ 1,084.00</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Chan Jia Le** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:FooChitYan@smrt.com.sg>]  
**Sent:** Tuesday, 7 July 2020 3:33 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims &

IA/Buses); Admin A

**Subject:** OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**Without Prejudice**

Dear Jia Le,

We refer to your email dated 18.05.20.

Please note that our vehicle bus decker bus loss of use capped at \$300.00 per day.

Your offer for our loss of use is only \$200.00 per day.

Without any admission of liability, we are prepared to recover our client's losses \$1,130.00 in full and final settlement as follow:

Cost of Repair:	} \$1,130.00 (Global Sum)
Loss of Use:	
LTA:	

Total: \$1,130.00

Kind Regards,

Jimmy Foo  
Claims and Insurance Agency  
Direct line +65 6556 3521 | [ChitYan@smrt.com.sg](mailto:ChitYan@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140



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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** 18 May 2020 16:04

**To:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <[FooChitYan@smrt.com.sg](mailto:FooChitYan@smrt.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**WITHOUT PREJUDICE**

Dear Jimmy,

We regret to inform you that our principal maintain the offer at \$1,030.00.

Please re-consider our offer.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:FooChitYan@smrt.com.sg>]

**Sent:** Tuesday, 12 May 2020 5:42 PM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**Without Prejudice**

Dear Jia Le,

We refer to your email dated 08.05.20.

Please note that our vehicle is a **double decker bus** and hence we are requesting for \$300.00/day.

Without any admission of liability, we are prepared to recover our client's losses \$1,134.00 in full and final settlement as follow:

Cost of Repair: \$527.00

Loss of Use: \$600.00 (\$300.00 x 2 days)

LTA: \$7.00

Total: \$1,134.00

Kindly let us hear from you soon

Kind Regards,

Jimmy Foo

Claims and Insurance Agency

Direct line +65 6556 3521 | [ChitYan@smrt.com.sg](mailto:ChitYan@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140



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**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** 08 May 2020 14:58

**To:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <[FooChitYan@smrt.com.sg](mailto:FooChitYan@smrt.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**WITHOUT PREJUDICE**

Dear Jimmy,

We regret to inform you that our principal maintain the offer at \$1,030.00.

Please re-consider our offer.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:FooChitYan@smrt.com.sg>]

**Sent:** Wednesday, 6 May 2020 6:08 PM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**Without Prejudice**

Dear Jia Le,

We refer to your email dated 28.04.20.

Without any admission of liability, we are prepared to recover our client's losses \$1,134.00 in full and final settlement as follow:

Cost of Repair: \$527.00

Loss of Use: \$600.00 (\$300.00 x 2 days)

LTA: \$7.00

Total: \$1,134.00

Kindly let us hear from you soon

Kind Regards,

Jimmy Foo

Claims and Insurance Agency

Direct line +65 6556 3521 | [ChitYan@smrt.com.sg](mailto:ChitYan@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140



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**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** 28 April 2020 10:17

**To:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <[FooChitYan@smrt.com.sg](mailto:FooChitYan@smrt.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

**WITHOUT PREJUDICE**

Dear Jimmy,

We have propose settlement at global sum of **\$1,030.00**.

Kindly confirm acceptance.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:FooChitYan@smrt.com.sg>]

**Sent:** Tuesday, 28 April 2020 10:03 AM

**To:** Jia Le (LKK Auto)

**Cc:** CS A Team; Admin A

**Subject:** OUR REF: BUS/11/19/1020; ACCIDENT INVOLVING SMJ8975C & SG6018Z ON 07.11.19 ALONG WOODLANDS AVE 2

Dear Jiale,

We refer to our email dated 12.02.20.

Please let us have your status update of this claim

Kind Regards,

Jimmy Foo

Claims and Insurance Agency

Direct line +65 6556 3521 | [ChitYan@smrt.com.sg](mailto:ChitYan@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

