

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 6 March 2020 6:27 PM
To: Veron Chen (LKKAUTO); Admin A; Adrian Ling (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19
Attachments: SAftersales20030618341.pdf

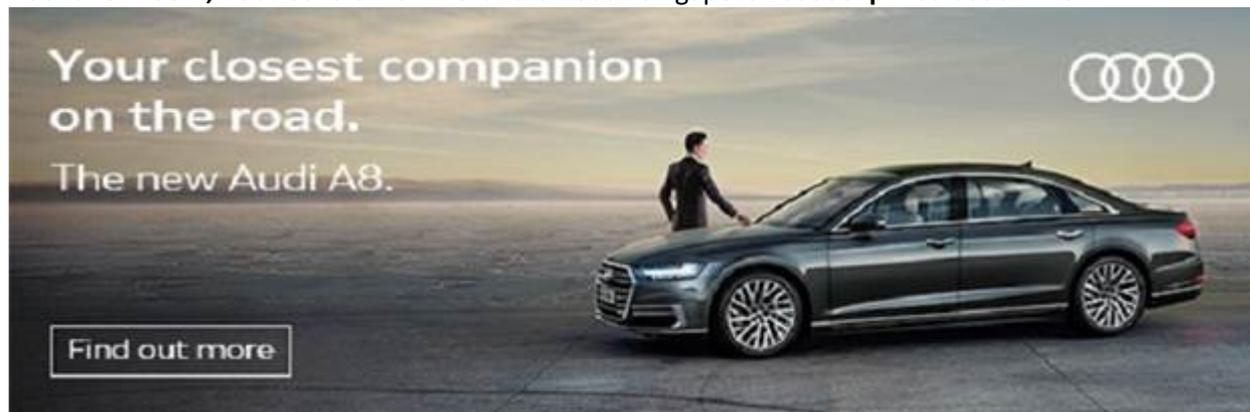
Dear Veron,

Herewith amended invoice. Do note invoice for above vehicle change to 85014963.

Kindly let me know if you need the original copy.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 6 March, 2020 4:32 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19

Dear Veron,

Kindly disregard LOD. Will revert to you soon with amended LOD.

Best Regards,
Nadia
Claims Administrator

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 28 February, 2020 12:37 PM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 20 January, 2020 9:02 AM
To: Boo seng yak <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;
Chang Chee Sing <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19

Dear Mr Boo,

Confirm repair cost of \$6252.88 before excess \$1200 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 18 January 2020 4:15 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19

Hi Steve and all,

Revised estimate is attached.

Please confirm repair cost of \$6252.88 @ 5 days of repairs.

Your early closure is appreciated.

Best regards - jb