

REC. BY: Steve

REF: MG CC3/MG/9021052/Exd3r2

ASSIGNMENT

From: Date: 28/1/19

Veh No: SGV 899A Yr Regn: 25/7/17

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD  TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: SGV 899A

Make: Audi A6 c.c 1798

at Workshop m/s premium Automobile  
of 281 Alexandra Road

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 55747 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No: 999994015

C/No: WVAU222462HM113419

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess: 1200

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

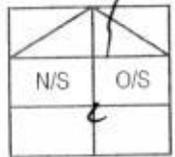
Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh: 11.30cm (width)

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

George  
96511433



Tyre Size: F: 225/55R17

R:

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Pirelli

Bal. or Market Value: 1381e

Front Rear

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal. 5 mm R/Bal. 5 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 5 mm L/Bal. 5 mm

Est. Repairs: 5 days Res.: Yes or No

D.O.A. 20/1/19 D.O.I. 28/1/19

Lum Sum: % 3 Val.: Yes or No

Survey held at Premium

CA  REV  REP. / 24 HRS

Des. of Damages  Frt  Rear /  O/S /  N/S /  U/C / Rooftop or

Date: Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV-138K
29/1/19	Recd approved \$7166 from Chang Lois-KL by merimen
29/1/19	Informed Kelvin c/A ex \$1200 by email
20/1/2020	Final fig \$6252.88 (Red 30,925.12, 8399) confirmed by email

RECEIVED 06 MAR 2020

Date/Time, File Pass to?  : Preli. Report  
 : Final Report

Days Of Repair: 5

1) Date/Time, File Return to?  
2) 6/3 - typist

Resurvey No. of Trip:

Survey Fee:	
Transportation:	
S + RS, SI	
Photos	
Others	
TOTAL	

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech. Insp (\$)  
 : Weekend (\$)

Report Format: Merimen  
Lump Sum / I.B.I: \$ 6252.88



## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 29 November 2019 5:37 PM  
**To:** claims@premiumauto.com.sg; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SGV 899 A-DOA: 20/11/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SGV 899A (Excess S1200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**AIG OIC- Aashweenjeetkaur.Mithoosingh@aig.com**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>  
**Sent:** Thursday, 28 November 2019 5:49 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIMS FOR SGV 899 A-DOA: 20/11/2019

Dear Veron,

Attached is the document for your reference.

**Best Regards,**  
**Kelvin Khoo**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
D. +65 6768 9911 P. +65 9871 9902  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 28 November 2019 3:03 PM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SGV 899 A-DOA: 20/11/2019

Dear George,

Please forward CI and driving licensed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 21 November 2019 8:59 AM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** OD CLAIMS FOR SGV 899 A

Dear all,

Please assist to register Own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange the survey on next Tuesday, 26 of Nov @ 2pm. Owner waiting.

Thank you.

Best Regards,  
**George Wong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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### View Received Message

This mail is associated with :  
**\*SGV899A (2027844952SG)**  
OD  
Nov 20 2019 12:00PM  
[PREMIUM LEASING PTE LTD]  
Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 29/11/2019 17:16 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7166.00) - SGV899A - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:7166.00:Re-inspection require on hidden item and supplementary item with CLEAR photo.

**DOCUMENTS SUMMARY**  
There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Date: 28 Nov 2019

**Preliminary Advice**

Vehicle No	: SGV899A	Accident Date	: 20/11/2019
Make	: AUDI A6	Policy No.	: 0999994051
Assignment Date	: 28/11/2019	Excess	: S\$0.00
Date of Inspection	: 28/11/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	37,178.00
Revised Amount	:S\$	7,166.00
Check Items (Estimated)	:S\$	1,843.00
Total	:S\$	9,009.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	138,000.00
COE / PARF Rebate	:S\$	70,983.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,017.00

**Remarks**

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments :

*Asie*  
28/11/19

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	676M
Vehicle Details	
Vehicle No.:	SGV899A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	28 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CYG019888
Chassis No.:	WAUZZZ4G2HN113419
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,444.00
Original Registration Date:	25 Jul 2017
First Registration Date:	25 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$43,622.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jul 2027
PARF Rebate Amount:	\$32,716.00
Intended COE Rebate Details	
COE Expiry Date:	24 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,001.00
COE Rebate Amount:	\$38,267.00
<b>Total Rebate Amount:</b>	<b>\$70,983.00</b>

The information contained herein is correct as at 28 Nov 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/11/2019 19:47
Date Of Accident	20/11/2019 12:55
Exact Location Of Accident	COMMONWEALTH AVENUE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGV899A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PREMIUM LEASING PTE LTD
Co Reg No	201009676M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-98738993

### Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994051/100828995-00000
Cover Note Number	

### Driver

Name of Driver	LOKE SENG CHOW
NRIC No	S0122317H
Date Of Birth	11/04/1954
Occupation	INDOOR
Date Of Driving Pass	08/03/1978
Driving Experience	41 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96153326
Fax Number	
Contact Number	
E Mail Address	PLOKE@SHOFU.COM.SG

Address	70 A JALAN REDAP
Postcode	8088635
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON THIS DATE, 20 OF NOV 2019 ABOUT 1255HRS WHILE I WAS DRIVING MY VEHICLE (SGV 899 A ) ALONG COMMONWEALTH AVE TOWARDS ALEXANDRA ROAD. WHEN I WAS ABOUT TO ENTER INTO ALEXANDRA ROAD AT THE JUNCTION BETWEEN COMMONWEALTH AVENUE AND ALEXANDRA ROAD. I SLOWED DOWN MY VEHICLE (SGV 899 A ) AT THE JUNCTION. IN FRONT THERE WAS A VEHICLE (SHC 3557 E ) TAXI ABOUT TO EXIT INTO ALEXANDRA ROAD. WHILE I WAS LOOKING AT THE RIGHT SIDE OF THE ONCOMING VEHICLES, SUDDENLY THE OTHER VEHICLES (SHC 3357 E ) STOPPED AND MY VEHICLE HIT ONTO IT'S REAR BUMPER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC3557E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	



No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

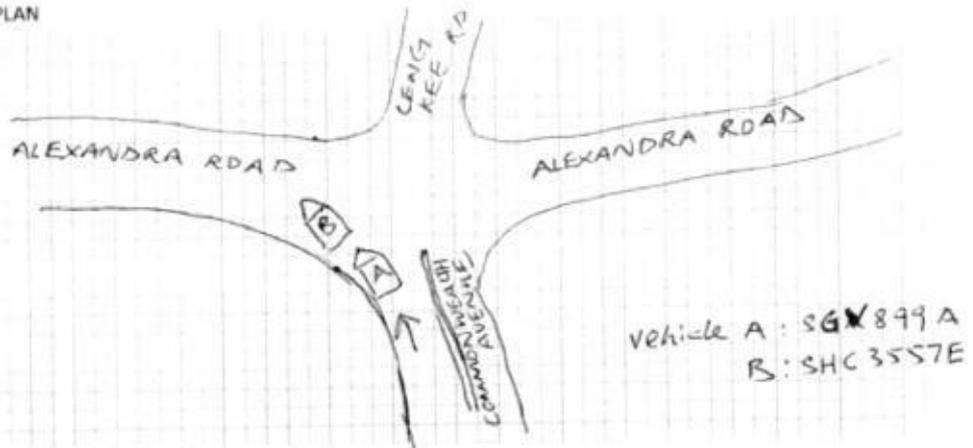
Driver's Signature  
(if driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature

Name: *Wong Khorah Serin, George*  
NRIC/FIN No: *G2987143A*

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On this date, 20 NOV 2019 about 1255 hrs while I was driving my vehicle (SGV 899A) along Commonwealth Ave towards Alexandra Road, when I was about to enter into Alexandra Road at the junction between Commonwealth Avenue and Alexandra Road, I slowed down my vehicle (SGV 899A) at the junction. In front there was a vehicle (SHC 3557E) taxi, about to exit into Alexandra Road. While I was looking at the right side of the oncoming vehicles, suddenly the other vehicle (SHC 3557E) stopped and my vehicle hit onto its rear bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name: Wally Khor, Signi, George  
NIC/FIN No: G 20011432





HOTLINE TEL: (65) 6419-3000

### CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M2.400

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS	SS\$1,200.00 (1)
CERTIFICATE NO. 999994015/100826995-00000	WINDSCREEN EXCESS	SS\$100.00
	<small>(for policies with effect from 1st November 2002)</small>	
	SUM INSURED	SS\$1.00
	INSURING WITH COE/PARF	YES
1) VEHICLE REGISTRATION NO.	SGV899A	
2) NAME OF INSURED	Premium Leasing Pte Ltd	
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	21 Jul 2019	
4) DATE OF EXPIRY OF INSURANCE	20 Jul 2020	
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *	Any person who is driving on the Insured's order or with their permission.	
<p>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p>		
6) LIMITATION AS TO USE *	<p>Use for the carriage of passengers or goods in connection with the Insured's business. Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired. The Policy does not cover:</p> <ol style="list-style-type: none"> <li>1) Use for racing, pace-making, reliability trial or speed-testing.</li> <li>2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.</li> <li>3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.</li> </ol>	
LOSS OF USE	NOT INCLUDED	
* NAMED DRIVER	N/A	
HIRE PURCHASE COMPANY	HONG LEONG FINANCE LTD	
<p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings</p>		

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 30 Sep 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.

504108-222  
PREMIUM AUTOMOBILES PTE LTD  
65 UBI ROAD 1  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 408669

*Arif*  
\_\_\_\_\_  
Authorised Representative

ORIGINAL

SSCDSK

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 20158

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1393/2019/NS  
**Date** : 22-Nov-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Premium Leasing Pte Ltd  
**Address** : 9 Leng Kee Road  
Singapore 159090  
**Telephone** : HP +65 98738993  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 999994051/100828995-00000  
**Vehicle No** : **SGV 899 A**  
**Model Code** : Audi A6 1.8 TFSI S -Tronic  
**Model / Year** : 25-07-17  
**Engine No** : CYG 019888  
**Chassis No** : WAUZZZ4G2HN113419  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 20-Nov-19  
**Place of Accident** : Commonwealth Avenue

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SGV 899 A

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	✓
2	To dismantle and renew front bumper, bonnet and both headlights. Re-organise front crash management components. Reinstall all parts removed. <i>500</i>	\$ 3,200.00 <i>750</i>	✓
3	To respray front bumper and bonnet. <i>550</i>	\$ 2,000.00 <i>7100</i>	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: <u>\$ 5,872.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGV 899 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER / DO	\$ 2,787.00	2229.60
2	FRONT BUMPER GRILLE - LOWER CENTRE X NM	\$ 116.00	
3	LOCKING CLIP / MC	14 \$ 51.00	40.32
4	FRONT BUMPER SPOILER X NM	\$ 860.00	
5	FRONT BUMPER AIR GUIDE GRILLE - LH X NM	\$ 452.00	
6	AIR GUIDE GRILLE COVER - LH X NM	\$ 46.00	
7	FRONT BUMPER AIR GUIDE GRILLE - RH X NM	\$ 452.00	
8	AIR GUIDE GRILLE COVER - RH X NM	\$ 46.00	
9	RADIATOR GRILLE / BR	\$ 1,766.00	1412.80
10	FRONT SENSOR SUPPORT - LH / RH ? X NM	2 \$ 122.00	
11	RADIATOR GRILLE COVER ? X NM	\$ 33.00	
12	FRONT PARKING AID SENSOR - INNER ? X NM	2 \$ 419.00	
13	FRONT BUMPER FOAM FILLER PIECE ? X NM	\$ 215.00	
14	FRONT BUMPER SIDE REINFORCEMENT BEAM ? X NM	\$ 754.00	
15	FRONT BUMPER SUPPORT X NM	2 \$ 23.00	
16	FRONT BUMPER COVER X NM	\$ 112.00	
17	CAUTION SIGN STICKER X NM	NEC \$ 13.00	
18	LED HEADLIGHT - LH / RH X NM	2 \$ 17,214.00	
19	HEADLIGHT MOUNTING - LH / RH X NM	2 \$ 214.00	
20	BONNET X R	\$ 4,965.00	
21	BONNET ATTACHMENT PARTS X NM	\$ 161.00	
22	BONNET CATCH HOOK X NM	\$ 127.00	
23	AIRCON STICKER X NM	NEC \$ 18.00	
24	FRONT NO PLATE / BT	S/N \$ 40.00	40
25	SUNDRIES ? ✓	net \$ 300.00	8.16

**TOTAL SPARE PARTS**

: \$ 31,306.00

**TOTAL LABOUR CHARGES**

\$ 5,872.00

**GRAND TOTAL**

\$ 37,178.00%

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

*Handwritten signature*  
29/11/19

## Telefax

28/11/19, 11.30am

**Name** : Steve (LKK) OD - Not Authn (Revert)  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : P/P  
Ry Del SM  
5 days

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be shown and is subject to final approval from insurance company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 20158

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1393/2019/NS  
**Date** : 22-Nov-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Steve

5 days - ok - jb - 18 Jan 20

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Premium Leasing Pte Ltd  
**Address** : 9 Leng Kee Road  
Singapore 159090  
**Telephone** : HP +65 98738993  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 999994051/100828995-00000  
**Vehicle No** : **SGV 899 A**  
**Model Code** : Audi A6 1.8 TFSI S -Tronic  
**Model / Year** : 25/7/2017  
**Engine No** : CYG 019888  
**Chassis No** : WAUZZZ4G2HN113419  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 20-Nov-19  
**Place of Accident** : Commonwealth Avenue

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SGV 899 A

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, bonnet and both headlights. Re-organise front crash management components. Reinstall all parts removed.	\$ 3,200.00	\$ 750.00
3	To respray front bumper and bonnet.	\$ 2,000.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 5,872.00</b>	<b>\$ 2,522.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGV 899 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 2,787.00	\$ 2,229.60
2	FRONT BUMPER GRILLE - LOWER CENTRE	\$ 116.00	
3	LOCKING CLIP	14 \$ 51.00	\$ 40.32
4	FRONT BUMPER SPOILER	\$ 860.00	
5	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 452.00	
6	AIR GUIDE GRILLE COVER - LH	\$ 46.00	
7	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 452.00	
8	AIR GUIDE GRILLE COVER - RH	\$ 46.00	
9	RADIATOR GRILLE	\$ 1,766.00	\$ 1,412.80
10	FRONT SENSOR SUPPORT - LH / RH	2 \$ 122.00	
11	RADIATOR GRILLE COVER	\$ 33.00	
12	FRONT PARKING AID SENSOR - INNER	2 \$ 419.00	
13	FRONT BUMPER FOAM FILLER PIECE	\$ 215.00	
14	FRONT BUMPER SIDE REINFORCEMENT BEAM	\$ 754.00	
15	FRONT BUMPER SUPPORT	2 \$ 23.00	
16	FRONT BUMPER COVER	\$ 112.00	
17	CAUTION SIGN STICKER	NEC \$ 13.00	
18	LED HEADLIGHT - LH / RH	2 \$ 17,214.00	
19	HEADLIGHT MOUNTING - LH / RH	2 \$ 214.00	
20	BONNET	\$ 4,965.00	
21	BONNET ATTACHMENT PARTS	\$ 161.00	
22	BONNET CATCH HOOK	\$ 127.00	
23	AIRCON STICKER	NEC \$ 18.00	
24	FRONT NO PLATE	S/N \$ 40.00	\$ 40.00
25	SUNDRIES	\$ 300.00	\$ 8.16
<b>TOTAL SPARE PARTS</b>		<b>\$ 31,306.00</b>	<b>\$ 3,730.88</b>
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 5,872.00</b>	<b>\$ 2,522.00</b>
<b>GRAND TOTAL</b>		<b>\$ 37,178.00</b>	<b>\$ 6,252.88</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 20 January 2020 9:02 AM  
**To:** Boo seng yak; Steve Chen (LKK Auto); SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19

Dear Mr Boo,

Confirm repair cost of \$6252.88 before excess \$1200 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Saturday, 18 January 2020 4:15 PM  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SGV899A - OD AIG - SURVEYED 28 NOV 19

Hi Steve and all,

Revised estimate is attached.

Please confirm repair cost of \$6252.88 @ 5 days of repairs.

Your early closure is appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGV 899 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1393/2019/NH

28<sup>th</sup> February 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SGV 899 A, Audi A6 1.8 TFSI S-TRONIC.**

With reference to the above-mentioned vehicle, no. **SGV 899 A**, claimant, **Premium Leasing Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85014909 – S\$ 5,406.58.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG - SGV 899 A

total pages

Premium Automobiles Pte L  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 18:01

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014909	Account: A0006 (T 0)
	Date: 26/02/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order: SGV0899A	
	Term: 30	
Regn No: SGV0899A (V 33604)	Regn Date: 25/07/2017	Mileage: 56976 WIP No.: 20158
Model: A6 1.8 TFSI S tronic 4GC06G (N	Chassis: WAUZZZ4G2HN113419	Engine: CYG 019888 Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)		

	Details	Qty	Unit Price	Amount
S	SUBLET M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC M: 8888 Insurance Excess/Liability	-1200.00	1.00	-1,200.00
S	BODYWORK M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER. REPAIR BONNET. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G0807065ASGRU (A) (SK) COVER 22/11/1	1.00	2787.00	2,229.60
X	A7L5018897A CLIP	14.00	3.60	40.32
X	A4G0853651AET94 GRILLE (LAST)	1.00	1766.00	1,412.80
X	AN 90346302 POP-RIVET AP	4.00	1.50	4.80
X	A8X0867189 CLIP AP	6.00	0.70	3.36

Parts 3,690.88  
Labour 0.00  
Sublet 2,562.00  
Menus 0.00  
Lubricant 0.00



Sub-Total 5,052.88  
7% GST 353.70  
Grand Total 5,406.58

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SGV 899 A**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1393/2019/KK  
20 Dec 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A6 1.8 TFSI S TRONIC  
**Vehicle Chassis No.** : WAUZZZ4G2HN113419  
**Vehicle Regn No.** : **SGV 899 A**  
**Vehicle Mileage** : 56974 KM  
**Vehicle Owner** : Premium Leasing Pte Ltd  
**Certificate No** : 999994015/100828995-00000  
**Own Damage Excess** : \$ 1,284.00 (Inclusive GST)  
**Accident Date** : 20 Nov 2019  
**Place** : Commonwealth Avenue  
**Repair Cost** : S\$ 5406.58  
**WIP No.** : 20158  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :


**Time** :

\_\_\_\_\_

**Date** :

\_\_\_\_\_

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Nov 2019		28 Nov 2019 12:22 <a href="#">Edit Adj Rpt</a>	<b>S\$6,252.88</b> <a href="#">Edit Estimates</a>	<b>S\$6,252.88</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>PREMIUM LEASING PTE LTD</b> , Co. Reg. No.: 201009676M, Tel: +6596153326								
Vehicle Reg. No.:	<b>SGV899A</b>	Date of Loss:	20/11/2019 12:00 - :59 [27 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 2027844952SG</b>	Policy/Cover Note No.:	0999994015 (Comprehensive)						
		Excess:	S\$1,200.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Mithoo Singh, Aashweenjeet Kaur</b> ] Aashweenjeetkaur.Mithoosingh@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... <b>[Final Rpt due 09/12/2019]</b>								
Driver/Custodian:	LOKE SENG CHOW (65 / Male), NRIC: S0122317H, Tel: +6596153326 Email: PLOKE@SHOFU.COM.SG								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>AIG_SG (29/11/2019): <b>Alert - Adj Mandate Approved (S\$7166.00) - SGV899A - Claim Handler: Mithoo Singh...</b></li> <li>AIG_SG (29/11/2019): <b>SGV899A / OD / 20/11/2019 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>			<a href="#">View All</a>	<a href="#">Search Tasks</a>					
			<a href="#">Create New Task</a>	<a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



# Claim Documents

**\*SGV899A (2027844952SG)**  
**OD**  
**Nov 20 2019 12:00PM**  
**[PREMIUM LEASING PTE LTD]**  
**Premium Automobiles Pte Ltd**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">View in Browser</a> ▼		
<b>Video</b>							1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			
1	20/11/19 20:11	<b>Video - Accident</b> [Linked Accident Report Documents]		Load AVI				
<b>Assessment Reports</b>							1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	28/11/19 15:43	<b>Adjuster Immediate Advice</b>		Load HTM				
<b>Photos/Images</b>							3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
2	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
3	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
4	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
5	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
6	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
7	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
8	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
9	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
10	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
11	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
12	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
13	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
14	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
15	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
16	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
17	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
18	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
19	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
20	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
21	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
22	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
23	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
24	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
25	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
26	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
27	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
28	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			
29	29/11/19 09:18	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
30	29/11/19 09:18	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
31	29/11/19 09:18	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 15:45	<b>Singapore Accident Statement</b>	 Load PDF	
2	28/11/19 15:45	<b>MARK ESTIMATE</b>	 Load PDF	
3	29/11/19 07:46	<b>Certificate of Insurance</b>	 Load PDF	
4	29/11/19 07:46	<b>Driver's Driving License</b>	 Load PDF	
5	06/03/20 14:15	<b>DISCHARGE VOUCHER</b>	 Load PDF	
6	06/03/20 14:15	<b>WORKSHOP INVOICE</b>	 Load PDF	

## Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/11/19 20:11	<b>Video - Accident</b>	 Load AVI	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:36	<b>Accident Statement</b>	 Load HTM	
2	06/12/19 19:37	<b>Accident Statement</b>	 Load HTM	
3	06/12/19 19:38	<b>Accident Statement</b>	 Load HTM	
4	06/12/19 19:41	<b>Accident Statement</b>	 Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
2	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
3	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
4	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
5	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
6	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
7	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
8	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
9	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
10	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
11	20/11/19 20:01	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/11/19 19:57	<b>Sketch Plan</b>	 Load JPG	<input checked="" type="checkbox"/>
2	20/11/19 19:57	<b>Sketch Plan #2</b>	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19021052/EVD3S2  
**Date:** 06/03/2020

### REFERENCE

Insured/Claimant: PREMIUM LEASING PTE LTD Policy No: 0999994015  
Date of Loss: 20/11/2019 Nature of Claim: OD Claim No: 2027844952SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGV899A**  
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG019888  
Reg. Date: 25/07/2017 (Man. Year: 2017) Chassis No: WAUZZZ4G2HN113419  
Colour: Black Odometer: 55747 km  
Engine Capacity: 1798 cc  
Market Value/New Car Price: S\$138,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17  
Front Left Side: Pirelli 5 mm Rear Left Side: Pirelli 5 mm  
Front Right Side: Pirelli 5 mm Rear Right Side: Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	31,306.00	3,730.88	27,575.12	88.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,872.00	2,522.00	3,350.00	57.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>37,178.00</b>	<b>6,252.88</b>	<b>30,925.12</b>	<b>83.18</b>
<b>- Excess (S\$)</b>	<b>1,200.00</b>	<b>1,200.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>35,978.00</b>	<b>5,052.88</b>	<b>30,925.12</b>	<b>85.96</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,518.46</b>	<b>353.70</b>	<b>2,164.76</b>	<b>85.96</b>
<b>Nett Amount (S\$)</b>	<b>38,496.46</b>	<b>5,406.58</b>	<b>33,089.88</b>	<b>85.96</b>

### INSPECTION

Date of Assignment: 28/11/2019  
Date Inspected: 28/11/2019 Inspected At: 281 ALEXANDRA ROAD  
Estimated Period of Repair: 5.0 days Repairer: Premium Automobiles Pte Ltd

**Adjuster:** CHEN TSUE YEE

**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented	2,787.00 FS	*2,229.60 FS
2	1		*FRONT BUMPER GRILLE - LOWER CENTRE	Not Necessary	116.00 FS	*- FS
3	14		*LOCKING CLIP	Necessary	51.00 FS	*40.32 FS
4	1		*FRONT BUMPER SPOILER	Not Necessary	860.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	452.00 FS	*- FS
6	1		*AIR GUIDE GRILLE COVER - LH	Not Necessary	46.00 FS	*- FS
7	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	452.00 FS	*- FS
8	1		*AIR GUIDE GRILLE COVER - RH	Not Necessary	46.00 FS	*- FS
9	1		*RADIATOR GRILLE	Broken	1,766.00 FS	*1,412.80 FS
10	2		*FRONT SENSOR SUPPORT - LH / RH	Not Necessary	122.00 FS	*- FS
11	1		*RADIATOR GRILLE COVER	Not Necessary	33.00 FS	*- FS
12	2		*FRONT PARKING AID SENSOR - INNER	Not Necessary	419.00 FS	*- FS
13	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	215.00 FS	*- FS
14	1		*FRONT BUMPER SIDE REINFORCEMENT BEAM	Not Necessary	754.00 FS	*- FS
15	2		*FRONT BUMPER SUPPORT	Not Necessary	23.00 FS	*- FS
16	1		*FRONT BUMPER COVER	Not Necessary	112.00 FS	*- FS
17	1		*CAUTION SIGN STICKER	Not Necessary	13.00 FS	*- FS
18	2		*LED HEADLIGHT - LH / RH	Not Necessary	17,214.00 FS	*- FS
19	2		*HEADLIGHT MOUNTING - LH / RH	Not Necessary	214.00 FS	*- FS
20	1		*BONNET	Repair	4,965.00 FS	*- FS
21	1		*BONNET ATTACHMENT PARTS	Not Necessary	161.00 FS	*- FS
22	1		*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
23	1		*AIRCON STICKER	Not Necessary	18.00 FS	*- FS
24	1		*FRONT NO PLATE	Bent	40.00 FS	*40.00 FS
25	1		*SUNDRIES	Necessary	300.00 FS	*8.16 FS
<b>Total Parts (S\$)</b>					<b>31,306.00</b>	<b>3,730.88</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND BOTH HEADLIGHTS. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	3,200.00	750.00
3	TO RESPRAY FRONT BUMPER AND BONNET.	New	2,000.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>5,872.00</b>	<b>2,522.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >