

22/03/2019

ASS. REC. BY:

REF: (S1/T1 190710481 kgf3 9)

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person):

Bm Tang

of

C11

Date/Time:

22.11.19 11:50A.M

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBH 1072U

Insured:

Ym 474B

at Workshop m/s

Tong Luck Auto

Tel:

626 00088

of

160 sn ming Dmx # 07-01/06

Policy No:

DMCVSN18378118000

Claim No:

SNM190205625

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

24.11.2019

CA / REV / REP. / REV 24 HRS

Date/Time:

22.11.19 11:57a.m

Person Contacted:

Yu ching.

H.O.D. Endorsement:

Vehicle: IN / OUT

Date/Time

Action/Instruction (✓)

Estimate

GBH 1072U - AA / C1119020940 / R3

DCA - 24/11/2019

Ym 474B - AA / C1119020940 / R3

DCA - 20/11/2019

6/1 89102-60 Cabinn (Red \$ 3,39.90, 26%).

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: 28.11.2019

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBH 1072U

at Workshop m/s Tong Luck

of 160 Sin ming Drive #07-01/06

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

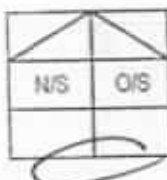
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 07 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS "np"

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: GBH 1072U Yr Regn: 01 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mr Citar C.C. 1461

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 46218 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDF 415605 24 221690

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 24/11/19 D.O.I. 28/11/19

Survey held at: \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 08 JAN 2020

Draw/Time, File Para 407

02/11/2019

Draw/Time, File Return 107

31

Pay Form 107

Lump Sum (P.P.)

☐ : Prel. Report☐ : Final Report

Days Of Repair: 7

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp. (\$)☐ : Interview (\$)☐ : Tech. Insp. (\$)☐ : Meeting (\$)

Survey Fee:

Transportation:

S + P.S. \$

Phone

Other

TOTAL

MER TP

9,02.60

## Nivitha (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Thursday, 28 November 2019 11:50 AM  
**To:** assignments  
**Subject:** FW: OUR REF: SNM19D205625/YM474B/BEN & YOUR REF: GBH1072U -ACCIDENT INVOLVING VEHICLE NO.: GBH1072U & YM474B ON 24/11/2019 @2000 HRS ALONG LOYANG AVE AND LOYANG WAY JUNCTION

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle GBH1072U.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Operation / Yu Ching <operation@tlauto.com.sg>  
**Sent:** Thursday, November 28, 2019 9:38 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D205625/YM474B/BEN & YOUR REF: GBH1072U -ACCIDENT INVOLVING VEHICLE NO.: GBH1072U & YM474B ON 24/11/2019 @2000 HRS ALONG LOYANG AVE AND LOYANG WAY JUNCTION

Dear Ben,

We hereby confirm and agreed to nominate Kenneth Kong to conduct the pre-repair survey of our client's vehicle.

Thanks & regards,  
Yu Ching



**Tong Luck Auto Pte Ltd**

160 Sin Ming Drive  
#07-01/06 Sin Ming Autocity  
Singapore 575722  
Tel: 6250 0088 Fax: 6250 5545  
Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**From:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Sent:** Wednesday, 27 November, 2019 6:15 PM

**To:** [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**Subject:** RE: OUR REF: SNM19D205625/YM474B/BEN & YOUR REF: GBH1072U -ACCIDENT INVOLVING VEHICLE NO.: GBH1072U & YM474B ON 24/11/2019 @2000 HRS ALONG LOYANG AVE AND LOYANG WAY JUNCTION

**WITHOUT PREJUDICE**

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, November 27, 2019 6:10 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)  
**Subject:** OUR REF: SNM19D205625/YM474B/BEN & YOUR REF: GBH1072U -ACCIDENT INVOLVING VEHICLE NO.: GBH1072U & YM474B ON 24/11/2019 @2000 HRS ALONG LOYANG AVE AND LOYANG WAY JUNCTION

Dear Ben,

Please conduct PRS-GBH1072U soonest possible.

File with officer-in-charge- Ben Tang-DID: 6389 6175

Dear Candy,

*\*\*\* kindly quote our reference number when replying \*\*\**

Thank you.

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: 6389 6116  
Fax (65) 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website:[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Operation / Candy Ong [<mailto:operation@tlauto.com.sg>]  
**Sent:** Wednesday, November 27, 2019 2:31 PM  
**To:** Claims Dept of CTI  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBH1072U & YM474B ON 24/11/2019 @2000 HRS ALONG LOYANG AVE AND LOYANG WAY JUNCTION

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your attention and necessary action

The vehicle is now garage at our workshop

Kindly let us have the surveyor list and arrange for the vehicle to be inspect at an earlier date

Thanks & regards,  
Candy Ong



***Tong Luck Auto Pte Ltd***

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

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# TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD

1 GATEWAY DRIVE  
#15-08 WESTGATE TOWER  
SINGAPORE 608531

TEL : 6849 8118

FAX :

ATTN : ACCOUNTS DEPT

YOUR REF NO : YM474B

CLAIM TYPE : THIRD PARTY

TP INS. CO. : CHINA TAIPING INSURANCE (SINGAPORE) PTE REG. DATE : 2017

ACCIDENT DATE : 24/11/2019

TP VEH REG NO : YM474B

## ESTIMATE

NO : QUOT201911-000084(00)

DATE : 27/11/2019

POLICY NO : 999995580

VEH REG NO : GBH1072U

MAKE/MODEL : MERCEDES CITAN 109 CDI EL  
5MT 6DR

CHASSIS NO : WDF4156052U221690

ENGINE NO : K9KE628D402573

REG. DATE : 2017

*Not Authorised*

*Returning B4 paint*

*7 days*

*9102.60*

## Estimate Repair Cost to Vehicle No : GBH1072U

Description	Quantity	Unit Price	Amount
		S\$	S\$
<b>NET PRICE</b>			
1 Rear door - LH	1	1,465.00	1,465.00 ✓
2 Rear door glass - LH	1	186.00	186.00 ✓
3 Rear door hinges - LH	2	268.00	536.00 X-
4 Rear door wiper arm - LH	1	120.00	120.00 X
5 Rear door wiper blade - LH	1	60.00	60.00 X
6 Rear door 'CITAN' emblem - LH	1	68.00	68.00 ✓
7 Rear door 'C&C' emblem - LH	1	38.00	38.00 ✓
8 Rear door 'STAR' logo - LH	1	67.00	67.00 ✓
9 Rear door outer garnish - LH	1	195.00	195.00 ✓
10 Rear door inner trimboard - LH	1	129.00	129.00 ✓
11 Rear door inner trimboard clips - LH	10	9.00	90.00 ✓
12 Rear door reflector - LH	1	58.00	58.00 ✓
13 Rear door outer garnish - LH	1	185.00	185.00 X
14 Rear door inner trimboard clips - RH	10	9.00	90.00 ✓
15 Rear door - RH	1	988.00	988.00 ✓
16 Rear door lock - RH (lower)	1	255.00	255.00 ✓
17 Rear door seal - RH	1	176.00	176.00 ✓
18 Rear door glass - RH	1	125.00	125.00 ✓
19 Rear door 'CDI' emblem - RH	1	58.00	58.00 ✓
20 Rear door catch - RH	1	295.00	295.00 X
21 Rear door inner trimboard - RH	1	110.00	110.00 ✓
22 Rear door trimboard clips - RH	10	9.00	90.00 ✓
23 Rear door frame weatherstrip	1	253.00	253.00 ✓
24 Rear end panel (outer)	1	650.00	650.00 X
25 Rear end panel top garnish	1	240.00	240.00 ✓
26 Taillamp assy - RH / LH	2	188.00	376.00 ✓
27 Rear bumper	1	1,110.00	1,110.00 ✓
28 Rear bumper centre pad	1	520.00	520.00 ✓
29 Rear bumper side - RH / LH	2	195.00	390.00 ✓
30 Rear bumper tow cover	1	82.00	82.00 X
31 Rear bumper reflector - LH	1	110.00	110.00 ✓

*Rear bumper reinforcement*

*Bt 510.00 ✓*



# TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 2

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD

1 GATEWAY DRIVE  
#15-08 WESTGATE TOWER  
SINGAPORE 608531

TEL : 6849 8118

FAX :

ATTN : ACCOUNTS DEPT

YOUR REF NO : YM474B

CLAIM TYPE : THIRD PARTY

TP INS. CO. : CHINA TAIPING INSURANCE (SINGAPORE) PTE REG. DATE : 2017

ACCIDENT DATE : 24/11/2019

TP VEH REG NO : YM474B

## ESTIMATE

NO : QUOT201911-000084(00)

DATE : 27/11/2019

POLICY NO : 999995580

VEH REG NO : GBH1072U

MAKE/MODEL : MERCEDES CITAN 109 CDI EL  
5MT 6DR

CHASSIS NO : WDF4156052U221690

ENGINE NO : K9KE628D402573

## Estimate Repair Cost to Vehicle No : GBH1072U

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
			9,115.00
		Less 10%	911.50
			8,203.50
<b>SPECIAL NET</b>			
32 Rear door glass sealant - LH	1	50.00	50.00
33 Rear door glass sealant - RH	1	50.00	50.00
34 Rear bumper reverse sensor (set)	1	380.00	380.00
35 Rear door '70km/h' sticker - LH	1	25.00	25.00
36 Rear door '4pax' sticker - RH	1	15.00	15.00
			520.00
<b>LABOUR</b>			
37 To remove and refix both side door glass	1	200.00	200.00
38 To transfer both side rear door interior mechanism to new door	1	120.00	120.00
39 To panel beat rear floorboard panel, rear chassis frame, to cut and weld rear end panel, including replacement of parts and align where necessary, to refit and adjust the same	1	1,200.00	1,200.00
40 To putty and spray paint on affected areas	1	1,000.00	1,000.00
41 To apply rust-proofing on repaired and replaced panels	1	160.00	160.00
42 To supply and paste sticker on rear doors	1 (Bill)	380.00	380.00
			3,060.00
		<b>TOTAL</b>	<b>S\$ 11,783.50</b>
		<b>ADD GST @ 7%</b>	<b>824.85</b>
		<b>GRAND TOTAL</b>	<b>S\$ 12,608.35</b>

SINGAPORE DOLLAR TWELVE THOUSAND SIX HUNDRED EIGHT AND CENTS THIRTY-FIVE ONLY

I hereby certify that the above is a true and correct copy of the Repair of the following:

- To resurvey before/after spray coating
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Authorised by Repairer

(Signature)

or

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE



**Sold To:**

 Tong Luck Auto Pte Ltd  
 160 Sin Ming Drive #07-01/06 Sin Ming AutoCity  
 Singapore 575722

ATTN: Mr. Terence

TEL: 6250 0088

**TAX INVOICE**

Invoice No : IV-118568

Date : 06-Dec-19

Agent : Ben Foo

Reference No.	Customer PO No:	Payment Terms	Due Date	Job Issue By
J00146485	GBH1072U	C.O.D.	06-Dec-19	Terence Tan

Quantity	Description	Unit Price	Total Amount (\$)
1	L_LGG_2812G_NINJA_432x505MM_PNC_1PC JO: 137943	1	280.00
Subtotal			280.00
GST@7%			19.60
Total (SGD)			299.60

Please note that any overdue payment/s will be listed in the Singapore Commercial Credit Bureau(SCCB) records and this record may be assessed by financial institutions and other approving credit companies.

**\*BANK Information**

 Name.: PRINT LAB PTE LTD  
 Bank Name: Standard Chartered Bank (Singapore) Limited  
 Bank Code: 9496  
 Branch Code: 001  
 Account No.: 0119156865  
 Swift code: SCBLSG22  
 Address: 8 Marina Boulevard 27-01, Marina Bay Financial Centre, Singapore 018981

E. &amp; O.E

Received, checked &amp; accepted by

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/11/2019 18:31
Date Of Accident	24/11/2019 20:00
Exact Location Of Accident	ALONG LOYANG AVENUE AND LOYANG WAY JUNCTION.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBH1072U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.
Co Reg No	199803778Z
Email Address	FAIZAL.MOHAMED@DAIMLER.COM
Mobile Phone No	
Alternative Phone No	OFFICE-81268970

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CITAN 109-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
--	------------

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	THIRD PARTY
--	-------------

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995580
Cover Note Number	N.A.

### Driver

Name of Driver	MUHAMMAD SAFWAN BIN MOHD FADLI
NRIC No	S8944739I
Date Of Birth	12/12/1989
Occupation	OUTDOOR
Date Of Driving Pass	01/01/2010
Driving Experience	9 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87510716
Fax Number	
Contact Number	
Email Address	NOEMAIL

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER  
VOO CHEON YEE**

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

25-11-2019

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2019		07 Jan 2020 14:38 <a href="#">Edit Adj Rpt</a>	<b>S\$9,102.60</b> <a href="#">Edit Estimates</a>	<b>S\$9,102.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	ID: -								
Main Claimant:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD., Co. Reg. No.: 199803778Z								
Vehicle Reg. No.:	GBH1072U	Date of Loss:	24/11/2019 19:00 - :59 [22 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D205625	Policy/Cover Note No.:	DMCVSN18378118000						
Vehicle Reg. No. (Insured):	YM474B	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Tong Luck Auto Pte Ltd (HQ) 160 Sin Ming Drive, #07-01 Sin Ming AutoCity, 575722 Sin Ming - Tel: 6250 0088								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/01/2020]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBH1072U (SNM19D205625)  
[YM474B]


































TP

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

Nov 24 2019 7:00PM

[-]

Tong Luck Auto Pte Ltd

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
2	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
3	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
4	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
5	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
6	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
7	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
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15	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
16	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
17	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
18	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
19	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
20	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
21	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
22	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
23	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
24	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
25	07/01/20 14:56	General View	 Load JPG	<input checked="" type="checkbox"/>
26	07/01/20 14:56	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
27	07/01/20 14:56	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
28	07/01/20 14:57	DISMANTLE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
29	07/01/20 14:57	DISMANTLE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
30	07/01/20 14:57	DISMANTLE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
31	07/01/20 14:58	BEFORE PAINT PHOTO	 Load JPG	<input checked="" type="checkbox"/>
32	07/01/20 14:58	BEFORE PAINT PHOTO	 Load JPG	<input checked="" type="checkbox"/>
33	07/01/20 14:58	BEFORE PAINT PHOTO	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119021048/KQF3Q2

Date: 14/01/2020

## REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMCVSN18378118000

Claimant  
Vehicle No : GBH1072UInsured Vehicle  
No : YM474B

Date of Loss: 24/11/2019

Nature of Claim: TP

Claim  
No: SNM19D205625

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBH1072U

Make &amp; Model: MERCEDES-BENZ CITAN 109, 1.5 (A)

Engine No: K9KE628D402573

Reg. Date: 10/01/2018 (Man. Year: 2017)

Chassis No: WDF4156052U221690

Colour: Red

Odometer: 46218 km

Engine Capacity: 1461 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Michelin 7 mm

Rear Left Side: Michelin 7 mm

Front Right Side: Michelin 7 mm

Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,182.50	6,892.60	2,289.90	24.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,060.00	2,210.00	850.00	27.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>12,242.50</b>	<b>9,102.60</b>	<b>3,139.90</b>	<b>25.65</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>856.98</b>	<b>637.18</b>	<b>219.80</b>	<b>25.65</b>
<b>Nett Amount (S\$)</b>	<b>13,099.48</b>	<b>9,739.78</b>	<b>3,359.70</b>	<b>25.65</b>

## INSPECTION

Date of Assignment: 07/01/2020

Date Inspected: 28/11/2019 Inspected At:

Tong Luck Auto Pte Ltd (HQ)  
160 Sin Ming Drive, #07-01 Sin Ming  
AutoCity  
Singapore 575722

Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 13 Jan 2020)	
<b>Parts:</b>	N/A	MERCEDES-BENZ CITAN 109 1.5 (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBH1072U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR -LH	Bent	1,465.00 FN	*1,465.00 FN
2	1		*REAR DOOR GLASS -LH	Broken	186.00 FN	*186.00 FN
3	2		*REAR DOOR HINGES- LH	Repair	536.00 FN	*- FN
4	1		*REAR DOOR WIPER ARM -LH	Serviceable	120.00 FN	*- FN
5	1		*REAR DOOR WIPER BLADE -LH	Serviceable	60.00 FN	*- FN
6	1		*REAR DOOR CITAN EMBLEM -LH	Necessary	68.00 FN	*68.00 FN
7	1		*REAR DOOR C&C EMBLEM -LH	Necessary	38.00 FN	*38.00 FN
8	1		*REAR DOOR STAR LOGO -LH	Necessary	67.00 FN	*67.00 FN
9	1		*REAR DOOR OUTER GARNISH -LH	Buckled	195.00 FN	*195.00 FN
10	1		*REAR DOOR INNER TRIMBOARD -LH	Buckled	129.00 FN	*129.00 FN
11	10		*REAR DOOR INNER TRIMBOARD CLIPS-LH	Necessary	90.00 FN	*90.00 FN
12	1		*REAR DOOR REFLECTOR -LH	Missing	58.00 FN	*58.00 FN
13	1		*REAR DOOR OUTER GARNISH -LH	Serviceable	185.00 FN	*- FN
14	10		*REAR DOOR INNER TRIMBOARD CLIPS -RH	Necessary	90.00 FN	*90.00 FN
15	1		*REAR DOOR -RH	Bent	988.00 FN	*988.00 FN
16	1		*REAR DOOR LOCK -RH (LOWER)	Distorted	255.00 FN	*255.00 FN
17	1		*REAR DOOR SEAL -RH	Cut	176.00 FN	*176.00 FN
18	1		*REAR DOOR GLASS -RH	Broken	125.00 FN	*125.00 FN
19	1		*REAR DOOR CDI EMBLEM -RH	Necessary	58.00 FN	*58.00 FN
20	1		*REAR DOOR CATCH -RH	Serviceable	295.00 FN	*- FN
21	1		*REAR DOOR INNER TRIMBOARD -RH	Cracked	110.00 FN	*110.00 FN
22	10		*REAR DOOR TRIMBOARD CLIPS -RH	Necessary	90.00 FN	*90.00 FN
23	1		*REAR DOOR FRAME WEATHERSTRIP	Cut	253.00 FN	*253.00 FN
24	1		*REAR END PANEL (OUTER)	Repair	650.00 FN	*- FN
25	1		*REAR END PANEL TOP GARNISH	Buckled	240.00 FN	*240.00 FN
26	1		*TAILLAMP ASSY -RH/LH	N/S Broken	376.00 FN	*188.00 FN
27	1		*REAR BUMPER	Buckled	1,110.00 FN	*1,110.00 FN
28	1		*REAR BUMPER CENTRE PAD	Buckled	520.00 FN	*520.00 FN
29	1		*REAR BUMPER SIDE -RH / LH	N/S Cut	390.00 FN	*195.00 FN
30	1		*REAR BUMPER TOW COVER	Serviceable	82.00 FN	*- FN
31	1		*REAR BUMPER REFLECTOR -LH	Cracked	110.00 FN	*110.00 FN
32	1		*REAR BUMPER REINFORCEMENT	Bent	510.00 FN	*510.00 FN
33	1		*REAR DOOR GLASS SEALANT -LH	Necessary	50.00 FS	*40.00 FS
34	1		*REAR DOOR GLASS SEALANT -RH	Necessary	50.00 FS	*40.00 FS
35	1		*SET REAR BUMPER REVERSE SENSOR	Dented	380.00 FS	*200.00 FS
36	1		*REAR DOOR 70KM/H STICKER -LH	Necessary	25.00 FS	*15.00 FS
37	1		*REAR DOOR 4PAX STICKER -RH	Necessary	15.00 FS	*15.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

<b>Sub Total (\$\$)</b>	<b>10,145.00</b>	<b>7,624.00</b>
<b>- Nett Item Discount on N Items 10.00/10.00% (\$\$)</b>	<b>962.50</b>	<b>731.40</b>
<b>Total Parts (\$\$)</b>	<b>9,182.50</b>	<b>6,892.60</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REFIX BOTH SIDE DOOR GLASS	New	200.00	120.00
2	TO TRANSFER BOTH SIDE REAR DOOR INTERIOR MECHANISM TO NEW DOOR	New	120.00	120.00
3	TO PANEL BEAT REAR FLOORBOARD PANEL ,REAR CHASSIS FRAME ,TO CUT AND WELD REAR END PANEL ,INCLUDING REPLACEMENT OF PARTS AND ALIGN WHERE NECESSARY ,TO REFIT AND ADJUST THE SAME	New	1,200.00	800.00
4	TO PUTTY AND SPRAY PAINT ON AFFECTED AREAS	New	1,000.00	800.00
5	TO APPLY RUST-PROOFING ON REPAIRED AND REPLACED PANELS	New	160.00	90.00
6	TO SUPPLY REAR PASTE STICKER ON REAR DOORS	New	380.00	280.00
<b>Gross Labour Cost (S\$)</b>			<b>3,060.00</b>	<b>2,210.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >