

ASS. REC. BY:

REF: CS1 PC1 19041032 / A9f3n2

Special Instruction:

Survivor: Adrian

ASSIGNMENT (Office)

From (Person): Joanne of FC1 Date/Time: 27.11.19 5.54p.m

Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBJ 8192A Insured: SHC 1772

at Workshop m/s Modern Automotive Tel: 67484422

of BIK 3022A Ubi road / # 01-58161

Policy No: Claim No: D1907209m FSH

Sum Insured: Excess:

Make of Veh: D.O.A. 25.11.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 28.11.19 9.15A.M Person Contacted: Grace

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	GBJ 8192A - X
	SHC 1772 - CS1 PC1 19041032 / A9f3n2 11.00 - 24/10/2019
28/11/19 @ 9.32am	Informed Joanne York, we are pending for estimate from repairer.
18/12/19 @ 10.28am	revised to Joanne York by email.
	US \$ 8500, 10 days. (Red \$ 8512.73, 50%)

(CWS)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19007509MFSH

Date: 18 December 2019

Our Ref: CS/FCI19021032/Aqf3

The Motor Claims Department
MS First Capital Insurance Ltd

Dear Sir/Madam,

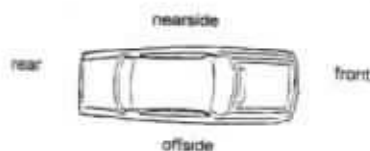
INITIAL INSPECTION REPORT OF VEHICLE NO. GBJ 8192A .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 27/11/2019 at the premises of M/s MODERN AUTOMOTIVE . and have the following to report:-

Workshop Estimate Amount	: <u>S\$ 17,012.23</u> .
Revised Estimate Amount	: <u>S\$ 8,500.00 (Lump Sum)</u> .
"Check" Items Amount	: <u>S\$ -</u> .
Market Value	: <u>S\$ -</u> .
LTA Reimbursement Value	: <u>S\$ -</u> .
Nett Value	: <u>S\$ -</u> .

Description of Damage:

The vehicle sustained damages at the front portion.



Yours faithfully

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	27-11-2019	Our Ref No. D19007509MFSH
Accident Date	25-11-2019	Claim Type. Third Party
Insured Vehicle	SHC1717Z	Third Party Vehicle. GBJ8192A
Survey Location	BLK 3023A UBI ROAD 1 #01-58/61	
Contact Person.	GRACE CHIN	
Contact No.	67484422/ 0	Fax No. 67476720
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MODERN AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 18 December 2019 10:28 AM
To: 'CWS Motor Claims'; assignments; SUR
Cc: 'Joanne Yong'
Subject: RE: SURVEY ASSESSMENT - D19007509MFSH/1
Attachments: REVERT - CSFC19021032Aqf3.pdf

Dear Joanne,

Enclosed herewith preliminary advice of GBJ 8192A.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 28 November 2019 9:32 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007509MFSH/1

Dear Joanne,

Please be informed that we have inspected the vehicle GBJ 8192A on 27/11/2019.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 28 November 2019 9:15 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007509MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 28 November 2019 9:32 AM
To: 'CWS Motor Claims'; assignments; SUR
Cc: 'Joanne Yong'
Subject: RE: SURVEY ASSESSMENT - D19007509MFSH/1

Dear Joanne,

Please be informed that we have inspected the vehicle GBJ 8192A on 27/11/2019.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 November 2019 9:15 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007509MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 27 November, 2019 5:52 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007509MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Attn: Adrian

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 #01-61
SINGAPORE 408717

Tel : 6748 4422 / 6745 4422 Fax : 6747- 6720 REG NO 200501102H

MS First Capital Insurance Ltd

36 Robinson Road
#16-01 City House
Singapore 068877
Tel : 6507 - 3848
Fax : 6507 - 3849

Xiao Chen.

Quotation
DATE : 27.11.2019
VEH NO : GBJ8192A
MODEL : Toyota Dyna
D O A : 25.11.2019
YR REF : SHC1717Z

Attn Motor Claim Dept

(pls arrange vehicle survey & check liability)

RE: ESTIMATE FOR ACCIDENT REPAIR GBJ8192A (TOYOTA DYNA)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Amt</u>
NO	LIST ITEMS		
1	Front Bumper <i>Best</i>	1	645.10 ✓
2	Front Bumper Bracket - LH & RH <i>RH Best</i>	2	387.60 ✓ <i>193.80</i>
3	Front Bumper Side Cover - RH <i>ut</i>	1	59.40 ✓
4	Head Lamp - LH & RH <i>RH cracked</i>	2	2,294.20 ✓ <i>1147.10</i>
5	Front Grille <i>Cracked</i>	1	573.20 ✓
6	Front Grille Logo <i>3 new</i>	1	89.60 ✓
7	Front Grille Clips	1	20.00 ✓
8	Front Panel <i>Dented</i>	1	982.90 ✓
9	Front Panel Emblem <i>new</i>	1	79.90 ✓
10	Front Corner Panel - RH <i>Dented</i>	1	376.80 ✓
11	Wiper Panel <i>Dented</i>	1	591.60 ✓
12	Wiper Panel Nozzle - RH <i>new</i>	1	68.50 +
13	Wiper Arm - RH <i>new</i>	1	122.30 +
14	Front Windscreen Moulding <i>new</i>	1	268.70 +
15	Wiper Linkage <i>new</i>	1	281.30 ✓
16	Front Step Garnish - RH <i>ut</i>	1	318.20 ✓
17	Front Door - RH <i>Backland</i>	1	1,656.60 ✓
18	Front Door Lock - RH <i>new</i>	1	285.00 +
19	Front Door Weatherstripe - RH <i>new</i>	1	192.90 +
20	Front Door Inner Trim Board - RH <i>new</i>	1	741.90 +
21	Front Door Inner Trim Board Clips - RH <i>new</i>	1	30.00 ✓
22	Front Wheel Arch Panel Moulding - RH <i>Dented</i>	1	121.90 ✓
23	Air Tank <i>Dented</i>	1	193.80 ✓
24	Air Tank Switch <i>Dented</i>	1	78.90 ✓
25	Dashboard <i>Dented</i>	1	1,293.50 ✓
26	Air Con Blower <i>new</i>	1	1,098.70 +
27	Brake Master Pump <i>Damaged</i>	1	504.10 ✓
28	Brake Booster Pump <i>new</i>	1	806.20 +

RE : ESTIMATE FOR ACCIDENT REPAIR GBJ8192A (TOYOTA DYNA)

29 Front Door Outer Pillar - RH *Repair* 1 711.50 *x*

9239.70

6929.77

Less 25%

\$ 14,876.30
(3,719.08)
\$ 11,157.23

S/NET ITEMS

1 Front Number Plate *Sent* 1 35.00 ✓
2 Front Windscreen Sealant *new* 1 60.00 ✓
3 Front Door Advertisement Sticker - RH *new* 1 *325* ~~350.00~~ *200*
4 Front Door Company Address Sticker - RH *new* 1 30.00 ✓

475.00

Total parts

\$ 11,632.23

LABOUR CHARGE

1 To knocking & pull out front portion & renew above parts \$ ~~2,000.00~~ *1400*
2 To putty and spray up paint works \$ ~~1,800.00~~ *1350*
3 To check wiring system \$ ~~150.00~~ *30*
4 To underseal \$ ~~150.00~~ *60*
5 To transfer front door fittings \$ ~~150.00~~ *80*
6 To remove dashboard \$ ~~380.00~~ *220*
7 To remove front windscreen *3380* \$ ~~150.00~~ *120*
8 To remove air con system and to re-gas \$ 300.00 *x*
9 To remove braking system \$ ~~300.00~~ *120*

\$ 5,380.00

GRAND TOTAL

\$ 17,012.23

GST Will be reflected in the final bills

total: 10634.77

w/s: 8.5K

10 Days

NOTE:

LKK Auto Consultants hence notify the Repairer of the following:

- **PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN**
- **THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY**
- **WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE**
- Parts prices are subject to confirmation
- Third party survey is done without prejudice
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19021032/Aqf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 24-12-2019	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	SHC 1717Z	Veh. Inspected
			GBJ 8192A
	Policy No.		Coverage (\$)
			0.00
	Claim No.	D19007509MFSH	Excess (\$)
			0.00
	Assign From	JOANNE YONG	Assign Date
			27/11/2019
2. Vehicle Particulars & Condition			
	Make & Model	TOYOTA DYNA	c.c
			2982
	Engine No.	HIDDEN	Year of Reg.
			2019
	Chassis No.	JTFAT35Y80K213835	Colour
			SILVER
	Odometer	-	Steering
			IN ORDER
	Brakes	IN ORDER	Modification
			NIL
	General	GOOD	
3. Conditions of Tyres			
		Size	Make
			Balance
	R/H Front Tyre	195/75 R15	BRIDGESTONE
			6 mm
	L/H Front Tyre	195/75 R15	BRIDGESTONE
			6 mm
	R/H Rear Tyre	155 R12C	BRIDGESTONE
			6 mm
	L/H Rear Tyre	155 R12C	BRIDGESTONE
			6 mm
4. Description of Damages			
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.		
	DAMAGES SEE DETAILS.		
5. General Information			
	Accident Date	25/11/2019	Inspection Date
			27/11/2019
	Survey held at	MODERN AUTOMOTIVE PTE LTD	
		BLK 3023A UBI ROAD 1	
		#01-61	
		SINGAPORE 408717	
5a. Remarks			
	A) DAMAGES CONSISTENT TO ACCIDENT REPORT.		
	B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.		
	C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.		
5b. Estimate Days of Repair			
	ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBJ 8192A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	BENT	645.10	645.10
2	FRONT BUMPER BRACKET-LH & RH	O/S BENT	387.60	193.80
1	FRONT BUMPER SIDE COVER-RH	CUT	59.40	59.40
2	HEAD LAMP-LH & RH	O/S CRACKED	2,294.20	1,147.10
1	FRONT GRILLE	CRACKED	573.20	573.20
1	FRONT GRILLE LOGO	NECESSARY	89.60	89.60
1	FRONT GRILLE CLIPS	NECESSARY	20.00	20.00
1	FRONT PANEL	DENTED	982.90	982.90
1	FRONT PANEL EMBLEM	NECESSARY	79.90	79.90
1	FRONT CORNER PANEL-RH	DEFORMED	376.80	376.80
1	WIPER PANEL	DENTED	591.60	591.60
1	WIPER PANEL NOZZLE-RH	NOT NECESSARY	68.50	-
1	WIPER ARM-RH	NOT NECESSARY	122.30	-
1	FRONT WINDSCREEN MOULDING	NOT NECESSARY	268.70	-
1	WIPER LINKAGE	NECESSARY	281.30	281.30
1	FRONT STEP GARNISH-RH	CUT	318.20	318.20
1	FRONT DOOR-RH	BUCKLED	1,658.60	1,658.60
1	FRONT DOOR LOCK-RH	NOT NECESSARY	285.00	-
1	FRONT DOOR WEATHERSTRIPE-RH	NOT NECESSARY	192.90	-
1	FRONT DOOR INNER TRIM BOARD-RH	NOT NECESSARY	741.90	-
1	FRONT DOOR INNER TRIM BOARD CLIPS-RH	NECESSARY	30.00	30.00
1	FRONT WHEEL ARCH PANEL MOULDING-RH	DEFORMED	121.90	121.90
1	AIR TANK	DENTED	193.80	193.80
1	AIR TANK SWITCH	DAMAGED	78.90	78.90
1	DASHBOARD	DEFORMED	1,293.50	1,293.50
1	AIR CON BLOWER	NOT NECESSARY	1,098.70	-
1	BRAKE MASTER PUMP	DAMAGED	504.10	504.10
1	BRAKE BOOSTER PUMP	NOT NECESSARY	806.20	-
1	FRONT DOOR OUTER PILLAR-RH	TO REPAIR SEE LABOUR	711.50	-

Report Ref No. CS/FCI19021032/Aqf3n2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 25% DISCOUNT		-3,719.08	-2,309.93
			11,157.22	6,929.77
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NUMBER PLATE (SN)	BENT	35.00	35.00
1	FRONT WINDSCREEN SEALANT (SN)	NECESSARY	60.00	60.00
1	FRONT DOOR ADVERTISEMENT STICKER-RH (SN)	NECESSARY	350.00	200.00
1	FRONT DOOR COMPANY ADDRESS STICKER-RH (SN)	NECESSARY	30.00	30.00
			475.00	325.00
	<u>LABOUR</u>			
	TO KNOCKING & PULL OUT FRONT PORTION & RENEW ABOVE PARTS.INCLUSIVE OF THE REPAIR OF FRONT DOOR OUTER PILLAR-RH.		2,000.00	1,400.00
	TO PUTTY AND SPRAY UP PAINT WORKS.		1,800.00	1,350.00
	TO CHECK WIRING SYSTEM.		150.00	30.00
	TO UNDERSEAL.		150.00	60.00
	TO TRANSFER FRONT DOOR FITTINGS.		150.00	80.00
	TO REMOVE DASHBOARD.		380.00	220.00
	TO REMOVE FRONT WINDSCREEN.		150.00	120.00
	TO REMOVE AIR CON SYSTEM AND TO RE-GAS.	NOT NECESSARY	300.00	-
	TO REMOVE BRAKING SYSTEM.		300.00	120.00
			5,380.00	3,380.00
	GRAND TOTAL		17,012.22	10,634.77
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			8,500.00

Report Ref No. CS/FC119021032/Aqf3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.