

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 16 April 2020 11:03 AM  
**To:** Jia Wei Koh  
**Subject:** RE: RE: RE: RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Hi Jia Wei,

Please be informed that we are arranging surveyor to conduct inspection of damage for third party vehicle. We will let you know once we get the amount.

Your No-Claim Discount (NCD) will be affected upon next renewal due to this third party claim.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jia Wei Koh [mailto:jwkoh1986@gmail.com]

**Sent:** Thursday, 16 April 2020 10:54 AM

**To:** Jia Le (LKK Auto)

**Subject:** Re: RE: RE: RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Hi Jia Le,

Thanks to the update.

Just to understand, how much is the claim amount?

And how would this affect us thereafter?

Thanks.

On Wed, 15 Apr 2020 at 11:38 AM Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

Hi Jia Wei,

We have received the video footage from TP.

From the video, it shows that your vehicle reversed and collided onto TP stationary vehicle. We are of the view that the liability should not in your favour.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Jia Wei [mailto:[jwkoh1986@gmail.com](mailto:jwkoh1986@gmail.com)]

**Sent:** Tuesday, 31 March 2020 5:45 PM

**To:** Jia Le (LKK Auto)

**Subject:** RE: RE: RE: RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Hi Jia Le,

I have written an appeal to TP regarding this incident.

Please wait for TP response before proceeding further with any claims.

Thank you.

Regards,

Jia Wei

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**From:** [Jia Wei](#)

**Sent:** Tuesday, March 31, 2020 4:49 PM

**To:** [Jia Le \(LKK Auto\)](#)

**Subject:** RE: RE: RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Hi Jia Le,

Our vehicle did not reverse and collide with the Third Party's vehicle.

Please advise on how we should dispute the claim against us?

Thank you.

Jia Wei

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**From:** [Jia Le \(LKK Auto\)](#)

**Sent:** Tuesday, March 31, 2020 4:29 PM

**To:** [Jia Wei](#)

**Subject:** RE: RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Dear Sir,

Third Party reported that your vehicle reversed and collided onto his vehicle and drove away. We are of the view that the liability should not in your favour as the Police Investigation Result had against you for careless driving. Therefore, insurance will proceed to settle the claim amicably.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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**From:** Jia Wei [<mailto:jwkoh1986@gmail.com>]

**Sent:** Tuesday, 31 March 2020 4:15 PM

**To:** Jia Le (LKK Auto)

**Subject:** RE: RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Hi Jia Le,

In addition, my father has also received a warning letter from TP indicating the offence.

However, the letter has stated for this incident, a warning will be issued and any similar offence in the future will not be offered the same leniency.

Based on this, may I know the intent of this email and what are the actions required on our end?

Regards,

On Behalf of my Father, Koh Chwee Heo

Jia Wei

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**From:** [Jia Wei](#)

**Sent:** Tuesday, March 31, 2020 4:09 PM

**To:** [Jia Le \(LKK Auto\)](#)

**Subject:** RE: ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Hi Jia Le,

Thanks for the email.

May I clarify what does the statement, “liability is down against us”?.

Based on father’s account, this is a near-miss accident, and there were no collision involved.

May we know what was the claim regarding?

Thanks.

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**From:** [Jia Le \(LKK Auto\)](#)

**Sent:** Tuesday, March 31, 2020 4:01 PM

**To:** [jwkoh1986@gmail.com](mailto:jwkoh1986@gmail.com)

**Subject:** ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019

Our Ref: CC6/CTI19021029/da3

**KOH CHWEE HEO**

[BLK 755 YISHUN ST.72](#)

[#11](#)-240

SINGAPORE 760755

Dear Sir/Madam,

**ACCIDENT INVOLVING CB 6274R AND SKZ 2568Z ON 25/11/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

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