

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 18 August 2020 12:05 PM  
**To:** Quek Kim Seng (CMM); 'Chin Meng Motors'  
**Cc:** Admin A  
**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]  
**Attachments:** DV.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We will proceed to close file.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Quek Kim Seng (CMM) <kimseng@cmm.sg>  
**Sent:** Saturday, 15 August 2020 2:01 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Chin Meng Motors' <cmm@cmm.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

Hi Hsiao Tong,

Ok \$2150.00

Thank you.

Best Regards,

Quek Kim Seng,  
Chin Meng Motors

Main

1 Kaki Bukit Ave 6

Blk B #01-40

Blk C #01-63

Autobay

Singapore 417883

Tel: 6747-4810

Fax: 6745-5018

Hp: 9191-2829

Branch

68 Kaki Bukit Ave 6

#01-11

ARK @ KB

Singapore 417896

Tel: 6384-0111

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, August 14, 2020 5:44 PM

**To:** Chin Meng Motors; 'Quek Kim Seng (CMM)'

**Cc:** Admin A

**Subject:** Re: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,150.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chin Meng Motors <[cmm@cmm.sg](mailto:cmm@cmm.sg)>

**Sent:** Thursday, 30 July 2020 9:36 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Quek Kim Seng (CMM)' <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

Hi Hsiao Tong,

Pls see attached

Thank you.

Best Regards,

Quek Kim Seng,  
Chin Meng Motors

Main

1 Kaki Bukit Ave 6  
Blk B #01-40  
Blk C #01-63  
Autobay  
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Fax: 6745-5018  
Hp: 9191-2829

Branch

68 Kaki Bukit Ave 6  
#01-11  
ARK @ KB  
Singapore 417896  
Tel: 6384-0111

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, July 27, 2020 4:12 PM

**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg); Quek Kim Seng (CMM)

**Cc:** Admin A

**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

**3<sup>rd</sup> REMINDER**

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,050.00**(before GST) with **04** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 26 June 2020 11:19 AM

**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg); Quek Kim Seng (CMM) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

**2<sup>nd</sup> REMINDER**

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,050.00**(before GST) with **04** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 9 June 2020 5:32 PM  
**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg); Quek Kim Seng (CMM) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

**REMINDER** Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,050.00**(before GST) with **04** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 20 April 2020 5:24 PM  
**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg); Quek Kim Seng (CMM) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,050.00**(before GST) with **04** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 20 March 2020 10:14 AM  
**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg) <[cmm@cmm.sg](mailto:cmm@cmm.sg)>; Quek Kim Seng (CMM) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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**Hsiao Tong, Chew (Ms)** | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Sunday, 8 March 2020 3:28 PM

**To:** [cmms@cmms.sg](mailto:cmms@cmms.sg); Quek Kim Seng (CMM) <[kimseng@cmms.sg](mailto:kimseng@cmms.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

**3<sup>rd</sup> REMINDER**

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 3 February 2020 3:44 PM

**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg); Quek Kim Seng (CMM) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

Without Prejudice

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*“Wishing you a Happy and Prosperous New Year”*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 22 January 2020 3:46 PM  
**To:** [cmm@cmm.sg](mailto:cmm@cmm.sg); Quek Kim Seng (CMM) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Your Ref: FBL3048G \*Our Ref: CC6/III19021028/Apa3 [ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019]

Your Ref: **FBL3048G**  
Our Ref: CC6/III19021028/Apa3

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 4013L(III) AND FBL 3048G ON 15/10/2019**

We refer to the above matter.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

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*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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