# Re: FW: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019 //LKK REF: CC4/III19021027/Kpa3

Accord Auto(Claims)	<claims@mycarwor< th=""><th>kshop.com.sg&gt;</th></claims@mycarwor<>	kshop.com.sg>
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Mon 13/4/2020 11:31 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Dear Hsiao Tong,

Owner will withdraw this case.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Sun, 12 Apr 2020 at 11:44, Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s India International Insurance Pte Ltd. If so, kindly forward the LOD and all supporting documents to us if available for our further action.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 28 December 2019 3:01 PM

To: Accord Auto(Claims) < claims@mycarworkshop.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: FW: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019 //LKK REF:

CC4/III19021027/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Our principal had reviewed the matter and we regret to inform you that we maintain offer at 50/50 as we do not accept witness statement unless it is a Statutory Declaration(SD) statement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## "Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Accord Auto(Claims) < <a href="mailto:claims@mycarworkshop.com.sg">claims@mycarworkshop.com.sg</a>>

**Sent:** Tuesday, 17 December 2019 10:54 AM **To:** Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Cc: Admin A <a driver line | Admin-a@Ikkauto.com | Admin-a@Ikkauto

Subject: Re: FW: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019 //LKK REF:

CC4/III19021027/Kpa3

### Dear Hsiao Tong

Please advise any update of the claim status.

Thank you.

Kind regards, Carin Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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On Wed, 4 Dec 2019 at 11:29, Accord Auto(Claims) < claims@mycarworkshop.com.sg > wrote:

#### Dear Hsiao Tong

Encl herewith a witness statement for your necessary action, witness is a tourist, one of the passengers in PC 4788 D. Please revise and let us from you on the liability asap.

Thank you.

Kind regards, Carin Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516 This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, 3 Dec 2019 at 15:13, Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident statement for your easy reference.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim. Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933).

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Monday, 2 December 2019 10:51 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: Re: FW: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019

**Dear Hsiao Tong** 

As spoken last week, please let us know the liability asap. Thank you.

Kind regards,

Carin

**Accord Auto Services Pte Ltd** 

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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On Wed, 27 Nov 2019 at 16:14, Zuhaidah Samsuri <aida@iii.com.sg> wrote:

Dear Carin,

Please liaise with LKK for liability.

Thanks.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sq

Co. Reg Number: 198703792K

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From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: Wednesday, 27 November, 2019 2:32 PM

To: Motor Claim - III < motorclaim@iii.com.sg>; Zuhaidah Samsuri < aida@iii.com.sg>

Subject: Re: FW: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019

Dear Aida

Please advise us if we can do Direct Settlement for this case. Appreciate of your reply.

Thank you.

Kind regards,

Carin

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point

Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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your system. Thank you.

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On Wed, 27 Nov 2019 at 13:48, Motor Claim - III < motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC4788D and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

-

<u>Best Regards,</u>

#### **Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

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From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: 27 November, 2019 1:01 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Re: FW: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019

Dear Gabriel

We select LKK Auto. Please arrange.

Thank you.

Kind regards,

Carin

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point

Singapore 568047

Mobile: (65) 9740 0999

Tel: (65) 6481 9517

Fax : (65) 6481 9516

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from your system. Thank you.

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On Wed, 27 Nov 2019 at 12:04, Motor Claim - III < motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

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We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

-

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

<u>Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.</u>

-

Best Regards,

#### **Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

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From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: 27 November, 2019 10:46 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: TP SURVEY - ACCIDENT INVL PC 4788 D & YR INSD SHA 2311 P ON 25.11.2019

Dear Officer In-Charge

Please assist arrange your surveyor conduct PRS.

<u>Kindly provide us 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.</u>

<u>Encl herewith our client's GIA and 1 scene photo shows that your insured taxi is cutting into our client's lane, and 2 damage photos of PC 4788D. Please advise if we can do Direct Settlement.</u>

Thank you.

Kind regards,

<u>Carin</u>

Accord Auto Services Pte Ltd

10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999
Tel: (65) 6481 9517
Fax: (65) 6481 9516

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