



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19021023/Fka3

8 JANUARY 2020

TAN KOK BOON
9 JALAN SINGA
SINGAPORE 418096

Dear Sir/Madam,

ACCIDENT INVOLVING SML5755E & SH7226C ON 27/11/2019 ALONG/AT JALAN EUNOS TOWARDS NEW UPPER CHANGI ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841-2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$900.00** (Global Sum) for vehicle no. **SH7226C** that was damaged pursuant to the accident which occurred on **27/11/2019** (date) along **JLN EUNOS** (location) involving vehicle no/s **SML5755E**.

This is pursuant to the inspection conducted on **28/11/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (“the third party claimant”) of vehicle no. **SH7226C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH7226C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25th (day) of April (month) 2020 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 508969

Signed by “the workshop” (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

“The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document”

KCN

Our Ref : T 1119 / SH 7226C /KS(st)
Your Ref: _____
Date : 03.12.19

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg
Company Registration No: 199506048W

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 7226C YOUR INSURED SML5755E
AND OTHER _____ ON 27.11.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 7226C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SML5755E we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	470.80
2	<u>3</u> days Loss of Rental @ \$ 112.67 per day	\$	338.01
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	<u>816.30</u>

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
		Total Claims :	\$ <u>1,056.30</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SML5755E
- c) GIA / Police report/s of : SH 7226C
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Our Ref: CT19110680

Date: 29 November 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/11/2019 @ 09:50 hrs
ALONG JLN EUNOS >> SIMS AVE
INVOLVING SML5755E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7226C** (the "Taxi"). The Taxi was hired to **ZAHARI B MURAD IC NO SXXXX281I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO					FROM	TO
			26/11	Bahari	558437	226	0930	1802
			26/11	Jan	558039	201	0925	0530
			27/11	Accident			1040	
			29/11	Repair				1130

SP 7226

Inf
Out
New

mileage
repair
mileage
repair
mileage

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SML5755E	27 Nov 2019 / 09:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SH7226C

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SH7226C , SML5755E
ALONG JLN EUNOS >> SIMS AVE

ON 27-Nov-19 09:50

I / We **ZAHARI B MURAD** (Hirer) NRIC No.: **SXXXX281I**
 and/or (Relief) NRIC No.: **SXXXX281I**

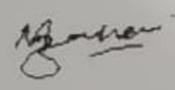
Taxi Number **SH7226C**
 hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Nov-2019**

Name of Hirer **ZAHARI B MURAD**
 Hirer NRIC **SXXXX281I**

Signature :



Address **43 CIRCUIT ROAD #09-681**
370043

Contact No. **96932720**

GST REG. NO. M2-8921817-3

205 Braddell Road Singapore 579701
 Mainline + 65 6383 8280 Facsimile + 65 6288 9758
Workshops
 59 Linyang Drive Singapore 508989 24 Senoko Loop Singapore 758156
 383 Sin Ming Drive Singapore 570717 7 Sungei Kadul Way Singapore 728791
 45 Pandan Road Singapore 605286 501 Yishun Industrial Park A Singapore 760732
 320 Ubi Road 3 Singapore 408649

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY, AIG BUILDING #07-16
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 27.11.19

VEHICLE NO
 SH 7226C
 MAKE
 HYUNDAI
 MODEL
 I-40
 DATE OF REG
 29.09.2016
 CHASSIS CODE
 KMHLB41UMGU093546
 INV. NO/DATE
 91481420 29.11.2019
 JOB NO.
 305357551
 ODOMETER READING
 DATE/TIME IN
 27.11.2019 10:40

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
SUB-TOTAL :					0.00
JOB NATURE					
0001	PB		PANEL BEATING	240.00	240.00
0002	SP		SPRAYPAINT CHARGE	200.00	200.00
SUB-TOTAL :					440.00

Items total 440.00
 Add GST @ 7.000 % 30.80
 Invoice amount 470.80

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR HARM OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91481420	470.80	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SH 7226C

INV. NO/DATE
 91481420 29.11.2019

MAKE
 HYUNDAI

JOB NO.
 305357551

MODEL
 I-40

ODOMETER READING

DATE OF REG
 29.09.2016

DATE/TIME IN
 27.11.2019 10:40

CHASSIS CODE
 KMHTB41UMGU093546

Issued by : KATHERINETAN 29.11.2019 14:55:54
 Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

Your Sincerely

Christine Tay
 Manager, Fleet Safety

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS THEREIN. THE COMPANY AND WORKERS ARE DULY AND TESTED AND OWNERS MUST BE ADVISED OF THIS BEFORE THE VEHICLE IS DELIVERED TO THE COMPANY.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS NOTIFY US BY DELIVERY TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PRESENT USE AFTER 7 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFECTS.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PRESENT USE AFTER 7 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFECTS.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

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8010004	91481420	470.80	

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CUSTOMER'S COPY