

INS. CASE OWNER:

SALIHA

CC3/AIG19021022/R/da3

LKK:

IDAC:

Surveyor:

DOI:

Date / Time : 27.11.2019

Registered in Merimen: 27.11.2019

ASSIGNMENT

Pre-assign / CCU / FTE



Insured Vehicle No. : SLQ 332K

Claim No. : 9596541535SG

Name of Insured : TAN WEE BOON (CHEN WEIWEN)

Policy No. : 2100510956

Insured Tel No. : HP: +65-96779046

Make / Model : MAZDA 3 1.5 SKYACTIV

Excess Sec II :SS D.O.A : 26/11/2019 22:15

Place of Accident : BASEMENT CARPARK THE CREST

Is driver the owner? (☒ YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. :

(V/L: ☒ YES / NO)

Insured Liability : % Final ? Yes / No

SLP 8457L

INSRS:
WSP: PML
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	SLP 8457L - X	SLQ 332K - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
			ITA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
			PIR:	<input type="checkbox"/> <input type="checkbox"/>
			Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
			LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
			Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
			Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 14/2/2020	Confirm with: <i>Carline</i>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. :	NIC
Repair Cost: (w/ltr)	SS 5891.15		
Loss of Rental (LOR):	SS -	(days)	
Loss of Use (LOU):	SS 240.00	(5 80 x 3 days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)	
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 6133.15	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 6133.15	Name 1:	Performance Motors Limited
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320

0772

Mon 06/01 @ 9am

SLP8457L

S&R

W Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 19742155W GST Reg No M2-0020081-X
Toll-Free Number (1800-2285269)

103, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Fax: 64747770

280, Kembangan Road
East Coast Centre
Singapore 438185
Fax: 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 119944
Fax: 64794601 (AfterSales)
64794624 (Motorist)



GST REG. NO : M2 - 0020081 - X

27 NOV 2019

ESTIMATE

Estimate No. : b1 53599
Date Estimated : 27/11/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -
Chiang Chee Keong
103 Prince Charles Crescent
#13-08
Singapore
Singapore 159018

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP8457L	WBABE36010NU79512	20/06/2017	318iA/4Dr	0

DESCRIPTION

To replace front bumper including to knock out dented area caused by the accident

To respray front bumper

To replace right headlight

To check electrical wiring systems at the front section for proper function including adjustments of headlights

Sundries

VALUE

850, 1,275.00

938, 1,038.00

408, 481.00

150, 177.00

80.00

Total Labour 1: 3,051.00

DESCRIPTION

EXPANDING RIVET ? xsm
FRT SHOCK ABSORBER ECE ? xsm
FRT BUMPER PANEL PRIMER (SPORT LINE) repair
RH HEADLIGHT LED TECHNOLOGY Cra

QTY	PRIC	VALUE
10	0.50	5.00
1	54.55	54.55
1	1,037.05	1,037.05
1	3,083.75	3,083.75

Total Parts : 4,180.35

Regn No. _____ Claim No. _____
Date & Time 06/01/2020 Excess S\$ _____
Surveyor's Name Radin Sign _____
Surveyor's Tel 96010068 Authorized Yes / No _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No
Surveyor's Email _____
No. of Working Days Recommend 4 days
3 days

Labour 1	:	3,051.00
Parts	:	4,180.35
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	506.19
Grand Total	:	7,737.54



** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg No. 197401559W, GST Reg No. M3-0020061-X



Final Report

Estimate No. : **b1 53599**
Date Estimated : **27/11/2019**
Prepared By : **Han Kwan Yong**

- ESTIMATE REPAIR FOR -
Chiang Chee Keong
103 Prince Charles Crescent
#13-08
Singapore
Singapore 159018

- ACCOUNT - 121
AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP8457L	WBA8E36010NU795	20/06/2017	318iA/4Dr	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
To make good front bumper including to remove and install body parts in order to carry out painting job.	850.00	0	850.00 ✓
To respray front bumper	934.00	0	934.00 ✓
To replace right Technology LED headlight.	408.00	0	408.00 ✓
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00	0	150.00 ✓
Sundries.	80.00	0	80.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
RH HEADLIGHT LED TECHNOLOGY		1.00		3,083.75

Total Labour :	2,422.00
Total Parts :	3,083.75
Total Labour & Parts :	5,505.75
GST @7%:	385.40
Grand Total :	5,891.15

LOSS OF USE = \$80 X 3 DAYS
GIA SEARCH FEE - \$2.00

Note : Please seek MANDATE from your principle ASAP.

Rasul
LKR 17/1/20 3

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Tampong Arang Road
East Coast Centre
Singapore 438186
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

27 NOV 2019

ESTIMATE

Estimate No. : b1 53599
Date Estimated : 27/11/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -
Chiang Chee Keong
103 Prince Charles Crescent
#13-08
Singapore
Singapore 159018

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP8457L	WBA8E36010NU79512	20/06/2017	318iA/4Dr	0

DESCRIPTION

To replace front bumper including to knock out dented area caused by the accident

To respray front bumper

To replace right headlight.

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

Sundries.

VALUE

850 ~~1,275.00~~

938 ~~1,038.00~~

408 ~~481.00~~

150 ~~177.00~~

? 80.00

Total Labour 1: 3,051.00

DESCRIPTION

EXPANDING RIVET ?
FRT SHOCK ABSORBER ECE ?
FRT BUMPER PANEL PRIMED (SPORT LINE repair)
RH HEADLIGHT LED TECHNOLOGY can / Direct Settlement

QTY	PRIC	VALUE
10	0.50	5.00
1	54.55	54.55
1	1,037.05	1,037.05
1	3,083.75	3,083.75

Total Parts : 4,180.35

Regn No. _____ Claim No. _____
Date & Time 06/01/2020 Excess \$5 _____
Surveyor's Name Raduk Sign _____
Surveyor's Tel 90010068 Authorized Yes / No _____

Submitted Date _____ Time _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail _____

No. of Working Days Recommend 4 days

Labour 1	:	3,051.00
Parts	:	4,180.35
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	506.19
Grand Total	:	7,737.54



** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

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Performance Motors Limited

A Sime Darby Motors Company
Co., Reg. No. 197401539W GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2253269)

307, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63445773

215, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53599
Date Estimated : 27/11/2019
Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP8457L	WBA8E36010NU79512	20/06/2017	318iA/4Dr	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63649777

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64756601 (AfterSales)
64756624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53599
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Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP8457L	WBA8E36010NU79512	20/06/2017	318iA/4Dr	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)



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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53599
Date Estimated : 27/11/2019
Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP8457L	WBA8E36010NU79512	20/06/2017	318iA/4Dr	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Nivitha (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 30 December 2019 2:56 PM
To: assignments
Cc: Han Kwan Yong
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLP8457L & SLQ332K ON 26/11/2019 ***
LKK REF: CC3/AIG19021022/da3

Dear Sirs

Please arrange survey on Monday, 6 Jan 2020.

Owner leaving car in for survey + repair by 10am.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 4 December 2019 2:09 PM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SLP8457L & SLQ332K ON 26/11/2019 *** LKK REF: CC3/AIG19021022/da3

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 4 December 2019 2:07 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP8457L & SLQ332K ON 26/11/2019 *** LKK REF: CC3/AIG19021022/da3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.
Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLQ 332K(AIG) AND SLP 8457L ON 26/11/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

View Received Message

This mail is associated with :

***SLP8457L (9596541535SG)
[SLQ332K]**

TP
CHIANG CHEE KEONG
Nov 26 2019 10:00PM
[TAN WEE BOON (CHEN WEIWEN)]
Performance Motors Limited

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 14/02/2020 13:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6133.15) - SLP8457L - Claim Handler: Syed-Yusoff, Saliha

Approved:6133.15:pls proceed with settlement @ \$6133.15 [COR-\$5891.15 LOU-\$240 LTA] ** subject to final repair bill & ATA

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2019 Edit Reg		06 Jan 2020 00:00 Edit Adj Rpt	S\$5,505.75 Edit Estimates	S\$5,505.75 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	TAN WEE BOON (CHEN WEIWEN), ID: S7928716D								
Main Claimant:	CHIANG CHEE KEONG, ID: S6828077Z								
Vehicle Reg. No.:	SLP8457L	Date of Loss:	26/11/2019 22:00 - :59 [29 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9596541535SG	Policy/Cover Note No.:	2100510956 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLQ332K	Policy No. (Claimant):	D19MTPV01009156						
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/12/2019]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG_EXPRESS (14/02/2020): Alert - Adj Mandate Approved (S\$6133.15) - SLP8457L - Claim Handler: Syed-Yusoff... 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP8457L (9596541535SG)
[SLQ332K]
TP
CHIANG CHEE KEONG
Nov 26 2019 10:00PM
[TAN WEE BOON (CHEN WEIWEN)]
Performance Motors Limited

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/02/20 09:31	Adjuster Immediate Advice		Load HTM

Photos/Images


3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/02/20 09:10	Odometer Reading		Load JPG
2	13/02/20 09:10	Chassis Number		Load JPG
3	13/02/20 09:10	General View		Load JPG
4	13/02/20 09:10	General View		Load JPG
5	13/02/20 09:10	General View		Load JPG
6	13/02/20 09:10	General View		Load JPG
7	13/02/20 09:10	General View		Load JPG
8	13/02/20 09:10	General View		Load JPG
9	13/02/20 09:10	General View		Load JPG
10	13/02/20 09:10	General View		Load JPG
11	13/02/20 09:10	General View		Load JPG
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16	13/02/20 09:10	General View		Load JPG
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18	13/02/20 09:10	General View		Load JPG
19	13/02/20 09:10	General View		Load JPG
20	13/02/20 09:10	General View		Load JPG
21	13/02/20 09:10	General View		Load JPG
22	13/02/20 09:10	Reinspection Photo		Load JPG
23	13/02/20 09:10	Reinspection Photo		Load JPG
24	13/02/20 09:10	Reinspection Photo		Load JPG
25	13/02/20 09:10	Reinspection Photo		Load JPG

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/19 19:31	TP ESTIMATE + docs		Load PDF
2	27/11/19 19:31	TP GIA REPORT		Load PDF
3	11/01/20 01:12	TP ESTIMATE - MARKED		Load PDF
4	06/02/20 17:45	TP ESTIMATE - MARKED (FINAL)		Load PDF
5	13/02/20 09:08	LOD		Load PDF
6	13/02/20 09:08	GIA SEARCH FEE		Load PDF
7	20/02/20 14:59	WORKSHOP INVOICE		Load PDF
8	20/02/20 14:59	AUTHORISATION TO ACT FORM		Load PDF
9	20/02/20 14:59	Release Voucher		Load PDF
10	20/02/20 14:59	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 11:47	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ332K (Insd veh)	Model:	BMW 318I 1.5 LED (A)
	SLP8457L (TP veh)		
Date of Accident:	26/11/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,737.54
Final Repair Cost	:	\$	5,891.15
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	6,133.15

3.00 days at \$80.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 6,133.15
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

20 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19021022/R1DA3Q2

Date: 20/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100510956
 Claimant Vehicle No: SLP8457L Insured Vehicle No: SLQ332K
 Date of Loss: 26/11/2019 Nature of Claim: TP Claim No: 9596541535SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP8457L
 Make & Model: BMW 318i, 1.5 LED (A) Engine No: F7091665B38B15A
 Reg. Date: 20/06/2017 (Man. Year: 2017) Chassis No: WBA8E36010NU79512
 Colour: White Odometer: 55908 km
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,260.35	3,163.75	1,096.60	25.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,971.00	2,342.00	629.00	21.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,231.35	5,505.75	1,725.60	23.86
+ GST 7.00/7.00% (S\$)	506.19	385.40	120.79	23.86
Nett Amount (S\$)	7,737.54	5,891.15	1,846.39	23.86
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		6,133.15		

INSPECTION

Date of Assignment: 06/01/2020
 Date Inspected: 06/01/2020 Inspected At: Performance Motors Limited (Alexandra)
 303 Alexandra Road, Sime Darby Performance Centre
 Singapore 159941
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	10		*EXPANDING RIVET	Serviceable	5.00 FS	*- FS
3	1		*FRT SHOCK ABSORBER ECE	Serviceable	54.55 FS	*- FS
4	1		*FRT BUMPER PANEL PRIMED (SPORT LINE)	Repair	1,037.05 FS	*- FS
5	1		*RH HEADLIGHT LED TECHNOLOGY	Cracked	3,083.75 FS	*3,083.75 FS
Total Parts (\$\$)					4,260.35	3,163.75

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE FRONT BUMPER INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	1,275.00	850.00
2	TO RESPRAY FRONT BUMPER	New	1,038.00	934.00
3	TO REPLACE RIGHT HEADLIGHT	New	481.00	408.00
4	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (S\$)			2,971.00	2,342.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >