



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19021006/Kda3

14 JULY 2020

NET LINK LEASING PTE LTD
71 WOODLANDS INDUSTRIAL PARK E9
#08-08 WAVE 9
SINGAPORE 757048

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 3736A & SHD 9180M ON 25/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 24/07/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6256 3561
FAX: 6741 4108
EMAIL: jiale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Jia Le (LKK Auto)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 30 September 2020 11:14 AM
To: Jia Le (LKK Auto)
Cc: Claims
Subject: RE: Your ref: SHD9180M [ACCIDENT INVOLVING VEHICLES GBH3736A AND SHD9180M ON 25/11/2019] -- AAD1911-199
Attachments: 3b17a432-b134-4181-ac15-5d1c13e62b3a.jpg; dece6541-ea3e-40c5-87e2-30ae1abc4fa2.jpg

[Without prejudice](#)

Dear Jia Le

We do not agree to your 50% offer below.

Enclose is accident scene photo for your re-consideration. From the photo not seen like our taxi suddenly moving out from the stationary position cos there are quite a lot of place and our taxi is in straight position.

My opinion is, vehicle should keep in the proper lane and change lane only when it is safe.

Hope you can review our claim with your revise offer.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 30 September, 2020 10:25 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: RE: Your ref: SHD9180M [ACCIDENT INVOLVING VEHICLES GBH3736A AND SHD9180M ON 25/11/2019] -- AAD1911-199

"Without Prejudice"

Dear Sir/Mdm,

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version.

we propose to offer as follows:-

Cost Of Repair (w/GST)	\$	5,397.78
Loss of Rental (\$113.40 x 3 days)	\$	340.20
Loss of Income (\$50 x 3days)	\$	150.00
	\$	5,887.98
@50%	\$	2,943.99
GIA/LTA Search Fee	\$	7.49
Total	\$	2,951.48

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Monday, 13 July 2020 2:32 PM

To: Jia Le (LKK Auto)

Cc: 'claims'

Subject: FW: Your ref: SHD9180M [ACCIDENT INVOLVING VEHICLES GBH3736A AND SHD9180M ON 25/11/2019] -- AAD1911-199

Without prejudice

Dear Jia Le

Are there any offer making to us?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Thursday, 16 January, 2020 11:24 AM
To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>
Subject: FW: Your ref: SHD9180M [ACCIDENT INVOLVING VEHICLES GBH3736A AND SHD9180M ON 25/11/2019] -- AAD1911-199

Without Prejudice

Dear Jia Le

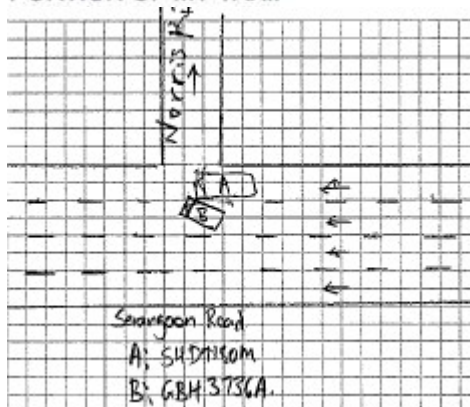
Enclosed is the accident scene photos for your investigation.

Our taxi's was travelling straight on his lane, your client suddenly swerved lane and collided onto our taxi front left portion.

Hope you can review this matter and let us have your best offer.

Circumstances of Accident

ON 25/11/2019 AT ABOUT 1455HRS, I WAS TRAVELLING STRAIGHT ALONG THE FIRST LANE OF SERANGOON ROAD SUDDENLY VEHICLE B(GBH3736A) SWERVED INTO MY LANE FROM MY LEFT AND COLLIDED ONTO THE FRONT LEFT PORTION OF MY TAXI.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Wednesday, 15 January, 2020 5:02 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>
Subject: Your ref: SHD9180M [ACCIDENT INVOLVING VEHICLES GBH3736A AND SHD9180M ON 25/11/2019]

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 3736A AND SHD 9180M ON 25/11/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Jia Le (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 30 September 2020 9:08 AM
To: Jia Le (LKK Auto)
Cc: Jia Le (LKK Auto)
Subject: FW: LOD - : OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; LOD.pdf

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed as per your recommendation;

We seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$2,951.48(all-in).

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, September 25, 2020 9:18 AM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: LOD - : OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, September 25, 2020 9:14 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

Your ref : **SNM19D205760**

Our ref : CC3/CTI19021006/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH 3736A(OI) & SHD 9180M(TP) ON 25/11/2019

We refer to the above matter.

Both parties giving conflicting versions and neither side can produce evidence or video to pinpoint negligence of the other party, under rules of BOLA, any road accident where parties involve

without any evidence proof over conflicting version. The liability is to be shared equally.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **\$2,951.48(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$44,046.42	\$ 5,397.78
2. Loss of Rental (3days x \$113.40)	\$ 340.20	\$ 340.20 (3days x \$113.40)
3. Loss of Income (3days x \$50)	\$ 150.00	<u>\$ 150.00</u> (3days x \$150)
		\$ 5,887.98
@ 50%		\$ 2,943.99
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$44,544.11	<u>\$ 2,951.48</u>

**02 days recommendation for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Thursday, 5 December 2019 4:45 PM

To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)

Subject: RE: OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

ENCLOSED HERewith OUR INSURED GIA REPORT

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, December 4, 2019 4:34 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 4 December, 2019 12:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9180M at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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