

Jia Le (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 30 September 2020 9:08 AM
To: Jia Le (LKK Auto)
Cc: Jia Le (LKK Auto)
Subject: FW: LOD - : OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; LOD.pdf

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed as per your recommendation;

We seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$2,951.48(all-in).

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, September 25, 2020 9:18 AM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: LOD - : OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, September 25, 2020 9:14 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

Your ref : **SNM19D205760**

Our ref : CC3/CTI19021006/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH 3736A(OI) & SHD 9180M(TP) ON 25/11/2019

We refer to the above matter.

Both parties giving conflicting versions and neither side can produce evidence or video to pinpoint negligence of the other party, under rules of BOLA, any road accident where parties involve

without any evidence proof over conflicting version. The liability is to be shared equally.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **\$2,951.48(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$44,046.42	\$ 5,397.78
2. Loss of Rental (3days x \$113.40)	\$ 340.20	\$ 340.20 (3days x \$113.40)
3. Loss of Income (3days x \$50)	\$ 150.00	<u>\$ 150.00</u> (3days x \$150)
		\$ 5,887.98
@ 50%		\$ 2,943.99
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$44,544.11	<u>\$ 2,951.48</u>

****02 days recommendation for repair + 1PRS = 3days.**

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Thursday, 5 December 2019 4:45 PM

To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)

Subject: RE: OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

ENCLOSED HERewith OUR INSURED GIA REPORT

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI

Sent: Wednesday, December 4, 2019 4:34 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: OUR REF: SNM19D205760/GBH3736A/IRENE - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 4 December, 2019 12:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH3736A (OI : CTI - TBA) and SHD9180M (TP : LKK REF - CC3/CTI19021006/Kda3) on 25/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9180M at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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