INS. CASE OWNE	_R Meenachi	CC4/III19021	003/Dpa3	10 1	DAC	۲.
1		ASSIGNA	TENT	/		
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44.00	V Calculation	1	(1)	egistered in Architi		
Pre-assign / CCI	I/FTE	(00001100	
Insured Vehicle N	GBH 4591	J	Claim No.	MFL2019	D0001492	_
* * * * * * * * * * * * * * * * * * *		VAN & TRUCK LEASING PTE LTD	Policy No.	D19MFL0	0005549	
Name of Insured	PARTAGING	VAN & TROOK ELAONO I TE ETO	Poncy No.			4)
Insured Tel No.		HP:	Make / Model :	U	ABSTAR-3.0 (N	
Excess Sec II :SS		D.O.A.: 22/11/2019	Place of Accident		ANG TOWARD	SJLN
Is driver the owne	17 (YES / NO)	Nature of Accident:		MERAH		
100 9000 00 100 9000000	THE CONTRACT OF THE PARTY OF	Comming the Committee of the Committee o	CHARLA DEBODE	GO CNO TRE	HA REPORT:	NO
If NO, Driver No		BIN MOHAMED ALI			inal? Yes/No	1000
Driver Te	+65-900	81567 (V/L: (VES)/NO.)	Insured Liability:	50	mai 1 1es/ No.	
SJW 4477	S		1	100	- p. p. sys	
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PRELIMINARY ADVICE	E Date/Time:	Sent By:	P	ost-Repair Photos:		
				thers:		
FINALIZATION	Date/Time:	Confirm with:	(Confirm by:		
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FINAL SETTLEMENT	Date/Time: 2427	Confirm with AHARO		mui) Cal		
Final Liability:	% 10 (Ap)	eed (Assacd) BOLA S/N No.: N	11	NO or B 28, Ass.	Lin:	
Repair Cost:	ss 1805.90	Tr	Video, TP	HETIVING & 1	ntt by oil w	nu w
Loss of Rental (LOR):	SS 10 -	days)	passing by	11/1/19		
Loss of Use (LOU):	ss 180-00 1560					
Loss of Income (LOI):	SS (S	x dayx)				
LOU and	SS 7.50	LOR + LOI Tick only one				
GIA/LTA Search Medical	SS 4.70			Claim status Voc	201/Reject/Private S	ettle
Medical Disbursement	SS -	(e.g. Tow/ Independent		Report Format:	The state of	
Legal Cost	SS	to g. and marpenden		Survey fee:	\$ 350,W	
Total:	ss 993.40	Global Sum S\$:				
FINAL PAYMENT	Date/Time:	Confirm with:	E	mail Cal		
Payee 1:	ss 1993.40	Name !: Afted Auto	Services 1	Supplies		
	1 1 1 1 1 1 1			- Olly		
Payee 2: (Strike if N.A.)	SS	Name 2:		10.3		

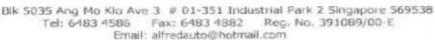
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III V V V V V V V V V V V V V V V V V V	D.O.A. 22/11/2519	DOL 29 11/2019
Est. Repairs: 2 days Res.: Yes or No. Lum Sum: 7 P 3 % 3 Val.: Yes or No.	14-14.6	d Andro AMK
uni anne i II	Des. of Damages : Frt / Rear /	O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS	le: IN/OUT OS Ru	
Date: Person Contacted:		Body Structure affected due to collision
Date / Time Action / Instruction		
TI_ GBH 459 U	•)	
1/02/2020 June ? 17 1806	1.90 with 2 days of 10 (Reals	961.10/ 35%)
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; Final Report	Resurvey No. of Trip:	Survey Fee:
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Long Sent/UELTS	: 'Weel and 'A'	
		TERM



ALFRED AUTO

Services & Supplies





Reference No: 221119

Date: 22.11.2019

Tan Boon Ann

Blk 74 Whampoa Drive #10-322

Singapore 320074

KIA Cerato K3

Estimated Repair Cost for Vehicle Reg. No: SJW 4477 S

REPLACEMENT OF DAMAGED PANELS / PARTS

1 Pc. Rear Bumper Out		699.00
1 Pc. Rear Bumper Side Retainer books	0/5	52.00
10 Pcs. Rear Bumper Clips Nec	@ 5.00	50.00 30 - SH
1 Pc. Rear Bumper RH Dust Garnish NA		95.00 ×
6 Pcs. Rear RH Garnish Clips ₩₩	@ 6.00	36.00 >
1 Pc. Rear RH Sport Rim Owd		380.00 - SH
1 Pc. Rear Tyre		295.00 🗡

Total (Panels / Parts):

1,607.00 (SGD)

LABOR CHARGES

To repair & refit wiring & refit parking sensor. 120.00 40

To remove & refit rear tyre & balancing. 60.00 30 _

To knocking, straightening repair & renew all accident 480:00 350 | -

To Respray painting on all accident affected damaged area. 500:00° ≥00 |-

Total (Labor Charges): 1,160.00 (SGD)

List 751.00 SH 410.00

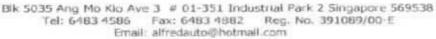
behan For w

P/P 1805-90



ALFRED AUTO

Services & Supplies





TOTAL COST SUMMARY

PANELS / PARTS
LABOR CHARGES

1,607.00

Grand Total:

2,767.00 (SGD)

We shall be glad if you can forward the payment at your early convenience.

Cheque should be crossed and make payable to 'Alfred Auto Services and Supplies'

may

ALFRED AUTO SERVICES & SUPPLIES

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

yan)

LKK And

Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Wednesday, 27 November 2019 9:06 AM

To:

Alfred Quah; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc

C Meenachi - III

Subject:

RE: SJW 4477 S Estimate Repair

Attachments:

SJW 4477 S - 221119 Estimate Repair.docx

q. 29am @ 27/1/11a p. Alfred v: Not In

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SJW4477 and let us have your report urgently.

This claim will be handled by Ms Meena.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext - 248

From: Alfred Quah [mailto:alfredauto@hotmail.com]

Sent: 26 November, 2019 7:27 PM

To: Motor Claim - III <motorclaim@iii.com.sg> Subject: Re: SJW 4477 S Estimate Repair

thank youLKK survey pls fit a apointment with alfred quah @ 91454773

Alfred Quah HP: 91454773

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Tuesday, November 26, 2019 3:23 PM To: Alfred Quah <alfredauto@hotmail.com> Subject: RE: SJW 4477 S Estimate Repair

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Alfred Quah [mailto:alfredauto@hotmail.com]

Sent: 26 November, 2019 12:22 PM

To: Motor Claim - III < motorclaim@iii.com.sg> Subject: Fw: SJW 4477 S Estimate Repair

Alfred Quah HP: 91454773

From: Nicholas Lai <nicholas lai@hotmail.com>
Sent: Saturday, November 23, 2019 8:56 PM
To: Alfred Quah alfredauto@hotmail.com
Subject: SJW 4477 S Estimate Repair

Please check.

NL

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K



Claim Audit

	AUDIT TR	AIL		By
Š.	On	Audit	Remarks	ACTOR OF THE PARTY OF THE
t	27 Nov 2019 15:34	Clm Dti Modified	Claimant's Name: ->	[A] HOW ME KWAN
2	27 Nav 2019	Cim Veh Model	(204319) HONDA VEZEL 1.5 X (A).	[A] HOW ME KWAN
3	15:34 27 Nov 2019	Changed Clm Created	Reg No: SJW44775, Acct Date: 2019/11/22, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Alfred Auto Services & Supplies (HQ)	[A] HOW ME KWAN
4	15:34 27 Nov 2019	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW ME KWAN
-	15:34 27 Nov 2019	Adj Next Rpt	Next Rpt:Final Rpt.Due Date:2019/12/06	[A] HOW ME
	15:34 27 Nov	Changed Adj Mandate	NATIONAL MANAGEMENT CONTRACTOR CO	[A] HOW ME
6	2019 15:34 27 Nov	Set	Approved:0.00.Reinsp:AdJ decides.	[A] HOW ME
7	2019 15:35	Label Added	(30651); Vehicle Not In, (30653): Direct Settlement.	KWAN
8	27 Nov 2019 15:35	Adj Adjuster Assigned	[None] -> KENNETH KONG	KWAN
9	03 Dec 2019 19:09	Clm Dti Modified	Claimant's Name:> TAN BOON ANN, Claimant's ID: -> 51429338H,	[A] HOW ME KWAN
10	03 Dec 2019 19:09	Clm Veh Model Changed	(204319) -> (205158) KIA CERATO 1.6 (A).	[A] HOW ME KWAN
11	03 Dec 2019 19:10	Label Removed	(30651):Vehicle Not In.	[A] HOW ME KWAN
12	03 Dec 2019 19:10	Adj Adjuster Assigned	KENNETH KONG -> BRYAN TANI	[A] HOW ME KWAN
13	18 Dec 2019 17:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/06, Mandate Remarks: KINDLY REQUEST TP FOR VIDEO F DOTAGE URGENTLY PLEASE	[I] C. Meenachi
14	18 Dec 2019 17:24	Adj Mandate Set	Approved:0.00:KINDLY REQUEST TP FOR VIDEO FOOTAGE URGENTLY PLEASE	[1] C. Meenachi
15	15 Jan 2020 12:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TON
16	15 Jan 2020 12:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TON
17	15 Jan 2020 12:14	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks:3rd party video shows that there is a jerk while our insured lorry passed by 3rd party vehicle.	[A] CHEW HSIAO TON
18	17 Jan 2020 09:00	Video Downloaded	Downloaded Video - Accident	[1] C. Meenachi
19	17 Jan 2020	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/06. Mandate Remarks: WE ARE KEEN ON DIRECT SETT LEMENT	[1] C. Meenachi
20	09:04 17 Jan 2020 09:04	Adj Mandate Set	Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi

▼ Go ■ Date To ■ Audit Type None **Date From**

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No record

Sil the Na	BHCDINE	se - Transaction	Ass Type	Acc Name	Co Name (Browth)	Ref 1	Ref.2	Armiliant
2383522	20 Dec 2019 15:23:08	Video Upload	Motor	India International Insurance Pte Ltd (HO)	India International Insurance Pte Ltd (HQ)	SJW4477S	Natalia Lim	жж

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 21 January 2020 8:32 AM

To:

Alfred Quah

Cc:

Admin A

Subject:

Your Ref: SJW4477S *Our Ref: CC4/III19021003/Dpa3 [ACCIDENT INVOLVING GBH

459U(III) AND SJW 4477S ON 22/11/2019]

Your Ref: SJW4477S

Without Prejudice

Our Ref: CC4/III19021003/Dpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 459U(III) AND SJW 4477S ON 22/11/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

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lo.		Audit	Remarks	-
1	27 Nov 2019 15:34	Clm Dtl Modified	Claimant's Name: -> -,	[A] HOW MEI KWA
	27 Nov	Clm Veh		[A] HOW
1	2019 15:34	Model Changed	(204319) HONDA VEZEL 1.5 X (A).	MEI KWA
	27 Nov 2019 15:34	Clm Created	Reg No: SJW4477S. Acct Date: 2019/11/22. Claim Type: TP. Insurer: India International Insurance Pte Lt d (HQ). Workshop: Alfred Auto Services & Supplies (HQ)	[A] HOW MEI KWA
	27 Nov 2019 15:34		LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWA
	27 Nov	Adj Next		[A] HOW
	2019 15:34	Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/06	MEI KWA
	27 Nov 2019 15:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW
7	27 Nov 2019 15:35	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWA
8	27 Nov 2019 15:35		[None] -> KENNETH KONG	[A] HOW MEI KWA
9	03 Dec 2019 19:09	Clm Dtl Modified	Claimant's Name:> TAN BOON ANN, Claimant's ID: -> S1429338H.	[A] HOW MEI KWAI
0		Cim Veh Model Changed	(204319) -> (205158) KIA CERATO 1.6 (A).	[A] HOW MEI KWA
11	03 Dec 2019 19:10	Label	(30651): Vehicle Not In.	[A] HOW MEI KWA
	03 Dec 2019 19:10		KENNETH KONG -> BRYAN TANI	[A] HOW MEI KWA
	18 Dec 2019	Adj Next Rpt	Next Rpt:Final Rpt.Due Date:2019/12/06. Mandate Remarks: KINDLY REQUEST TP FOR VIDEO FOOTAGE URGENTLY PLEASE	[I] C. Meenach
14	17:24 18 Dec 2019	Adj Mandate Set	Approved:0.00:KINDLY REQUEST TP FOR VIDEO FOOTAGE URGENTLY PLEASE	[1] C. Meenach
15	17:24 15 Jan 2020 12:11	020	Downloaded Video - Accident	[A] CHEV HSIAO TONG
16	15 Jan 2020 12:11	Video Downloaded	Downloaded Video - Accident	(A) CHEV HSIAO TONG
17	15 Jan 2020 12:14	Mandata	Cur.Req:0.00:PODS Liability: 100% Remarks:3rd party video shows that there is a jerk while our insured I orry passed by 3rd party vehicle.	[A] CHEV HSIAO TONG
8	17 Jan 2020 09:00	Video	Downloaded Video - Accident	[I] C. Meenach
19		Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/06. Mandate Remarks: WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenach
20	17 Jan 2020 09:04	Adj Mandate Set	Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT	[1] C. Meenach
21	11 Feb 2020 13:36	Video Downloaded	Downloaded Video - Accident	[A] BRYA TANI
22	11 Feb 2020 15:35	Adj Rpt Initiated		JOANNE LEE KHANG MIN
23	11 Feb 2020 15:35	Clm Dtl Modified	Insured Name: -> -, Insured ID: -> -, Claim Conclusion: -> 3,	JOANNE LEE KHANG MIN [A]
24	11 Feb 2020 15:35	Clm Dti Modified	3P3 Reg. Date: -> 2017/05/02.	JOANNE LEE KHANG MIN

E	AUDIT	TRAIL		
No.	On	Audit	Remarks	By [A]
1	11 Feb 2020 15:35	Clm Details Notified		JOANNE LEE KHANG MIN
26	20 Feb 2020 08:54	Adj Mandate Request	Cur.Req:2053.40:PODS Liability: 100% *Quantum: (a)COR: \$1,805.90 + (b)LOU(4days x \$60.00): \$240. 00 + (c)LTA/GIA search fee: \$7.50 = Total; \$2,053.40 *Vehicle Model: Kia Cerato K3 (1591cc) *2 recommendation repair days + 1Sunday +1PRS = 4days *Fo	[A] CHEW HSIAO TONG

Date From	◀ ► Date To	■ ► Audit Type None	▼ Go

ACTIVITY	
No record	

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2383522	20 Dec 2019 15:23:08	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJW4477S	Natalia Lim	xx.xx
2435069	11 Feb 2020 15:35:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJW4477S	GBH459U	11.77

Print Received Message

This mail is associated with:

*SJW4477S (MFL2019D0001492) [GBH459U] TP TAN BOON ANN Nov 22 2019 12:00AM

Alfred Auto Services & Supplies

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/02/2020 19:22 PM.

To

LKK_HQ

Subject

Alert - Adj Mandate Approved (S\$2053.40) - SJW4477S - Claim Handler: C. Meenachi

Approved:2053.40:WE ARE KEEN ON DIRECT SETTLEMENT

Hsiao Tong (LKKAuto	o)		
From: Sent: To: Subject:	Saturday, 22 Fe Hsiao Tong (LK Re: Your Ref: SJ		5 AM f: CC4/III19021003/Dpa3 [ACCIDENT INVOLVING
ok to your offter . take an	d go .		
[WITHOUT PREJUDICE SAV	/E AS TO COSTS]		
Thank you.			
Best Regards,			
Alfred QUAH (Mr) Alfred Auto Services & Sup ACRA: 391089/00E HP/WhatsApp: 9145-4773 Tel: 6483-4586 Fax: 6483-4882 Email: alfredautoss@gmail Address: 5035 Ang Mo Kid Singapore 569538	ll.com	351,	
On Sat, Feb 22, 2020 at 8:	26 AM Hsiao Tong (LKK	Auto) < <u>chewht@</u>	lkkauto.com> wrote:
Without Prejudice			
Dear Sirs/Mdm,			
We refer to the above m	atter.		
We propose settlement a	s follows: -		
1. Cost of Repair		\$ 1,805.90	٦
2. Loss of Use (3days x \$	(60.00)	\$ 180.00	1
3. LTA/GIA Search Fee		\$ 7.50	1

Total \$ 1,993.40

Please confirm acceptance.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Best Regards,
Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 email: chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Hsiao Tong (LKKAuto) Sent: Tuesday, 21 January 2020 8:32 AM To: Alfred Quah alfredauto@hotmail.com Cc: Admin A admin-a@lkkauto.com Subject: Your Ref: SJW4477S *Our Ref: CC4/III19021003/Dpa3 [ACCIDENT INVOLVING GBH 459U(III) AND SJW 4477S ON 22/11/2019]
Your Ref: SJW4477S Without Prejudice
Our Ref: CC4/III19021003/Dpa3
Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 459U(III) AND SJW 4477S ON 22/11/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report) Oirect Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj S	Submitted	Ins Auth'ed	Statu	S.	
Main	28 Nov 2019 Edit Reg		27 Nov 2019 00:00 Edit Adj Rot	5\$1,80 Edit E	5.90 stunates	0.000	805.90 w Rpt		Repo	Pending for Survey Report Cancel Case	
	Main	Ŋ R	eference		Claim Det	alls		Documents		Show All	
CLAIM SU	BFOLDER DE	ETAILS					[Created	by adjuster]			
insured:	PAN PACIFIC VAN & TRUCK LEASING PTE LTD, Co. Reg. No.: 201511635R										
Main Claimant:	TAN BOO	NANN, ID: SI	129338H								
Vehicle Reg No.:	SJW447	75			Date of i	.055:		9 00:00 - :59 and 20 Days Fro	n LTA Re	g Date (Man Yr)]	
Claim Type	TP / MFI	2019D000149	2		Policy/Co Note No.		D19MFL0005549				
Vehicle Req No. (Insured):		GBH459U			Policy No (Claiman		5099149475-01				
					Excess						
Repairer:		to Services & Su 1586/91454773	pplies (HQ) Blk 50	35, Ang M	a Kia Ave 3	3, #01	-351, Ang N	to Kio Industrial P	irk 2, 56	1538 Ang Mo Kio -	
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)	- Tel: 634	76100 [Handi	ed by C. Me	enachi - 6347 60	73]		
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (HQ) - Tel:							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	. [Handled	by BI	RYAN TANI] [Final Rpt	due 06/	12/2019]	
ASSOCIA	TED MAIL RE	CEIVED						Vie	v All	Compose Case Mai	
• III_SG (17/01/2020): 18/12/2019): OCIATED TAS e Priority	Alert - Adj Mand Alert - Adj Mand KSE	late Approved (\$\$ late Approved (\$\$ late Approved (\$\$	0.00) - 53 0.00) - 53	W44775 -	- Clair	m Handler: m Handler:	C. Meenachi C. Meenachi	reate New	Task Complet	

Page 1 of 2 Merimen e-Claims

Claim Documents

*SJW4477S (MFL2019D0001492) [GBH459U] TP TAN BOON ANN Nov 22 2019 12:00AM [PAN PACIFIC VAN & TRUCK LEASING PTE LTD] Alfred Auto Services & Supplies

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9	11/02/20 13:44	General View	0	Load JPG	50
10	11/02/20 13:44	General View	0	Load JPG	M
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20	11/02/20 13:45	Replacement Part Photo	0	Load JPG	80
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19021003/DPA3Q2

Date:

25/02/2020

REFERENCE

India International Insurance Pte Handling Insurer:

Ltd

Policy No:

D19MFL0005549

Claimant Vehicle No:

SJW4477S

Insured Vehicle No:

GBH459U

Date of Loss:

22/11/2019

Nature of Claim:

TP

Claim No:

MFL2019D0001492

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJW4477S

Make & Model:

KIA CERATO, 1.6 (A)

Engine No:

G4FGGH641704

Reg. Date: Colour:

02/05/2017 (Man. Year: 2017)

Chassis No: Odometer:

KNAFX411MH5720676 130918 km

Engine Capacity:

1591 cc

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Pirelli 5 mm

Rear Left Side:

No

Pirelli 5 mm

Front Right Side:

Pirelli 5 mm

Rear Right Side:

Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,607.00	1,085.90	521.10	32.43
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,160.00	720.00	440.00	37.93
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Nett Amount (S\$)	2,767.00	1,805.90	961.10	34.73

180.00 + Loss of Use (3.0 x S\$60.00/day) (S\$) 7.50 + Doc/Search Fee (S\$) Nett Liability (S\$) 1,993.40

INSPECTION

Date of Assignment:

27/11/2019

Date Inspected:

29/11/2019 Inspected At:

Alfred Auto Services & Supplies (HQ) Blk 5035, Ang Mo Kio Ave 3, #01-351.

Ang Mo Kio Industrial Park 2

Singapore 569538

Estimated Period of Repair:

2.0 days

Manager: CHEW HSIAO TONG Adjuster: BRYAN TANI

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce				
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 11 Feb 2020)			
Parts:	143	KIA CERATO 1.6 (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for SJW4477S)			
Validity:					
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.			

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cut	699.00 F	*699.00 FL
2	1		*REAR BUMPER SIDE RETAINER O/S	Broken	52.00 F	*52.00 FL
3	10		*REAR BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
4	1		*REAR BUMPER RH DUST GARNISH	Not Necessary	95.00 F	*-FL
5	6		*REAR RH GARNISH CLIPS	Not Necessary	36.00 F	*-FL
6	1		*REAR RH SPORT RIM	Cut	380.00 FS	*380.00 FS
7	1		*REAR TYRE	Serviceable	295.00 F	*-FL
F=Fn	anchise	part S=Spch	lett. L=ListItemDisc.	ASSOCIATION AND AND AND AND AND AND AND AND AND AN	V2520V5000	CAYUS N.VA
				Sub Total (S\$)	1,607.00	1,161.00
			- List Item Discount on L Ite	ems 0.00/10.00% (S\$)	0.00	75.10
				Total Parts (S\$)	1,607.00	1,085.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPAIR & REFIT WIRING & REFIT PARKING SENSOR	New	120.00	40.00
2	TO REMOVE & REFIT REAR TYRE & BALANCING	New	60.00	30.00
3	TO KNOCKING ,STRAIGHTENING REPAIR & RENEW ALL ACCIDENT DAMAGE PARTS	New	480.00	350.00
4	TO RESPRAY PAINTING ON ALL ACCIDENT AFFECTED DAMAGED AREA	New	500.00	300.00
	Gross Labou	r Cost (S\$)	1,160.00	720.00
	Report was unsubmitted during	g this print-out.		

< END OF ESTIMATES >