

COMFORTDELGRO ENGINEERING

Our Ref : CC19110636/ SHB4724M /KS(st)
Your Ref :
Date : 03.12.19

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department (Mr Lee Ming Yao)

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB4724M YOUR INSURED
SBQ8860T AND OTHER ON 25.11.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: **SHB4724M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SBQ8860T** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,996.00
2	4 days Loss of Rental @ \$ 112.67 per day	\$ 450.68
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ 7.49
6	Towing Fees	\$ -
Sub Total :		\$ 3,454.17

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per day	\$ 320.00
Total Claims :		\$ 3,774.17

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : **SBQ8860T**
- c) GIA / Police report/s of : **SHB4724M**
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insun (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
59 Loyang Drive 4th Floor
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6210 8755

www.cdge.com.sg

Company Registration No: 198204485

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408648

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19021001/Fea3

31 DEC 2019

CHEUNG TAK MEI HELEN
58 HUA GUAN AVENUE
HONG KONG PARK
SINGAPORE 589154

Dear Sir/Madam,

ACCIDENT INVOLVING SBQ 8860T AND SHB 4724M ON 25/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION			
(NAF / PAF)			
ACCIDENT INVOLVING	i 40 SHB4724M , SBQ8860T	ON 25-Nov-19 14:20	
ALONG	TEMASEK BOULEVARD		
I / We	TAN BENG HONG	(Hirer) NRIC No.:	SXXXX943F
and/or		(Relief) NRIC No.:	SXXXX943F
Taxi Number	SHB4724M		
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):			
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.			
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).			
3. To sign Discharge Voucher on my/our behalf.			
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".			
Date	26-Nov-2019		
Name of Hirer	TAN BENG HONG		
Hirer NRIC	SXXXX943F	Signature :	
Address	330 YISHUN RING ROAD #08-1442		
	760330		
Contact No.	96516920		

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,570.00** (Global Sum) for vehicle no. **SHB 4724M** that was damaged pursuant to the accident which occurred on **25/11/2019** (date) along **TEMASEK BOULEVARD** (location) involving vehicle no/s **SBO 8860T**.

This is pursuant to the inspection conducted on **27/11/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHB 4724M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 4724M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5th (day) of March (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 BOYANG DRIVE
SINGAPORE 500699

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHR4724M

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.01.2017

CHASSIS CODE
KMHLE841UMHU098323

NO/DATE
91481390 29.11.2019

JOB NO.
305351980

ODOMETER READING

JOB TYPE

Description : 3P 25.11.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,800.00
Add GST @ 7.000 %	196.00
Total Invoice amount	2,996.00

Issued by : KATHERINE TAN 29.11.2019 13:55:56
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHIST TAKING ALL REASONABLE PRECAUTIONS AGAINST LOSS THEFT OR ACCIDENT DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROBLEMS BELONGING TO CUSTOMERS AND VEHICLES AND LOST OR STOLEN AT OWNERS RISK.
2) CUSTOMERS MUST REPORT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM EACH DELIVERY HAVE NOTICE ISSUED TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE LIABILITY WILL BE ACCEPTED BY CUSTOMER.
3) INTEREST ON THE PER MINUTE WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY CREDIT ADVANCE GIVEN TO THE COMPANY BY THE CUSTOMER AND NOTING ON THE DATE OF PAYMENT THE INTEREST DEDUCT FROM THE INVOICE FOR THE PERIOD OF DEFAYT.
4) PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 3 DAYS OF DELIVERY IN THE COMPANY (SVC) AND WITHIN 7 DAYS OF DELIVERY FROM THE DATE OF DELIVERY. ALL THEFT AND DAMAGE ARE CORRECT AND VERIFIED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC19110636



Date: 29 November 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/11/2019 @ 14:20 hrs
ALONG TEMASEK BOULEVARD
INVOLVING SBQ8860T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4724M** (the "Taxi"). The Taxi was hired to **TAN BENG HONG IC NO SXXXX943F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

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Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
S8Q8860T	25 Nov 2019 / 14:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

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SUB 4724M