

ASSIGNMENT

Surveyor: RAM

DOI: 27.11.2019

Date / Time : 26.11.2019

Registered in Merimen: 27.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SBQ 8860T

Claim No. : 1113357515SG

Name of Insured : CHEUNG TAK MEI HELEN

Policy No. : 1800031424

Insured Tel No. : HP: 96364729

Make / Model :

Excess Sec II : \$5

D.O.A : 25.11.2019 14:20

Place of Accident : TEMASEK BOULEVARD

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L YES / NO)

Insured Liability : % Final ? Yes / No

SHB 4724M

INSRS:
WSP: CDGE LOYANG
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI: ASHIE 5/12	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☐
	LTA / GIA :	☒
	Medical Bill:	☐
	PBR:	☐
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐
PRELIMINARY ADVICE Date/Time:	Sent By:	
FINALIZATION Date/Time:	Confirm with:	Confirm by: BOM
Repair Cost: \$52,800	(3 days) Reduction: 50 %	Email ☒ Call ☐
FINAL SETTLEMENT Date/Time: 05.03.20	Confirm with: KPEAU	Email ☒ Call ☐
Final Liability: % 100	(Agreed / Assessed) BOLA S/N No. : 13	If NO or B 28, Ass. Lia :
Repair Cost: \$52,996.00	01 CHANGED LANE + ROUNDABOUT.	
Loss of Rental (LOR): \$5,394.35	(3-5 days) x \$112.61	
Loss of Use (LOU): \$5 -	(5 x days)	
Loss of Income (LOI): \$5,175.40	(\$50 x 3-5 days)	
LOR only ☐ LOU only ☐ LOR + LOU ☒	(Tick only one)	
GIA/LTA Search: \$57.44		
Medical: \$5 -		
Disbursement: \$5 -	(e.g. Tow/ Independent)	
Legal Cost: \$5 -		
Total: \$53,512.94	Global Sum \$5: 3,510.10	
FINAL PAYMENT Date/Time: 05.03.20	Confirm with: KPEAU	Email ☒ Call ☐
Payee 1: \$53,512.94	Name 1: COMPENSATED ENGINEERING PTE LTD	
Payee 2: (Strike if N.A.) \$5	Name 2:	
Payee 3: (Strike if N.A.) \$5	Name 3:	

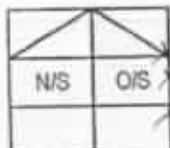
ASS. REC. BY: RamREF: AIG

ASSIGNMENT

From: _____ Date: 27.11.2019
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SHB 4724 M
at Workshop mis ComforAdelgro
of 59 Layang Drive
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or NoCA / REV / REP. / 24 HRS sup?

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB 4724M Yr Bogn: 11/01/17
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: Hyundai i40 cc 1685
Colour: Yellow A/C: Insured / Std / NI / NA
Sp. Reading: 11512552 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: KMHLEB41UMH098523
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim / or
Tyre Size: F: 205/60 R16
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Hankook
Front Rear
R/Bal. 6 mm R/Bal. 7 mm
L/Bal. 6 mm L/Bal. 7 mm
D.O.A. 25/11/19 D.O.I. 27/11/19
Survey held at comforAdelgro (Layang)
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or .

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	change to L/S due to excessive spray paint
	Take off paint
	4c: +2,800 (IED: +3,059.80 53%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Weekend (\$

Survey Fee:

Transportation:

B + RS: \$

Photos

Notes

TOTAL

Report Form 1:

Lump Sum / TP / 15

DATE 26/11/2019 14:43

: HYUNDAI i40

Parts Description/ Labour	Type	Unit Price	Amount
Rear Door (RH) XR			\$ 2,201.10
Front Door (RH) BVL			\$ 2,256.40
Rocker Panel Outer Garnish (RH) XR			\$ 341.40
Rear Wheel Hub-Cap (RH) SLV			\$ 107.10
SUB TOTAL			\$ 4,906.00
LESS 20%			\$ 981.20
DISCOUNTED TOTAL			\$ 3,924.80
			<u>\$1890.86</u>
Rear Door Advertisement Logo (RH) net			\$ 100.00
Rear Door Comfortdelgro & Apps Sticker (RH) net			\$ 80.00
Front Door Coloured Comfort Logo (RH) net			\$ 75.00
Front Door Advertisement Logo (RH) net			\$ 100.00
			\$ 355.00
Labour Charge			
Panel Beating			\$ 560.00
Spray Painting Charge			\$ 600.00
Wiring Charge			\$ 50.00
Tuff Kote			\$ 50.00
Transfer Of Door	\$	120.00	\$ 240.00
Rear Wheel Alignment			\$ 80.00
TOWING - King dolly			\$ 150.00
TOTAL LABOUR			\$ 1,580.00
ESTIMATE TOTAL			\$ 5,859.80
mileage photo BEE pamphlet			
Ram (LKE) 27/11/19 1210195 3 repair days Part by Part rams@ram.com 88622778			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No 305351980
Date : 28/11/2019

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : RAM
: SHB4724M

Fax :
25.11.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SBQ8860T
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges ###
 - Total for Part-By-Part Repair Cost ###
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,800.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature :
Name : Ram
Date : 29/11/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order: 3972778

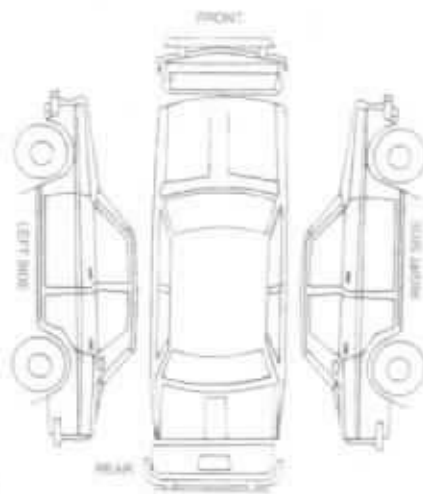
JC NO.: 305351980

OWNER	REG NO.	MILEAGE
IS CITYCAB PTE LTD	SHB4724M	
OWNER NO. 7010070	MAKE:	FUEL
LESS 383 SIN MING DRIVE	HYUNDAI	E 1/2 F
Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
(R) 65551188 (C)	I-40	25.11.2019 14:20
(P)	YR OF MANU.	TARGET DATE
	11.01.2017	
JOINT CARD NO.	CHASSIS CODE	COMPLETION DATE/TIME
	KMHLB41UMHU098323	

Accident Date: 25.11.2019
NATURE: 3P 25.11.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION
000010 23-01 TOWING FEE



WORKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Settlement Slip

Exit Pass

Vehicle No. SHB4724M JU AIG

Vehicle No. SHB4724M

Signature/Date

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 4724M

DATE 26/11/2019 14:43

MAKE :

MODEL : HYUNDAI i40

HIG-JU (LKK)

PIP

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Door (RH) XLE			\$ 2,201.10	
	Front Door (RH) ELU			\$ 2,256.40	
	Rocker Panel Outer Garnish (RH) XLE			\$ 341.40	
	Rear Wheel Hup-Cap (RH) ELU			\$ 107.10	
			</		

Ram (LKK)

27/11/19 12:01:45

3 repair days

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

Part 1 / Part 2 / 3

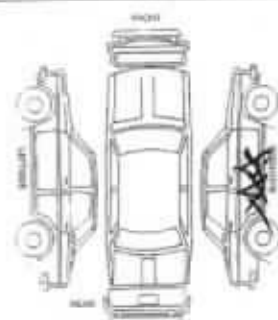
JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

Date: <u>25/11/2019</u> Time Received: <u>1610</u> ☐ New ☐ SPARK Kakis Name of Customer: <u>Mrs Tan</u> Contact No.: <u>9651 6920</u> Vehicle No.: <u>SHB 4724M</u> Make / Model / Colour: <u>HYUNDAI 140</u> Email: _____		3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)	4. Type of Towing: <u>NO KEY, NO PARKING, PARKED NEXT TO CURB, KEYS IN CAR, WINCH OUT.</u> ☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☒ Stand-up
		5. Nature of Service: ☐ Jumpstart ☐ Recovery ☐ Change Tyre / Battery	6. Parts Replaced/Remarks: <u>OWNER CONVEYED BY AMBULANCE</u>
7. Location: <u>SUNTEC CITY TOWER 2</u> 8. Preferred Workshop: ☐ Braddell ☒ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungai Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others: _____		9. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Wheel Jammed ☐ Overheating ☐ Steering Faulty ☐ Brake Faulty ☐ Alternator Faulty ☐ Starting Problem ☐ Loss Power ☒ Accident ☐ Engine Stalled ☐ Return Taxi	

10. Odometer Reading: _____
 Fuel Level: N.A.
 E 1/4 1/2 3/4 E

11. Radio / CD Player
☐ OK
☐ Faulty
☒ Not tested



: Cracked X : Dented
 / : Scratched O : Missing

Job Attended

12. Tow Truck / Recovery Van: ☐ VRS ☐ QA ☒ GAO ☐ TZ ☐ YISHUN ☐ OTHERS
 Name of Driver: Thomas
 Vehicle No.: G2B45BR
 Time Dispatch: 1610
 Time of Arrival: 1655
 Time Completed: 1700

Signature of Customer

Cash Invoice Details (if applicable)

13. Cash Invoice No.: _____

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
 b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
 c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

25/11/2019
Date

1700
Time

N.A.
Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

CUSTOMER'S COPY

Summer Lee (LKK Auto)

2001/Fe

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Tuesday, 26 November, 2019 4:08 PM
To: Admin A; assignments
Cc: Fong, Andy-SY
Subject: Aigencypt - DOA.25.11.19 SHB4724M with your insured SBQ8860T - AIG
Attachments: 2007_001.pdf

Hi LKK,

Kindly assist to survey.

Winnie Fan
AIG
Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

Samyur Ram

P: Juman

T: 4.2pm 22/11/19

V: In

E: ✓

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Juman Bin Masudin <jumanibm@cdge.com.sg>
Sent: Tuesday, November 26, 2019 4:05 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Wong, Ken-FK <Ken-FK.Wong@aig.com>
Subject: [EXTERNAL] DOA.25.11.19 SHB4724M with your insured SBQ8860T - AIG

This message is from an external sender; be cautious with links and attachments.

TO

Officer in charge

Please expedite

Best Regards

Jumani Masudin

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd
Tel. 6214-8315 / Fax. 6546-8156



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Tuesday, 26 November 2019 4:03 PM

To: Jumani Bin Masudin

Subject: Scan Image

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No: 199506048W]

View Received Message

This mail is associated with :

*SHB4724M (11133575155G)
[SBQ8860T]
TP
CITYCAB PTE LTD
Nov 25 2019 2:00PM
[CHEUNG TAK MEI HELEN]
ComfortDelGro Engineering Pte Ltd

Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/11/2019 15:03 PM.
To LKK_HQ
Subject No OI GIA Report

Dear Sir/Madam,

Please be advised that no OI GIA report received.
Please find insured's contact details below for your further actions.

Insured Name:
CHEUNG TAK MEI HELEN

Address:
58 HUA GUAN AVENUE HONG KONG PARK SINGAPORE 589154

Contact No.:
96364729

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster 1
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19021001/Fea3

03 December 2019

CHEUNG TAK MEI HELEN
58 HUA GUAN AVENUE
HONG KONG PARK
SINGAPORE 589154

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLM SBQ 8860T AND SHB 4724M ON 25/11/2019
ALONG /AT TEMASEK BOULEVARD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	27 Nov 2019 15:22	Cim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	27 Nov 2019 15:22	Cim Veh Model Changed	.(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	27 Nov 2019 15:22	Cim Created	Reg No: SHB4724M, Acct Date: 2019/11/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	27 Nov 2019 15:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Nov 2019 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/06	[A] HOW MEI KWAN
6	27 Nov 2019 15:22	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Nov 2019 15:22	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	27 Nov 2019 15:22	Label Added	(23):Express.	[A] HOW MEI KWAN
9	27 Nov 2019 15:22	Adj Adjuster Assigned	[None] -> PARASURAM SHANMUGAM	[A] HOW MEI KWAN
10	18 Dec 2019 10:18	Cim Registration Modified	Acct Time:14:00:00->14:20:00. Pol No:1800031424->1800031424-01.	[I] AIG OneClaim Integration User
11	17 Feb 2020 16:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	17 Feb 2020 16:42	Cim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	17 Feb 2020 16:42	Cim Dtl Modified	JPJ Reg. Date: -> 2017/01/11.	[A] JOANNE LEE KHANG MIN
14	17 Feb 2020 16:42	Cim Details Notified		[A] JOANNE LEE KHANG MIN
15	17 Feb 2020 17:24	Adj Mandate Request	Cur.Req:3572.84:LIABILITY: 100% B:13 OI CHANGED LANE IN ROUNDABOUT	[A] Asher Sng Rong Yi

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Sub Ref Id	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Insurer)	Ref 1	Ref 2	Amount
2440923	17 Feb 2020 16:42:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB4724M	S8Q8860T	11.77

3/5/2020

Merimen e-Claims

Print Received Message

This mail is associated with :

***SHB4724M (1113357515SG)**

[SBQ8860T]

TP

CITYCAB PTE LTD

Nov 25 2019 2:20PM

[CHEUNG TAK MEI HELEN]

ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/03/2020 15:17 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3572.84) - SHB4724M - Claim Handler: Syed-Yusoff, Saliha

Approved:3572.84:pls proceed with settlement @ \$3572.84 [COR-\$2996 LOR-\$394.35 LOI-\$175.00 LTa-\$7.49] **
subject to final repair bill & ATA

...CLAIM SUBFOLDER...(Pending for Survey Report)
Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2019 Edit Reg		26 Nov 2019 00:00 Edit Adj Rpt	\$42,800.00 Edit Estimates	\$42,800.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	CHEUNG TAK MEI HELEN, ID: S2591950E		
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	SHB4724M	Date of Loss:	25/11/2019 14:00 - :59 [34 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1113357515SG	Policy/Cover Note No.:	1800031424-01 (Comprehensive)
Vehicle Reg. No. (Insured):	SBQ8860T	Policy No. (Claimant):	D-18088937MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 06/12/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (04/03/2020): Alert - Adj Mandate Approved (\$3572.84) - SHB4724M - Claim Handler: Syed-Yusoff...
- AIG_SG (28/11/2019): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB4724M (1113357515SG)
[SBQ8860T]
TP
CITYCAB PTE LTD
Nov 25 2019 2:20PM
[CHEUNG TAK MEI HELEN]
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	

Photos/Images

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 17:16	General View	 Load JPG	☒
2	28/11/19 17:16	General View	 Load JPG	☒
3	28/11/19 17:16	General View	 Load JPG	☒
4	28/11/19 17:16	General View	 Load JPG	☒
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39	28/11/19 17:16	General View	 Load JPG	☒
40	28/11/19 17:16	General View	 Load JPG	☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
41	28/11/19 17:16	General View	 Load JPG	☒
42	28/11/19 17:16	General View	 Load JPG	☒
43	28/11/19 17:16	Reinspection Photo	 Load JPG	☒
44	28/11/19 17:16	Reinspection Photo	 Load JPG	☒
45	28/11/19 17:16	Reinspection Photo	 Load JPG	☒
46	28/11/19 17:16	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/19 15:23	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	27/11/19 15:23	ACKNOWLEDGEMENT EMAIL TO AIG DD 26.11.19	 Load PDF	
3	02/12/19 11:31	TP ESTIMATE + TOWING	 Load PDF	
4	02/12/19 14:20	Ltr to Insured -non reporting	 Load PDF	
5	31/12/19 10:41	LETTER TO OI	 Load PDF	
6	17/02/20 16:47	RENTAL RECEIPT	 Load PDF	
7	17/02/20 16:47	RENTAL MILEAGE	 Load PDF	
8	17/02/20 16:47	LTA SEARCH	 Load PDF	
9	17/02/20 16:47	LOD	 Load PDF	
10	16/03/20 10:28	WORKSHOP INVOICE	 Load PDF	
11	16/03/20 10:28	AUTHORISATION TO ACT FORM	 Load PDF	
12	16/03/20 10:28	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/12/19 15:50	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SBQ8860T (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A)
	SHB4724M (TP veh)		
Date of Accident:	25/11/2019		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No
Repair Estimate	:	\$	6,430.49
Final Repair Cost	:	\$	3,570.00
Loss of Use	:	\$	3.50 days at \$50.00 per day
Rental (if any)	:	\$	3.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,570.00
Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____(%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
		13	
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 3,570.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Mar 2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19021001/FEA3Q2

Date: 16/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800031424-01

Claimant

Vehicle No : SHB4724M

Insured Vehicle No : SBQ8860T

Date of Loss: 25/11/2019

Nature of Claim: TP

Claim No: 1113357515SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB4724M

Make & Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)

Engine No: D4FDGU707088

Reg. Date: 11/01/2017 (Man. Year: 2016)

Chassis No: KMHLE41UMHU098323

Colour: Yellow

Odometer: 512552 km

Engine Capacity: 1685 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Hankook 6 mm

Rear Left Side: Hankook 7 mm

Front Right Side: Hankook 6 mm

Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,279.80	2,245.80	2,034.00	47.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,730.00	1,260.00	470.00	27.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,009.80	3,505.80	2,504.00	41.67
Approved Total (Overridden) (S\$)		2,800.00		
(S\$)	6,009.80	2,800.00	3,209.80	53.41
+ GST 7.00/7.00% (S\$)	420.69	196.00	224.69	53.41
Nett Amount (S\$)	6,430.49	2,996.00	3,434.49	53.41
+ Loss of Use (3.5 x S\$50.00/day) (S\$)		175.00		
+ Car Rental (3.5 x S\$112.67/day) (S\$)		394.35		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,572.84		
Global Sum Settlement (S\$)		3,570.00		

INSPECTION

Date of Assignment: 26/11/2019

Date Inspected: 27/11/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR (RH)	Repair	2,201.10 FL	*- FL
2	1		*FRONT DOOR (RH)	Buckled	2,256.40 FL	*2,256.40 FL
3	1		*ROCKER PANEL OUTER GARNISH (RH)	Repair	341.40 FL	*- FL
4	1		*REAR WHEEL HUP-CAP (RH)	Scratched	107.10 FL	*107.10 FL
5	1		*REAR DOOR ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS
6	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (RH)	Necessary	80.00 FS	*80.00 FS
7	1		*FRONT DOOR COLOURED COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS
8	1		*FRONT DOOR ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,261.00	2,718.50
- List Item Discount on L Items 20.00/20.00% (S\$)	981.20	472.70
Total Parts (S\$)	4,279.80	2,245.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	480.00
2	SPRAY PAINTING CHARGE	New	600.00	550.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	30.00
5	TRANSFER OF DOOR	New	240.00	80.00
6	REAR WHEEL ALIGNMENT	New	80.00	0.00
7	TOWING	New	150.00	120.00
Gross Labour Cost (\$\$)			1,730.00	1,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >