

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 26 November, 2019 4:18 PM  
**To:** venessa.chan@fwd.com; Admin A; assignments  
**Cc:** motorclaims.sg@fwd.com; josey.loh@fwd.com  
**Subject:** RE: [ DIRECT SETTLEMENT - FWD ] PRI NOTIFICATION: Accident involving BJP3288 & SGT3059Z on 23/11/2019

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** venessa.chan@fwd.com <venessa.chan@fwd.com>  
**Sent:** Tuesday, 26 November, 2019 4:04 PM  
**To:** admin-d@lkkauto.com; admin-a@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com; josey.loh@fwd.com  
**Subject:** [ DIRECT SETTLEMENT - FWD ] PRI NOTIFICATION: Accident involving BJP3288 & SGT3059Z on 23/11/2019

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

**Venessa Chan**

Administrative Assistant, Claims

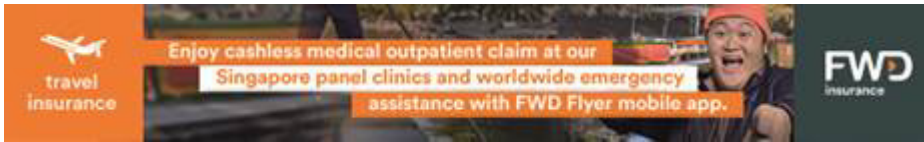


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Tuesday, November 26, 2019 3:57 PM

**To:** 'CuiPing (Ms Lee)'

**Cc:** Motor Claims SG - SG Common

**Subject:** [ DIRECT SETTLEMENT - FWD ] PRI NOTIFICATION: Accident involving BJP3288 & SGT3059Z on 23/11/2019

Hi Ms Lee,

Thank you for your selection of LKK Auto Consultants.  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

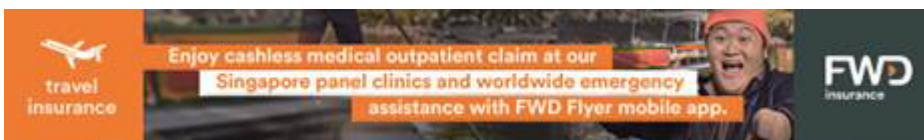


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W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** CuiPing (Ms Lee) [<mailto:cuijing@carway.com.sg>]

**Sent:** Tuesday, November 26, 2019 3:53 PM

**To:** Venessa Chan - SGUser

**Subject:** Re: [ DIRECT SETTLEMENT - FWD ] PRI NOTIFICATION: Accident involving BJP3288 & SGT3059Z on 23/11/2019

Dear Vanessa,

We have NO OBJECTION to agree on your proposed surveyors.

We shall appoint **1. LKK AUTO CONSULTANTS PTE LTD** to conduct the survey. We appreciate you can assist to arrange without further delay.

Thank you.

**Best Regards,**

♦ **CuiPing (Ms Lee)** ♦



[www.carway.com.sg](http://www.carway.com.sg)

**Office:** (+65) 6744 0777 | **Fax:** (+65) 6744 2377 | **Mobile:** (+65) 8588 0777

**Main Office Address:** 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

**Showroom Address:** 61 Ubi Avenue 2 #05-09 Automobile Megamart, Singapore 408898

**Workshop Address:** 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

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On 2019-11-26 15:14, [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com) wrote:

WITHOUT PREJUDICE

Dear Si/Madam,

Refer to your email dated on 26.11.2019 of the PRI Notice of your client's vehicle BJP3288:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

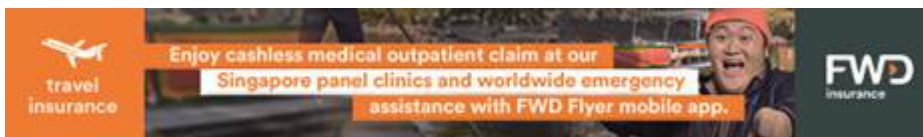


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E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** CuiPing (Ms Lee) [<mailto:cuiiping@carway.com.sg>]

**Sent:** Tuesday, November 26, 2019 2:13 PM

**To:** Motor Claims SG - SG Common

**Subject:** [ DIRECT SETTLEMENT - FWD ] PRI NOTIFICATION: Accident involving BJP3288 & SGT3059Z on 23/11/2019

Dear Sir / Mdm.

Please assist to PROVIDE US WITH YOUR SURVEYOR LIST for assignment.

Thank you.

**Best Regards,**

◆ **CuiPing (Ms Lee)** ◆



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