

INS. CASE OWNER:

Lionel Tan

CC4/FWD19020992/Upa3

LKK:

IDAC:

Surveyor:

MARCUS

DOI: 27.11.2019

Date / Time: 26.11.2019

Registered in Merimen: 27.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SLG 8997S
Name of Insured : CHIA HAI POH
Insured Tel No. : HP:
Excess Sec II :SS D.O.A : 26.11.2019
Is driver the owner? (YES / ☒ NO) Nature of Accident :

Claim No. : 1201900036833
Policy No. : PNPV2018-00016704
Make / Model : MERCEDES-BENZ E200K
Place of Accident : AIRPORT BLVD

If NO, Driver Name / Age : SAMUEL CHIA WEI HAN

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : +65-92362269

(V/L: ☒ YES / NO)

Insured Liability : % Final ? Yes / No

PC 7285T



INSRS:
WSP: LEE BRO
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	PC 7285T - X	SLG 8997S - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List: Handler	Typist
			Notification ltr (if non-pickup)	
			After call ltr to OI:	
			Authorisation To Act:	
			Release Voucher:	
			Final Repair Bill:	
			Car Rental Invoice:	
			Towing Invoice	
			LTA / GIA :	
			Medical Bill:	
			PIR:	
			Mandate/Reject Instruction:	
			LOD	
			Payment Breakdown Form:	
			Post-Repair Photos:	
			Others:	

2/12/19

TP video
Email TP video to FWP.

9/1/2020

FWD instruction: TP video is evidence to show that TP failed to stop inform & hit OI. FWP do not agree DS.

13/1/2020

Email to TP. X DS.

14/2/2020

File -> MK to close

Handed to
21-01-20

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days)	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :		If NO or B 28, Ass. Lia :
Repair Cost:	SS			
Loss of Rental (LOR):	SS	(days)		
Loss of Use (LOU):	SS	(\$ x days)		
Loss of Income (LOI):	SS	(\$ x days)		
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search:	SS			
Medical:	SS			
Disbursement:	SS	(e.g. Tow/ Independent)		
Legal Cost	SS			
Total:	SS	Global Sum SS:		
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:		
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

COPY SENT
14/1/2020

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$ 500.

ASS. REQ. BY

Murus

REF:

PUD

ASSIGNMENT

From

Date:

27/11/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

PC7285T

at Workshop m/s

Lee Brothers

of

1 Kaki Bukit Ave 6 # 02-47

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

1up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

PC7285T

Yr Regn:

8, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Toyota hiace commuter C.C. 2754

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

135-133

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GDH 2232000573

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: N / S / Rim / STD A / Rim or

Tyre Size:

F:

R:

195-1215

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

26/11/19

D.O.I.

27/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 21813

4/5

2/5 \$ 103w. (incl \$ 6042.90 / 3771.)

Date/Time, File Pass in?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return in?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 = RS. 51

Poles

Others

P/H/L

Report Format:

Lump Sum / L&R (2)

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Wheel and (\$

LEE BROTHERS AUTOMOTIVE PTE. LTD.

NO.1 KAKI BUKIT AVE 6 #02-47

AUTOBAY SINGAPORE 417883

Tel : 6509 5521 / 65095524 Fax : 6509 5523

The Motor Claims Dept.

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER FOUR

SINGAPORE 038986

SLG89975

not added
2/5 \$10,300
5 day
take photo of car
27/11/19

ESTIMATE

DATE : 26.11.2019
VEHICLE NO : PC7285T
MAKE/MODEL : TOYOTA HIACE
ACC DATE : 26.11.2019

PARTICULAR		UNIT PRICE	AMOUNT
QTY	LIST PRICE	SS	SS
1	1 FRONT BONNET <i>20/2uc 755.10</i>	825.50	825.50 ✓
2	1 FRONT BONNET EMBLEM LOGO <i>2uc</i>	75.20	75.20 ✓
3	2 FRONT BONNET HINGE RH/LH <i>6uc</i>	65.90	131.80 X
4	2 FRONT BONNET SIDE RUBBER SEAL RH/LH <i>2uc</i>	51.20	102.40 ✓
5	1 FRONT BONNET LOCK <i>7uc</i>	126.87	126.87 ✓
6	2 FRONT HEADLAMP RH/LH <i>LED 2uc</i>	2,483.42	4,966.84 ✓
7	1 FRONT GRILLE - TOP <i>one</i>	435.10	435.10 ✓
8	1 FRONT GRILLE - BOTTOM <i>2uc/cu</i>	490.80	490.80 ✓
9	1 FRONT GRILLE INNER BASE <i>cu</i>	410.35	410.35 ✓
10	1 FRONT GRILLE MILLIMETER WAVE SENSOR <i>2uc</i>	1,403.19 <i>1100</i>	1,403.19 ✓
11	1 FRONT BUMPER <i>Dis</i>	673.45	673.45 ✓
12	1 FRONT BUMPER TOW COVER LH <i>2uc</i>	40.20	40.20 ✓
13	1 FRONT BUMPER FOG LAMP LH <i>1-1</i>	290.45	290.45 ✓
14	1 FRONT BUMPER FOG LAMP COVER LH <i>one</i>	110.35	110.35 ✓
15	1 FRONT BUMPER LOWER CENTRE GRILLE <i>2uc</i>	393.40	393.40 ✓
16	1 FRONT BUMPER TOP BEAM <i>3uc</i>	232.60	232.60 ✓
17	2 FRONT BUMPER TOP BEAM BRACKET RH/LH <i>2uc</i>	145.20	290.40 ✓
18	1 FRONT BUMPER REINFORCEMENT <i>2uc</i>	497.10	497.10 ✓
19	2 FRONT BUMPER REINFORCEMENT STAY BRACKET RH/LH <i>1-1</i>	155.60	311.20 X
20	2 FRONT BUMPER SIDE RETAINER RH/LH <i>1-1</i>	124.10	248.20 X
21	1 FRONT SUPPORT PANEL <i>20/2uc</i>	760.28	760.28 ✓
22	2 FRONT SUPPORT PANEL GARNISH RH/LH <i>2uc/2uc</i>	110.20	220.40 ✓
23	1 FRONT SUPPORT PANEL TOP GARNISH <i>1-1</i>	215.60	215.60 X
24	1 FRONT BRACE PANEL <i>7uc</i>	104.95	104.95 ✓
25	1 TURBO INTER COOLER <i>1-1</i>	1,514.95	1,514.95 X
26	1 AIR CON CONDENSER <i>2uc/2uc</i>	1,488.00	1,488.00 ✓
27	1 RADIATOR <i>2uc/2uc 1866-10</i>	1,987.60	1,987.60 ✓
28	1 RADIATOR SPARE TANK <i>cu</i>	399.10	399.10 ✓
29	1 WASHER TANK <i>2uc</i>	110.95	110.95 ✓
			18,857.23
LESS 25%			4,714.31
			14,142.92

15139.89
11354.91

LEE BROTHERS AUTOMOTIVE PTE. LTD.

ESTIMATE PARTS AND LABOUR GRAND TOTAL : \$ 16,347.92

LKK Auto Consultants Pte Ltd (Co.Reg.No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: suri@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lionel Tan

Date: 01 Dec 2019

Preliminary Advice

Insured Vehicle No	: SLG8997S	Accident Date	: 26/11/2019
TP Vehicle No	: PC7285T	Assignment Date	: 27/11/2019
Make	: TOYOTA HIACE	Est. Duration of Repair	: 5 days
Date of Inspection	: 27/11/2019		
Inspection At	: LEE BROTHERS AUTOMOTIVE PTE. LTD. (HQ) 1 Kaki Bukit Ave 6, #02-47 Autobay @ Kaki Bukit Singapore 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesfront... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,347.92
Revised Amount	:S\$	10,300.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	10,300.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	057N
Vehicle Details	
Vehicle No.:	PC7285T
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE COMMUTER GL 2.8 AUTO
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1GD8302194
Chassis No.:	GDH2232000573
Maximum Power Output:	-
Open Market Value:	\$46,699.00
Original Registration Date:	23 Aug 2018
First Registration Date:	23 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$2,335.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	22 Aug 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$27,267.00
COE Rebate Amount:	\$23,814.00
Total Rebate Amount:	\$23,814.00

The information contained herein is correct as at 28 Nov 2019

OK

20992/UP

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Tuesday, 26 November 2019 4:30 PM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Accident involving PC7285T and SLG8997S along Airport Boulevard towards Airport on 26.11.2019 at 0035hrs

1-41pm 26/11/2019
P: Adeline
Y: In
amex on 27/11/19

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims

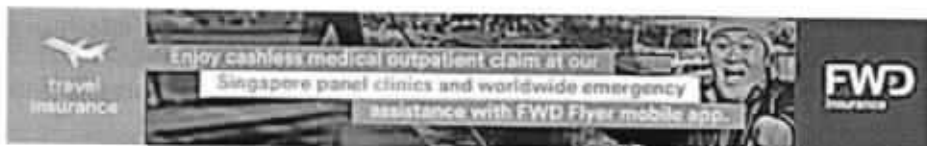


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Tuesday, November 26, 2019 4:26 PM

To: 'Adeline'

Cc: Motor Claims SG - SG Common

Subject: Accident involving PC7285T and SLG8997S along Airport Boulevard towards Airport on 26.11.2019 at 0035hrs

Hi Adeline,

Thank you for your selection of LKK Auto Consultants.
We will proceed to assign survey.

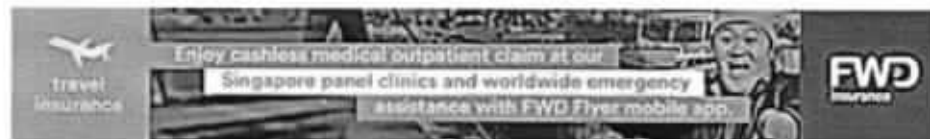
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Adeline [<mailto:karen@leebrothers.com.sg>]
Sent: Tuesday, November 26, 2019 4:23 PM
To: Venessa Chan - SGUser
Subject: RE: Accident involving PC7285T and SLG8997S along Airport Boulevard towards Airport on 26.11.2019 at 0035hrs

Dear Venessa,

Kindly arrange for 1. LKK Auto Consultants Pte Ltd.

Thanks & Best Regards

Adeline Seng
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

From: venessa.chan@fwd.com [<mailto:venessa.chan@fwd.com>]
Sent: Tuesday, 26 November, 2019 4:20 PM
To: karen@leebrothers.com.sg
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Accident involving PC7285T and SLG8997S along Airport Boulevard towards Airport on 26.11.2019 at 0035hrs

WITHOUT PREJUDICE

Dear Adeline,

Refer to your email dated on 26.11.2019 of the PRI Notice of your client's vehicle PC7285T:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD

2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

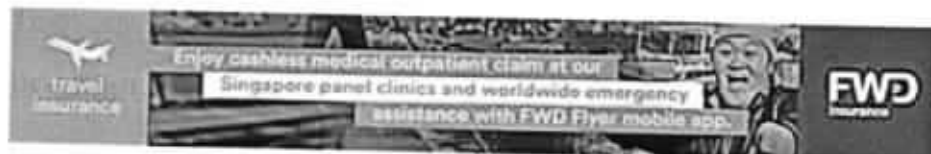


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Adeline [<mailto:karen@leebrothers.com.sg>]

Sent: Tuesday, November 26, 2019 3:49 PM

To: Motor Claims SG - SG Common

Subject: Accident involving PC7285T and SLG8997S along Airport Boulevard towards Airport on 26.11.2019 at 0035hrs

Dear Sir / Ma'am,

Kindly arrange PRI for our vehicle PC7285T.

Do let us have the surveyor list.

Thanks & Best Regards

Adeline Seng

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

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From: Adeline <karen@leebrothers.com.sg>
Sent: Wednesday, 4 December 2019 5:22 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]
Attachments: WhatsApp Image 2019-11-26 at 10.15.33.jpeg

Adeline Seng
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: lionel.tan@fwd.com
Sent: Wednesday, 4 December 2019 4:14 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Agree to direct settlement with TP SLD3294K. To reject direct settlement from TP PC7285T

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, December 4, 2019 2:11 PM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

We refer to your below email.

We are referring third party claim from SLD3294K.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>

Sent: Wednesday, 4 December 2019 10:29 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Ms Chew

No investigation required.

Both TP vehicles surveyed by you. Which veh you referring to?

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

W www.fwd.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, December 4, 2019 8:21 AM

To: Lionel Tan Tian Pei - SGUser

Cc: Admin A

Subject: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Your Ref: **1201900036833**

Without Prejudice

Our Ref: CC4/FWD19021026/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. The accident was happened at midnight.

Kindly advise if there is any investigation conducted by your good office and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: lionel.tan@fwd.com
Sent: Monday, 9 December 2019 12:42 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Hsiao Tong,

Under BOLA, we are not liable to PC7285T

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, December 7, 2019 10:14 AM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

Thank you for your email.

We will proceed DS with TP SLD3294K.

As for TP PC7285T, third party had submitted a copy of scene photo for our review. Kindly refer to the attached email from third party which is self-explanatory.
Kindly advise if we shall maintain rejection for TP PC7285T or else advise further instruction. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>

Sent: Wednesday, 4 December 2019 4:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 89975(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Agree to direct settlement with TP SLD3294K. To reject direct settlement from TP PC7285T

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

W www.fwd.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, December 4, 2019 2:11 PM

To: Lionel Tan Tian Pei - SGUser

Cc: Admin A

Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 89975(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

We refer to your below email.

We are referring third party claim from SLD3294K.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>

Sent: Wednesday, 4 December 2019 10:29 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Ms Chew

No investigation required.

Both TP vehicles surveyed by you. Which veh you referring to?

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

W www.fwd.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, December 4, 2019 8:21 AM

To: Lionel Tan Tian Pei - SGUser

Cc: Admin A

Subject: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Your Ref: **1201900036833**

Without Prejudice

Our Ref: CC4/FWD19021026/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. The accident was happened at midnight.

Kindly advise if there is any investigation conducted by your good office and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Adeline <karen@leebrothers.com.sg>
Sent: Tuesday, 17 December 2019 1:43 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]
Attachments: PC7285T EMAIL.wmv

Dear Hsiao Tong,

We had attached the video for your pursue. Your client had make an invalid / false report and it should not stand under BOLA act.

My client had been travelling along the said location on lane one and your insured had hit onto the Toyota Altis on lane 3 subsequently swerve onto lane one and jam brake. Causing my client unable to avoid the accident and hit onto your client. We strongly deem that this case should be in our favour.

Please kindly review this case and allow us to have the liability for this case.

Thanks & Best Regards
Jason Lee
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 16 December, 2019 2:57 PM
To: Adeline <karen@leebrothers.com.sg>
Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have forwarded your scene photos to our principal for review. However we regret to inform you that under BOLA, we are not liable to your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>

Sent: Wednesday, 4 December 2019 5:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Dear Hsiao Tong,

Vehicle B (Your client's vehicle: SLG8997S) have already hit onto Vehicle C (SLD3294K) while he was travelling on the 3rd lane. He then swerved right across 2 lanes and into my lane (1st lane) and made an abrupt stop. That abrupt stop caused my client's vehicle (PC7285T) which was travelling straight at that point of time, unable to stop in time and hit onto Vehicle B.

Kindly see attached photo. Your client's vehicle was on the 2nd lane while Vehicle C and my client's vehicle were on their respective lanes. It's not consistent if your client mentioned that my client's vehicle hit onto him and resulted in him hitting onto Vehicle C.

Do review the case and get back to us soon.

Thanks & Best Regards

Adeline Seng

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 4 December, 2019 8:28 AM

To: karen@leebrothers.com.sg

Subject: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Your Ref: **PC7285T**

Without Prejudice

Our Ref: CC4/FWD19020992/Upa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per FWD instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Sent: Thursday, 9 January 2020 4:32 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Hsiao Tong,

→ PC7285

It is evident from the video TP failed to stop in time and hit insured rear.

We do not agree to direct settlement.

Regards,
Lionel

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, January 9, 2020 2:04 PM
To: Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

We refer to our email dated 17 Dec 2019.

Kindly let us have your instruction after review the matter.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 17 December 2019 3:23 PM
To: lionel.tan@fwd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

We have informed third party that we are unable to look into their claim as per BOLA.

Now, third party had submitted a copy of their client video footage for our review. Please see attached.

Kindly let us have your instruction after review the matter.

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>
Sent: Monday, 9 December 2019 12:42 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Hsiao Tong,

Under BOLA, we are not liable to PC7285T

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, December 7, 2019 10:14 AM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

Thank you for your email.

We will proceed DS with TP SLD3294K.

As for TP PC7285T, third party had submitted a copy of scene photo for our review. Kindly refer to the attached email from third party which is self-explanatory.

Kindly advise if we shall maintain rejection for TP PC7285T or else advise further instruction. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>
Sent: Wednesday, 4 December 2019 4:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Agree to direct settlement with TP SLD3294K. To reject direct settlement from TP PC7285T

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, December 4, 2019 2:11 PM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Lionel,

We refer to your below email.

We are referring third party claim from SLD3294K.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>
Sent: Wednesday, 4 December 2019 10:29 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Hi Ms Chew

No investigation required.

Both TP vehicles surveyed by you. Which veh you referring to?

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, December 4, 2019 8:21 AM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: Your Ref: 1201900036833 *Our Ref: CC4/FWD19021026/Apa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019]

Your Ref: **1201900036833** **Without Prejudice**
Our Ref: CC4/FWD19021026/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 8997S(FWD) /SLD 3294K/ OTHERS ON 26/11/2019

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. The accident was happened at midnight.

Kindly advise if there is any investigation conducted by your good office and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 13 January 2020 8:33 AM
To: Adeline
Cc: Admin A
Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have appealed your matter to our principal for further review. However we regret to inform you that we are unable to proceed Direct Settlement as your client failed to stop in time and hit onto our insured vehicle.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>
Sent: Friday, 10 January 2020 5:22 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: FW: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Dear Hsiao Tong,

The following file attachment is LOD for PC7285T for your settlement.

Do have your reply soon to settle the case.

Thanks & Best Regards

Adeline Seng
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

From: Adeline [mailto:karen@leebrothers.com.sg]
Sent: Tuesday, 17 December, 2019 1:43 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Dear Hsiao Tong,

We had attached the video for your pursue. Your client had make an invalid / false report and it should not stand under BOLA act.

My client had been travelling along the said location on lane one and your insured had hit onto the Toyota Altis on lane 3 subsequently swerve onto lane one and jam brake. Causing my client unable to avoid the accident and hit onto your client. We strongly deem that this case should be in our favour.

Please kindly review this case and allow us to have the liability for this case.

Thanks & Best Regards
Jason Lee
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 16 December, 2019 2:57 PM
To: Adeline <karen@leebrothers.com.sg>
Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have forwarded your scene photos to our principal for review. However we regret to inform you that under BOLA, we are not liable to your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>

Sent: Wednesday, 4 December 2019 5:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Dear Hsiao Tong,

Vehicle B (Your client's vehicle: SLG8997S) have already hit onto Vehicle C (SLD3294K) while he was travelling on the 3rd lane. He then swerved right across 2 lanes and into my lane (1st lane) and made an abrupt stop. That abrupt stop caused my client's vehicle (PC7285T) which was travelling straight at that point of time, unable to stop in time and hit onto Vehicle B.

Kindly see attached photo. Your client's vehicle was on the 2nd lane while Vehicle C and my client's vehicle were on their respective lanes. It's not consistent if your client mentioned that my client's vehicle hit onto him and resulted in him hitting onto Vehicle C.

Do review the case and get back to us soon.

Thanks & Best Regards

Adeline Seng

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 4 December, 2019 8:28 AM

To: karen@leebrothers.com.sg

Subject: Your Ref: PC7285T *Our Ref: CC4/FWD19020992/Upa3 [ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019]

Your Ref: **PC7285T**

Without Prejudice

Our Ref: CC4/FWD19020992/Upa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 8997S(FWD) /PC 7285T/ OTHERS ON 26/11/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per FWD instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER 4

SINGAPORE 038986

Yrs Ref. : SLG8997S

Our Ref. : LB1119-2742

Date: : 17.12.2019

Accident involving PC7285T and SLG8997S on 26.11.2019 at 1234hrs along Airport Boulevard towards Airport

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instureded by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 11,021.00
2. Loss of Use (7Days @ S\$180PerDay)	S\$ 1,260.00
3. Towing	S\$ -
4. LTA Search fee	S\$ 7.45
5. E-File Serach fee	S\$ 29.00
Claim Amount	<u>S\$ 12,317.45</u>

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Invoice	<input type="checkbox"/> Rental Agreement /Receipt
<input type="checkbox"/> Original Photographs of [PC7285T]	<input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt
<input checked="" type="checkbox"/> GIAS Reports of [PC7285T]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input checked="" type="checkbox"/> Driver's Driving License / Identity Card
<input type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



sales@leebrothers.com.sg

Date:

To: FWD Singapore Pte Ltd

RE: ACCIDENT INVOLVING VEHICLE NO.: PC7285T and SLG8997S
AT/ALONG Airport Boulevard towards Airport
ON 26.11.2019

I/We, Kim Transport Solutions Pte Ltd of (NRIC No./ROC NO.)
201300057N of 48 Toh Guan Road East, #05-97, S'608586
owner of vehicle no. PC7285T in consideration of M/S Lee Brothers Automotive Pte. Ltd
repairing my/our vehicle PC7285T at my/our instruction and hereby authorise
M/S Lee Brothers Automotive Pte. Ltd to demand claim settle receive whatever
amount settled / payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs
which may arise therewith.



Signature of Owner : _____

Date: _____

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

9962

Messrs : **FWD SINGAPORE PTE LTD**
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER FOUR
SINGAPORE 038986

Claim No. : LB1119-2742

Acc. Date : 26/11/2019

Veh. No./Model : PC 7285T TOYOTA HIACE

Date : 17/12/2019

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	10,300.00
	Sub-total	10,300.00
	Add GST 7%	721.00
	Total Amount	11,021.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,
Singapore 417883
Tel: (65) 6509 5521 Fax: (65) 6509 5523

LB
PC7285T

VEHICLE RENTAL AGREEMENT

ROC NO: 201312119K

RA NO: 3836

Hirer Particulars -		Veh. No. S6Z7742B		Replace veh. No. PC7285T	
Name	Mohamad Fahrazi Bin Amir	Make / Model Toyota Wish		Auto/Manual	
Address	Blk 401 Jurong West Street 42	Date/Time Out	26.11.2019 @ 9:15 AM	KM Out	
	#08-527, S'640401	Date/Time In	30.11.2019 @ 10:45 AM	KM In	
NRIC/Passport	S7023581A	Mobile	96774238	Estimated Date/Time Return	
Tel (O)		Fax		Rental charges -	
				S\$	S\$
Authorised Driver's Particulars -					
Name		4	Hours	@	Per Hour
Address			Days	@	Per day 720.00
			Weeks	@	Per Week
			Months	@	Per Month
NRIC/Passport		Nationality		Sub-Total	
Date of Birth		Occupation		Less Discount	
D/Licence No.		Mobile		Sub-Total	
Expiry Date		Tel (O)		Optional Charges -	
Country of Issue		Tel (H)		Delivery	@ Per Trip
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection	@	Per Trip	
		Others			
		Sub-Total			
		Add 7% GST			
		(A) Estimated Total Rental			
		Extension -			
		Extension Rental		X	
		Surcharge (Malaysia)		X	
		P.A.I.		X	
				X	
		Others -			
		Misc :			
		Cash/Nets/Cheque/VISA/MC Card No:			
		Sub-Total			
		Add 7% GST			
		(B) Extension/others Total			
		(A) + (B) Grand Total Rental Charges			
		Less Prepayment			
		Balance Due 720.00			
		Deposit	Deposit Refunded		
		Amount			
		Remarks:			
		Received by			
IMPORTANT NOTE: 1. Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. 2. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. 3. Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. 4. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.					
		The hirer hereby read and understood all terms and conditions stated on this page and overleaf : Hirer Signature/Co's Stamp/Date			
		for Carz Rental Pte. Ltd. Authorized Signature/Date			

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Nov 2019 / 09:48:34

Receipt Date/Time : 26 Nov 2019 / 09:48:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191126-000636

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLG8997S

As at 26 Nov 2019/00:10:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1	Insurance Enquiry - SLG8997S Enquiry Fee 20191126094736373086	7.00	0.49	7.49
---	---	------	------	------

Sub-Total	7.00	0.49	7.49
-----------	------	------	------

Total Before Rounding	7.00	0.49	7.49
-----------------------	------	------	------

Rounding Difference			0.04
---------------------	--	--	------

Total Amount Payable			7.45
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Paid By

20191126094743141	Direct Debit: eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total	7.45
-------	------

Cash Change	0.00
-------------	------

Tendered Amount	7.45
-----------------	------

Excess Refundable Amount	0.00
--------------------------	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

Our Ref No: GR-19-195993
Date of Request: 27/11/2019

Your Ref No: WALK IN JASON

TK LEE AUTOMOTIVE PTE LTD
1 KAKI BUKIT AVE 6, #02-14 AUTOBAY
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 28/11/2019
Vehicle No: PC7285T
Place of Accident: ALONG AIRPORT BOULEVARD TOWARDS AIRPORT
Involving Vehicle No: SLG8997S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLG8997S	ALONG AIRPORT BOULEVARD TOWARDS AIRPORT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-194796
Date of Request: 26/11/2019

Your Ref No: WALK IN JASON

TK LEE AUTOMOTIVE PTE LTD
1 KAKI BUKIT AVE 6, #02-14 AUTOBAY
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: PC7285T
Date of Accident: 26/11/2019
Place of Accident: AIRPORT BLVD
Involving Vehicle No: SLG8997S (NO REPORT) VALID TILL 27-5/12

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

PQP Paid:

COE Rebate Amount:

Total Rebate Amount:

Company

057N

PC7285T

Yes

26 Nov 2019

TOYOTA

HIACE COMMUTER GL 2.8 AUTO

White

2018

1GD8302194

GDH2232000573

-

\$46,699.00

23 Aug 2018

23 Aug 2018

0

\$2,335.00

No

-

\$0.00

22 Aug 2028

C - Goods Vehicle & Bus

10

\$27,267.00

\$21,813.00

\$21,813.00

The information contained herein is correct as at 26 Nov 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2019 Edit Reg		26 Nov 2019 00:00 Edit Adj Rpt	S\$10,300.00 Edit Estimates	S\$10,300.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Chia Hai Poh, ID: S1794902J		
Main Claimant:	KIM TRANSPORT SOLUTIONS PTE LTD, Co. Reg. No.: 201300057N		
Vehicle Reg. No.:	PC7285T	Date of Loss:	26/11/2019 00:00 - :59 [15 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900036833	Policy/Cover Note No.:	PNPV2018-00016704 (TP, Fire & Theft) Coverage: 17/12/2018 - 16/12/2019
Vehicle Reg. No. (Insured):	SLG89975	Policy No. (Claimant):	CN56373
		Excess:	
Repairer:	LEE BROTHERS AUTOMOTIVE PTE. LTD. (HQ) 1 Kaki Bukit Ave 6, #02-47 Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 65095521		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 06/12/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC7285T (1201900036833)
[SLG8997S]

TP

KIM TRANSPORT SOLUTIONS PTE LTD
Nov 26 2019 12:00AM
[Chia Hai Poh]
LEE BROTHERS AUTOMOTIVE PTE. LTD.

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	09/01/20 15:44	Video - Accident		Load WMV	

Assessment Reports

























































1 per page









































No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/12/19 13:03	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/12/19 10:12	Odometer Reading		Load JPG	
2	07/12/19 10:12	Chassis Number		Load JPG	
3	07/12/19 10:12	General View		Load JPG	
4	07/12/19 10:12	General View		Load JPG	
5	07/12/19 10:12	General View		Load JPG	
6	07/12/19 10:12	General View		Load JPG	
7	07/12/19 10:12	General View		Load JPG	
8	07/12/19 10:12	General View		Load JPG	
9	07/12/19 10:12	General View		Load JPG	
10	07/12/19 10:12	General View		Load JPG	
11	07/12/19 10:12	General View		Load JPG	
12	07/12/19 10:12	General View		Load JPG	
13	07/12/19 10:12	General View		Load JPG	
14	07/12/19 10:12	General View		Load JPG	
15	07/12/19 10:12	General View		Load JPG	
16	07/12/19 10:12	General View		Load JPG	
17	07/12/19 10:12	General View		Load JPG	
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31	07/12/19 10:12	General View		Load JPG	
32	07/12/19 10:12	General View		Load JPG	
33	07/12/19 10:12	General View		Load JPG	
34	07/12/19 10:12	General View		Load JPG	
35	07/12/19 10:12	General View		Load JPG	
36	07/12/19 10:12	General View		Load JPG	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
37	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
38	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
39	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
40	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
41	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
42	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
43	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
44	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
45	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
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47	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
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54	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
55	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
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57	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
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66	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
67	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
68	07/12/19 10:12	General View		<input checked="" type="checkbox"/>
69	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
70	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
71	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
72	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
73	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
74	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
75	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
76	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
77	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
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79	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
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89	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
90	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
91	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>
92	10/12/19 08:47	Reinspection Photo		<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
93	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
94	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
95	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
96	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
97	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
98	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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103	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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105	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
106	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
107	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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109	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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113	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
114	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
115	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
116	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
117	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
118	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
119	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
120	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
121	10/12/19 08:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
122	10/12/19 08:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
123	10/12/19 08:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
124	10/12/19 08:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/19 14:06	ACKNOWLEDGEMENT EMAIL TO FWD DD 26.11.19	 Load PDF	
2	27/11/19 14:06	EMAIL - FWD TO OI DD 27.11.19	 Load PDF	
3	03/12/19 11:31	TP ESTIMATE - MARKED	 Load PDF	
4	07/12/19 10:12	Scene photo from 3rd party(PC7285T)	 Load JPG	<input checked="" type="checkbox"/>
5	13/01/20 08:33	EMAIL FROM FWD DD 090120	 Load PDF	
6	13/01/20 08:33	EMAIL TO TP DD 130120	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	27/11/19 14:26	SLG8997S OI GIA	 Load PDF	
2	27/11/19 14:28	PC7285T TP GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19020992/UPA3Q2

Date: 17/02/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00016704

Claimant

Vehicle No : PC7285T

Insured Vehicle No : SLG8997S

Date of Loss: 26/11/2019

Nature of Claim: TP

Claim No: 1201900036833

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC7285T

Make & Model: TOYOTA HIACE, 2.8 D GL (A)

Engine No: 1GD8302194

Reg. Date: 23/08/2018 (Man. Year: 2018)

Chassis No: GDH2232000573

Colour: White

Odometer: 135133 km

Engine Capacity: 2754 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size: 195 R15

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,457.92	11,937.45	2,520.47	17.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,890.00	1,430.00	460.00	24.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,347.92	13,367.45	2,980.47	18.23
Approved Total (Overridden) (S\$)		10,300.00		
(S\$)	16,347.92	10,300.00	6,047.92	37.00
+ GST 7.00/7.00% (S\$)	1,144.35	721.00	423.35	36.99
Nett Amount (S\$)	17,492.27	11,021.00	6,471.27	37.00
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 26/11/2019

Date Inspected: 27/11/2019 Inspected At:

LEE BROTHERS AUTOMOTIVE PTE.
LTD. (HQ)
1 Kaki Bukit Ave 6, #02-47 Autobay @
Kaki Bukit
Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 17 Feb 2020)
Parts: 213	TOYOTA HIACE 2.8 D GL (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for PC7285T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Dented / Buckled	825.50 FL	*755.10 FL
2	1		*FRONT BONNET EMBLEM LOGO	Necessary	75.20 FL	*75.20 FL
3	2		*FRONT BONNET HINGE LH/RH	Serviceable	131.80 FL	*- FL
4	2		*FRONT BONNET SIDE RUBBER SEAL RH/LH	Necessary	102.40 FL	*102.40 FL
5	1		*FRONT BONNET LOCK	Twisted	126.87 FL	*126.87 FL
6	2		*FRONT HEADLAMP RH/LH	Cracked	4,966.84 FL	*4,966.84 FL
7	1		*FRONT GRILLE -TOP	Cracked	435.10 FL	*435.10 FL
8	1		*FRONT GRILLE -BOTTOM	Deformed / Cracked	490.80 FL	*490.80 FL
9	1		*FRONT GRILLE INNER BASE	Cracked	410.35 FL	*410.35 FL
10	1		*FRONT GRILLE MILLIMETER WAVE SENSOR	Shorted	1,403.19 FL	*1,100.00 FL
11	1		*FRONT BUMPER	Distorted	673.45 FL	*673.45 FL
12	1		*FRONT BUMPER TOW COVER LH	Torn	40.20 FL	*40.20 FL
13	1		*FRONT BUMPER FOG LAMP LH	Not Necessary	290.45 FL	*- FL
14	1		*FRONT BUMPER FOG LAMP COVER LH	Cracked	110.35 FL	*110.35 FL
15	1		*FRONT BUMPER LOWER CENTRE GRILLE	Torn	393.40 FL	*393.40 FL
16	1		*FRONT BUMPER TOP BEAM	Bent	232.60 FL	*232.60 FL
17	2		*FRONT BUMPER TOP BEAM BRACKET LH/RH	Bent	290.40 FL	*290.40 FL
18	1		*FRONT BUMPER REINFORCEMENT	Dented	497.10 FL	*497.10 FL
19	2		*FRONT BUMPER REINFORCEMENT STAY BRACKET LH/RH	Not Necessary	311.20 FL	*- FL
20	2		*FRONT BUMPER SIDE RETAINER LH/RH	Not Necessary	248.20 FL	*- FL
21	1		*FRONT SUPPORT PANEL	Dented / Bent	760.28 FL	*760.28 FL
22	2		*FRONT SUPPORT PANEL GARNISH LH/RH	Deformed / Torn	220.40 FL	*220.40 FL
23	1		*FRONT SUPPORT PANEL TOP GARNISH	Not Necessary	215.60 FL	*- FL
24	1		*FRONT BRACE PANEL	Twisted	104.95 FL	*104.95 FL
25	1		*TURBO INTER COOLER	Not Necessary	1,514.95 FL	*- FL
26	1		*AIR CON CONDENSER	Bent / Punctured	1,488.00 FL	*1,488.00 FL
27	1		*RADIATOR	Bent / Punctured	1,987.60 FL	*1,866.10 FL
28	1		*RADIATOR SPARE TANK	Cracked	399.10 FL	*399.10 FL
29	1		*WASHER TANK	Deformed	110.95 FL	*110.95 FL
30	1		*SET FRONT NUMBER PLATE WITH CASING	Broken	50.00 FS	*40.00 FS
31	1		*SET FRONT BUMPER LED LAMP	Cracked	150.00 FS	*100.00 FS
32	1		*SET FRONT BUMPER CLIPS	Necessary	45.00 FS	*30.00 FS
33	1		*AIR CON COIL	Necessary	45.00 FS	*30.00 FS
34	1		*RADIATOR COOLANT	Not Necessary	25.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 19,172.23 15,849.94
 - List Item Discount on L Items 25.00/25.00% (S\$) 4,714.31 3,912.49

Total Parts (S\$) 14,457.92 11,937.45

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK OUT DENT ,CUT/WELD FRONT SUPPORT PANEL AND REPLACE ACCIDENT PARTS	New	900.00	600.00
2	TO SPRAY PAINTING ON ACCIDENT PORTION	New	800.00	650.00
3	TO CHECK WIRING	New	30.00	20.00
4	TO REMOVE,REPLACE CONDENSER AND REFILL GAS	New	100.00	100.00
5	TO TUFF KOTE	New	60.00	60.00
Gross Labour Cost (S\$)			1,890.00	1,430.00

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< END OF ESTIMATES >