

ASS. REC. BY:

REF:

CS1M8G19020084/AGtd307

Special Instruction:

Surveyor:

Guo Qiang

ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

M81G

Date/Time:

27/11/19 @ 9:04am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLE 4630L

Insured:

XD 5978R

at Workshop m/s

Modern Automotive

Tel:

6748 4422

of

Blk 3023A Ubi Road 1 # 01-61

Policy No:

30001200749

Claim No:

234364

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/11/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:17am @ 27/11/19

Person Contacted:

Gnee

Vehicle IN

OUT

Date/Time

Action/Instruction

Tohnigle /

SLE 4630L-X

XD 5978R-CCG/LPC/17020531/Urb3n2

DVA: 20/10/17

27/11/19 @

3:45pm - sent email pending estimate.

Part by Part \$5402/- (Red: 3020.90; 35%)

ACC. REC. BY:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLE4630L Yr Regn: 2016 / July.Type: M.Cary M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Perault Clio. C.C. 1461Colour: White A/C: Insured / Std / NI / NASp. Reading: 47111 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VF15RBJ0D55123092Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt or _____Brake: Inorder / Jammed / Leaked / Burnt or _____Modi: Nil / S/Rim / STD A/Rim or _____Tyre Size: F: 205/60 R16R: 205/60 R16.B3 / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 06 mmR/Bal. 06 mmL/Bal. 06 mmL/Bal. 06 mm

D.O.A. _____

D.O.I. 27/11/19Survey held at Modern.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MS16.

MV :

PV :

Nett :

Date/Time, File Pass to?

☐

: Prel. Report

1) 13/2 Typist☒

: Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 4

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Insp (\$)☐ : Weekend (\$)Survey Fee: 150

Transportation: _____

S + PS \$ _____

Photos _____

Others 11

TOTAL

161Report Format: TPLump Sum / 5402

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 27 November 2019 3:45 PM
To: Admin-D (LKKAUTO); 'Crystal Lee'; assignments
Cc: 'Ong Zi Hui'; SUR
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLE 4630L on 27/11/2019
We are pending estimate from repairer.

Meanwhile please create merimen

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 27 November 2019 9:52 AM
To: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal_lee@sg.msig-asia.com]
Sent: Wednesday, 27 November 2019 9:04 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 27 November 2019 9:04 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

Importance: High

TP Claim SLE4630L & XD5978R (MSIG) DOA: 22/11/19

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua
Sent: Tuesday, 26 November, 2019 5:27 PM
To: Chin <chin@modernautomotive.com.sg>
Cc: Helene Phua <helene_phua@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: TP Claim SLE4630L & XD5978R (MSIG) DOA: 22/11/19

Hi,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Chin [<mailto:chin@modernautomotive.com.sg>]

Sent: Tuesday, 26 November 2019 11:58 AM

To: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: RE: TP Claim SLE4630L & XD5978R (MSIG) DOA: 22/11/19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Winnie

We choose LKK Auto Consultants Pte Ltd to survey our client vehicle.

Please confirm.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

From: Winnie Chua [mailto:pingping_chua@sg.msig-asia.com]

Sent: Tuesday, November 26, 2019 11:47 AM

To: chin@modernautomotive.com.sg

Cc: Helene Phua <helene_phua@sg.msig-asia.com>

Subject: FW: TP Claim SLE4630L & XD5978R (MSIG) DOA: 22/11/19

Hi,

We refer to your email/faxed dated 25/11/19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd

- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors (Appointment is full on 26/11/19)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Chin <chin@modernautomotive.com.sg>

Sent: Monday, 25 November 2019 3:32 PM

To: Claims <claims@sg.msig-asia.com>

Subject: Re: TP Claim SLE4630L & XD5978R

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

- We refer to the above matter.
- Kindly arrange survey of our client vehicle asap.

Your Insured: XD5978R
Our Insured: SLE4630L
DOA: 22.11.2019

We enclosed herewith our client report for your perusal and please reply asap.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2019 09:59
Date Of Accident	22/11/2019 07:15
Exact Location Of Accident	JALAN ANAK BUKIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE4630L
Insured/Policyholder	
Name Of Registered Owner	O' CONNELL WILLIAM JOSEPH
NRIC No	S2699676G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96467095
Alternative Phone No	OFFICE-96467095

Vehicle Particulars

Manufacturer	RENAULT
Model	CLIO
Exact Purpose for which vehicle was being used at time of accident	LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5082203722-03
Cover Note Number	DRIVO PREMIUM

Driver

Name of Driver	KAMISAH BTE BASRI
NRIC No	S1329763J
Date Of Birth	08/05/1958
Occupation	INDOOR
Date Of Driving Pass	19/08/1994
Driving Experience	25 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96467095
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	130A HILLVIEW AVENUE #05-02 THE AMSTON
Postcode	669609
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I was travelling lane 5 in the slow traffic condition. While I was stuck in the traffic, I was hit into the rear by vehicle B.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD5978R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHONG FOOK LOI
NRIC/Passport Number	S1696229E
Contact Number	97522309
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

INCOME MOTOR SERVICE CENTRE

Report Date & Start Time: 25/11/2019 15:04

Report No: A11

ACCY: 22/11/2019

Vehicle No: S1146301

Reporting Type:

Time: 07:15 hrs

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

25/11/19 / 15:04

Policyholder's Signature / Date & Time



25/11/19 / 15:04

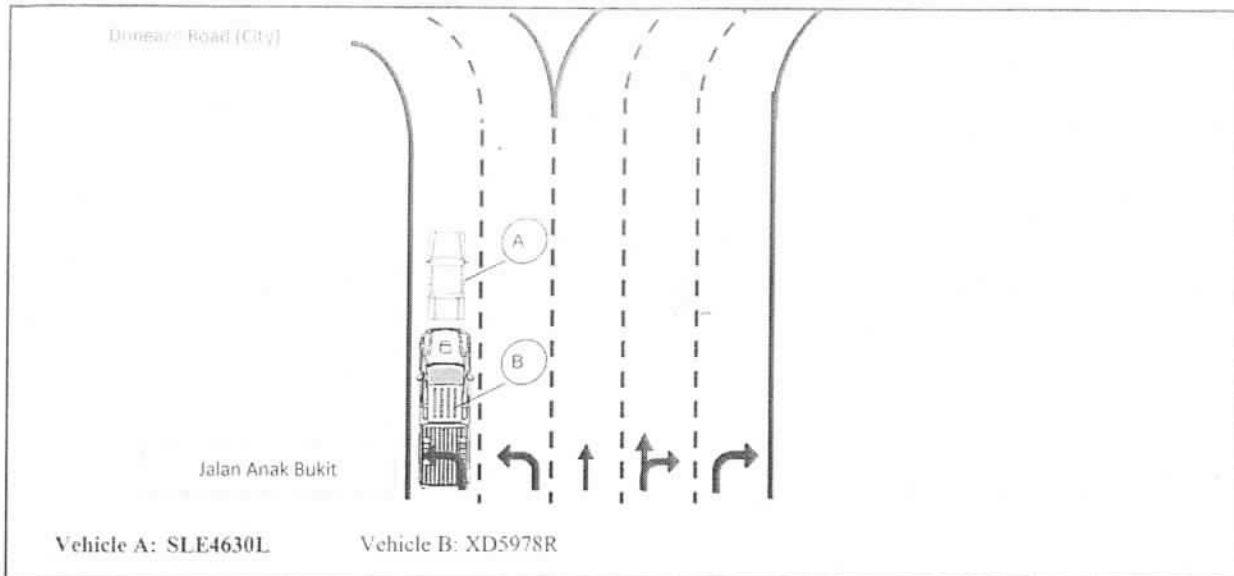
Driver's Signature (If driver is not the policyholder) / Date & Time

 Alan Tang (S098825)
 Customer Care Executive
 Motor Service Centre



Witnessed by Reporting Centre Personnel

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


I was travelling lane 5 in the slow traffic condition. While I was stuck in the traffic, I was hit into the rear by vehicle B.

Declaration

I/We declare the foregoing particulars are true in every respect.

25/11/19 / 15:04
Policyholder's Signature / Date & Time


Driver's Signature (If driver is not the policyholder) / Date & Time

Alan Tang (S098825)
Customer Care Executive
Motor Service Centre

Witnessed by Reporting Centre Personnel

Attn. Advisor

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 #01-61
SINGAPORE 408717

Tel : 6748 4422 / 6745 4422 Fax : 6747- 6720 REG NO 200501102H

MSIG INSURANCE (S) PTE LTD

4 Shenton Way # 21 - 01

SGX Centre 2

Singapore 068807

Hot line : 6827 - 7660

Fax : 6225- 7402 (CLAIM)

Quotation

DATE : 27.11.2019

VEH NO : SLE4630L

MODEL : Renault Clio

D.O.A : 22.11.2019

YR REF : XD5978R¹

Attn : Motor Claim Dept

(pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SLE4630L (RENAULT CLIO)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Amt</u>
NO	LIST ITEMS		
1	Rear Bumper <i>Deland</i>	1	1,020.00 ✓
2	Rear Bumper Clips <i>new</i>	1	50.00 ✓
3	Rear Bumper Lower Garnish <i>Deland</i>	1	780.00 ✓
4	Rear Bumper Reinforcement <i>new</i>	1	650.00 +
5	Rear Bumper Centre Gate Guide <i>new</i>	1	185.00 x
6	Tailgate <i>Dented</i>	1	2,150.00 ✓
7	Tailgate Lock <i>new</i>	1	248.00 +
8	Tailgate Weatherstripe <i>new</i>	1	195.00 +
9	Tailgate Chrome Moulding <i>new</i>	1	480.00 ✓
10	Tailgate Glass Moulding <i>new</i> 4480	1	85.00 +
11	Renault Logo <i>2 new</i> 4032	1	95.00 +
12	Clio Wording <i>new</i>	1	85.00 +
13	Dci Wording	1	58.00 +
			\$ 6,081.00
Less 10%			(608.10)
			\$ 5,472.90

S/NET ITEMS

1	Rear Number Plate <i>sent</i>	1	\$ 30.00 ✓
2	Rear Number Plate Holder <i>Deland</i>	1	\$ 30.00 ✓
3	Reverse Sensor <i>new</i> 120	2	\$ 500.00 +
4	Tailgate Glass Sealant <i>new</i>	1	\$ 60.00 ✓
			\$ 620.00
Total parts			\$ 6,092.90

RE : ESTIMATE FOR ACCIDENT REPAIR SLE4630L (RENAULT CLIO)

LABOUR CHARGE

1	To knocking & pull out rear portion & renew above parts	\$	800.00 400
2	To putty and spray up paint works	\$	800.00 450
3	To check wiring system	\$	50.00 30
4	To remove reverse sensor	\$	100.00 60
5	To remove upholstery	\$	150.00 50
6	To remove rear camera	\$	1250 100.00 60
7	To remove tailgate glass	\$	180.00 120
8	To transfer tailgate fittings	\$	150.00 80
		\$	2,330.00

GRAND TOTAL

\$ 8,422.90

GST Will be reflected in the final bills

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 5402 (P/P)
04 Days






































...CLAIM SUBFOLDER...(Pending for Survey Report)
















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Dec 2019		04 Dec 2019 15:54 Edit Adj Rpt	S\$5,402.00 Edit Estimates	S\$5,402.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	HUAKEONG TRADING PTE LTD , Co. Reg. No.: 200906432G								
Main Claimant:	O' CONNELL WILLIAM JOSEPH , ID: S2699676G								
Vehicle Reg. No.:	SLE4630L	Date of Loss:	22/11/2019 07:00 - :59 [40 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 234364	Policy/Cover Note No.:	30001200749 (Comprehensive) Coverage: 01/11/2019 - 31/10/2020						
Vehicle Reg. No. (Insured):	XD5978R	Policy No. (Claimant):	5082203722-03						
		Excess:							
Repairer:	Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58, 408717 Ubi - Tel: 6748 4422 / 6747 4422								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 05/12/2019]								
Driver/Custodian (Insured):	CHONG FOOK LOI (55 / Male), NRIC: S1696229E, Tel: +6596739738 Email:								
Adj Asg. Remarks:	(MANUAL ASSIGN). on WP. Liab: NR. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Grace Chin @ 6748 4422.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



















Claim Documents

***SLE4630L (234364)**
[XD5978R]
TP
O' CONNELL WILLIAM JOSEPH
Nov 22 2019 7:00AM
[HUAKEONG TRADING PTE LTD]
Modern Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
2	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
3	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
4	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
5	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
6	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
7	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
8	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
9	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
10	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
11	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
12	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
13	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
14	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
15	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
16	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
17	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
18	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
19	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
20	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
21	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
22	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
23	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
24	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
25	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
26	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
27	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
28	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
29	03/02/20 17:09	General View	 Load JPG	<input checked="" type="checkbox"/>
30	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/ Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	03/02/20 17:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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45	03/02/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	03/02/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	03/02/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	03/02/20 17:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/12/19 15:05	Certificate of Insurance	 Load PDF	
2	04/12/19 15:05	XD5978R E-filed GIA report	 Load HTML	
3	04/12/19 15:50	Agree on SJE	 Load PDF	
4	09/12/19 10:12	Status of Driving Licence - valid	 Load PDF	
5	09/12/19 10:20	XD5978R	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	04/12/19 15:51	email - manual assign	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	06/12/19 19:26	Accident Statement	 Load HTM	
2	06/12/19 19:30	Accident Statement	 Load HTM	
3	06/12/19 19:31	Accident Statement	 Load HTM	
4	06/12/19 19:31	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	23/11/19 10:26	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	25/11/19 15:08	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19020984/AGTD3E2

Date: 14/02/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 30001200749

Claimant Vehicle No : SLE4630L

Insured Vehicle No : XD5978R

Date of Loss: 22/11/2019

Nature of Claim: TP

Claim No: 234364

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE4630L

Make & Model: RENAULT CLIO 4, 1.5 DCI 6AT S&S EU6 (A)

Engine No: K9KE629R003122

Reg. Date: 22/07/2016 (Man. Year: 2016)

Chassis No: VF15RBJ0D55123092

Colour: White

Odometer: 47111 km

Engine Capacity: 1461 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,092.90	4,152.00	1,940.90	31.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,330.00	1,250.00	1,080.00	46.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,422.90	5,402.00	3,020.90	35.87
+ GST 7.00/7.00% (S\$)	589.60	378.14	211.46	35.86
Nett Amount (S\$)	9,012.50	5,780.14	3,232.36	35.87

INSPECTION

Date of Assignment: 04/12/2019

Date Inspected: 27/11/2019 Inspected At:

Modern Automotive Pte Ltd (HQ)
Blk 3023A Ubi Road 1, #01-61 & #01-58
Singapore 408717

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Feb 2020)
Parts:	144	RENAULT CLIO 4 1.5 DCI 6AT S&S EU6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLE4630L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,020.00 FL	*1,020.00 FL
2	1		*REAR BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
3	1		*REAR BUMPER LOWER GARNISH	Deformed	780.00 FL	*780.00 FL
4	1		*REAR BUMPER REINFORCEMENT	Not Necessary	650.00 FL	*- FL
5	1		*REAR BUMPER CENTRE GUIDE	Not Necessary	185.00 FL	*- FL
6	1		*TAILGATE	Dented	2,150.00 FL	*2,150.00 FL
7	1		*TAILGATE LOCK	Not Necessary	248.00 FL	*- FL
8	1		*TAILGATE WEATHERSTRIPE	Not Necessary	195.00 FL	*- FL
9	1		*TAILGATE CHROME MOULDING	Cracked	480.00 FL	*480.00 FL
10	1		*TAILGATE GLASS MOULDING	Not Necessary	85.00 FL	*- FL
11	1		*RENAULT LOGO	Not Necessary	95.00 FL	*- FL
12	1		*CLIO WORDING	Not Necessary	85.00 FL	*- FL
13	1		*DCI WORDING	Not Necessary	58.00 FL	*- FL
14	1		*REAR NUMBER PLATE	Bent	30.00 FS	*30.00 FS
15	1		*REAR NUMBER PLATE HOLDER	Deformed	30.00 FS	*30.00 FS
16	2		*REVERSE SENSOR	Not Necessary	500.00 FS	*- FS
17	1		*TAILGATE GLASS SEALANT	Necessary	60.00 FS	*60.00 FS
					Sub Total (\$\$)	6,701.00 4,600.00
					- List Item Discount on L Items 10.00/10.00% (\$\$)	608.10 448.00
					Total Parts (\$\$)	6,092.90 4,152.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCKING & PULL OUT REAR PORTION & RENEW ABOVE PARTS	New	800.00	400.00
2	TO PUTTY AND SPRAY UP PAINT WORKS	New	800.00	450.00
3	TO CHECK WIRING SYSTEM	New	50.00	30.00
4	TO REMOVE REVERSE SENSOR	New	100.00	60.00
5	TO REMOVE UPHOLSTERY	New	150.00	50.00
6	TO REMOVE REAR CAMERA	New	100.00	60.00
7	TO REMOVE TAILGATE GLASS	New	180.00	120.00
8	TO TRANSFER TAILGATE FITTINGS	New	150.00	80.00
Gross Labour Cost (S\$)			2,330.00	1,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >