

Shirley Hiew (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Thursday, 28 November 2019 12:06 pm
To: Ye, Yong Kang Melvin; lily.loi@ow.sg; SUR
Cc: 'Sharon'; angela.tan@ow.sg; 'hockkong.ong'; tingan.ling@ow.sg; Choo, Thelma; Henry, Irene James
Subject: PRI - SMP9103P CLAIMING AGAINST FBQ5765E DOA 25.11.2019 (SOMPO) Our ref : CMTD1905514/THE
Attachments: SMP9103P PRELI ADVISE.pdf

Dear Sir/ Madam

Enclosed preliminary revised of vehicle SMP9103P
Date of survey : 27/11/2019
Number of days : 3 days

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin [mailto:melvin.ye@sompo.com.sg]
Sent: Wednesday, November 27, 2019 10:46 AM
To: lily.loi@ow.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Sharon' <sharon@ow.sg>; angela.tan@ow.sg; 'hockkong.ong' <hockkong.ong@ow.sg>; tingan.ling@ow.sg; Choo, Thelma <thelma.choo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: PRI - SMP9103P CLAIMING AGAINST FBQ5765E DOA 25.11.2019 (SOMPO) Our ref : CMTD1905514/THE

Dear LKK Auto,

Please make the arrangement to survey for SMP9103P and revert with your preliminary report upon completion of survey to my colleague, Thelma.

Thank you.

Best Regards
Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: lily.loi@ow.sg <lily.loi@ow.sg>

Sent: Tuesday, 26 November, 2019 4:36 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: 'Sharon' <sharon@ow.sg>; angela.tan@ow.sg; 'hockkong.ong' <hockkong.ong@ow.sg>; tingan.ling@ow.sg; Choo, Thelma <thelma.choo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: PRI - SMP9103P CLAIMING AGAINST FBQ5765E DOA 25.11.2019 (SOMPO) Our ref : CMTD1905514/THE

Dear Melvin,

We choose LKK.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Tuesday, 26 November 2019 3:19 PM

To: lily.loi@ow.sg

Cc: 'Sharon' <sharon@ow.sg>; angela.tan@ow.sg; 'hockkong.ong' <hockkong.ong@ow.sg>; tingan.ling@ow.sg; Choo, Thelma <thelma.choo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: PRI - SMP9103P CLAIMING AGAINST FBQ5765E DOA 25.11.2019 (SOMPO) Our ref : CMTD1905514/THE

Our Reference: CMTD1905514/THE

Your Reference: SMP9103P

Without Prejudice

Date: 26.11 2019

Attention:
OPTIMA WERKZ

Dear Lily,

ACCIDENT INVOLVING SMP9103P & FBQ5765E ON 25.11.2019

We refer to your Notice of Accident dated 26/11/2019.

Please be informed that Ms Thelma Choo is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: lily.loi@ow.sg <lily.loi@ow.sg>

Sent: Tuesday, 26 November, 2019 12:28 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Sharon' <sharon@ow.sg>; angela.tan@ow.sg; 'hockkong.ong' <hockkong.ong@ow.sg>; tingan.ling@ow.sg

Subject: PRI - SMP9103P CLAIMING AGAINST FBQ5765E DOA 25.11.2019 (SOMPO)

Dear Motor Claim Department,

Please arrange PRI at 9A Serangoon North Ave 5.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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