

## Jia Le (LKK Auto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 2 December 2019 10:44 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** URGENT / REMINDER Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg  
**Attachments:** IMG\_0619.JPG; VIDEO-2019-10-18-10-17-01.mp4

### URGENT REMINDER

Dear Jia Le,

Please let us have your reply to our email of 18/10/2019 by **9<sup>th</sup> December 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Sent:** 18/10/2019 10:48  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg

Dear Carlor,

Bola 26(a) stated 'opening/closing of any door' but please note:-

- 1) our driver's door has been ajar for quite some time as our driver was standing behind wiping his taxi. Our driver did not open the door when your insured's lorry was moving out of the parking lot;
- 2) The door was ajar (not wide open) and it is still within our taxi's parking lot (please refer to the attached scene photo);
- 3) your insured's lorry was parked on the right when our driver was standing behind wiping his taxi with the door ajar. When your insured's driver came back from the coffee shop, he should have notice our driver standing at the back of his taxi as his vehicle is a 14 feet small lorry and our driver was standing behind on the kerb so he should have a clear view;
- 4) Your insured's driver had failed to check especially the left side since he was going to turn left as if he has checked, he would have notice the ajar door;
- 5) Your insured swerved left when moving out from the parking lot as proven from the video.

In view of the above, Bola 26(a) is not applicable.

Please review the matter and let us know by **25<sup>th</sup> October 2019** if you are prepared to settle our claim at 100%, otherwise we will escalate the matter to GIA for their deliberation based on the evidence and facts. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** 04/10/2019 09:22  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A  
**Subject:** RE: LOD Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg

Without Prejudice

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBJ 62U & SHC 4070K ON 23/08/2019**

We refer to the above matter.

Based on the accident report and scenario, BOLA 26 (a) applies as your taxi's door was opened ajar and causing our insured to hit it's door.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Wednesday, 25 September 2019 6:33 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1100.00
Loss of Rental	\$572.99 ( 5.25 days x \$109.14 )
Loss of Income	\$630.26 ( 5.25 day x \$120.05 )
LTA Search Fee	\$7.00

<b>Total</b>	<b>\$2310.25</b>
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We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Notice of Assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

