

Vic (LKKAuto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Tuesday, 11 February, 2020 6:26 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/11/19/5032 - ACCIDENT ON 19/11/19 INVOLVING SG5851R AND SDJ6896S ALONG JURONG TOWN HALL RD BEF BS:28299 (BLK 253)
Attachments: BUS 11 19 5032 INV.pdf; BUS 11 19 5032 LTA.pdf; BUS 11 19 5032 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5851R. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,433.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$2,315.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 14 December 2019 12:47 PM
To: KAWKW2113@GMAIL.COM
Subject: ACCIDENT INVOLVING SDJ 6896S AND SG 5851R ON 19/11/2019

Our Ref: CC3/AIG19020961/Qha3

14 DEC 2019

KAN KUON WENG

Dear Sir/Madam,

ACCIDENT INVOLVING SDJ 6896S AND SG 5851R ON 19/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG 5851R (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 5851R that was damaged pursuant to the accident which occurred on 19/11/2019 (date) along JURONG TOWN HALL ROAD (location) involving vehicle no/s SDJ 6896S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,190.00 (Global Sum – all in) for vehicle no. SG 5851R that was damaged pursuant to the accident which occurred on 19/11/2019 (date) along PIE EXIT TO JURONG TOWN HALL (location) involving vehicle no/s SDJ 6896S. This is pursuant to the inspection conducted on 25/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SG 5851R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SG 5851R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of Feb (month) 2020 (year)


LKK

Signed by appointed surveyor


Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100421
Date : 30.01.2020
Vehicle No. : SG5851R
Your Ref No. : BUS/11/19/5032
Our Ref No. : 24104612
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
RUBBER PROFILE	6.00	\$ 44.00	100.00	\$ 264.00	\$ 0.00
SMRT STICKER	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
SIDE PANEL L6	1.00	\$1168.75	100.00	\$1168.75	\$ 0.00
FRAME, EXIT DOOR: FOR MAN A22 BUS	1.00	\$ 440.00	10.00	\$ 44.00	\$ 396.00
Sub-Total					\$ 471.00
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
TO PUTTY & RESPRAY	1.00	\$ 432.00	0.00	\$ 0.00	\$ 432.00
GRAND TOTAL					\$ 1,433.00

Remark :

Make/Model : MAN A95
Accident Date : 19.11.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 21 Nov 2019 / 11:30:53

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SDJ6896S		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20191121113053078679

Search Date / Time: 19 Nov 2019 17:08:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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