

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 2 January, 2020 4:59 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 21/11/2019 involving SHC 4612Y & GBE 2543L (China Taiping's insured) Our Ref: TAX/11/19/2094/lg
Attachments: img-102163124-0001.pdf; VIDEO-2020-01-02-16-42-52.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1400.00
Loss of Rental	\$818.55 (7.5 days x \$109.14)
Loss of Income	\$450.00 (7.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2675.55

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization
- 7) video footage

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19020960/Qha3

28 JANUARY 2020

**21 BEYOND PTE LTD
217 HENDERSON ROAD
#01-01 HENDERSON INDUSTRIAL PARK
SINGAPORE 159555**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 2543L AND SHC 4612Y ON 21/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

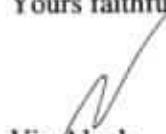
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4612Y against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)
doris@21beyond.com.sg
(Email)*

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 28 January, 2020 11:09 AM
To: doris@21beyond.com.sg
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: GBE 2543L - ACCIDENT INVOLVING GBE 2543L AND SHC 4612Y ON 21/11/2019

Our Ref: CC3/CTI19020960/Qha3

28 JANUARY 2020

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Please call us if you have further queries.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

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Date: 21/11/19

Our Ref. No.:

Letter of Authorisation

I, POH AH CHYE (NRIC No.: ) registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHC4612-J hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and ~~SHC4612-J~~ GBE 2543-L happened on 21-11-19 1700 along BLK-116 CAR PARK BUKIT MERAH VIEW.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: POH AH CHYE Signature: 

NRIC No.

Tel No.

Address

Handwritten vertical text on the right margin.

AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHC 4612Y (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4612Y that was damaged pursuant to the accident which occurred on 21/11/2019 (date) along BLOCK 126A BUKIT MERAH VIEW OSCP (location) involving vehicle no/s GBE 2543L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of Jan (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3001141900

Claim No : SHM19D205586

Claimant : SMART TAXIS PTE LTD

Amount : S\$2,420.00

SINGAPORE DOLLARS TWO THOUSAND FOUR HUNDRED TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4612Y

Insured Vehicle No. : GBE 2543L

Date of Loss : 21/11/2019

Place of Accident : BLOCK 126A BUKIT MERAH VIEW OSCP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : 21 BEYOND PTE LTD

Driver Name : KHAIRUL HAFIZ BIN KAMARUSI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 2,420.00

TOTAL S\$ 2,420.00



Claimant Name : _____

NRIC No : 9xxxx206F

Signature : _____

Date : _____

28 JAN 2020

*** This Discharge Voucher applies only to the claimant's claim of his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191200386
Date : 17.12.2019
Vehicle No. : SHC4612Y
Your Ref No. : TAX/11/19/2094
Our Ref No. : 24104470
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,400.00
GRAND TOTAL				\$ 1,400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 21.11.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/19/2094

From: SMRT Taxis Pte Ltd

Date: 27/11/2019

**ACCIDENT INVOLVING SHC4612Y AND GBE2543L ON 21/11/2019
5:00 PM ALONG BLK 116 BUKIT MERAH VIEW CAR PARK.**

This is to confirm that the daily rental rate for SHC4612Y is \$109.14 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 21/11/2019
Accident End Date : 02/01/2020

Date Generated : 02/01/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/17/19/2094	SHC4612Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24104470	22/11/2019 8:40 AM	29/11/2019 1:09 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	23 Nov 2019 / 09:02:02	Transaction Amount:	\$749
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBE2543L	Business Transaction Reference No.:	20191123090202699337
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 21 Nov 2019 17:00:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs OK

