

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 28 January, 2020 11:03 AM  
**To:** Ben Tang  
**Cc:** Claims Dept of CTI; Admin A; Vic (LKKAuto); Alfred Toh  
**Subject:** RE: OUR REF: SNM19D205586/GBE2543L/BEN - Accident Involving GBE2543L (OI : CTI - TBA) and SHC4612Y (TP : LKK REF - CC3/CTI19020960/Qha3) on 21.11.2019  
**Attachments:** VIDEO-2020-01-02-16-42-52.mp4

Dear Ben Tang,

We refer to the subject matter.

Please find attached TP video footage for your record.

Based on the footage, Insured vehicle reversed to park and collided to the parked TP vehicle.

Thank you.



*«Wishing you a Happy and Prosperous Lunar New Year»*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Ben Tang [mailto:Ben.Tang@sg.cntaiping.com]  
**Sent:** Wednesday, 4 December, 2019 6:07 PM  
**To:** Mei Kwan (LKKAuto); Vic (LKKAuto)

**Cc:** Claims Dept of CTI

**Subject:** RE: OUR REF: SNM19D205586/GBE2543L/BEN - Accident Involving GBE2543L (OI : CTI - TBA) and SHC4612Y (TP : LKK REF - CC3/CTI19020960/Qha3) on 21.11.2019

Hi Mei Kwan

Please refer to attached insured GIA report Fyna.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, December 4, 2019 4:39 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** OUR REF: SNM19D205586/GBE2543L/BEN - Accident Involving GBE2543L (OI : CTI - TBA) and SHC4612Y (TP : LKK REF - CC3/CTI19020960/Qha3) on 21.11.2019

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175.

**\*\*\* Kindly quote our reference number when replying.**

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 4 December, 2019 12:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBE2543L (OI : CTI - TBA) and SHC4612Y (TP : LKK REF - CC3/CTI19020960/Qha3) on 21.11.2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4612Y at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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