



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 24/02/2020

Your Ref : SKG3427R

To : QBE INSURANCE (INTERNATIONAL) LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GZ2918U & SKG3427R ON 20/11/2019 AT
ALONG TPE TOWARDS PIE BEFORE PASIR RIS DRIVE 12 EXIT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208040 @ S\$2,140.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,500.00 (6 Days x S\$250)
- 3) LTA Search @ S\$NIL
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : GJM SERVICES

Address : 7 RIVERVALE LINK #0741
THE RIVERVALE S (545125)

Contact No : _____

TO: QBE INSURANCE (INTERNATIONAL) LTD

Dear Sirs,

ACCIDENT INVOLVING GZ 29184 AND SKG 3427R ON 20/11/2019
AT/ ALONG TPE TOWARDS PIE BEFORE PASIR RIS DRIVE 12 EXIT.

I/We, GJM SERVICES, am/are the registered owner of
motor car no. GZ 29184

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By



DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : GZ2918U
Our Reference : VC013211

I/We, **GJM SERVICES** do hereby acknowledge the sum of Singapore Dollars: **TWO THOUSAND EIGHT HUNDRED AND SIXTY ONLY (S\$2,860.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**MAISARAH BINTE DASUKIE**', over damage to my/our vehicle **GZ 2918U** from an accident involving **SKG 3427R** at/along **TPE TWRDS PIE BEFORE PASIR RIS DR 12**, which occurred on **20/11/2019** at about **18:25hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**MAISARAH BINTE DASUKIE**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 15 of (month) 09 (year) 2020

Signature

GJM SERVICES

Claimant's Name

53368851E

FIN/NRIC No.

7 RIVERVALE LINK

#07-41 THE RIVERVALE

S(545125)

Address

Witness's Signature

WONG SU HUI

Witness's Name

G1066386K

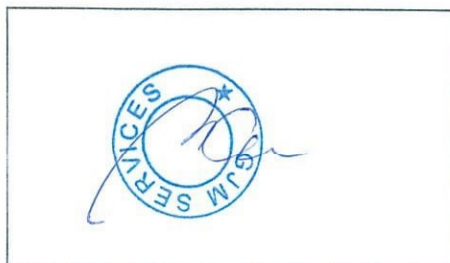
FIN/NRIC No.

23 KAKI BUKIT AVE 4

AAS KAKI BUKIT CENTRE

#02-03 S(415933)

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6534 5356



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

QBE INSURANCE (SINGAPORE) PTE LTD

NO.60 ANSON ROAD

#11-01 MAPLETREE ANSON

SINGAPORE 079914

INVOICE No : TI 209307

PB No : 208040

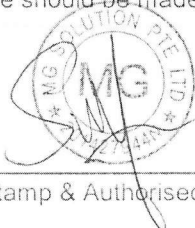
Date : 17-September-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GZ 2918U

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,000.00
BEFORE GST		2,000.00
7% GST		140.00
TOTAL		\$ 2,140.00

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/QBE19020956/Ada3

12 FEBRUARY 2020

**MAISARAH BINTE DASUKIE
79 PASIR RIS GROVE
#01-38
SINGAPORE 518209**

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 3427R AND GZ 2918U ON 20/11/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GZ 2918U against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)*

Jia Le (LKK Auto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Tuesday, 28 July 2020 2:02 PM
To: Jia Le (LKK Auto)
Cc: Admin A; claims-singapore
Subject: RE: Direct Settlement - Accident Involving SKG3427R (OI : QBE - VC013211) AND GZ2918U (TP : LKK REF - CC6/QBE19020956/Ada3) on 20/11/2019

Dear Jia Le,

Please proceed as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 27 July 2020 2:25 PM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SKG3427R (OI : QBE - VC013211) AND GZ2918U (TP : LKK REF - CC6/QBE19020956/Ada3) on 20/11/2019

QBE Ref: **VC013211**

LKK Ref: CC6/QBE19020956/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKG 3427R(OI) AND GZ 2918U(TP) ON 20/11/2019

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, **"MG SOLUTION PTE LTD"** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,745.64	\$ 2,140.00
2. Loss of Use (6days x \$250)	\$ 1,500.00	\$ 720.00 (6days x \$120)
Total	\$ 14,245.64	<u>\$ 2,860.00</u>

**5days recommendation for repair + 1PRS = 6days.

For your approval please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [mailto:andrew.lim@qbe.com]

Sent: Wednesday, 8 July 2020 9:15 AM

To: Jia Le (LKK Auto)

Cc: Admin A; Jenny Toh; claims-singapore

Subject: RE: Direct Settlement - Accident Involving SKG3427R (OI : QBE - VC013211) AND GZ2918U (TP : LKK REF - CC6/QBE19020956/Ada3) on 20/11/2019

Dear Jia Le,

Please provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Andrew Lim

Sent: Monday, 10 February 2020 8:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SKG3427R (OI : QBE - VC013211) AND GZ2918U (TP : LKK REF - CC6/QBE19020956/Ada3) on 20/11/2019

Dear Mei Kwan,

As requested.

Andrew Lim

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 9 February 2020 4:39 PM

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKG3427R (OI : QBE - TBA) AND GZ2918U (TP : LKK REF - CC6/QBE19020956/Ada3) on 20/11/2019

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 4 December 2019 1:48 PM

To: 'Jenny Toh'

Cc: Jia Le (LKK Auto); Admin A; claims-singapore@qbe.com

Subject: Direct Settlement - Accident Involving SKG3427R (OI : QBE - TBA) AND GZ2918U (TP : LKK REF - CC6/QBE19020956/Ada3) on 20/11/2019

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GZ 2918U at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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