

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TOWER TRANSIT SINGAPORE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,900.00**(Global Sum) for vehicle no. **SBS 3420C** that was damaged pursuant to the accident which occurred on **23/11/2019**(date) along **JURONG EAST INTERCHANGE** (location) involving vehicle no/s **SJJ 1777P**.

This is pursuant to the inspection conducted on **25/11/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TOWER TRANSIT SINGAPORE PTE LTD** (“the third party claimant”) of vehicle no **SBS 3420C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SBS 3420C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4<sup>th</sup> (day) of May (month) **2020** (year)

  
MRB

Signed by appointed surveyor



Signed by “the workshop” (with chop)



06<sup>th</sup> Dec 2019

Our ref : TTS/BU/1920/452

Your ref :

**AIG ASIA PACIFIC INSURANCE OTE. LTD.**

78 Shenton Way

#07-16

Singapore 079120

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SBS3420C AND SJJ1777P ON 23/11/2019 AT  
JUNCTION OF JURONG EAST INTERCHANGE AND JURONG GATEWAY EXIT.**

We understand that you are the insurer of vehicle no. SJJ1777P which was involved in the above accident with our bus no. SBS3420C.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$	3,552.40	(inclusive of 7% gst)
Loss of Use	: \$	2,000.00	(\$400 x 5days)
GIA Search Fees	: \$	2.00	
<b>Total</b>	<b>: \$</b>	<b>5,554.40</b>	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

**Kindly review and revert within the next (7) seven days.  
Failure of which the case shall be send to our solicitor without further advice.**

Thank You

Best Regards

*Lynn Ahmad (Ms)*

Senior Executive, Claims

Office +65 6248 0987





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-193471

Date of Request: 25/11/2019

Your Ref No:

Online Purchase

Tower Transit Singapore Pte Ltd  
21 Bulim Drive  
Bulim Bus Depot  
Singapore 648170

Dear Sir/Madam,

Enquiry Date 25/11/2019  
Enquiry By Bazlin Binte Ahmad  
TP Vehicle No. SJJ1777P  
Accident Date 23/11/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJJ1777P	AIG Asia Pacific Insurance Pte. Ltd.	13/09/2019-12/09/2020	65-6419-3000
SJJ1777P	AIG Asia Pacific Insurance Pte. Ltd.	23/09/2019-22/09/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-193471  
Date of Request: 25/11/2019

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd  
21 Bulim Drive  
Bulim Bus Depot  
Singapore 648170

Dear Sir/Madam,

Enquiry Date: 25/11/2019  
Enquiry By: Bazlin Binte Ahmad  
TP Vehicle No: SJJ1777P  
Accident Date: 23/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg

**TAX INVOICE****Bill To:****AIG Asia Pacific Insurance Pte Ltd**78 Shenton Way #09-16  
Singapore 642653

GST Reg. No : 201419417K

Invoice No. : AIG-202005-01

Invoice Date : 5-May-2020

Terms : 28 days

Contract No. : -

Attention: Motor Claims Department

Item	DESCRIPTION	GROSS AMOUNT (S\$)	TAX RATE	TAX (S\$)	AMOUNT (S\$)
1	Being cost recovery regarding accident involving SBS3420C and SJJ1777P on 23 November 2019 Cost of Repair (all-in)	4,579.44	7%	320.56	4,900.00
<b>TOTAL</b>		<b>4,579.44</b>		<b>320.56</b>	<b>4,900.00</b>

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

**For Bank Transfer:**

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001

SWIFT Code: HSBCSGSG

**Authorised Signature**

Name: Subramanian Kasi

Title: Finance Director



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC4/AIG19020954/R1ha3**

17 DECEMBER 2019

**NG LAY YIAN YVONNE  
BLOCK 251 JURONG EAST STREET 24  
#08-110  
SINGAPORE 600251**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJJ 1777P AND SBS 3420C ON 23/11/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SBS 3420C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Print Received Message

This mail is associated with :

**\*SBS3420C (3705366653SG)**  
**[SJJ1777P]**

TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Nov 23 2019 1:00PM  
[NG LAY YIAN YVONNE]  
Tower Transit Singapore Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 13/04/2020 11:27 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4954.40) - SBS3420C - Claim Handler: Syed-Yusoff, Saliha

Approved:4954.40:pls proceed with settlement @ \$4954.40 [COR-\$3,552.40 LOU-\$1400 LTA/GIA-\$2] \*\* subject to final repair bill & ATA.

## Jasper Chua (LKK Auto)

---

**From:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>  
**Sent:** May 4, 2020 1:14 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto); Wu Tzu Ying  
**Subject:** RE: LOD FINAL SETTLEMENT FOR ACCIDENT INVOLVING SBS3420C AND SJJ1777P ON 23/11/2019 AT JUNCTION OF JURONG EAST INTERCHANGE AND JURONG GATEWAY EXIT. - LKK REF CC4/AIG19020954/R1ha3

Hi Jasper

We accept your principal insured offer of global sum of **\$4,900.00** (all-in).  
Please forward us your DV soonest.

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

---

**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, 4 May, 2020 12:42 PM  
**To:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: LOD FINAL SETTLEMENT FOR ACCIDENT INVOLVING SBS3420C AND SJJ1777P ON 23/11/2019 AT JUNCTION OF JURONG EAST INTERCHANGE AND JURONG GATEWAY EXIT. - LKK REF CC4/AIG19020954/R1ha3

---

**THIS EMAIL IS FROM AN EXTERNAL SOURCE – Do not click links or open attachments unless you recognise the sender/email.**  
If in doubt, please check with IT Support!

---

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$4,900.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

**Sent:** Tuesday, 25 February, 2020 3:15 PM

**To:** Vic (LKKAuto); CS A Team

**Cc:** Wu Tzu Ying; Subramanian Kasi; Asher Sng (LKKAuto)

**Subject:** FW: LOD FINAL SETTLEMENT FOR ACCIDENT INVOLVING SBS3420C AND SJJ1777P ON 23/11/2019 AT JUNCTION OF JURONG EAST INTERCHANGE AND JURONG GATEWAY EXIT.

Hi Vic

We refer to the above matter, please find attached for self-explanatory.  
Appreciate if you could make an offer by this week.

Thank You

Best Regards

**Lynn Ahmad (Ms)**

**Senior Executive, Claims**

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

---

**From:** Bazlin Ahmad

**Sent:** Friday, 6 December, 2019 2:21 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>; Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>

**Subject:** LOD FINAL SETTLEMENT FOR ACCIDENT INVOLVING SBS3420C AND SJJ1777P ON 23/11/2019 AT JUNCTION OF JURONG EAST INTERCHANGE AND JURONG GATEWAY EXIT.

Dear LKK

We refer to the above matter, please find attached for self-explanatory.  
Looking forward for early offer and settlement.

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

---

**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Sent:** Friday, 6 December, 2019 11:08 AM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Subject:** RE: SBS3420C D.O.A : 23/11/2019 AFTER PAINT PHOTOS & FINALISATION

---

**THIS EMAIL IS FROM AN EXTERNAL SOURCE** – Do not click links or open attachments unless you recognise the sender/email.  
If in doubt, please check with IT Support!

---

Hi Bazlin,

Refer to attachment

Finalised amount is \$ 3,320 / 4 days of repair

Kindly confirm

Best Regards,

**Rasul** | Assessor