

PRE-REPAIR INSPECTION REQUEST – SBS3420C vs SJJ1777P (OI) on D.O.A.: 23/11/2019

From: Hor, Yinnul
 To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
 Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div
 Sent: Monday, 25 November, 2019 2:03:54 PM
 Attachments:  [GIA INS SEARCH.PDF](#)  [SBS3420C GIA REPORT.PDF](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**.
 Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I
 Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

From: bazlin.ahmad@towertransit.sg [mailto:bazlin.ahmad@towertransit.sg]
Sent: Monday, November 25, 2019 1:52 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; bazlin.ahmad@towertransit.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1777P AND SBS3420C ON 23/11/2019

Dear Officers

Kindly arrange LKK Auto Consultants to conduct survey.

From: Hor, Yinnul
Sent: Mon, 25 Nov 2019 05:30:43 +0000
To: Bazlin.Ahmad@towertransit.sg
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJJ1777P AND SBS3420C ON 23/11/2019

Without Prejudice

Your Reference : SBS3420C
 Our Reference : SJJ1777P

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd

Kenneth Kong	LKK Auto Consultants Pte Ltd
--------------	------------------------------

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]

Sent: Monday, November 25, 2019 12:33 PM

To: Hor, Yinrul; Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni

Cc: Subramanian Kasi; Wu Tzu Ying

Subject: [EXTERNAL] PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SBS3420C & SJJ1777P (AIG ins'd) ON 23/11/2019 @ 13:15HRS AT JUNCTION OF JURONG EAST INTERCHANGE / JURONG GATEWAY EXIT

Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on 23/11/2019 at about 13:15hrs along Junction Of Jurong East Interchange & Jurong Gateway Exit involving our bus, SBS3420C & your insured vehicle SJJ1777P.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged Today 25/11/2019 between 2pm – 4pm.

Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Contact Person : Lynn @ +65 9199 0025

DISCLAIMER: This email and any attached files may be confidential, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email in error please delete it and notify the sender immediately. If you do not wish to receive general email communications, or you wish to change/update your email details, please email grey@towertransit.co.uk to tell us. The views expressed in this email are not necessarily the views of Tower Transit
