

# COMFORTDELGRO ENGINEERING

Our Ref : T 1119/ SHD6741P /WT/CK(st)

Date : 09-Dec-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**QBE INSURANCE (INT'L) LTD**  
**1 Raffles Quay #29-10**  
**South Tower**  
**Singapore 048583**

**WITHOUT PREJUDICE**

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6741P YOUR INSURED XD 9730L**  
**AND OTHER \_\_\_\_\_ ON 22.11.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD6741P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : XD 9730L we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$	696.57
2	<u>4.5</u> days Loss of Rental @ \$ <u>112.67</u> per day	\$	507.02
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
<b>Sub Total :</b>		\$	<b>1,211.08</b>

## HIRER'S CLAIM

7	<u>4.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	360.00
<b>Total Claims :</b>		\$	<b>1,571.08</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : XD 9730L
- c) GIA / Police report/s of : SHD6741P
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Catherine Koh*

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

A member of

**COMFORTDELGRO**



ISO 9001  
OHSAS 18001

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 19 March 2020 2:44 PM  
**To:** OPERATION@ASIAGROUP.COM.SG  
**Subject:** ACCIDENT INVOLVING XD 9730L AND SHD 6741P ON 22/11/2019

**Our Ref: CC3/QBE19020953/Fea3**

19 MAR 2020

**ASIAGROUP LEASING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 9730L AND SHD 6741P ON 22/11/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

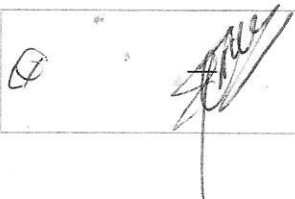
**ACCIDENT INVOLVING i 40 SHD6741P , XD9730L  
ALONG JURONG WEST AVE 2 TWDS PIE X BULIM ROAD / CORPORATION ROAD****ON 22-Nov-19 11:20****I / We CHUA KEI WAH (Hirer) NRIC No.: SXXXX298F****and/or CHUA CHE PHENG (Relief) NRIC No.: SXXXX255A****Taxi Number SHD6741P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

**Date 23-Nov-2019****Name of Hirer CHUA KEI WAH****Hirer NRIC SXXXX298F**

Signature :

**Address 468 TAMPINES STREET 44 #03-178  
520468****Contact No. 82608097****Name of Relief CHUA CHE PHENG****Relief NRIC SXXXX255A**

Signature :

**Address 490B TAMPINES ST 45 #08-187  
521490****Contact No. 98255261**

# DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : T1119/SHD6741P/WT/CK(st)  
Our Reference : VC013500

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND THREE HUNDRED AND FIFTY ONLY (S\$1,350.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ASIAGROUP LEASING PTE LTD**', over damage to my/our vehicle **SHD 6741P** from an accident involving **XD 9730L** at/along **JURONG WEST AVE 2 TWDS PIE X BULIM ROAD**, which occurred on **22 NOV 2019** at about **11:20hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ASIAGROUP LEASING PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 3rd of (month) April (year) 2020

Signature

Witness's Signature

Claimant's Name

Witness's Name

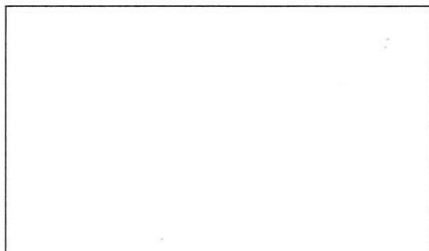
FIN/NRIC No.

FIN/NRIC No.

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Address

Address



Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

Company stamp if applicable

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10  
SINGAPORE SG 048583

CONTACT NO: 62246633

Description : 3P 22.11.19

VEHICLE NO  
SHD6741P

INV. NO/DATE  
91482584 05.12.2019

MAKE  
HYUNDAI

JOB NO.  
305351166

MODEL  
I-40

ODOMETER READING

DATE OF REG  
23.06.2016

DATE/TIME IN  
22.11.2019 17:15

CHASSIS CODE  
KMHLB41UMGU091558

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0738	140VC COVER-RR BUMPER LWR#	1	228.00	25.00	171.00
			SUB-TOTAL	:		171.00
JOB NATURE						
0001	PB	PANEL BEATING		280.00		280.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00
			SUB-TOTAL	:		480.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91482584	696.57	

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010056

QBE INSURANCE (INT'L.) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10  
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO  
SHD6741P

INV. NO/DATE  
91482584 05.12.2019

MAKE  
HYUNDAI

JOB NO.  
305351166

MODEL  
I-40

ODOMETER READING

DATE OF REG  
23.06.2016

DATE/TIME IN  
22.11.2019 17:15

CHASSIS CODE  
KMHLB41UMGU091558

Items total	651.00
Add GST @ 7.000 %	45.57
Invoice amount	696.57

Issued by : KATHERINETAN 05.12.2019 13:36:16  
Repair type : (JL80/57/57)  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91482584	696.57	

Our Ref: CT19110555

Date: 05 December 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      22/11/2019    @   11:20 hrs  
ALONG                                JURONG WEST AVE 2 TWDS PIE X BULIM ROAD  
INVOLVING                        XD9730L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6741P** (the "Taxi"). The Taxi was hired to **CHUA KEI WAH IC NO SXXXX298F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







**Enquire Vehicle Insurance Details**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XD9730L	22 Nov 2019 / 11:20:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SND6741P

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 19 March 2020 10:03 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD9730L (OI : QBE - TBA) and SHD6741P (TP : LKK REF - CC3/QBE19020953/Fea3) on 22/11/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 16 December, 2019 1:37 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving XD9730L (OI : QBE - TBA) and SHD6741P (TP : LKK REF - CC3/QBE19020953/Fea3) on 22/11/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6741P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler , you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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